Privacy Policy

Lumi Wellness Portal Mobile Application Privacy Policy

Last updated: June 1st, 2020

Overview

Lumi Wellness Portal takes very seriously its obligation to protect the confidentiality of your personal information. Lumi Wellness Portal's mobile applications for providers in iOS and Android, are intended to connect to servers and systems operated and maintained by Lumi Wellness Portal community members in order to provide you secure, mobile access to those systems and to your health information.

This Privacy Policy

This Privacy Policy describes how Lumi Wellness Portal's ("Lumi Wellness Portal") mobile applications for providers (our "Applications") use, store, and transmit information and data. Lumi Wellness Portal may modify this Privacy Policy at any time effective upon its posting. Your use of our applications constitutes your acceptance of this Privacy Policy and any updates. Your use of our applications is subject to the applicable Applications' End User License Agreement.

Purpose

This Privacy Policy lets you know what limited information you provide to us when you use our Applications and how that information is used.

Your Personal Information

Our Applications and the Limited Ways in which Lumi Wellness Portal Uses Your Information

Lumi Wellness Portal does not sell or license any information that you may provide to us as you use our Applications.

Except for those things stated below, our Applications do not send your personal information directly to Lumi Wellness Portal and do not store any of your personal information on your device or in the cloud-based storage solution associated with your device (i.e., iCloud or its equivalent).

Lumi Wellness Portal attempts to minimize the amount of your personal or health information stored or retained on your device. Nevertheless, our Applications may:

- Store a copy of a picture on your device if you choose to add a picture to your profile.
- Temporarily store your personal information in memory or on the device while you use our Applications.
- In addition, in order to provide you certain features, our Applications may request information from servers and systems owned or operated by Lumi Wellness Portal and those servers and systems may record technical information about that request such as an IP address and information related to the type of device, platform, and operating system you use with our Applications.

Your Healthcare Providers

To use our Applications, you must have an account with a healthcare provider who uses Lumi Wellness Portal's software. Because of this, your use of our Applications is also subject to your healthcare provider's privacy policy. You understand that while connected or attempting to connect to a healthcare institution's system, the healthcare institution may collect, store, process, maintain, upload, sync, transmit, share, disclose, and use certain data and related information, including information or data regarding the characteristics or usage of your device, system and application software, and peripherals as well as your personal information, location data, and other content.

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How We Protect Your Personal Information

The security of your information and data while using our Applications is very important to us. Our Applications employ a variety of technical safeguards to protect the confidentiality, integrity, and availability of your personal information including supporting Transport Layer Security (TLS)/Secure Sockets Layer (SSL) certificate technology and encryption.

In addition, healthcare providers with whom you connect may use a variety of physical, administrative, and technical measures to protect your personal information.

Privacy Policy for HealthKit users

Lumi Wellness Portal is integrated with the apple HealthKit and has the ability to collect BloodPressure, Body Temperature, Blood Glucose, Respiratory Rate, Heart Rate, Oxygen Saturation and Electrocardiogram information from your iPhone. This data is seamlessly populated in Lumi Wellness Portal for easy access to your health care Information from all integrated resources. You have the ability to choose and allow any data/information to be stored in Lumi Wellness Portal for your personal review and review of this data by your provider whom you have chosen to share the information with.