

The Amazon logo is positioned in the top right corner of the page. It features the word "amazon" in a white, lowercase, sans-serif font, with a white curved arrow underneath it that starts under the letter 'a' and points towards the letter 'z'. The logo is set against a teal background that forms a triangular shape pointing downwards.A photograph of an Amazon delivery driver, a woman with dark hair pulled back, wearing a blue and black Amazon uniform. She is smiling and looking to her right. She is standing in the back of a dark-colored delivery van, which is filled with cardboard boxes. A yellow handrail is visible on the right side of the van. The word "me" is partially visible on the side of the van.

Community Impact Report





At Amazon, we use our infrastructure, resources, and spirit of invention to address some of the most acute challenges in our communities. We create affordable housing. We tackle food insecurity. We invest in providing access to tech education and skills training. We help people when natural disasters strike. Our teams work hard to make our customers' lives easier and better every day, and we're committed to keep improving the communities we call home.



At a glance

Amazon's philanthropic commitments across the U.S.



\$283 million+

donated to more than 1,500 organizations in 2022.



\$40 million

committed to help moderate-income residents become homeowners.



16,000+ teachers

trained to deliver computer science education through the Amazon Future Engineer program.



3,000 volunteer events

supported by Amazon employees in the U.S.



\$1.8 billion

committed to create and preserve affordable housing across the U.S.



\$16 million in scholarships

awarded to 400 students by the Amazon Future Engineer program.



33 million+ meals

delivered to underserved families across the U.S.



33,100+ residents

supported by Amazon-funded affordable housing investments.



13 million+ adults

received free training in cloud computing and technology through AWS skills training education programs.



\$12 million+ donated

to local organizations to help alleviate food insecurity across the U.S.



853,000+ relief items

including hygiene kits, canned food, generators, and other essential items delivered to communities in need after disasters like Hurricane Idalia, the Maui wildfires, and earthquakes in Syria and Turkey.



6,000 schools

and 560,000 students received STEM education, literacy, and career exploration courses through Amazon philanthropic education programs.





Creating affordable housing

14,400+ affordable units

funded or preserved.

\$1.8 billion

committed to create and preserve affordable housing across the U.S.

33,100+ residents

supported by Amazon-funded affordable housing investments.

\$40 million

committed to help moderate-income residents become homeowners.

We created the Amazon Housing Equity Fund because we believe everyone should have access to housing they can afford. As many communities across the U.S. face an affordable housing shortage, we're committing our resources to increase the supply of long-term, affordable homes for low to moderate-income residents. This includes a new pilot project to help moderate-income and minority families become homeowners and build generational wealth. Our \$2 billion+ Housing Equity Fund is a much-needed resource in addressing housing affordability across our hometown communities.

"As a leader in affordable homeownership lending, we are excited to partner with the Amazon Housing Equity Fund to create new, innovative pathways to homeownership that will help historically underserved households create generational wealth."

— Priya Jayachandran, CEO, National Housing Trust



Accelerator program for minority-led real estate developers

Relieving the housing crisis starts with removing barriers. To address this, the Amazon Housing Equity Fund launched a \$21 million, two-year professional development program to help real estate developers of color progress in an industry with high barriers to entry. The program—built in partnership with local nonprofits to address issues specific to their communities—helps these developers kick-start their projects. To date, minority-led developers are responsible for 43% of our Housing Equity Fund projects.

Home ownership for moderate-income residents

A new initiative, launched in partnership with National Housing Trust (NHT), will help individuals and families from underserved communities become homeowners for the first time. Amazon's investment of \$40 million will allow NHT, working with local partners, to acquire and build affordable homes. Through this initiative, we expect to provide access to home ownership for up to 800 individuals and families. This pilot is the Amazon Housing Equity Fund's first step into home ownership—seeking to make it more affordable for historically underserved residents.





Tackling food insecurity across the U.S.

33 million+ meals

delivered directly to underserved families.

88 million+ pounds of food

donated to food banks, pantries, kitchens, and shelters.

\$12 million+ donated

to local organizations to help alleviate food insecurity.

We support the critical work of organizations that help individuals and families facing food insecurity. We do this through donations of food and financial support, and by delivering prepared meals and groceries on behalf of these organizations throughout our communities.

"We are especially appreciative of Amazon's willingness to deliver nearly 1,000 meal bags each week to 35-40 schools for our Fueled program. They have efficiently distributed over 50,000 meals to students, which saves us staff time and allows us to dedicate our donated dollars to more food for more students."

— Kirslyn Schell-Smith, Fueled program coordinator, Loudoun Education Foundation, Virginia



Food delivery partnership with Greater Boston Food Bank

At Amazon we are committed to using the power of our logistics network to help address the needs of our communities. We partner with the Greater Boston Food Bank to transport food to its satellite pantries across Massachusetts, using our Amazon tractor trailers. Since this partnership began in the summer of 2021, our trucks have delivered enough nutritious food to provide over 2.1 million meals to our neighbors in need.



