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TITLE/APPLICATION - 70 A DEFINITIONS ADD-ON-FARE: SEE "ARBITRARY" ADULT - A PERSON WHO HAS REACHED HIS/HER 12TH BIRTHDAY AS OF THE DATE OF COMMENCEMENT OF TRAVEL. AFRICA - THE AREA COMPRISED OF ALL THE COUNTRIES ON THE CONTINENT OF AFRICA OTHER THAN ALGERIA, MOROCCO, SUDAN, TUNISIA, AND EGYPT, BUT INCLUDING THE FOLLOWING ISLANDS: CAPE VERDE, COMOROS, MADAGASCAR, MAURITIUS, REUNION, SAO TOME, PRINCIPE, AND SEYCHELLES. ANIMALS - IN ADDITION TO THE USUAL CONNOTATION OF DOMESTIC PETS, REPTILES, BIRDS, POULTRY AND FISH. APPLICABLE FARE - IN FARE CONSTRUCTION, A FARE THAT IS ESTABLISHED AFTER THE APPLICATION OF ALL FARE CONSTRUCTION CALCULATIONS: E.G., EXCESS MILEAGE, HIGHER INTERMEDIATE FARE. ETC. ARBITRARY - AN AMOUNT PUBLISHED FOR USE ONLY IN COMBINATION WITH OTHER FARES FOR THE CONSTRUCTION OF THROUGH FARES. IT IS ALSO REFERRED TO AS "PROPORTIONAL FARE", "BASING FARE", AND "ADD-ON-FARE" AREA NO. 1 (OR "AREA 1") - THE AREA COMPRISED OF ALL OF THE NORTH AND SOUTH AMERICAN CONTINENTS AND THE ISLANDS ADJACENT THERETO, GREENLAND, BERMUDA, THE WEST INDIES, THE ISLANDS OF THE CARIBBEAN SEA, AND THE HAWAIIAN ISLANDS (INCLUDING MIDWAY AND PALMYRA). AREA NO. 2 (OR "AREA 2") - THE AREA COMPRISED OF ALL OF EUROPE (INCLUDING THAT PART OF THE RUSSIAN FEDERATION IN EUROPE) AND THE ISLANDS ADJACENT THERETO: ICELAND. THE AZORES, ALL OF AFRICA AND THE ISLANDS ADJACENT THERETO; ASCENSION ISLAND; THAT PART OF ASIA LYING WEST OF AND SOUTH WEST OF AND INCLUDING IRAN, ISLAMIC REPUBLIC OF AREA NO. 3 (OR "AREA 3") - THE AREA COMPRISED OF ALL OF ASIA AND THE ISLANDS ADJACENT THERETO EXCEPT THAT PORTION

AND THE ISLANDS ADJACENT THERE TO EXCEPT THAT PORTION INCLUDED IN AREA NO. 2; ALL OF THE EAST INDIES, SOUTH ASIAN SUBCONTINENT, AUSTRALASIA, THE ISLANDS OF THE PACIFIC OCEAN EXCEPT THOSE INCLUDED IN AREA NO. 1; RUSSIAN FEDERATION (EAST OF THE URALS). -1-

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ASIA - THE AREA COMPRISED OF AFGHANISTAN, BANGLADESH, BHUTAN, BRUNEI, CHINA, HONG KONG, INDIA, INDONESIA, THE ISLANDS OF THE PACIFIC IN AREA NO. 3 NORTH OF THE EQUATOR, JAPAN, KAZAKHSTAN, KAMPUCHEA, KOREA, KYRGYZSTAN, LAOS, MALAYSIA, MALDIVES ISLAND, MYANMAR, NEPAL, OUTER MONGOLIA, PAKISTAN, PHILIPPINES, RUSSIAN FEDERATION (EAST OF THE URAL MOUNTAINS), SINGAPORE, SIR LANKA, TAIWAN, TAJIKISTAN, TIMOR, THAILAND, TURKMENISTAN, UZBEKISTAN AND VIETNAM. ASSEMBLY POINT - A POINT IN THE ITINERARY WHERE THE ENTIRE QUALIFYING GROUP ASSEMBLES AND COMMENCES TRANSPORTATION AS A GROUP.

AUSTRALASIA - THE AREA COMPRISED OF AUSTRALIA; NEW CALEDONIA; NEW ZEALAND; NEW HEBRIDES; FIJI; SAMOA, COOK ISLANDS, PAPUA NEW GUINEA, TAHITI AND THE ISLANDS ADJACENT THERETO.

AUTHORIZED AGENT - A PASSENGER SALES AGENT WHO HAS BEEN APPOINTED BY CARRIER TO REPRESENT CARRIER IN THE SALE OF AIR PASSENGER TRANSPORTATION OVER THE SERVICES OF CARRIER AND, WHEN AUTHORISED, OVER THE SERVICES OF OTHER AIR CARRIERS. BAGGAGE, WHICH IS EQUIVALENT TO LUGGAGE, SUCH ARTICLES, EFFECTS AND OTHER PERSONAL PROPERTY OF A TICKETED PASSENGER AS ARE NECESSARY OR APPROPRIATE FOR THE WEAR, USE, COMFORT OR CONVENIENCE OF THE PASSENGER IN CONNECTION WITH THE PASSENGER'S TRIP. UNLESS OTHERWISE SPECIFIED, IT INCLUDES BOTH CHECKED AND UNCHECKED BAGGAGE OF THE PASSENGER. BAGGAGE CHECK OR BAGGAGE CLAIM TAG - THOSE PORTIONS OF THE TICKET THAT PROVIDE FOR THE CARRIAGE OF A PASSENGER'S CHECKED BAGGAGE AND WHICH ARE ISSUED BY THE CARRIER AS RECEIPT FOR THE PASSENGER'S CHECKED BAGGAGE. BAGGAGE TAG - A DOCUMENT ISSUED BY CARRIER SOLELY FOR THE IDENTIFICATION OF CHECKED BAGGAGE, THE BAGGAGE (STRAP) TAG PORTION OF WHICH IS ATTACHED BY THE CARRIER TO A PARTICULAR ARTICLE OF CHECKED BAGGAGE AND THE BAGGAGE (CLAIM) TAG PORTION OF WHICH IS GIVEN TO THE PASSENGER. BANKERS BUYING RATE ("BBR") - THE RATE AT WHICH, FOR THE PURPOSE OF THE TRANSFER OF FUNDS THROUGH BANKING CHANNELS (I.E., OTHER THAN TRANSACTIONS IN BANK NOTES, TRAVELLERS CHEQUES AND SIMILAR BANKING INSTRUMENTS), A BANK WILL PURCHASE A GIVEN AMOUNT OF FOREIGN CURRENCY IN EXCHANGE FOR ONE UNIT (OR UNITS) OF THE NATIONAL CURRENCY OF THE COUNTRY IN WHICH THE EXCHANGE TRANSACTION TAKES PLACE. -2-

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BANKERS SELLING RATE ("BSR") - THE RATE AT WHICH, FOR THE PURPOSE OF THE TRANSFER OF FUNDS THROUGH BANKING CHANNELS (I.E., OTHER THAN TRANSACTIONS IN BANK NOTES, TRAVELLERS CHEQUES AND SIMILAR BANKING INSTRUMENTS), A BANK WILL SELL A GIVEN AMOUNT OF FOREIGN CURRENCY IN EXCHANGE FOR ONE UNIT (OR UNITS) OF THE NATIONAL CURRENCY OF THE COUNTRY IN WHICH THE EXCHANGE TRANSACTION TAKES PLACE. BASING FARE: SEE "ARBITRARY"

BUSINESS (INTERMEDIATE), ECONOMY AND FIRST CLASS FARES - THE FULL FARES ESTABLISHED FOR NORMAL/REGULAR OR USUAL SERVICE, THE APPLICATION OF WHICH IS NOT DEPENDENT UPON ANY SPECIFICALLY LIMITED PERIOD OF TICKET VALIDITY OR OTHER SPECIAL CIRCUMSTANCES AND THAT ARE APPLICABLE FOR TRAVEL IN THE BUSINESS, FIRST AND ECONOMY CLASS CABINS AS IS APPROPRIATE.

CABIN BAGGAGE - BAGGAGE, WHICH DUE TO ITS SIZE AND NATURE REQUIRES THE PURCHASE OF A SEAT ON BOARD THE AIRCRAFT TO TRANSPORT THE PIECE OF BAGGAGE.

CALENDAR MONTH - THE PERIOD OF TIME STARTING WITH ANY DAY IN A MONTH, IDENTIFIED BY NUMBER, AND ENDING WITH THE SAME DAY OF THE FOLLOWING MONTH. WHEN THE SAME DAY DOES NOT OCCUR IN THE FOLLOWING MONTH, THIS PERIOD ENDS ON THE LAST DAY OF THAT MONTH.

CALENDAR WEEK - A PERIOD OF SEVEN DAYS STARTING AT 12:01 A.M. SUNDAY AND ENDING AT 12:00 P.M. OF

THE FOLLOWING SATURDAY; PROVIDED THAT WHEN A CARRIER OFFERS ONLY ONCE A WEEK SERVICE BETWEEN TWO POINTS, IT SHALL MEAN A PERIOD OF EIGHT DAYS COMMENCING WITH 12:01 A.M. ON THE DAY THE FLIGHT OPERATES.

CANCELLATION CHARGE/FREE - THE SERVICE CHARGE MADE BY REASON OF FAILURE OF A PASSENGER TO USE RESERVED ACCOMMODATION WITHOUT HAVING CANCELLED SUCH ACCOMMODATION PRIOR TO THE LATEST APPROPRIATE TIME FOR CANCELLATION SPECIFIED BY THE CARRIER.

CARIBBEAN AREA - THE AREA COMPRISING ANGUILLA, ANTIGUA, ARUBA, BAHAMAS, BARBADOS, BARBUDA, BERMUDA, BONAIRE, BRITISH VIRGIN ISLANDS, CAYMAN ISLANDS, CUBA, CURACAO, DOMINICA, DOMINICAN REPUBLIC, GRENADA, GUADELOUPE, HAITI, JAMAICA, LEEWARD ISLANDS, MARTINIQUE, MONTSERRAT, NETHERLANDS ANTILLES, NEVIS, SABA, ST. BARTHELEMY, ST. EUSTATIUS, ST. KITTS, ST. LUCIA, ST. MARTIN, ST. VINCENT, TRINIDAD AND TOBAGO, TURKS AND CAICOS ISLANDS, WEST INDIES AND WINDWARD -3-

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ISLANDS.

CARRIAGE - TRANSPORTATION OF PASSENGERS AND THEIR BAGGAGE BY AIR, EITHER GRATUITOUSLY OR FOR HIRE. CARRIER - THE AIR CARRIER ISSUING THE TICKET AND ALL AIR CARRIERS THAT CARRY OR UNDERTAKE TO CARRY THE PASSENGER AND/OR HIS BAGGAGE THEREUNDER OR PERFORM OR UNDERTAKE TO PERFORM ANY OTHER SERVICES RELATED TO SUCH AIR CARRIAGE. CARRIER'S REGULATIONS - RULES OTHER THAN THESE CONDITIONS, PUBLISHED BY CARRIER AND IN EFFECT ON DATE OF TICKET ISSUE, GOVERNING CARRIAGE OF PASSENGERS AND/OR BAGGAGE AND SHALL INCLUDE ANY APPLICABLE TARIFFS IN FORCE. CENTRAL AFRICA - THE AREA COMPRISED OF MALAWI, ZAMBIA AND ZIMBABWE. CENTRAL AMERICA - THE AREA COMPRISED OF BELIZE, COSTA RICA, EL SALVADOR, GUATEMALA, HONDURAS, NICARAGUA AND PANAMA. CERTIFIED DEATH OR ILLNESS - SUBSTANTIATED BY A DEATH/MEDICAL CERTIFICATE. CHANGE OF EQUIPMENT (GAUGE) - A SCHEDULE CHANGE OF AIRCRAFT,

CHANGE OF EQUIPMENT (GAUGE) - A SCHEDULE CHANGE OF AIRCRAFT, OCCURING AT LEAST ONCE EN ROUTE THAT IS IDENTIFIED BY ONE AIRLINE DESIGNATOR/FLIGHT NUMBER BETWEEN THE STATION OF ORIGIN AND DESTINATION POINTS.

CHARGE - AN AMOUNT TO BE PAID FOR CARRIAGE OF GOODS OR EXCESS BAGGAGE, BASED ON THE APPLICABLE RATE FOR SUCH CARRIAGE; OR AN AMOUNT TO BE PAID FOR A SPECIAL OR INCIDENTAL SERVICE IN CONNECTION WITH THE CARRIAGE OF A PASSENGER OR BAGGAGE.

CHARTER - THE HIRE OF AN AIRCRAFT.

CHECKED BAGGAGE (REGISTERED LUGGAGE) - BAGGAGE OF WHICH CARRIER TAKES SOLE CUSTODY AND FOR WHICH THE CARRIER HAS ISSUED A BAGGAGE CHECK AND A BAGGAGE CLAIM TAG. CHILD - A PERSON WHO HAS REACHED HIS/HER SECOND BIRTHDAY BUT NOT HIS/HER 12TH BIRTHDAY AS OF THE DATE OF COMMENCEMENT OF TRAVEL.

CIRCLE TRIP - NORMAL FARES - TRAVEL FROM A POINT AND RETURN THERETO BY A CONTINUOUS CIRCUITOUS AIR ROUTE INCLUDING TRAVEL COMPRISING TWO FARE COMPONENTS BUT WHICH DO NOT MEET THE CONDITIONS OF THE ROUND TRIP DEFINITION PROVIDED THAT -4-

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WHERE NO REASONABLE DIRECT SCHEDULED AIR ROUTE IS AVAILABLE BETWEEN THE BREAK POINTS, A BREAK IN THE CIRCLE BETWEEN TWO FARE CONSTRUCTION POINTS MAY BE TRAVELLED BY ANY OTHER - OF TRANSPORTATION WITHOUT PREJUDICE TO THE CIRCLE TRIP. CIRCLE TRIP - SPECIAL FARES - TRAVEL FROM A POINT AND RETURN THERETO BY A CONTINUOUS CIRCUITOUS AIR ROUTE COMPRISING TWO FARE COMPONENTS WHICH DO NOT MEET THE CONDITIONS OF THE ROUND TRIP DEFINITION PROVIDED THAT WHERE NO REASONABLE DIRECT SCHEDULED AIR ROUTE IS AVAILABLE BETWEEN THE BREAK POINTS, A BREAK IN THE CIRCLE BETWEEN TWO FARE CONSTRUCTION POINTS MAY BE TRAVELLED BY ANY OTHER - OF TRANSPORTATION WITHOUT PREJUDICE TO THE CIRCLE TRIP.

CIVIL AERONAUTICS BOARD ("C.A.B.") - THE UNITED STATES DEPARTMENT OF TRANSPORTATION ("D.O.T.").

CO-TERMINAL - SPECIFIED CITIES THAT MAY BE CONSIDERED THE SAME POINT FOR DETERMINATION OF JOURNEY TYPE.

CODESHARE - THE PRACTICE OF CARRIER PLACING ITS TWO-LETTER DESIGNATION CODE "EK" ON FLIGHTS OPERATED BY CARRIERS OTHER THAN EK.

COMBINATION OF CHARGES - AN AMOUNT THAT IS OBTAINED BY COMBINING TWO OR MORE CHARGES.

COMBINATION OF FARES - WHEN TWO OR MORE ONE-WAY, ROUND TRIP OR HALF ROUND TRIP FARES ARE USED AND SHOWN SEPARATELY IN A FARE CALCULATION.

CONDITIONS OF CONTRACT - THE TERMS AND CONDITIONS SHOWN ON THE PASSENGER TICKET, OR IN THE CASE OF ELECTRONIC TICKETS, THE PASSENGER RECEIPT, AND ON THE BAGGAGE CHECK. CONJUNCTION TICKET - TWO OR MORE TICKETS CONCURRENTLY ISSUED

TO A PASSENGER AND WHICH TOGETHER CONSTITUTE A SINGLE CONTRACT OF CARRIAGE.

CONNECTION - THAT POINT FROM WHICH A PASSENGER IS SCHEDULED TO DEPART ON THE DAY OF ARRIVAL TO THE NEXT TICKETED POINT, ON A SCHEDULED SERVICE OF THE SAME OR ANOTHER CARRIER. IF THERE IS NO SCHEDULED SERVICE TO THE NEXT TICKETED POINT ON THE DAY OF ARRIVAL, DEPARTURE WITHIN 24 HOURS SHALL CONSTITUTE A CONNECTION UNLESS RESTRICTED BY A PARTICULAR FARE RULE.

CONSEQUENTIAL DAMAGES - DAMAGES WHICH ARE REASONABLE, OUT OF POCKET EXPENSES AND OTHER PROVABLE DAMAGES INCURRED BY -5GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0001

DATE.

TITLE/APPLICATION - 70 (CONT) PASSENGER AS THE CONSEQUENCE OF THE LOSS, DAMAGE OR DELAY IN THE DELIVERY OF SUCH PERSONAL PROPERTY. CONSTRUCTED FARES - AN UNSPECIFIED THROUGH FARE CONSTRUCTED BY THE USE OF ADD-ON AMOUNTS, OR TWO OR MORE FARES SHOWN AS A SINGLE AMOUNT IN A FARE CALCULATION. CONTIGUOUS UNITED STATES OR CONTINENTAL UNITED STATES - THE DISTRICT OF COLUMBIA AND ALL STATES OF THE UNITED STATES OTHER THAN ALASKA AND HAWAII. CONTRACT OF CARRIAGE - THE TERMS AND CONDITIONS IN THIS DOCUMENT. AS AMENDED FROM TIME TO TIME BY THE CARRIER. CONVENTION ("THE CONVENTION" OR "THE WARSAW CONVENTION") THE CONVENTION FOR THE UNIFICATION OF CERTAIN RULES RELATING TO INTERNATIONAL CARRIAGE BY AIR, SIGNED AT WARSAW, OCTOBER 12, 1929, OR WHERE APPLICABLE, THAT CONVENTION AS AMENDED BY THE PROTOCOL SIGNED AT THE HAGUE, SEPTEMBER 28, 1955 AND AS APPLICABLE, AMENDMENTS TO ONE OR BOTH OF THOSE INSTRUMENTS BY ADDITIONAL PROTOCOLS NOS. 1 AND 2 SIGNED IN MONTREAL. SEPTEMBER 25, 1973 AND THE CONVENTION SUPPLEMENTARY TO THE WARSAW CONVENTION, THE UNIFICATION OF CERTAIN RULES RELATING TO INTERNATIONAL CARRIAGE BY AIR PERFORMED BY A PERSON OTHER THAN THE CONTRACTING CARRIER SIGNED AT GUADALAJARA, SEPTEMBER 18, 1961. COUNTRY OF COMMENCEMENT OF TRANSPORTATION - THE COUNTRY FROM WHICH TRAVEL ON THE FIRST INTERNATIONAL SECTOR TAKES PLACE. COUNTRY OF PAYMENT - THE COUNTRY WHERE THE PURCHASER MAKES PAYMENT TO THE CARRIER OR ITS AGENT. PAYMENT BY CHEQUE, CREDIT CARD OR OTHER BANKING INSTRUMENTS SHALL BE DEEMED TO HAVE BEEN MADE AT THE PLACE WHERE THE CARRIER OR ITS AGENT ACCEPTS SUCH INSTRUMENT. CURRENCY OF THE COUNTRY OF ORIGIN/PAYMENT - THE CURRENCY IN WHICH INTERNATIONAL FARES FROM THAT COUNTRY ARE DENOMINATED. DAMAGE INCLUDES DEATH, INJURY, DELAY, LOSS, PARTIAL LOSS OR OTHER DAMAGE OF WHATSOEVER NATURE ARISING OUT OF OR IN CONNECTION WITH CARRIAGE OR OTHER SERVICES PERFORMED BY CARRIER INCIDENTAL THERETO. DATE OF TRANSACTION - THE DATE OF ISSUANCE OF THE TICKET, MCO OR PTA. DAYS - FULL CALENDAR DAYS, INCLUDING SUNDAYS AND LEGAL HOLIDAYS; PROVIDED THAT FOR PURPOSES OF NOTIFICATION, THE -6-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0001 -----TITLE/APPLICATION - 70 (CONT) BALANCE OF THE DAY UPON WHICH NOTICE IS DISPATCHED SHALL NOT BE COUNTED; AND FOR PURPOSES OF DETERMINING THE DURATION OF A VALIDITY PERIOD, THE BALANCE OF THE DAY UPON WHICH THE TICKET IS ISSUED OR FLIGHT COMMENCED SHALL NOT BE COUNTED. DEADLINE: (1) RESERVATIONS: THE MINIMUM NUMBER OF DAYS/WEEKS/MONTHS BEFORE THE DAY OF DEPARTURE BY WHICH RESERVATIONS MUST BE CONFIRMED. (2) PAYMENT: THE MINIMUM NUMBER OF DAYS/WEEKS/MONTHS BEFORE THE DAY OF DEPARTURE BY WHICH FULL PAYMENT MUST BE MADE. (3) TICKETING: THE MINIMUM NUMBER OF DAYS/WEEKS/MONTHS BEFORE THE DAY OF DEPARTURE BY WHICH TICKETING MUST BE COMPLETED. NOTE 1: WHEN "DEADLINE" IS USED IN PARAGRAPHS OTHER THAN RESERVATIONS, PAYMENT AND TICKETING, THE TERM REFERS TO THE DEADLINE FOR RESERVATIONS, PAYMENT AND TICKETING. WHEN DIFFERENT DEADLINES APPLY, THE RELEVANT DEADLINE WILL BE INDICATED, E.G., "BEFORE THE TICKETING DEADLINE" NOTE 2: "BEFORE DEADLINE" INCLUDES TRANSACTIONS MADE ON THE DEADLINE

DECLARED VALUE FOR CARRIAGE - THE VALUE OF GOODS OR BAGGAGE DECLARED TO THE CARRIER BY THE PASSENGER FOR THE PURPOSES OF DETERMINING CHARGES OR OF ESTABLISHING THE LIMIT OF THE CARRIER'S LIABILITY FOR LOSS, DAMAGE OR DELAY. DEPARTMENT OF TRANSPORTATION ("DOT") - THE UNITED STATES DEPARTMENT OF TRANSPORTATION. DEPARTURE - THE DAY/TIME OF THE FLIGHT ON WHICH THE PASSENGER IS TICKETED TO TRAVEL.

(1) BEFORE DEPARTURE - THE FIRST FLIGHT OF THE PRICING UNIT.
(2) AFTER DEPARTURE - A SUBSEQUENT FLIGHT OF THE PRICING UNIT.
DESTINATION - THE ULTIMATE POINT OF THE PASSENGER'S JOURNEY AS SHOWN ON THE TICKET.
DIRECT ROUTE - THE SHORTEST ALL YEAR ROUTE OPERATED BY A CARRIER IN BOTH DIRECTIONS BETWEEN TICKETED POINTS AT WHICH IT EXERCISES TRAFFIC RIGHTS.
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DIRECT FARE - IN FARE CONSTRUCTION, A FARE BETWEEN TWO POINTS WITHOUT THE APPLICATION OF FARE CONSTRUCTION CALCULATIONS.

DOMESTIC CARRIAGE - (EXCEPT AS OTHERWISE SPECIFIED) CARRIAGE IN WHICH, ACCORDING TO THE CONTRACT OF CARRIAGE, THE PLACE OF DEPARTURE, THE PLACE OF DESTINATION OR STOPOVER, AND THE ENTIRE TRANSPORTATION ARE WITHIN THE SOVEREIGN STATE. DOMESTIC FARE - A FARE APPLICABLE BETWEEN POINTS IN THE SAME COUNTRY.

DOMESTIC TRANSFER - A CHANGE FROM THE DOMESTIC SERVICE OF ONE CARRIER TO THE DOMESTIC SERVICE OF THE SAME CARRIER (ONLINE TRANSFER) OR THE DOMESTIC SERVICE OF ANOTHER CARRIER (INTERLINE TRANSFER).

DOUBLE OPEN JAW - TRAVEL THAT IS ESSENTIALLY OF A ROUND TRIP NATURE EXCEPT THAT THE OUTWARD POINT OF ARRIVAL AND THE INWARD POINT OF DEPARTURE AND THE OUTWARD POINT OF DEPARTURE AND THE INWARD POINT OF ARRIVAL ARE NOT THE SAME. DOWNGRADE - A PASSENGER'S INVOLUNTARY DISPLACEMENT FROM FIRST CLASS TO BUSINESS CLASS, FIRST TO ECONOMY CLASS OR BUSINESS CLASS TO ECONOMY CLASS WHEN THERE ARE MORE PASSENGERS WITH CONFIRMED RESERVATIONS AND TICKETS THAN THERE ARE AVAILABLE SEATS.

EAST AFRICA - THE AREA COMPRISING BURUNDI, DJIBOUTI, ETHIOPIA, KENYA, RWANDA, SOMALIA, TANZANIA, AND UGANDA. EASTBOUND - TRAVEL FROM A POINT IN AREA NO. 1 TO A POINT IN AREA NO. 2 OR 3 VIA THE ATLANTIC OCEAN OR TRAVEL FROM A POINT IN AREA NO. 2 OR 3 TO A POINT IN AREA NO. 1 VIA THE PACIFIC OCEAN.

EASTERN HEMISPHERE - THE AREA COMPRISED OF AFRICA, ASIA/AREA 3, EUROPE AND THE MIDDLE EAST FOR TRAVEL VIA THE ATLANTIC OCEAN.

EDUCATIONAL ESTABLISHMENT - A SCHOOL, ACADEMY, COLLEGE, OR UNIVERSITY OFFERING FULL TIME EDUCATIONAL, VOCATIONAL OR TECHNICAL COURSES FOR A SCHOOL YEAR AND DOES NOT INCLUDE A COMMERCIAL OFFICE, INDUSTRIAL OR MILITARY ESTABLISHMENT OR A HOSPITAL AT WHICH A STUDENT IS SERVING AN APPRENTICESHIP UNLESS SUCH APPRENTICESHIP IS PART OF THE SCHOOL CURRICULUM OF THE EDUCATIONAL ESTABLISHMENT AT WHICH THE STUDENT IS ENROLLED.

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END ON COMBINATION IS THE COMBINATION OF TWO OR MORE FARES THAT COULD BE TICKETED SEPARATELY AT A FARE CONSTRUCTION POINT (NOT APPLICABLE TO COMBINATION OF FARES BETWEEN THE SAME POINTS).

ENDORSEMENT THE TRANSFER OF AUTHORITY REQUIRED WHEN A PASSENGER WITH AN INTERNATIONAL TICKET WISHES TO REBOOK TO A

CARRIER OTHER THAN THE CARRIER SHOWN ON THE TICKET. EK - EMIRATES AIRLINES.

ELECTRONIC COUPON - AN ELECTRONIC FLIGHT COUPON OR OTHER VALUE DOCUMENT HELD IN CARRIER'S DATABASE. ELECTRONIC TICKET - THE ITINERARY/RECEIPT ISSUED BY OR ON BEHALF OF CARRIER, THE ELECTRONIC COUPONS AND, IF APPLICABLE, A BOARDING DOCUMENT. EUROPE - THE AREA COMPRISED OF ALBANIA, ALGERIA, ANDORRA. ARMENIA, AUSTRIA, AZERBAIJAN, AZORES, BELARUS, BELGIUM, BOSNIA AND HERZEGOVINA, BULGARIA, CANARY ISLANDS, CROATIA, CZECH REPUBLIC, DENMARK, ESTONIA, FINLAND, FRANCE, GEORGIA, GERMANY, GIBRALTAR, GREECE, HUNGARY, ICELAND, IRELAND, ITALY, LATVIA, LIECHTENSTEIN, LITHUANIA, LUXEMBOURG MADEIRA, MALTA, MONACO, MOROCCO, NETHERLANDS, NORWAY, POLAND, PORTUGAL, ROMANIA, RUSSIAN FEDERATION (WEST OF THE URAL MOUNTAINS), SAN MARINO, SERBIA AND MONTENEGRO, SLOVAKIA, SLOVENIA, SPAIN, SWEDEN, SWITZERLAND, TUNISIA TURKEY IN EUROPE AND ASIA, UKRAINE, AND THE UNITED KINGDOM. EUROPEAN COMMUNITY ("EC") - THE MEMBER STATES COMPRISED OF AUSTRIA, BELGIUM, DENMARK, FINLAND, FRANCE, GERMANY, GREECE, ICELAND, IRELAND, ITALY, LUXEMBOURG, THE NETHERLANDS, NORWAY, PORTUGAL, SPAIN, SWEDEN AND THE UNITED KINGDOM. EXCESS BAGGAGE - THAT PART OF BAGGAGE THAT IS IN EXCESS OF THE BAGGAGE THAT MAY BE CARRIED FREE OF CHARGE EXCESS BAGGAGE CHARGE - THE CHARGE FOR THE CARRIAGE OF EXCESS BAGGAGE.

EXCHANGE ORDER - A DOCUMENT ISSUED BY A CARRIER OR ITS AGENTS REQUESTING ISSUE OF AN APPROPRIATE PASSENGER TICKET AND BAGGAGE CHECK OR PROVISION OF SERVICES TO THE PERSON NAMED IN SUCH DOCUMENT.

EXCURSION FARES - A NON-ADVANCE PURCHASE ROUND TRIP FARE, WHEREBY RESERVATIONS FOR ALL SEGMENTS ARE NOT REQUIRED AT TIME OF TICKETING, UNLESS SPECIFIED OTHERWISE IN SPECIFIC -9-

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FARE RULES.