"As so many still lack consistent access to healthy food, Amazon's distribution and operational expertise, labor, and financial contributions will position Greater Boston Food Bank to better provide our neighbors with nutritious meals. Partnerships like this are essential to our mission to end hunger here, and we extend our immense gratitude to Amazon for being hunger relief champions."

— Catherine D'Amato, president and CEO, Greater Boston Food Bank





Broadening horizons through education

\$16 million in scholarships

awarded to 400 students by the Amazon Future Engineer program.

6,000 schools

and 560,000 students received STEM education, literacy, and career exploration courses through Amazon philanthropic education programs.

16,000+ teachers

trained to deliver computer science education through the Amazon Future Engineer program.

Education changes lives, and at Amazon we invest in programs to help children, higher-education students, and adult learners unlock their potential. Last year, Amazon’s donations to local partners helped underserved students access food, shelter, clothing, and school supplies—so they can focus on learning. And Amazon Future Engineer—our childhood-to-career computer science program—inspires and educates thousands of students and teachers across the U.S. each year.

“New York City School District 24 is committed to providing all students with unlimited access to a high quality and exciting computer science and STEM education. Through this amazing opportunity with Amazon Future Engineer, we will strengthen our professional development for teachers and technology instruction for students so that school communities across district 24 receive the information and tools that will positively impact students’ career choices later in life.”

— Dr. Madelene Chan, former superintendent, New York City School District 24



Computer science for indigenous youth

Indigenous young people face significant barriers in gaining computer science education in schools on Native American reservations. In response, Amazon has committed \$2.25 million to Indigitize Computer Science, a new initiative created in partnership with The One Gen Fund to support computer science courses specifically developed for indigenous students. Indigitize has launched in New Mexico and will roll out to Arizona, South Dakota, and other areas across the U.S. to reach more than 10,000 Native American students by 2025.

“As educators of indigenous youth, it is important that we provide our students the tools, knowledge, experience, and wisdom they need to lead our indigenous communities in the future. Computer science is a new pathway that can help students serve our communities. By equipping them with foundational CS skills, we can better prepare them for leadership and success.”

— Tyla Kanteena, teacher, Native American Community Academy’s Inspired Schools Network

Amazon Future Engineer scholars

In 2023, we awarded 400 Amazon Future Engineer scholarships, and each scholar will receive \$40,000 over four years to study computer science-related fields in college. The scholars also receive a paid internship at Amazon to gain hands-on practical work experience with mentorship from technology leaders. Recipients were chosen based on academic achievement, demonstrated leadership, participation in school and community activities, work experience, future goals, and financial need.

“I’m a first-generation immigrant. This scholarship means that I will soon also be a first-generation college student and can continue exploring pathways in technology without placing a financial burden on me and my family. It is important to me to know that I have people supporting me along the way.”

— Angel Feliz, scholarship recipient, The Metropolitan Regional Career and Technical Center, Providence, Rhode Island





Expanding access to skills training

13 million+ adults

received free training in cloud computing and technology through AWS skills training education programs.

172 AWS re/Start cohorts

across the U.S. have received tech skills training for free.

400 hours of free education

for every student participating in the AWS re/Start cloud computing program.

Amazon offers a vast array of education and training programs to help individuals develop the skills they need for careers in technology. AWS Skills Centers provide free, in-person classes for adults with little or no technology experience. The Skills Centers showcase real-world applications of cloud computing and related career possibilities. And AWS re/Start is a free training program that helps unemployed or underemployed individuals build essential skills for careers in cloud computing while connecting them to potential employers.



Skills training for Amazon employees

Amazon funds skills training programs to support its employees as they acquire critical new capabilities that prepare them for the jobs of the future. We are focused on creating pathways to careers in areas that will continue growing in years to come, both inside Amazon and at other companies.

\$1.2 billion

global investment to provide skills training to employees.

10 upskilling programs

available to hourly employees, including pre-paid tuition for associate and bachelor's degrees, paid apprenticeships, and language programs.

110,000 employees

in the U.S. earned their high school diplomas, started or returned to post-secondary education, improved language skills, or earned industry certifications.

How AWS re/Start helped Muyiwa launch his tech career

Olumuyiwa (Muyiwa) Kolayemi, a recent immigrant to Boston from Nigeria with qualifications in agricultural and environmental engineering, wanted to reskill for roles in technology. Through AWS re/Start he gained the technical skills for an entry-level cloud role, including the basics of Linux administration, scripting with Python, and AWS fundamentals. Now he is flourishing as a platform engineer for Slalom Build. Since graduating from AWS re/Start, Muyiwa has achieved six additional AWS certifications and joined AWS Community Builders, a program that offers technical resources, education, and networking opportunities.