FARE - THE AMOUNT CHARGED BY THE CARRIER FOR THE CARRIAGE OF A PASSENGER AND HIS ALLOWABLE FREE BAGGAGE AND IS THE CURRENT FARE THAT A CARRIER IN THE PUBLICATION IT NORMALLY USES TO PUBLISH FARES, HOLDS OUT TO THE PUBLIC, OR THE APPROPRATE SEGMENT OF THE PUBLIC AS BEING APPLICABLE TO THE CLASS OF SERVICE TO BE FURNISHED.

FARE COMPONENT - THE PORTION OF AN ITINERARY BETWEEN TWO CONSECUTIVE FARE CONSTRUCTION POINTS - THE POINT OF ORIGIN AND THE POINT OF DESTINATION ARE FARE CONSTRUCTION POINTS. FARE CONSTRUCTION POINTS (FARE BREAK POINTS) - THE TERMINAL POINTS OF A FARE COMPONENT (THESE ARE ALSO TERMED FARE BREAK POINTS).

FARES TARIFF - THE TARIFF CONCERNED WITH FARES AND RELATED CHARGES.

FIRST CARRIER - THE PARTICIPATING CARRIER OVER WHOSE AIR ROUTES THE FIRST SECTION OF CARRIAGE IS UNDERTAKEN OR PERFORMED.

FLIGHT COUPON OR IN THE CASE OF AN "ELECTRONIC TICKET", THE ELECTRONIC COUPON - THAT PORTION OF THE TICKET THAT BEARS THE NOTATION "GOOD FOR PASSAGE" AND INDICATES THE PARTICULAR PLACES BETWEEN WHICH THE COUPON IS GOOD FOR CARRIAGE. FLIGHT NUMBER - THE NUMERICAL DESIGNATION OF A FLIGHT. FORCE MAJEURE - WEATHER OR OTHER CONDITIONS BEYOND EK'S CONTROL INCLUDING, BUT NOT LIMITED TO ACTS OF GOD, STRIKES, CIVIL COMMOTIONS, EMBARGOES, WARS, HOSTILITIES, TERRORIST ACTIVITIES OR DISTURBANCES, WHETHER ACTUAL, THREATENED OR REPORTED.

FOREIGN AIR TRANSPORTATION - TRANSPORTATION BETWEEN A POINT IN THE UNITED STATES AND A POINT OUTSIDE THEREOF. FREEDOM RIGHTS

(1) THIRD FREEDOM - THE RIGHT TO DEPLANE TRAFFIC IN THE FOREIGN COUNTRY THAT HAS BEEN ENPLANED IN THE HOME COUNTRY OF THE CARRIER.

(2) FOURTH FREEDOM - THE RIGHT TO ENPLANE TRAFFIC IN THE FOREIGN COUNTRY THAT IS BOUND FOR THE HOME COUNTRY OF

THE CARRIER. (3) FIFTH FREEDOM - THE RIGHT TO ENPLANE TRAFFIC IN ONE FOREIGN COUNTRY AND DEPLANE TRAFFIC IN ANOTHER FOREIGN -10-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0001 TITLE/APPLICATION - 70 (CONT) COUNTRY, NEITHER OF WHICH IS CARRIER'S COUNTRY OF REGISTRATION. (4) SIXTH FREEDOM - THE RIGHT TO ENPLANE TRAFFIC IN ONE FOREIGN COUNTRY, TRANSPORT THE TRAFFIC VIA THE COUNTRY OF REGISTRATION AND DEPLANE THE TRAFFIC IN ANOTHER FOREIGN COUNTRY. (5) SEVENTH FREEDOM - THE RIGHT TO ENPLANE TRAFFIC IN ONE FOREIGN COUNTRY AND TRANSPORT THE TRAFFIC WITHOUT TRANSITING THE COUNTRY OF REGISTRATION. FRENCH GOLD FRANCS - THE FRANCS CONSISTING OF 65.50 MILLIGRAMS OF GOLD WITH A FINENESS OF NINE HUNDRED THOUSANDTHS. FROM...TO... - APPLICATION IN ONE DIRECTION BETWEEN TWO POINTS. GATEWAY - THE PASSENGER'S FIRST POINT OF ARRIVAL OR LAST POINT OF DEPARTURE WITHIN GEOGRAPHIC LOCALS, I.E. (1) WHEN TRAVELING BETWEEN AREAS 1. 2 OR 3 THE LAST POINT OF DEPARTURE/FIRST POINT OF ARRIVAL IN THAT AREA. (2) WHEN TRAVELLING BETWEEN ZONES WITHIN AN AREA, THE LAST POINT OF DEPARTURE/FIRST POINT OF ARRIVAL IN THAT ZONE. (3) WHEN TRAVELLING BETWEEN COUNTRIES WITHIN A ZONE, THE LAST POINT OF DEPARTURE IN ONE COUNTRY AND THE FIRST POINT OF ARRIVAL IN ANOTHER COUNTRY. GIVEAWAY - ANYTHING GIVEN GRATUITOUSLY BY A CARRIER WHETHER OR NOT PAID FOR BY THE CARRIER, TO PASSENGER, OTHER THAN AIR CARRIAGE FROM AIRPORT OF DEPARTURE TO AIRPORT OF DESTINATION. GLOBAL INDICATOR - THE GLOBAL ROUTING APPLICABLE TO THE FARE, I.E., EH/AT/TS/PO/SP/AP GROUND TRANSPORTATION - BUS, LIMOUSINE, TAXI OR TRAIN SERVICE BETWEEN THE TERMINAL AND AIRPORT. GROUP ORGANIZER - ANY PERSON, INCLUDING A CARRIER OR AGENT. WHO ORGANIZES AND PROMOTES PREPAID AND PREARRANGED GROUP TRAVEL. GUARDIAN - THE LEGAL GUARDIAN OR A PERSON ACTING IN LIEU OF PARENTS IN THE EVENT OF DEATH OR LEGAL INCAPACITY OF PARENTS HALF ROUND TRIP FARE - HALF OF A SPECIFIED OR CONSTRUCTED ROUND TRIP NORMAL OR SPECIAL FARE. IN THE ABSENCE OF A SPECIFIED OR CONSTRUCTED ROUND TRIP NORMAL FARE, THE ONE WAY -11-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0001 TITLE/APPLICATION - 70 (CONT) NORMAL FARE IS CONSIDERED TO BE A HALF ROUND TRIP NORMAL FARE. IF A SPECIFIED OR CONSTRUCTED ONE WAY SPECIAL FARE MAY BE DOUBLED TO ESTABLISH A ROUND TRIP SPECIAL FARE, THE ONE WAY SPECIAL FARE IS CONSIDERED TO BE A HALF ROUND TRIP SPECIAL FARE. HOSPITALIZATION - ADMITTANCE/CONFINEMENT TO A HOSPITAL ON AN INPATIENT BASIS OF AT LEAST ONE NIGHT DURATION. IATA - WORLD ASSOCIATION OF AIRLINES THAT OPERATE INTERNATIONAL SERVICES. IATA RATE OF EXCHANGE (IROE) - THE RATE OF EXCHANGE ISSUED BY IATA FROM TIME TO TIME AND PUBLISHED IN RULE 145 (E) OR AS PROVIDED UNDER IATA COMPOSITE PASSENGER RESOLUTION 024C THAT IS USED TO CONVERT LOCAL CURRENCY FARES TO A NEUTRAL UNIT OF CONSTRUCTION (NUC) AND TO CONVERT NUC AMOUNTS TO THE CURRENCY OF THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION. IBERIA OR IBERIAN PENINSULA - THE AREA COMPRISED OF GIBRALTAR, PORTUGAL (INCLUDING AZORES AND MADEIRA) AND SPAIN (INCLUDING BALEARIC AND CANARY ISLANDS). IMMEDIATE FAMILY, EXCEPT AS OTHERWISE INDICATED - SPOUSE, CHILDREN, ADOPTED CHILDREN, SONS-IN-LAW, DAUGHTERS-IN-LAW,

GRANDCHILDREN, BROTHERS, BROTHERS-IN-LAW, SISTERS, SISTERS-IN-LAW, PARENTS, PARENTS-IN-LAW AND GRANDPARENTS. IMPORTANT NOTICE - IF A FARE IS RESTRICTED AND SUCH RESTRICTIONS ARE NOT CLEARLY EVIDENT FROM THE REQUIRED TICKET ENTRIES, SUCH RESTRICTIONS MAY BE WRITTEN, STAMPED OR PRE-PRINTED IN PLAIN LANGUAGE IN THE "ENDORSEMENT/RESTRICTIONS" BOX OF THE APPLICABLE FLIGHT COUPON(S) AND/OR ATTACHED TO THE TICKET BY USE OF AN APPROPRIATE NOTICE. IN ADDITION, WHERE A FARE IS RESTRICTED TO TIME OF TRAVEL OR PERIOD OF VALIDITY, A SPECIAL FARE NOTICE SIMILAR TO THAT SHOWN BELOW MAY BE USED. IMPORTANT NOTICE THIS IS A "SPECIAL FARE" TICKET THAT INVOLVES TRAVEL RESTRICTIONS. WHEN MAKING OR CHANGING RESERVATIONS, PLEASE ADVISE THE AIRLINE OR YOUR AGENT OF THE SPECIAL FARE SO THAT THEY MAY ASSIST YOU IN COMPLYING WITH THE RESTRICTIONS. FAILURE TO COMPLY WITH THE RESTRICTIONS MAY RESULT IN AN INCREASE IN FARE AND/OR ADDITIONAL COST TO YOU. IN SOME CASES THERE ARE FEES FOR CHANGING OR CANCELING SPECIAL FARE TICKETS. NOTES: -12-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0001 TITLE/APPLICATION - 70 (CONT) (1) THIS WILL NOT PRECLUDE A CARRIER FROM PRODUCING ITS RÉSTRICTED FARES NOTICES IF SO DESIRED. (2) THIS IMPORTANT NOTICE IS ONLY MANDATORY WHEN SPECIFICALLY REQUIRED BY PENALTIES PARAGRAPH OF A PARTICULAR FARE RULE. INCLUSIVE TOUR - A PREARRANGED COMBINATION OF AIR TRANSPORTATION AND SURFACE ARRANGEMENTS OTHER THAN SOLELY PUBLIC TRANSPORTATION. INCLUSIVE TOUR FARE - A FARE SPECIFICIALLY ESTABLISHED FOR THE USE OF INCLUSIVE TOURS THAT CONFORM TO CERTAIN MIMIMUM STANDARDS. INDIRECT ROUTE - ANY SCHEDULED CONTINUOUS AIR ROUTE OTHER THAN A DIRECT ROUTE. INDIAN OCEAN ISLANDS - COMOROS, MADAGASCAR, MAURITIUS, MAYOTTE, REUNION, AND SEYCHELLES. INDIAN SUBCONTINENT - THE AREA COMPRISED OF AFGHANISTAN, BANGLADESH, BHUTAN, INDIA, REPUBLIC OF MALDIVES, NEPAL, PAKISTAN AND SRI LANKA. INFANT - A PERSON WHO HAS NOT REACHED HIS/HER SECOND BIRTHDAY AS OF THE DATE OF COMMENCEMENT OF TRAVEL. INTERLINE TRANSFER POINT - ANY POINT AT WHICH THE PASSENGER TRANSFERS FROM THE SERVICES OF ONE CARRIER TO THE SERVICES OF ANOTHER CARRIER. INTERLINE TRANSPORTATION - CARRIAGE ON THE SERVICES OF MORE THAN ONE CARRIER WHERE CARRIERS AGREE TO ACCEPT EACH OTHER'S TICKETS AND BAGGAGE. INTERNATIONAL - TRAVEL BETWEEN ANY TWO OR MORE SOVEREIGN STATES. INTERNATIONAL CARRIAGE - (EXCEPT WHEN THE CONVENTION IS APPLICABLE) CARRIAGE IN WHICH, ACCORDING TO THE CONTRACT OF CARRIAGE, THE PLACE OF DEPARTURE AND ANY PLACE OF LANDING ARE SITUATED IN MORE THAN ONE STATE. AS USED IN THIS DEFINITION, THE TERM "STATE" INCLUDES ALL TERRITORY SUBJECT TO THE SOVEREIGNTY, SUZERAINTY, MANDATE, AUTHORITY OR TRUSTEESHIP THEREOF. "INTERNATIONAL CARRIAGE" AS DEFINED BY THE CONVENTION - ANY CARRIAGE IN WHICH, ACCORDING TO THE CONTRACT OF CARRIAGE, THE PLACE OF DEPARTURE AND THE PLACE OF DESTINATION, WHETHER OR NOT THERE BE A BREAK IN THE CARRIAGE OR A TRANSSHIPMENT, ARE SITUATED EITHER WITHIN THE -13-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0001

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LOCAL (ONLINE) CHARGE/FARE - A CHARGE THAT APPLIES FOR CARRIAGE OVER THE LINES OF A SINGLE CARRIER. LOCAL COMBINATION - COMBINATION OF FARES BETWEEN THE SAME POINTS. LOCAL CURRENCY FARES - FARES AND RELATED CHARGES EXPRESSED IN THE CURRENCY OF THE COUNTRY OF COMMENCEMENT OF TRAVEL, AS DEFINED IN RULE 145 (A). NOTE: REFER TO RULE 145 FOR THOSE COUNTRIES WHERE THE UNITED STATES DOLLAR IS USED FOR LOCAL CURRENCY. -15-GES TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0001 TITLE/APPLICATION - 70 (CONT) MAXIMUM OUTSIDE LINEAR DIMENSIONS - THE SUM OF THE GREATEST OUTSIDE LENGTH PLUS THE GREATEST OUTSIDE DEPTH PLUS THE GREATEST OUTSIDE HEIGHT. MAXIMUM PERMITTED MILEAGE - THE MAXIMUM MILEAGE THAT MAY BE TRAVELED FOR A FARE COMPONENT. MEDICAL CERTIFICATE - A LETTER OR FORM FROM THE PASSENGER'S TREATING PHYSICIAN OR HOSPITAL, WHERE APPLICABLE, WHICH MUST BE SIGNED AND DATED WITHIN ONE WEEK OF THE FIRST AFFECTED FLIGHT DEPARTURE BY THE TREATING PHYSICIAN OR HOSPITAL IN THE COUNTRY WHERE THE ILLNESS OR TREATMENT AROSE AND WHICH CERTIFIES THE NATURE OF THE PASSENGER'S ILLNESS AND TREATMENT. MICRONESIA - THE AREA COMPRISED OF GUAM. JOHNSTON ISLAND. MARSHALL ISLANDS, CAROLINE ISLANDS, PALAU ISLAND AND MARIANA **ISLANDS** MID ATLANTIC AREA - THE AREA COMPRISED OF ANGUILLA. ANTIGUA. BAHAMAS, BARBADOS, BARBUDA, BERMUDA, BOLIVIA, BONAIRE, BELIZE, CAYMAN ISLANDS, COLOMBIA, COSTA RICA, CUBA, CURACAO, DOMINICAN REPUBLIC, ECUADOR, EL SALVADOR, FRENCH GUIANA, GUADELOUPE, GUATEMALA, GUYANA, HAITI, HONDURAS, JAMAICA, MARTINIQUE, MONTSERRAT, NEVIS, NICARAGUA, PANAMA, PERU, PUERTO RICO, ST. KITTS, ST. CROIX, ST. MAARTEN, ST. THOMAS, SURINAME, TRINIDAD AND TOBAGO, AND VENEZUELA. MIDDLE EAST - THE AREA COMPRISED OF ADEN; BAHRAIN; CYPRUS; EGYPT; IRAN, THE ISLAMIC REPUBLIC OF; IRAQ; ISRAEL; JORDAN; KUWAIT; LEBANON; OMAN; QATAR; SAUDI ARABIA; SUDAN; THE SYRIAN ARAB REPUBLIC; THE UNITED ARAB EMIRATES AND THE REPUBLIC OF YEMEN. MILITARY AGENCIES - THE DEPARTMENTS OF THE ARMY, NAVY, AIR FORCE, THE MARINE CORPS, THE COAST GUARD, THE RESPECTIVE ACADEMIES OF THE ARMY, NAVY, AIR FORCE, AND COAST GUARD, AND THE NATIONAL GUARD. THE RESERVE OFFICER TRAINING CORPS IS NOT INCLUDED. MILITARY PASSENGER - MILITARY PERSONNEL OF THE U.S.A. MILITARY AGENCIES WHO ARE ON ACTIVE DUTY STATUS OR WHO HAVE BEEN DISCHARGED FROM ACTIVE MILITARY SERVICE WITHIN SEVEN DAYS OF THE DATE OF COMMENCEMENT OF TRAVEL. MINIMUM GROUP SIZE - THE MINIMUM NUMBER OF PASSENGERS REQUIRED TO QUALIFY FOR A FARE. MINIMUM TOUR PRICE - THE MINIMUM SELLING PRICE FOR THE TOUR -16-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0001 TITLE/APPLICATION - 70 (CONT) CALCULATED AS THE AIR FARE PLUS AN AMOUNT FOR LAND ARRANGEMENTS. MINOR - A PASSENGER WHO HAS REACHED HIS/HER SECOND BIRTHDAY BUT NOT HIS/HER 12TH BIRTHDAY AS OF THE DATE OF COMMENCEMENT OF TRAVEL MISCELLANEOUS CHARGES ORDER ("MCO") - A DOCUMENT ISSUED BY A CARRIER OR ITS AGENTS REQUESTING ISSUE OF AN APPROPRIATE PASSENGER TICKET AND BAGGAGE CHECK OR THE PROVISION OF SERVICES TO THE PERSON NAMED IN SUCH DOCUMENT.

AN INFANT OR MINOR.

MONTH - A PERIOD OF TIME STARTING WITH ANY DATE IN A MONTH AND ENDING WITH THE SAME DATE IN THE FOLLOWING MONTH. IN THE EVENT THE SAME DATE DOES NOT APPEAR IN THE FOLLOWING MONTH, THEN THIS PERIOD WILL END ON THE LAST DAY OF THAT MONTH; E.G., JANUARY 31 TO FEBRUARY 28, 29. MONTREAL CONVENTION - MEANS THE MONTREAL CONVENTION FOR THE UNIFICATION OF CERTAIN RULES RELATING TO INTERNATIONAL CARRIAGE BY AIR, SIGNED AT MONTREAL, 28 MAY 1999. MULTIPLE PURPOSE DOCUMENT (MPD) - A DOCUMENT ISSUED BY A CARRIER OR ITS AGENTS FOR AUTOMATED OR MANUAL ISSUANCE OF INTERLINE ACCOUNTABLE TRAFFIC DOCUMENTS OTHER THAN THE PASSENGER TICKET AND BAGGAGE CHECK. NATIONAL ("A NATIONAL") - A PERSON WHO HAS THE CITIZENSHIP OF A COUNTRY, EITHER BY BIRTH OR BY NATURALIZATION. NATIONAL TRANSPORTATION AGENCY ("NTA") - THE CANADIAN NATIONAL TRANSPORTATION AGENCY.

NETHERLANDS ANTILLES - THE ISLANDS OF BONAIRE, CURACAO AND ST. MAARTEN.

NON-IATA CARRIER - ANY CARRIER THAT IS NOT A MEMBER OF IATA. NO SHOW - A PASSENGER WHO FAILS TO USE RESERVED ACCOMMODATION FOR REASONS OTHER THAN MISSED CONNECTIONS. NON-TC MEMBER - A MEMBER OF IATA THAT HAS ELECTED NOT TO PARTICIPATE IN THE TARIFF COORDINATING CONFERENCE. NON-AFFINITY GROUP - MEMBERS OF A TRAVEL GROUP WHO DO NOT SHARE A COMMON AFFINITY.

NORMAL FARE - THE FARE ESTABLISHED FOR A FIRST, INTERMEDIATE OR ECONOMY CLASS SERVICE AND RESTRICTED FARES DENOMINATED -17-

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AND PUBLISHED AS NORMAL FARES. CHILDREN'S AND INFANTS' FARES THAT ARE ESTABLISHED AS A PERCENTAGE OF THE FARES REFERRED TO ABOVE ARE ALSO CONSIDERED NORMAL FARES. NORTH AMERICA - THE AREA COMPRISED OF CANADA, CONTINENTAL U.S.A. AND MEXICO.

NORTH CENTRAL PACIFIC - ALL ROUTES BETWEEN POINTS IN CANADA/U.S.A. AND POINTS IN AREA NO. 3, EXCEPT POINTS IN THE SOUTHWEST PACIFIC VIA THE PACIFIC OCEAN.

NEUTRAL UNIT OF CONSTRUCTION (NUC) - THE UNIT VALUE EQUIVALENT OF LOCAL CURRENCY FARES, ADD-ONS AND RELATED CHARGES DERIVED BY CONVERTING SAME USING THE IATA RATE OF EXCHANGE.

ONLINE TARIFF DATA BASE - THE REMOTELY ACCESSBLE, ON-LINE VERSION, MAINTAINED BY THE FILER OF (1) THE ELECTRONICALLY FILED TARIFF DATA SUBMITTED TO THE "OFFICIAL DOT TARIFF DATABASE", AND (2) THE DOT APPROVALS, DISAPPROVALS AND OTHER ACTIONS REQUIRED BY DOT.

ONLINE TRANSFER POINT - ANY POINT AT WHICH THE PASSENGER TRANSFERS FROM ONE SERVICE OF A CARRIER TO ANOTHER SERVICE OF THE SAME CARRIER (BEARING A DIFFERENT FLIGHT NUMBER). ONE WAY SUB JOURNEY - PART OF A JOURNEY WHENEVER TRAVEL FROM ONE COUNTRY DOES NOT RETURN TO SUCH COUNTRY AND TO WHICH THE FARE IS ASSESSED AS A SINGLE PRICING UNIT USING A ONE WAY FARE.

ONE WAY TRIP - A ONE WAY TRIP IS ANY JOURNEY THAT FOR FARE CALCULATION PURPOSES IS NOT A COMPLETE ROUND TRIP OR CIRCLE TRIP BY AIR.

OPEN JAW TRIP - TRAVEL WHICH IS ESSENTIALLY OF A ROUND TRIP NATURE BUT THE OUTWARD POINT OF DEPARTURE AND INWARD POINT OF ARRIVAL AND/OR OUTWARD POINT OF ARRIVAL AND INWARD POINT OF DEPARTURE OF WHICH ARE NOT THE SAME.

OPEN JAW NORMAL - TRAVEL FROM ONE COUNTRY AND RETURN THERETO COMPRISING NOT MORE THAN TWO INTERNATIONAL FARE COMPONENTS WITH A DOMESTIC SURFACE BREAK IN ONE COUNTRY EITHER AT UNIT ORIGIN OR UNIT TURNAROUND OR A SURFACE BREAK AT BOTH UNIT ORIGIN AND UNIT TURNAROUND AND FOR WHICH THE FARE IS ASSESSED AS A SINGLE PRICING UNIT USING HALF ROUND TRIP FARES. IN THIS CONTEXT:

A) TURNAROUND OPEN JAW SHALL MEAN WHERE THE OUTWARD POINT OF ARRIVAL IN THE COUNTRY OF UNIT TURNAROUND AND THE -18-

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TITLE/APPLICATION - 70 (CONT) INWARD POINT OF DEPARTURE IN THE COUNTRY OF UNIT TURNAROUND ARE DIFFERENT. B) ORIGIN OPEN JAW SHALL MEAN WHERE THE OUTWARD POINT OF DEPARTURE IN THE COUNTRY OF UNIT ORIGIN AND THE INWARD POINT OF ARRIVAL IN THE COUNTRY OF UNIT ORIGIN ARE DIFFERENT. EXCEPTIONS: 1) FOR TRAVEL ORIGINATING IN CANADA OR U.S.A., THE SURFACE BREAK MAY BE PERMITTED BETWEEN COUNTRIES IN THE EUROPE SUB-AREA PROVIDED TRAVEL IN BOTH DIRECTIONS IS VIA THE ATLANTIC. 2) CANADA/U.S.A. SHALL BE CONSIDERED AS ONE COUNTRY. 3) SCANDINAVIA SHALL BE CONSIDERED AS ONE COUNTRY. OPEN JAW SPECIAL - TRAVEL COMPRISING ONLY TWO INTERNATIONAL FARE COMPONENTS WITH A SURFACE BREAK(S) WHICH UNLESS OTHERWISE SPECIFIED IN A SPECIAL FARES RESOLUTION MAY BE BETWEEN ANY TWO POINTS/COUNTRIES IN THE AREA(S) OF UNIT ORIGIN AND/OR TURNAROUND FOR WHICH THE SPECIAL FARE RESOLUTION APPLIES AND FOR WHICH THE FARE IS ASSESSED AS A SINGLE PRICING UNIT USING HALF ROUND TRIP FARES IN THIS CONTEXT. A) FOR TURNAROUND OPEN JAW THE OUTWARD POINT OF ARRIVAL AND THE INWARD POINT OF DEPARTURE ARE DIFFERENT OR, B) FOR ORIGIN OPEN JAW THE OUTWARD POINT OF DEPARTURE AND THE INWARD POINT OF ARRIVAL ARE DIFFERENT OR, C) FOR SINGLE OPEN JAW EITHER A) OR B) APPLIES OR D) FOR OPEN JAW, ANY COMBINATION OF THE ABOVE MAY APPLY. **OPERATING CARRIER - THE AIRLINE ACTUALLY PROVIDING CARRIAGE** OR OTHER SERVICES INCIDENTAL TO SUCH SERVICES. THE OPERATING CARRIER MAY BE DIFFERENT FROM THE MARKETING CARRIER IN SITUATIONS WHERE BILATERAL AGREEMENTS EXIST; F.G., CODE SHARE AGREEMENTS. ORIGIN - THE INITIAL STARTING PLACE OF THE JOURNEY. OTHER CHARGES - CHARGES SUCH AS TAXES, FEES, ETC., WITH NO RELATION TO FARES, NOT TO BE SHOWN IN THE FARE CONSTRUCTION BOX OF THE TICKET, EXCLUDING EXCESS BAGGAGE CHARGES. OVERSOLD FLIGHT - A FLIGHT WHERE THERE ARE MORE PASSENGERS HOLDING CONFIRMED RESRVATIONS AND TICKETS WHO PRESENT THEMSELVES FOR CHECK-IN FOR THE FLIGHT WITHIN THE PRESCRIBED CHECK-IN TIME THAN THERE ARE AVAILABLE SEATS. PARTICIPATING CARRIER - A CARRIER OVER WHOSE ROUTES ONE OR MORE SECTIONS OF CARRIAGE UNDER THE TICKET OR AIR WAYBILL IS UNDERTAKEN OR PERFORMED. -19-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN FFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0001 TITLE/APPLICATION - 70 (CONT) PASSENGER - ANY PERSON, EXCEPT MEMBERS OF THE CREW, CARRIED OR TO BE CARRIED IN AN AIRCRAFT WITH THE CONSENT OF CARRIER. PASSENGER COUPON OR PASSENGER RECEIPT - THAT PORTION OF THE PASSENGER TICKET ISSUED BY OR ON BEHALF OF THE CARRIER. CONSTITUTING THE PASSENGER'S WRITTEN EVIDENCE OF THE CONTRACT OF CARRIAGE AND WHICH IS ULTIMATELY TO BE RETAINED BY THE PASSENGER. PASSENGER TICKET OR "TICKET" - THE RECORD OF AGREEMENT FOR THE CARRIER(S) TO PROVIDE TRANSPORTATION AND RELATED SERVICES UNDER CERTAIN TERMS AND CONDITIONS TO THE PASSENGER NAMED ON THE TICKET AND IN ACCORDANCE WITH APPLICABLE GOVERNING TARIFFS AND REGULATIONS. PEX FARES - ROUND TRIP FARES WHEREBY RESERVATIONS AND TICKETING MUST BE COMPLETED AT THE SAME TIME. TICKETS MUST SHOW RESERVATIONS FOR THE ENTIRE JOURNEY. POINT OF TURNAROUND - THE FARTHEST GEOGRAPHICAL FARE BREAK (BETWEEN TWO FARE COMPONENTS) FROM THE PRICING UNIT ORIGIN. PREPAID TICKET ADVICE (PTA) - THE NOTIFICATION BETWEEN OFFICES OF A CARRIER OR BETWEEN CARRIERS THAT A PERSON HAS PURCHASED AND REQUESTED ISSUANCE OF PREPAID TRANSPORTATION TO ANOTHER PERSON. PRICING UNIT IS A JOURNEY OR PART OF A JOURNEY THAT IS