"After completing AWS re/Start, my possibilities are virtually endless. I'm very excited for what lies ahead in the next five or 10 years in the industry, and I believe there's a lot that I can achieve going forward."

— Muyiwa Kolayemi, AWS re/Start graduate





Helping people—quickly—when disaster strikes

3 million+ relief items

ready for deployment from our disaster relief hubs in Australia, Japan, and the U.S.

115 natural disasters

responded to using Amazon's logistics infrastructure and expertise.

23 million relief items

donated to nonprofits assisting affected communities on the ground.

Amazon's disaster relief and response efforts leverage our technology and global logistics network to provide fast, effective aid for communities impacted by natural disasters. Our nine global disaster relief hubs are stocked with relief items including shelter materials, hygiene supplies, medical equipment, repair materials, and household items. When disaster strikes, we're able to use our fleet of cargo jets and trucks to quickly deliver Amazon-donated items to communities across the globe. We also enable customers to donate products and cash on Amazon.com and help disaster response organizations quickly scale through AWS.

"We are thankful to Amazon for their year-round support not only as an Annual Disaster Giving Program member, but as one of our most generous donors of supplies, providing real-time relief items for communities during active responses. As disasters continue to increase in frequency and intensity due to the climate crisis, Amazon's forward-thinking commitment enables us to grow our capacity to help those in need."

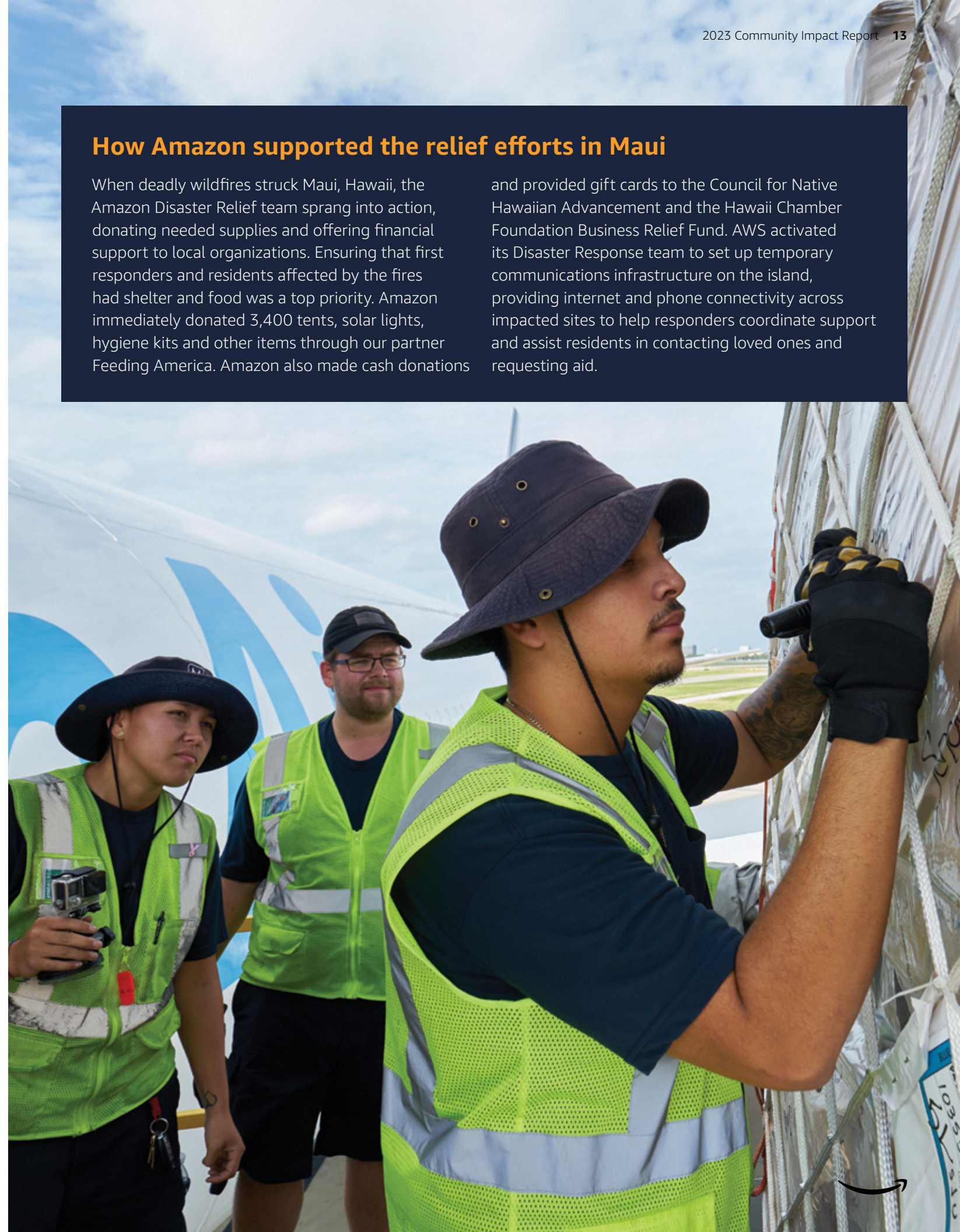
— Jennifer Pipa, vice president of Disaster Programs, the American Red Cross