PRICED AS A SEPARATE ENTITY; I.E., IS CAPABLE OF BEING TICKETED SEPARATELY. PROPORTIONAL FARE: SEE "ARBITRARY." PUBLIC SPECIAL FARE - ALL SPECIAL FARES EXCEPT IIT/GIT FARES. PUBLISHED CHARGE/FARE - A CHARGE SPECIFICALLY SET FORTH IN A CARRIER'S FARES OR RATES TARIFF(S). **REBOOKING - A CHANGE OF RESERVATION OR OTHER CHANGE NOT** REQUIRING TICKET REISSUANCE. **RECONFIRMATION - A REQUIREMENT THAT PASSENGERS. UNDER** CERTAIN GIVEN CIRCUMSTANCES, ADVISE A CARRIER OF THEIR INTENTION TO USE THE SPACE RESERVED. REFUND - THE REPAYMENT TO THE PURCHASER OF ALL OR A PORTION OF A FARE OR CHARGE FOR UNUSED CARRIAGE OR SERVICE. -20-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0001 TITLE/APPLICATION - 70 (CONT) REISSUE - AN ALTERATION TO A TICKET THAT CANNOT BE DONE THROUGH REVALIDATION AND THAT REQUIRES ISSUANCE OF A NEW TICKET. RELATED CHARGES - CHARGES SUCH AS STOPOVER CHARGES. WEEKEND SURCHARGES, ETC. TO BE SHOWN IN THE FARE CONSTRUCTION BOX OF THE TICKET, AND EXCESS BAGGAGE CHARGES. REROUTING - A CHANGE OF ROUTING OR OTHER CHANGES THAT REQUIRE TICKET REISSUANCE. RESERVATION OR BOOKING - THE ALLOTMENT IN ADVANCE OF SEATING OR SLEEPING ACCOMMODATION FOR A PASSENGER OR OF SPACE WEIGHT CAPACITY FOR BAGGAGE OR GOODS. RESERVATIONS BOOKING DESIGNATOR (RBD) - THE CODE USED IN RESERVATIONS MESSAGES TO DENOTE THE COMPARTMENT IN WHICH RESERVATIONS ARE MADE. RESIDENT ("A RESIDENT") - A PERSON WHOSE USUAL RESIDENCE IS IN A CERTAIN COUNTRY, PROVIDED THAT A MORE RESTRICTED DEFINITION MAY APPLY UNDER LOCAL DEFINITION. RETURN SUB JOURNEY - PART OF A JOURNEY WHEREIN TRAVEL IS FROM POINT/COUNTRY AND RETURN THERETO AND FOR WHICH THE FARE IS ASSESSED AS A SINGLE PRICING UNIT USING HALF ROUND TRIP FARES - ROUND TRIP, CIRCLE TRIP, NORMAL FARE OPEN JAW; ALSO APPLICABLE TO A SPECIAL FARE OPEN JAW RETURNING TO THE SAME OR ANOTHER COUNTRY. **REVALIDATION - ANY PERMISSIBLE CHANGES IN FLIGHT** RESERVATIONS, AS DETERMINED BY THE CARRIER, WHICH CAN BE MADE BY PLACEMENT OF A REVALIDATION STICKER. ROUND THE WORLD (RTW) - TRAVEL FROM THE POINT OF ORIGIN AND RETURN THERETO THAT INVOLVES ONLY ONE CROSSING OF THE ATLANTIC OCEAN AND ONE CROSSING OF THE PACIFIC OCEAN. ROUND TRIP - TRAVEL ENTIRELY BY AIR FROM A POINT TO ANOTHER POINT AND RETURN TO THE ORIGINAL POINT COMPRISING TWO HALF ROUND TRIP FARE COMPONENTS ONLY, FOR WHICH THE APPLICABLE NORMAL HALF ROUND TRIP FARE FOR EACH COMPONENT. MEASURED FROM THE POINT OF UNIT ORIGIN, IS THE SAME FOR THE ROUTING TRAVELLED; PROVIDED THAT THIS DEFINITION SHALL NOT APPLY TO ROUND THE WORLD TRAVEL. IF THE FARES TO BE USED DIFFER THROUGH CLASS OF SERVICE/SEASONALITY/MIDWEEK-WEEKEND/CARRIER VARIATIONS, THE OUTBOUND FARE SHALL BE USED ALSO FOR THE INBOUND FARE COMPONENT FOR THE PURPOSE OF DETERMINING IF THE -21-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0001 TITLE/APPLICATION - 70 (CONT) PRICING UNIT IS A ROUND TRIP ROUTING - THE CARRIER(S) AND/OR THE CITIES AND/OR CLASS OF SERVICE AND/OR TYPE OF AIRCRAFT VIA WHICH CARRIAGE IS PROVIDED BETWEEN TWO POINTS. RULES TARIFF - THE TARIFF CONCERNED WITH THE GENERAL TERMS AND CONDITIONS OF CARRIAGE. SCANDINAVIA - THE AREA COMPRISED OF DENMARK, NORWAY AND SWEDEN. SCHOOL YEAR - A PERIOD OF 12 CONSECUTIVE MONTHS LESS WHATEVER INTERRUPTIONS FOR VACATIONS ARE NORMALLY GRANTED BY

THE EDUCATIONAL ESTABLISHMENT AT WHICH THE STUDENT IS ENROLLED; PROVIDED THAT WHERE THE OFFICIAL SCHOLASTIC YEAR IS LESS THAN 12 MONTHS. "SCHOOL YEAR" SHALL MEAN NOT LESS THAN A 6 MONTH PERIOD LESS WHATEVER INTERRUPTIONS FOR VACATIONS ARE NORMALLY GRANTED AT THE EDUCATIONAL ESTABLISHMENT AT WHICH THE STUDENT IS ENROLLED. SEAT PITCH - THE DISTANCE BETWEEN THE FRONT EDGE OF ONE SEAT IN AN AIRCRAFT AND THE FRONT EDGE OF THE SEAT IMMEDIATELY IN FRONT WHEN BOTH ARE IN THE UPRIGHT POSITION. SECTOR OR SEGMENT IS A PORTION OF A JOURNEY COVERED BY A SINGLE FLIGHT COUPON. SEGMENT - A PORTION OF A JOURNEY COMPRISED OF LEGS OR SEGMENTS USUALLY USED IN FARE CONSTRUCTION. SERVICE ANIMALS - ANY GUIDE DOG OR OTHER ANIMAL TRAINED TO PROVIDE NECESSARY ASSISTANCE TO A QUALIFIED INDIVIDUAL WITH A DISABILITY OR A TRAINED ANIMAL THAT ASSISTS LAW ENFORCEMENT OFFICERS IN THE SEARCH FOR CONTRABAND AND OTHER ITEMS OR THAT PROVIDES ASSISTANCE WITH RESCUE EFFORTS. SHORTEST OPERATED MILEAGE - THE SHOREST DISANCE USING NON-STOP SECTOR MILEAGES BETWEEN ANY PAIR OF POINTS PUBLISHED IN THE IATA MILEAGE MANUAL. SIDE TRIP - A JOURNEY FROM AND/OR TO AN EN ROUTE POINT OF A FARE COMPONENT. SIDE TRIP COMBINATION - THE COMBINATION OF A FARE THAT COULD BE TICKETED SEPARATELY FROM AND/OR TO AN EN ROUTE POINT OF A FARE COMPONENT. SINGLE OPEN JAW TRIP - TRAVEL THAT IS ESSENTIALLY OF A ROUND -22-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0001 -----TITLE/APPLICATION - 70 (CONT) TRIP NATURE, EXCEPT THAT THE OUTWARD POINT OF ARRIVAL AND INWARD POINT OF DEPARTURE ARE NOT THE SAME OR THE OUTWARD POINT OF DEPARTURE AND INWARD POINT OF ARRIVAL ARE NOT THE SAME. SITI - THE SALE AND TICKET ISSUANCE BOTH OCCUR IN THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION. SITO - THE TICKET SALE OCCURS IN THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION AND THE TICKET ISSUANCE OCCURS OUTSIDE THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION. SOTI - THE TICKET SALE OCCURS OUTSIDE THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION AND THE TICKET ISSUANCE OCCURS IN THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION. SOTO - THE TICKET SALE AND TICKET ISSUANCE BOTH OCCUR

SOTO - THE TICKET SALE AND TICKET ISSUANCE BOTH OCCUR OUTSIDE THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION. SOUTH AMERICA - THE AREA COMPRISED OF ARGENTINA, BOLIVIA, BRAZIL, CHILE, COLOMBIA, ECUADOR, FRENCH GUIANA, GUYANA, PARAGUAY, PERU, SURINAME, URUGUAY AND VENEZUELA. SOUTH ASIAN SUBCONTINENT (SASC) - THE AREA COMPRISED OF AFGHANISTAN, BANGLADESH, BHUTAN, INDIA, NEPAL, PAKISTAN, MALDIVES AND SRI LANKA.

SOUTH EAST ASIA (SEA) - THE AREA COMPRISED OF BRUNEI; DAR ES SALAAM; CHINA; GUAM; HONG KONG; INDONESIA; KAMPUCHEA; KAZAKHSTAN; KYRGYZSTAN; LAOS, PEOPLE'S DEMOCRATIC REPUBLIC OF; MALAYSIA; MONGOLIA; MYANMAR; PHILIPPINES; SINGAPORE; TAIWAN, PROVINCE OF; TAJIKISTAN; THAILAND; TURKMENISTAN; RUSSIAN FEDERATION (EAST OF THE URAL MOUNTAINS); UZBEKISTAN AND VIETNAM.

SOUTH PACIFIC (S.W.P.) - THE AREA COMPRISED OF ALL ROUTES BETWEEN POINTS IN THE U.S.A./CANADA AND POINTS IN THE SOUTHWEST PACIFIC VIA THE PACIFIC OCEAN. SOUTHERN AFRICA - POINTS WITHIN AFRICA COMPRISED OF BOTSWANA, LESOTHO, MOZAMBIQUE, NAMIBIA, SOUTH AFRICA AND SWAZILAND.

SOUTHWEST PACIFIC - THE AREA COMPRISED OF AMERICAN SAMOA, AUSTRALIA, COOK ISLANDS, FIJI, FRENCH POLYNESIA, GILBERT AND ELLICE ISLANDS, LOYALTY ISLANDS, NEW CALEDONIA, NEW HEBRIDES, NEW ZEALAND, PAPUA NEW GUINEA, SAMOA, SOCIETY ISLANDS, SOLOMON ISLANDS, TONGA AND INTERMEDIATE ISLANDS. -23-

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0001

TITLE/APPLICATION - 70 (CONT)

SPECIAL DRAWING RIGHT ("SDR") - A SPECIAL UNIT OF CURRENCY, THE VALUE OF WHICH FLUCTUATES AND IS RECALCULATED EACH BANKING DAY. THESE VALUES ARE KNOWN TO MOST COMMERCIAL BANKS AND ARE REPORTED IN SOME NEWSPAPERS AND IN THE IMF SURVEY, PUBLISHED WEEKLY BY THE INTERNATIONAL MONETARY FUND, WASHINGTON, D.C. 20431.

SPECIAL FARE - A FARE OTHER THAN A NORMAL FARE. SPECIFIED FARE - A FARE THAT IS NOT CONSTRUCTED BY USE OF AN ARBITRARY.

STANDBY PASSENGERS - PASSENGERS WHO BOARD A FLIGHT SUBJECT TO SPACE AVAILABILITY AT DEPARTURE TIME AND ONLY AFTER ALL PASSENGERS HAVING RESERVATIONS FOR SUCH FLIGHT AND ALL PASSENGERS WITHOUT RESERVATIONS BUT PAYING FARES OTHER THAN ADULT STANDBY FARES HAVE BOARDED THE FLIGHT.

STOPOVER - WHEN A PASSENGER ARRIVES AT AN INTERMEDIATE POINT AND IT NOT SCHEDULED TO DEPART WITHIN 24 HOURS OF ARRIVAL. SUNDAY RULE - RETURN TRAVEL FROM THE LAST FARE CONSTRUCTION POINT OUTSIDE THE COUNTRY OF UNIT ORIGIN MUST NOT BE COMMENCED BEFORE 0001 HOURS ON THE SUNDAY AFTER THE DATE OF ARRIVAL AT THE FIRST FARE CONSTRUCTION POINT OUTSIDE THE COUNTRY OF UNIT ORIGIN.

SURFACE SECTOR - TRANSPORTATION BY MEANS OTHER THAN AIR BETWEEN TWO INTERMEDIATE POINTS IN A FARE COMPONENT. TARIFFS - THE PUBLISHED FARES, RATES, CHARGES, RULES AND/OR RELATED CONDITIONS OF A CARRIER.

THROUGH CHARGE/FARE - A FARE APPLICABLE FOR TRAVEL BETWEEN TWO CONSECUTIVE FARE CONSTRUCTION POINTS VIA AN INTERMEDIATE POINT(S).

TICKET (OR "PASSENGER TICKET") - EITHER THE DOCUMENT ENTITLED PASSENGER TICKET AND BAGGAGE CHECK" OR THE ELECTRONIC TICKET, IN EACH CASE ISSUED BY OR ON BEHALF OF THE CARRIER, AND INCLUDING CONDITIONS OF CONTRACT, NOTICES AND THE COUPONS CONTAINED IN IT.

TICKETED POINT - POINTS SHOWN IN THE 'GOOD FOR PASSAGE' SECTION OF THE PASSENGER TICKET PLUS ANY OTHER POINT(S) USED FOR FARE CONSTRUCTION AND SHOWN IN THE FARE CONSTRUCTION BOX OF THE PASSENGER TICKET; PROVIDED THAT TWO FLIGHT NUMBERS OF TWO CARRIERS SUCH AS FOR AN INTERCHANGE FLIGHT WILL NOT BE -24-

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0001

TITLE/APPLICATION - 70 (CONT) PERMITTED ON ONE FLIGHT COUPON. TICKETED TIME LIMIT - A TIME BY WHICH A PASSENGER MUST SECURE HIS TICKET FOR A CONFIRMED RESERVATION AS REQUIRED BY THE CARRIER.

TICKETED POINT MILEAGE - THE DISTANCE BETWEEN PAIRS OF POINTS PUBLISHED IN THE TICKETED POINT MILEAGE MANUAL, USING NON-STOP SECTOR MILEAGES.

TOUR CONDUCTOR - AN INDIVIDUAL WHO IS IN CHARGE OF AND/OR PERSONALLY ESCORTS A GROUP OF AT LEAST 10 PASSENGERS FOR ALL OR PART OF THE ITINERARY.

TOUR ORGANIZER - A TOUR OPERATOR OR COMMISSIONABLE PASSENGER SALES AGENT OR IN THE CASE OF TOURS INITIATED BY THE CARRIER, THE PERSON RESPONSIBLE FOR THE TRAVEL ARRANGEMENTS OF THE INCLUSIVE TOUR GROUP.

TRAFFIC DOCUMENT - TICKET, MCO OR ANY OTHER ACCOUNTABLE PASSENGER TRAFFIC DOCUMENT.

TRANSATLANTIC SECTOR - THAT PORTION OF TRAVEL COVERED BY A SINGLE FLIGHT COUPON FROM THE POINT OF DEPARTURE IN AREA NO. 1 TO THE POINT OF ARRIVAL IN AREA NO. 2 AND VICE VERSA. TRANSFER - A CHANGE FROM THE FLIGHT ON ONE CARRIER TO THE FLIGHT OF ANOTHER CARRIER; OR A CHANGE FROM THE FLIGHT OF A CARRIER TO ANOTHER FLIGHT OF THE SAME CARRIER BEARING THE SAME FLIGHT NUMBER OR A CHANGE FROM THE FLIGHT OF A CARRIER TO ANOTHER FLIGHT; THAT IS, SERVICE BEARING A DIFFERENT

FLIGHT NUMBER OF THE SAME CARRIER, IRRESPECTIVE OF WHETHER OR NOT A CHANGE OF AIRCRAFT OCCURS.

TRANSFER POINT - ANY POINT AT WHICH THE PASSENGER TRANSFERS FROM THE SERVICES OF ONE CARRIER TO ANOTHER SERVICE OF THE SAME CARRIER (BEARING A DIFFERENT FLIGHT NUMBER) OR TO THE SERVICE OF ANOTHER CARRIER.

TRANSIT PASSENGERS - THOSE PASSENGERS ON BOARD A FLIGHT AT

AN EN ROUTE STOP OR CONNECTING PASSENGERS WITH A STOPOVER TO/FROM OTHER SCHEDULED FLIGHTS. TRANSIT POINT - ANY STOP AT AN INTERMEDIATE POINT ON THE ROUTE TO BE TRAVELLED (WHETHER OR NOT A CHANGE OF AIRCRAFT IS MADE) WHICH DOES NOT FALL WITHIN THE DEFINITION OF A STOPOVER. TRANSOCEANIC - THE PORTION OF TRAVEL COVERING THE AREA OVER -25-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0001 TITLE/APPLICATION - 70 (CONT) AN OCEAN AND MAY REFER TO TRAVEL THAT IS EITHER TRANSATLANTIC OR TRANSPACIFIC. TRANSPACIFIC SECTOR - THE PORTION OF TRAVEL COVERED BY A SINGLE FLIGHT COUPON FROM THE POINT OF DEPARTURE IN AREA NO. 1 TO THE POINT OF ARRIVAL IN AREA NO. 3 AND VICE VERSA. TRUST TERRITORY - THE AREA COMPRISED OF THE CAROLINE ISLANDS, MARIANA ISLANDS AND MARSHALL ISLANDS. UNACCOMPANIED MINOR - CHILDREN/MINORS AGED FIVE TO 11 YEARS OF AGE WHEN TRAVELLING ALONE OR NOT ACCOMPANIED ON THE SAME FLIGHT(S) AND IN THE SAME COMPARTMENT BY A COMPANION AT LEAST 12 YEARS OF AGE OR WITH A PARENT OR LEGAL GUARDIAN. UNCHECKED BAGGAGE (CARRY-ON BAGGAGE OR HAND LUGGAGE) IS BAGGAGE OTHER THAN CHECKED BAGGAGE OF A TICKETED PASSENGER. UNIT DESTINATION - THE ULTIMATE STOPPING PLACE OF A PRICING UNIT. UNIT ORIGIN - THE INITIAL STARTING POINT OF A PRICING UNIT. UAE - UNITED ARAB EMIRATES. UNITED KINGDOM (OR "U.K.") - THE AREA COMPRISED OF ENGLAND. SCOTLAND, WALES, NORTHERN IRELAND, CHANNEL ISLANDS AND THE ISLE OF MAN. UNITED STATES OF AMERICA (OR THE "UNITED STATES" OR THE "U.S.A.") -, UNLESS OTHERWISE SPECIFIED, THE AREA COMPRISED OF THE 48 CONTIGUOUS STATES; THE DISTRICT OF COLUMBIA; ALASKA; HAWAII; PUERTO RICO; THE U.S. VIRGIN ISLANDS; AMERICAN SAMOA; THE CANAL ZONE; GUAM; MIDWAY AND WAKE ISI ANDS UNITED STATES DEPARTMENT OF DEFENSE - THE U.S.A. DEPARTMENTS OF THE ARMY, NAVY, AIR FORCE AND THE U.S. MARINE CORPS. VALIDATE - TO STAMP OR WRITE ON A PASSENGER TICKET AN INDICATION THAT THE PASSENGER TICKET HAS BEEN OFFICIALLY ISSUED BY CARRIER. VALUATION CHARGE - A CHARGE FOR CARRIAGE OF BAGGAGE BASED ON THE DECLARED VALUE OF SUCH BAGGAGE. VIA - USED IN CONJUNCTION WITH CARRIER TWO LETTER ABBREVIATION(S), MEANS "APPLICABLE TO" THE CARRIER(S) SPECIFIED WHEN CARRIAGE IS PERFORMED BY SUCH CARRIER(S). -26-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0001 _____ TITLE/APPLICATION - 70 (CONT) WAITLIST SEGMENT - AN UNCONFIRMED SEGMENT FOR SPECIFIC FLIGHT(S) FOR WHICH SEATING WAS NOT AVAILABLE AT THE TIME RESERVATIONS WERE REQUESTED. WARSAW CONVENTION: SEE "CONVENTION" WEST AFRICA - THE AREA COMPRISED OF ANGOLA, BENIN, BURKINA FASO, CAMEROON, CAPE VERDE, CENTRAL AFRICAN REPUBLIC, CHAD, CONGO, COTE D' IVOIRE, EQUATORIAL GUINEA, GABON, GAMBIA, GHANA, GUINEA, GUINEA-BISSAU, LIBERIA, MALI, MAURITANIA, NIGER, NIGERIA, SAO TOME AND PRINCIPE, SENEGAL, SIERRA LEONE, TOGO AND THE CONGO. WESTBOUND - TRAVEL FROM A POINT IN AREA NO. 2 OR 3 TO A POINT IN AREA NO. 1 VIA THE ATLANTIC OCEAN OR TRAVEL FROM A POINT IN AREA NO. 1 TO A POINT IN AREA NO. 2 OR 3 VIA THE PACIFIC OCEAN. WEST COAST - EXCEPT AS OTHERWISE STATED, MEANS LOS ANGELES, CALIFORNIA; PORTLAND, OREGON; SAN FRANCISCO, CALIFORNIA; SEATTLE, WASHINGTON AND VANCOUVER, BRITISH COLUMBIA. EXCEPTION: (APPLICABLE TO TRANSPACIFIC ARBITRARIES OF THIS TARIFF ONLY) WEST COAST MEANS LOS ANGELES,

RULE TITLE/APPLICATION (CATEGORY **) THIS CATEGORY CONTAINS THE RULE TITLE AND DEFINES THE APPLICATION OF THE RULE. IT WILL BE USED TO INDICATE THE GEOGRAPHICAL APPLICATION OF THE RULE, TYPE OF SERVICE (FIRST, COACH, ETC.), TYPE OF TRANSPORTATION (ONE WAY OR ROUND TRIP), TYPE OF JOURNEY (SINGLE OPEN JAW, ROUND TRIP, ETC.) AND APPLICABILITY FOR USE WITH JOINT FARES, TOUR FARES AND GROUP FARES. PROVISIONS FOR CAPACITY LIMITATIONS, -27-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0002 TITLE/APPLICATION - 70 (CONT) GENERAL RULES WHICH ARE NOT APPLICABLE AND MISCELLANEOUS INFORMATION WHICH IS NOT CATEGORY SPECIFIC WILL ALSO APPEAR HERE. THIS CATEGORY WILL APPEAR WITH EVERY RULE WITH AT LEAST THE RULE TITLE. ELIGIBILITY - 71 K ELIGIBILITY (CATEGORY 1) THIS CATEGORY IS USED TO DEFINE THE IDENTIFICATION REQUIREMENTS AND AGE RANGE FOR A PARTICULAR PASSENGER TYPE, IF SUCH CONDITIONS EXIST. IT IS NOT USED TO DEFINE THE ACTUAL PASSENGER TYPES; E.G., CLERGY, MILITARY, ETC., FOR A FARE CLASS. PASSENGER TYPE INFORMATION IS PROVIDED IN THE FARE CLASS APPLICATION. IF THIS CATEGORY IS NOT PRESENT, THE ASSUMPTION IS THAT THERE ARE NO ELIGIBILITY

RESTRICTIONS. DAY/TIME - 72 K DAY/TIME (CATEGORY 2) THIS CATEGORY REFLECTS TIMES AND/OR DAYS WHEN TRAVEL IS PERMITTED. THE DAY/TIME INFORMATION APPLIES TO ORIGINS OF TRIPS SCHEDULED TO DEPART DURING THAT TIME PERIOD. IF THIS CATEGORY IS NOT PRESENT, THE ASSUMPTION IS THAT THE FARE IS AVAILABLE FOR TRAVEL AT ALL TIMES OF THE DAY AND ALL DAYS OF THE WEEK. SEASONALITY - 73 K SEASONALITY (CATEGORY 3) UNLESS OTHERWISE SPECIFIC IN THE GOVERNING FARE RULE, THE FOLLOWING GENERAL RULES APPLY: (1) FARES WITH NO SEASONAL DESCRIPTION APPLY ALL YEAR. (2) PUBLISHED ONE WAY SEASONAL FARES THE DATE OF THE FIRST INTERNATIONAL/TRANSOCEANIC FLIGHT OF EACH FARE SECTOR WILL DETERMINE THE SEASONAL FARE TO BE APPLIED TO EACH SECTOR. (3) PUBLISHED IT SEASONAL FARES THE DATE OF THE FIRST INTERNATIONAL/TRANSOCEANIC FLIGHT OF EACH FARE SECTOR WILL DETERMINE THE SEASONAL FARE TO BE APPLIED TO THE ENTIRE JOURNEY. (4) DAY OF WEEK TRAVEL RESTRICTIONS THE DATE OF THE FIRST INTERNATIONAL/TRANSOCEANIC FLIGHT OF EACH FARE SECTOR WILL DETERMINE THE DAY-OF-WEEK FARE LEVEL TO BE APPLIED TO EACH SECTOR. -28-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0002 **FLIGHT APPLICATION - 74** K FLIGHT APPLICATION (CATEGORY 4)

THIS CATEGORY REFLECTS INFORMATION REGARDING THE USE OF A FARE ON SPECIFIC FLIGHT NUMBERS, TYPES OF SERVICE (NON-STOP, MULTI-STOP, ETC.), EQUIPMENT TYPES AND TRAVEL VIA POINTS. IT MAY BE USED TO REFLECT EITHER POSITIVE OR NEGATIVE APPLICATION OF THE INFORMATION. IF THIS CATEGORY IS NOT PRESENT, IT INDICATES THAT THERE ARE NO FLIGHT RESTRICTIONS FOR THE FARE.

ADVANCE RESERVATIONS/TKT - 75

K ADVANCE RESERVATIONS/TICKETING (CATEGORY 5) (1) RESERVATIONS

(A) IF NO SPECIFIC PROVISIONS ARE INCLUDED IN THE APPLICABLE FARE RULE, RESERVATIONS MAY BE MADE AT ANY TIME PRIOR TO THE DEPARTURE OF THE DESIRE FLIGHT, SUBJECT TO AVAILABILITY OF SPACE (B) UNLESS OTHERWISE STATED IN THE SPECIFIC FARE RULE. ANY ADVANCE RESERVATION REQUIREMENT APPLIES TO RESERVATIONS FOR THE ENTIRE JOURNEY. (C) UNLESS OTHERWISE STATED IN THE SPECIFIC FARE RULE. **ANY ADVANCE RESERVATION REQUIREMENTS STATED IN** THIS CATEGORY REFER TO THE NUMBER OF DAYS PRIOR TO THE DATE OF COMMENCEMENT OF TRAVEL (FROM THE POINT OF ORIGIN) THAT RESERVATIONS MUST BE CONFIRMED. THE ACTUAL DATE OF DEPARTURE MAY NOT BE INCLUDED IN COUNTING THE ADVANCE RESERVATION REQUIREMENT. WHEN AN ADVANCE RESERVATION REQUIREMENT IS STATED IN MONTHS, RESERVATIONS MUST BE CONFIRMED NO LATER THAN THE SAME (NUMERICALLY DESIGNATED) DAY OF THE MONTH WHEN THE RESERVATION DEADLINE OCCURS. WHEN THERE IS NO SIMILAR. NUMERICALLY DESIGNATED DAY IN THE MONTH IN WHICH THE DEADLINE OCCURS, THE LAST DAY OF THE MONTH WILL BE CONSIDERED AS THE DEADLINE.

(D) ALL BOOKINGS WILL BE CANCELLED AT THE TICKETING TIME LIMIT IRRESPECTIVE OF THE STATUS OF THE FLIGHT SEGMENTS.

(2) PAYMENT AND TICKETING

(A) UNLESS OTHERWISE STATED IN THE SPECIFIC FARE RULE, THE PURCHASE OF A PTA WILL CONSTITUTE PURCHASE OF A TICKET; THEREFORE, ANY PROVISION STIPULATED IN THE FARE RULE FOR TICKETS SHALL ALSO APPLY TO PTAS (SEE ALSO RULE 65 - TICKETS).
(B) IF NO SPECIFIC PROVISIONS ARE STIPULATED IN THE

ÀPPLICABLE FARE RULE, THEN PAYMENT AND TICKETING

MAY BE COMPLETED ANY TIME PRIOR TO DEPARTURE FROM POINT OF ORIGIN; FURTHERMORE, SUCH FARE MAY BE RETROACTIVELY APPLIED IN THE CALCULATION OF -29-

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ADVANCE RESERVATIONS/TKT - 75 (CONT) REFUNDS (SEE CATEGORY 16). IF, HOWEVER, THE FARE RULE SPECIFICALLY STATES "PRIOR TO DEPARTURE" THEN PAYMENT AND TICKETING MUST OCCUR PRIOR TO DEPARTURE AND MUST FOLLOW ANY OTHER SPECIFIED TICKETING GUIDELINES AND RETROACTIVE APPLICATION FOR REFUNDS IS NOT PERMITTED. **MINIMUM STAY - 76** K MINIMUM STAY (CATEGORY 6) (1) WHERE A RULE STATES THAT THERE IS NO MINIMUM STAY REQUIREMENT, THE RETURN TRAVEL MAY COMMENCE AT ANY TIME PRIOR TO THE MAXIMUM STAY LIMIT. (2) MINIMUM STAY IS MEASURED BY COUNTING FROM THE DAY AFTER COMMENCEMENT OF OUBOUND INTERNATIONAL/TRANSOCEANIC TRAVEL TO THE EARLIEST DAY RETURN INTERNATIONAL/TRANSOCEANIC TRAVEL IS PERMITTED. WHEN A MINIMUM STAY IS STATED IN MONTHS, RETURN TRAVEL WILL NOT BE PERMITTED PRIOR TO THE SAME NUMERICALLY DESIGNATED DAY OF THE MONTH WHEN THE MINIMUM STAY REQUIREMENTS ARE MET. WHEN THERE IS NO SIMILAR, NUMERICALLY DESIGNATED DAY IN THE MONTH IN WHICH THE DEADLINE OCCURS, THE LAST DAY OF THE MONTH WILL BE CONSIDERED AS THE MINIMUM STAY REQUIREMENT. WHEN SPECIFIED IN A FARE RULE THAT THE MINIMUM STAY IS REQUIRED IN OR AT A SPECIFIC AREA, COUNTRY OR CITY, THE MINIMUM STAY REQUIREMENT IS COUNTED FROM THE DAY AFTER