How Amazon supported the relief efforts in Maui

When deadly wildfires struck Maui, Hawaii, the Amazon Disaster Relief team sprang into action, donating needed supplies and offering financial support to local organizations. Ensuring that first responders and residents affected by the fires had shelter and food was a top priority. Amazon immediately donated 3,400 tents, solar lights, hygiene kits and other items through our partner Feeding America. Amazon also made cash donations

and provided gift cards to the Council for Native Hawaiian Advancement and the Hawaii Chamber Foundation Business Relief Fund. AWS activated its Disaster Response team to set up temporary communications infrastructure on the island, providing internet and phone connectivity across impacted sites to help responders coordinate support and assist residents in contacting loved ones and requesting aid.



Supporting communities across the U.S.

Providing access to nature. Increasing equity in education. Addressing the needs of people experiencing homelessness. Amazon has donated over \$283 million to an incredible network of nonprofits that we are proud to support, and the list continues to grow. Some of our initiatives include:



Supporting students in Chicago, Illinois

Amazon supports Children First Fund, Discovery Partners Institute, MAPSCorps, and Project Exploration to prepare public school students in Chicago for careers of the future. We have committed over \$750,000 in scholarships and support for programs to reduce barriers for underrepresented students in STEM.



Caring for pets in Seattle, Washington

As part of Amazon's 2023 Pet Day, we provided a mobile pop-up clinic to administer free vaccines and health evaluations to pets of Seattle residents living in Plymouth Housing's supportive housing development, Plymouth on First Hill.



Tackling hunger across Tennessee

Second Harvest Food Bank provides food to people facing hunger in Middle Tennessee. Amazon has donated over \$720,000 since 2021 and, through its Community Delivery program, provides free home delivery of food boxes to households that lack access to transportation.



Providing pro bono legal support to our communities

The Amazon legal team provides pro bono legal services to individuals and organizations that cannot otherwise afford legal representation. In the last year, our legal team volunteered over 10,000 hours to advocate for others, helping families experiencing homelessness, defending the rights of refugees, veterans, and the LGBTQIA+ community, and championing many other causes.



Empowering communities across the Inland Empire

In 2023, Amazon donated more than \$100,000 to the Inland Empire Community Foundation. With 4.5 million residents, the Inland Empire is one of California's fastest-growing regions, and our donation will support the Foundation's efforts to end systemic racism, engage the region's youth to help their communities, and address critical social, economic, and environmental issues in the Coachella Valley.



Celebrating culture in Queens, New York

Amazon donated more than \$215,000 to the Queens Public Library for free community programming and workforce development services, including support for the 50th Anniversary of Hip Hop event.



Teaming up in Washington, D.C.

DC SCORES envisions a Washington, D.C., where every child—no matter the family's income—experiences the joys of childhood: sports, arts, service, and being part of a team. In fulfilling this mission, DC SCORES runs the only consistent public soccer leagues for both elementary and middle school youth in the District. Amazon partners with DC SCORES to support two youth soccer teams in Ward 8, one of the most underserved areas in the District.



Creating jobs and opportunities across the U.S.

A leading employer

1 million+ employees

across 991 communities.

\$20.50/hour

average hourly wage across customer fulfillment and transportation employees, nearly three times the U.S. federal minimum wage.

Full benefits

many of which start the first day on the job, including health care, 401(k) match, and up to 20 weeks of paid parental leave.

Building employee skills

Pre-paid college

tuition for our logistics employees.

\$1.2 billion

global investment to provide skills training to employees.

93%

average compensation increase for employees who graduate from the nine-month Amazon Technical Academy to become software development engineers.

Unlocking opportunity

47% of new associates

were unemployed before joining Amazon.

46% of jobs

created by Amazon over the last five years were in small towns in the U.S.

\$1,350

average increase in median household income in counties with Amazon facilities.

Source: "Impact of Amazon Facilities on Local Economies," Vikram Pathania, Amazon and University of Sussex, UK, and Serguei Netessine, Amazon and the Wharton School, University of Pennsylvania.



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