ARRIVAL IN THAT SPECIFIED AREA. COUNTRY OR CITY TO THE EARLIEST DAY THAT RETURN TRAVEL MAY COMMENCE. MAXIMUM STAY - 77 K MAXIMUM STAY (CATEGORY 7) (1) WHERE A RULE STATES THAT THERE IS NO MAXIMUM STAY, TRAVEL WILL BE PERMITTED WITHIN THE NORMAL VALIDITY OF THE TICKET, WHICH IS USUALLY ONE YEAR FROM THE DATE TRAVEL COMMENCES FROM THE POINT OF ORIGIN. OR FOR OPEN TICKETS, ONE YEAR FROM THE DATE OF ISSUE. (2) MAXIMUM STAY IS MEASURED BY COUNTING FROM THE DAY AFTER DÉPARTURE FROM THE POINT OF ORIGIN TO THE LAST DAY TRAVEL MAY COMMENCE FROM THE LAST STOPOVER POINT, INCLUDING THE POINT OF TURNAROUND IF NO OTHER STOPOVERS ARE MADE. WHEN A MAXIMUM STAY IS STATED IN MONTHS, RETURN TRAVEL MUST COMMENCE BY THE SAME NUMERICALLY DESIGNATED DAY OF THE MONTH WHEN THE MAXIMUM STAY LIMITATIONS EXPIRE. WHEN THERE IS NO SIMILAR, NUMERICALLY DESIGNATED DAY IN THE MONTH IN WHICH MAXIMUM STAY LIMITATIONS EXPIRE, THE LAST DAY OF THE MONTH WILL BE CONSIDERED AS THE MAXIMUM STAY -30-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0002 MAXIMUM STAY - 77 (CONT) LIMITATION. STOPOVERS - 78 K STOPOVERS (CATEGORY 8) (1) UNLESS OTHERWISE SPECIFICALLY STIPULATED IN A SPECIFIC RULE, STOPOVERS ARE PERMITTED IN ACCORDANCE WITH RULE 135 (STOPOVERS) AS SHOWN IN THIS TARIFF. (2) A STOPOVER WILL OCCUR WHEN A PASSENGER ARRIVES AT AN INTERMEDIATE POINT FROM WHICH HE IS NOT SCHEDULED TO DEPART ON THE DAY OF ARRIVAL. IF THERE IS NO CONNECTING DEPARTURE SCHEDULED ON THE DAY OF ARRIVAL, DEPARTURE ON THE NEXT DAY WITHIN 24 HOURS OF ARRIVAL SHALL NOT CONSTITUTE A STOPOVER. TRANSFERS - 79 K TRANSFERS (CATEGORY 9) IT IS ASSUMED THAT AN UNLIMITED NUMBER OF TRANSFERS MAY BE MADE AND THAT NO RESTRICTIONS APPLY TO TRANSFERS. THIS CATEGORY DEFINES THE CONDITIONS OR RESTRICTIONS UNDER WHICH TRANSFERS MAY OCCUR AND THE APPLICABLE CHARGES, CARRIERS AND LOCATIONS ASSOCIATED WITH THESE TRANSFERS. IF THIS CATEGORY IS NOT PRESENT, TRANSFERS MAY BE MADE ANYWHERE ALONG THE PASSENGER'S ROUTE. **PERMITTED COMBINATIONS - 80** K PERMITTED COMBINATIONS (CATEGORY 10) EACH FARE SHALL BE SPECIFIED AS ONE OR MORE OF THE FOLLOWING TYPES OF JOURNEYS: (1) ONE WAY (OW): A FARE DESIGNATED AS OW APPLIES TO ONE WAY TRANSPORTATION. UNLESS OTHERWISE STATED IN THE SPECIFIC FARE RULE, THIS FARE MAY ONLY BE USED IN COMBINATION WITH OTHER FARES AS A COMPONENT OF A ONE WAY JOURNEY. (2) ROUND TRIP (RT)/CIRCLE TRIP (CT): (A) IN THE CASE OF PUBLISHED ONE WAY FARES, THE FARE FOR RT/CT TRANSPORTATION WILL BE THE SUM OF THE APPLICABLE FARES FOR EACH SECTOR OF THE JOURNEY. (B) IN THE CASE OF PUBLISHED ROUND TRIP FARES, THE FARE FOR RT/CT TRANSPORTATION WILL BE THE APPLICABLE PUBLISHED FARE WHEN TRAVEL IS VIA THE SAME INTERNATIONAL CARRIER IN BOTH DIRECTIONS AND VIA THE ROUTING/MILEAGE PROVISIONS SPECIFIED FOR THE FARE. IF TRAVEL IS NOT VIA THE SAME INTERNATIONAL CARRIER IN BOTH DIRECTIONS, OR IF TRAVEL DOES NOT ADHERE TO THE ROUTINGS/MILEAGE PROVISIONS SPECIFIED FOR THE FARE, 50 PERCENT OF A -31-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0002

PERMITTED COMBINATIONS - 80 (CONT)

RT FARE MAY BE COMBINED WITH 50 PERCENT OF ANOTHER APPLICABLE RT FARE PROVIDED SUCH COMBINATION IS PERMITTED IN THIS CATEGORY.

(3) SINGLE OPEN JAW (SOJ)/OPEN JAW (OJ):
(A) IN THE CASE OF PUBLISHED ONE WAY FARES, THE FARE FOR SOJ/OJ TRANSPORTATION WILL BE THE SUM OF THE APPLICABLE FARES FOR EACH SECTOR OF THE JOURNEY.
(B) IN THE CASE OF PUBLISHED ROUND TRIP FARES, THE FARE FOR SOJ/OJ TRANSPORTATION WILL BE 50 PERCENT OF THE APPLICABLE ROUND TRIP FARE FOR EACH SECTOR OF THE JOURNEY, PROVIDED SUCH COMBINATION IS PERMITTED IN THIS CATEGORY. THE OPEN JAW PORTION(S) OF A JOURNEY WILL BE CONSIDERED TO BE A SINGLE POINT IN DETERMINING THE MINIMUM AND MAXIMUM STAY REQUIREMENTS, STOPOVER CONDITIONS, ETC.

(4) ANY FARE MAY BE COMBINED, END-ON-END, WITH ANY OTHER FARE THAT PERMITS SUCH COMBINATION PROVIDED ALL CONDITIONS OF EACH FARE ARE MET. TRAVEL MUST BE VIA THE FARE COMBINATION POINT(S).

(5) ANY FARE MAY BE COMBINED WITH THE APPLICABLE ARBITRARIES.

(6) UNLESS OTHERWISE RESTRICTED IN THE SPECIFIC FARE RULE, 50 PERCENT OF A RT FARE PUBLISHED IN THIS TARIFF MAY BE COMBINED WITH 50 PERCENT OF ANOTHER RT FARE GOVERNED BY THE SAME RULE PUBLISHED IN THIS TARIFF.

(7) UNLESS OTHERWISE STATED IN THE SPECIFIC FARE RULE, 50 PERCENT OF A RT FARE PUBLISHED IN THIS TARIFF MAY NOT BE COMBINED WITH:

(A) 50 PERCENT OF A SMILIAR FARE PUBLISHED IN THE SAME GLOBAL DIRECTION PUBLISHED IN THIS TARIFF.

(B) 50 PERCENT OF A SMILIAR FARE PUBLISHED IN THE SAME GLOBAL DIRECTION BY ANOTHER CARRIER IN ANOTHER TARIFF.

(C) 100 PERCENT OF A ONE WAY FARE TO CONSTRUCT A ROUND TRIP OR CIRCLE TRIP FARE.

(8) WHEN A SPECIFIC FARE RULE PERMITS COMBINATION OF 50 PERCENT OF A RT FARE WITH 50 PERCENT OF ANOTHER FARE IN THE SAME TARIFF OR ANOTHER TARIFF, AND THE GOVERNING PROVISIONS OF THE RULES DIFFER, THE FOLLOWING PROVISIONS WILL APPLY UNLESS OTHERWISE STATED IN THE APPLICABLE FARE RULES:

(A) PERIOD OF VALIDITY

(I) SEASONALITY

WHEN 50 PERCENT OF A RT FARE IS COMBINED WITH ANOTHER FARE AND SEASONALITY APPLICATIONS

VARY, THE DATE OF THE FIRST

INTERNATIONA/TRANSOCEANIC FLIGHT ON THE OUTBOUND PORTION OF THE JOURNEY WILL BE -32-

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PERMITTED COMBINATIONS - 80 (CONT) APPLIED TO THE SEASONALITY SPECIFICATIONS OF EACH FARE COMPONENT TO DETERMINE THE SEASONAL FARE TO BE APPLIED TO SUCH SECTORS. (II) DAY OF WEEK THE DAY OF WEEK APPLICATION OF EACH FARE SHALL APPLY TO THE APPROPRIATE SECTOR OVER WHICH THE FARE IS ASSESSED. (B) SURCHARGES THE SURCHARGE PROVISIONS OF EACH FARE SHALL APPLY TO THE APPROPRIATE SECTOR OVER WHICH THE FARE IS ASSESSED. (C) LENGTH OF STAY (I) THE LONGER MINIMUM STAY REQUIREMENT WILL **APPLY TO THE ENTIRE JOURNEY.** (II) THE SHORTER MAXIMUM STAY REQUIREMENT WILL APPLY TO THE ENTIRE JOURNEY. (D) STOPOVERS THE STOPOVER RESTRICTIONS OF EACH FARE SHALL APPLY TO THE APPROPRIATE SECTOR OVER WHICH THE FARE IS ASSESSED, PROVIDED THAT THE PASSENGER WILL NOT

RECEIVE MORE THAN THE MAXIMUM ALLOWABLE NUMBER OF STOPS IN THE MOST RESTRICTIVE RULE. (E) DISCOUNTS THE DISCOUNT THAT RESULTS IN THE HIGHEST FARE SHALL APPLY TO THE ENTIRE JOURNEY. (F) TOUR REQUIREMENTS TOUR FEATURES MAY BE SOLD IN CONJUNCTION WITH COMBINED FARES PROVIDED BOTH FARES ARE COMBINABLE WITH INCLUSIVE TOUR PACKAGES. WHEN SPECIFIC TOUR FEATURES ARE REQUIRED, THE LARGEST NUMBER OF TOUR FEATURES SHALL APPLY TO ENTIRE JOURNEY. WHEN MINIMUM TOUR PRICES ARE SPECIFIED, THE HIGHEST MINIMUM TOUR PRICE SHALL APPLY TO THE ENTIRE JOURNEY. (G) GROUP REQUIREMENTS (I) THE LARGER MINIMUM GROUP SIZE OF THE TWO FARES SHALL APPLY TO THE ENTIRE JOURNEY. (II) THR GROUP TRAVEL REQUIREMENTS OF EACH FARE SHALL APPLY TO THE APPROPRIATE SECTOR OVER WHICH THE FARE IS ASSESSED. (H) RESERVATIONS AND TICKETING (I) THE LONGEST ADVANCE RESERVATION REQUIREMENT WILL APPLY TO THE ENTIRE JOURNEY. (II) THE LONGEST ADVANCE PAYMENT/TICKETING REQUIREMENT WILL APPLY TO THE ENTIRE JOURNEY. (III) ANY RULE PROVISION REQUIRING SIMULTANEOUS PAYMENT AND TICKETING SHALL APPLY IN ADDITION TO THE LONGER ADVANCE PAYMENT/TICKETING DEADLINE. -33-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0002 PERMITTED COMBINATIONS - 80 (CONT) (IV) IF THERE IS A DEPOSIT REQUIRED IN CONJUNCTION WITH ADVANCE RESERVATIONS, THE LARGEST REQUIREMENT WILL APPLY TO THE ENTIRE JOURNEY. (I) ROUTING/REROUTING (I) THE ROUTING CONDITIONS OF EACH FARE SHALL APPLY TO THE APPROPRIATE SECTOR OVER WHICH THE FARE IS ASSESSED. (II) THE MOST RESTRICTIVE VOLUNTARY REROUTING PROVISIONS WILL APPLY TO THE ENTIRE JOURNEY. (III) THE INVOLUNTARY REROUTING PROVISIONS OF EACH FARE SHALL APPLY TO THE APPROPRIATE SECTOR OVER WHICH THE FARE IS ASSESSED. (J) CANCELLATION AND REFUNDS THE HIGHEST CANCELLATION PENALTY THAT IS APPLICABLE DURING ANY GIVEN TIME PERIOD WILL APPLY TO THE ENTIRE JOURNEY. **BLACKOUT DATES - 81** K BLACKOUT DATES (CATEGORY 11) THIS CATEGORY IS USED TO DEFINE SINGLE DATES OR DATE RANGES WHEN TRAVEL IS NOT PERMITTED. THE ASSUMPTION IS MADE THAT BLACKOUTS APPLY TO THE SCHEDULED DEPARTURE TIME OF A FLIGHT REGARDLESS OF THE PORTION OF THE PASSENGER'S TRAVEL THEY REPRESENT. IF THIS CATEGORY IS NOT PRESENT, THE FARE IS NOT SUBJECT TO BLACKOUT DATES. SURCHARGES - 82 K SURCHARGES (CATEGORY 12) THIS CATEGORY DEFINES THE CONDITIONS UNDER WHICH SURCHARGES ARE APPLICABLE AND THE CORRESPONDING CHARGE. THE ASSUMPTION IS THAT THERE ARE NO SURCHARGES UNLESS THIS CATEGORY IS PRESENT. IF RESTRICTIONS FOR A FARE MAY BE WAIVED OR MODIFIED BASED UPON PAYMENT OF A CHARGE, THESE CONDITIONS WILL BE FOUND IN EITHER THIS CATEGORY OR IN (CATEGORY 16) PENALTIES. ACCOMPANIED TRAVEL - 83 K ACCOMPANIED TRAVEL (CATEGORY 13) THIS CATEGORY IS USED AS A COMPONENT OF A RULE WHEN TRAVEL WITH ONE OR MORE OTHER PASSENGERS IS NECESSARY TO QUALIFY FOR A FARE. IF THIS CATEGORY IS NOT PRESENT, ANY PASSENGER MAY TRAVEL ALONE OVER THE ENTIRE ROUTING.

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RESERVATIONS. (B) INVOLUNTARY REROUTING NORMAL INVOLUNTARY REROUTING PROCEDURES IN ACCORDANCE WITH RULE 255 (REROUTINGS) IN THIS TARIFF SHALL APPLY UNLESS SPECIFICALLY STATED IN THE APPLICABLE FARE RULE. (3) CANCELLATION PRIOR COMMENCEMENT OF TRAVEL (A) UNLESS OTHERWISE AMENDED BY SPECIFIC PROVISIONS IN THE APPLICABLE FARE RULE, THE PROVISIONS OF RULE 90 (REFUNDS), IN THIS TARIFF, SHALL APPLY. (B) UNLESS OTHERWISE STATED IN THE SPECIFIC FARE RULE, IN THE CASE OF FARES THAT HAVE ADVANCE PAYMENT/TICKETING REQUIREMENTS, THE SPECIFIED CANCELLATION PENALTY WILL APPLY ONLY AFTER THE ADVANCE PAYMENT/TICKETING DEADLINE HAS PASSED. (C) IF A PASSENGER FAILS TO USE THE CONFIRMED FLIGHTS INDICATED ON THE TICKET, ALL FLIGHT COUPONS REMAINING IN THE TICKET WILL BECOME VOID FOR FURTHER TRANSPORTATION AT THE TICKETED FARE. THE APPLICABLE CANCELLATION PENALTY WILL BE APPLIED BEFORE ANY REFUND WILL BE PROCESSED. (4) CANCELLATION AFTER COMMENCEMENT OF TRAVEL (A) UNLESS OTHERWISE AMENDED BY SPECIFIC PROVISIONS IN THE APPLICABLE FARE RULE, THE PROVISIONS OF RULE 90 (REFUNDS), SHALL APPLY. (B) WHEN A FARE HAS A SPECIFIED CANCELLATION PENALTY AND A PASSENGER FAILS TO USE THE CONFIRMED FLIGHT(S) INDICATED ON THE TICKET, ALL FLIGHT COUPONS STILL REMAINING IN THE TICKET WILL BECOME VOID FOR FURTHER TRANSPORTATION AT THE TICKETED FARE. THE ORIGINAL FARE PAID BY THE PASSENGER MAY -36-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0002 PENALTIES - 86 (CONT) BE APPLIED TOWARD THE PURCHASE OF ANY FARE(S) THAT MAY BE RETROACTIVELY APPLIED TO THE SECTOR(S) FLOWN BY THE PASSENGER. THE CANCELLATION PENALTY WILL BE DEDUCTED FROM ANY REFUNDABLE AMOUNT. (5) AT ANY TIME CANCELLATION PENALTIES MAY BE APPLIED TOWARD THE PURCHASE OF A HIGHER EK FARE GOVERNED BY A DIFFERENT RULE FROM THAT ORIGINALLY TICKETED PROVIDING THAT ANY TICKETS ISSUED FOR REVISED ITINERARIES ARE ANNOTATED "NON-REF (AMOUNT OF CANCELLATION PENALTY)". HIGHER INTERMEDIATE POINT - 87 K HIGHER INTERMEDIATE POINT (CATEGORY 17) IT IS ASSUMED THAT THE HIGHER INTERMEDIATE POINT RULE APPLIES. THIS CATEGORY IS USED TO NEGATE THAT ASSUMPTION WHEN STOPOVERS OR CONNECTIONS ARE MADE AT SPECIFIC GEOGRAPHIC LOCATIONS. **TICKET ENDORSEMENTS - 88** K TICKET ENDORSEMENTS (CATEGORY 18) THIS CATEGORY IS USED TO INDICATE TICKET ENDORSEMENT TEXT AND THE LOCATION ON THE TICKET FOR THE ENDORSEMENT. IF THIS CATEGORY IS NOT PRESENT, THERE ARE NO ENDORSEMENT REQUIREMENTS FOR THE FARE. CHILDREN'S DISCOUNTS - 89 K CHILDREN'S DISCOUNTS (CATEGORY 19) UNLESS OTHERWISE STATED IN A SPECIFIC FARE RULE, PROVISIONS OF RULE 200 (CHILDREN'S AND INFANTS' FARES) AND RULE 50 (ACCEPTANCE OF CHILDREN), IN THIS TARIFF, AS WELL AS THE FOLLOWING CONDITIONS WILL APPLY. (1) INFANTS' FARES: AN INFANT LESS THAN TWO YEARS OF AGE ON THE DATE OF COMMENCEMENT OF TRAVEL FROM THE POINT OF ORIGIN WILL BE CHARGED THE AMOUNT SPECIFIED IN THE FARE RULE. (A) A PASSENGER TRAVELING AT AN INFANT DISCOUNT FARE IS NOT ENTITLED TO A SEAT THAT IS RESERVED PRIOR TO DEPARTURE. IF A SEAT IS RESERVED PRIOR TO DEPARTURE, THE INFANT WILL BE ELIGIBLE ONLY FOR DISCOUNTS APPLICABLE TO INFANTS OCCUPYING A SEAT. (B) WHERE THE SPECIFIC FARE RULE DOES NOT PERMIT AN

INFANT'S DISCOUNT. A DISCOUNT MAY BE CALCULATED ON THE LOWEST FARE FOR WHICH HIS/HER ITINERARY QUALIFIES (CONSIDERING ROUTING RESTRICTIONS, MINIMUM/MAXIMUM STAY AND ADVANCE PURCHASE/TICKETING RESTRICTIONS AND RESERVATION -37-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0002 CHILDREN'S DISCOUNTS - 89 (CONT) BOOKING CODES WHERE NECESSARY). (C) WHERE THE SPECIFIC FARE RULE ALLOWS FOR FREE INFANT TRANSPORTATION, EITHER FOR THE ENTIRE JOURNEY OR A PORTION OF THE JOURNEY. A TICKET/COUPON MUST BE ISSUED FOR THE ENTIRE JOURNEY, INCLUDING THE FREE TRANSPORTATION. (2) CHILDREN'S FARES: À CHILD WHO IS AT LEAST TWO (2) YEARS OF AGE BUT LESS THAN 12 YEARS OF AGE ON THE DATE OF COMMENCEMENT OF TRAVEL FROM THE POINT OF ORIGIN, ACCOMPANIED BY A PASSENGER WHO IS AT LEAST 18 YEARS OF AGE, WILL BE CHARGED THE AMOUNT SPECIFIED IN THE SPECIFIC FARE RULE. (A) WHERE THE SPECIFIC FARE RULE DOES NOT PERMIT CHILDREN'S DISCOUNTS, THEN THE ACCOMPANIED CHILD WILL EITHER PAY THE FULL ADULT FARE OR A DISCOUNT MAY BE CALCULATED ON THE LOWEST APPLICABLE FARE FOR WHICH HIS/HER ITINERARY QUALIFIES (CONSIDERING ROUTING RESTRICTIONS, MINIMUM/MAXIMUM STAY AND ADVANCE PURCHASE/TICKETING RESTRICTIONS AND RESERVATIONS BOOKING CODES). (B) THE DISCOUNT LISTED FOR CHILDREN AND INFANTS WILL ALSO APPLY TO ANY CHARGE OR SURCHARGE AND TO ANY CANCELLATION OR REFUND PENALTY THAT WOULD NORMALLY BE ASSESSED TO THE ADULT FARE. TOUR CONDUCTOR DISCOUNTS - 90 K TOUR CONDUCTOR DISCOUNTS (CATEGORY 20) THIS CATEGORY IS USED TO PROVIDE EITHER SPECIFIC FARE AMOUNTS OR THE INFORMATION FOR CALCULATING DISCOUNT FARES FOR TOUR CONDUCTORS. IT ALSO SPECIFIES ACCOMPANYING TRAVEL REQUIREMENTS FOR THE TOUR CONDUCTORS TRAVELLING AT THE CALCULATED OR SPECIFIED FARE. IF THIS CATEGORY IS NOT PRESENT, THE FARE IS NOT DISCOUNTABLE FOR TOUR CONDUCTORS. AGENT DISCOUNTS - 91 K AGENT DISCOUNTS (CATEGORY 21) THIS CATEGORY IS USED TO PROVIDE EITHER SPECIFIC FARE AMOUNTS OR THE INFORMATION FOR CALCULATING DISCOUNT FARES FOR AGENTS. IT ALSO SPECIFIES THE ACCOMPANYING TRAVEL REQUIREMENTS FOR AGENTS TRAVELLING AT THE CALCULATED OR SPECIFIED FARE. IF THIS CATEGORY IS NOT PRESENT, THE FARE IS NOT DISCOUNTABLE FOR AGENTS. -38-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0002 ------ALL OTHER DISCOUNTS - 92 K ALL OTHER DISCOUNTS (CATEGORY 22) THIS CATEGORY IS USED TO PROVIDE THE SPECIFIC FARE AMOUNTS OR THE INFORMATION FOR CALCULATING DISCOUNT FARES FOR ALL PASSENGER TYPES OTHER THAN CHILDREN, TOUR CONDUCTORS AND AGENTS. IF ALSO SPECIFIES THE ACCOMPANYING TRAVEL REQUIREMENTS FOR THE PASSENGERS TRAVELLING AT THE CALCULATED OR SPECIFIED FARE. IF THIS CATEGORY IS NOT PRESENT, THE FARE IS NOT DISCOUNTABLE FOR THE PASSENGER TYPES THAT FALL INTO THIS CATEGORY. **MISCELLANEOUS PROVISIONS - 93** K MISCELLANEOUS PROVISIONS (CATEGORY 23) THIS CATEGORY IS USED TO SPECIFY WHETHER SPECIFIC FARES SHOULD OR SHOULD NOT BE USED FOR CONSTRUCTION OF UNPUBLISHED FARES, PRORATION, REFUND CALCULATION, CURRENCY ADJUSTMENTS OR AS PROPORTIONAL FARES. THE ASSUMPTION IS THAT FARES MAY BE USED FOR ANY PURPOSES. (CATEGORY 24) CURRENTLY NOT AVAILABLE

(CATEGORY 25) CURRENTLY NOT AVAILABLE GROUPS - 94 K GROUPS (CATEGORY 26) (1) GROUP SIZE A MINIMUM GROUP SIZE REFERS TO THE MINIMUM NUMBER OF PASSENGERS REQUIRED TO FORM A GROUP, WHICH WILL PERMIT THE USE OF A PARTICULAR FARE, UNLESS OTHERWISE SPECIFIED IN THE FARE RULE, IN ORDER TO DETERMINE THE MINIMUM GROUP SIZE, TWO CHILDREN EACH PAYING AT LEAST 50 PERCENT OF THE APPLICABLE GROUP FARE WILL BE COUNTED AS ONE MEMBER OF THE GROUP. (2) AFFINITY (A) THE TRAVEL GROUP SHALL BE FORMED FROM AFFINITY GROUPS: I.E., MEMBERS OR EMPLOYEES OF THE SAME ASSOCIATION, CORPORATION, COMPANY OR OTHER LEGAL ENTITY (HEREINAFTER REFERRED TO AS THE "ORGANIZATION") WHICH SHALL HAVE PRINCIPAL PURPOSES, AIMS AND OBJECTIVES OTHER THAN TRAVEL, AND SUFFICIENT AFFINITY EXISTING PRIOR TO THE APPLICATION FOR TRANSPORTATION TO DISTINGUISH IT AND SET IT APART FROM THE GENERAL PUBLIC: PROVIDED THAT NO TRANSPORTATION MAY BE OFFERED TO AN ORGANIZATION. (B) WITH RESPECT TO THE FORMATION OF AFFINITY TRAVEL -39-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0002 _____ GROUPS - 94 (CONT) GROUPS: (I) SOLICITATION SHALL BE LIMITED TO PERSONAL LETTERS, CIRCULARS AND TELEPHONE CALLS ADDRESSED TO MEMBERS OF THE ORGANIZATION, TO GROUP PUBLICATIONS INTENDED SOLELY FOR MEMBERS OF THE FEDERATION OR BODY TO WHICH THE ORGANIZATION BELONGS, AND TO ANY OTHER FORM OF SOLICITATION AS DEFINED IN (III) BELOW, (II) SOLICITATION SHALL BE EFFECTED ONLY BY OFFICIALS OF THE ORGANISATION OR MEMBERS OF THE TRAVEL GROUP, (III) "PUBLIC SOLICITATION" SHALL BE DEEMED TO EXIST WHEN THE GROUP TRANSPORTATION IS DESCRIBED, REFERRED TO OR ANNOUNCED IN ADVERTISEMENTS OR ANY OTHER WRITING OR BY MEANS OF PUBLIC COMMUNICATION, WHETHER PAID OR UNPAID, INCLUDING BUT NOT LIMITED TO TELEPHONE CAMPAIGNS, RADIO, TELEGRAPH AND TELEVISION; PROVIDED, HOWEVER, THAT A STATEMENT IN PUBLIC NEWS MEDIA, OTHER THAN ADVERTISEMENT, THAT COULD NOT REASONABLY BE CONSTRUED AS CALCULATED OR LIKELY TO INDUCE TRAVEL AS A MEMBER OF THE TRAVEL GROUP AND WHICH HAS NOT BEEN INITIATED BY THE ORGANIZATION, ANY MEMBER OF THE TRAVEL GROUP, THE CARRIER OR AN AGENT OR REPRESENTATIVE OF ANY OF THEM, SHALL NOT BE CONSIDERED PUBLIC SOLICITATION. (IV) THE TRAVEL GROUP SHALL NOT BE GATHERED DIRECTLY OR INDIRECTLY BY A PERSON ENGAGED IN SOLICITING OR SELLING TRANSPORTATION SERVICES OR PROVIDING OR OFFERING TO PROVIDE TRANSPORTATION TO THE GENERAL PUBLIC, PROVIDED THAT THE MERE ASCERTAINMENT OF THE GROUP FARE AND/OR ITS COLLECTION FROM MEMBERS OF THE TRAVEL GROUP SHALL NOT OF ITSELF BE DEEMED TO CONSTITUTE ENGAGING IN SUCH ACTS:

PROVIDED FURTHER THAT IF THE ORGANIZER OF THE TRAVEL GROUP (HEREINAFTER REFERRED TO AS "APPLICANT") EMPLOYS A TRAVEL AGENT TO ASSIST IN THE TRAVEL ARRANGEMENTS, SUCH TRAVEL AGENT SHALL IN NO WAY SOLICIT MEMBERS OF THE TRAVEL GROUP, EXCEPT THAT AFTER THE PARTY TO BE

TRANSPORTED IS FORMED. THE TRAVEL AGENT MAY CONTACT MEMBERS OF SUCH GROUP FOR THE PURPOSES OF ARRANGING OTHER TRAVEL SERVICES IN ADDITION TO ASSISTING IN TRAVEL ARRANGEMENTS. -40-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0002 GROUPS - 94 (CONT) (V) EACH MEMBER OF THE TRAVEL GROUP SHALL BE A MEMBER OF THE ORGANIZATION AT THE TIME OF APPLICATION FOR THE GROUP FARE AND SHALL HAVE BEEN SUCH A MEMBER FOR AT LEAST SIX MONTHS IMMEDIATELY PRIOR TO THE DATE ON WHICH THE TRANSPORTATION WILL COMMENCE. (IV) THE TRAVEL GROUP MAY INCLUDE THE SPOUSE AND DEPENDENT CHILDREN OF A MEMBER OF THE ORGANIZATION FROM WHICH THE PARTY TO BE TRANSPORTED IS DRAWN AND THE PARENTS OF A MEMBER LIVING IN THE SAME HOUSEHOLD AS THE MEMBER; PROVIDED, HOWEVER, THAT ANY SUCH SPOUSE, DEPENDENT CHILDREN OR PARENTS ARE ACCOMPANIED ON THE FLIGHT BY SUCH MEMBER UNLESS THE MEMBER HAS BEEN COMPELLED TO CANCEL HIS PASSAGE AND ONLY IF SUCH MEMBER'S FARE IS NOT REFUNDED. (3) OWN USE GROUPS (A) THE TRAVEL GROUP SHALL BE FORMED ONLY FOR USE OF ONE PERSON (WHICH EXPRESSION SHALL INCLUDE AN INDIVIDUAL PERSON OR LEGAL ENTITY SUCH AS AN ASSOCIATION, PARTNERSHIP, COMPANY OR CORPORATION) (HEREINAFTER REFERRED TO AS "THE PURCHASER"); PROVIDED THAT SUCH PURCHASER SHALL NOT, WHOLLY OR PARTIALLY, DIRECTLY OR INDIRECTLY, SHARE THE COST OF AIR TRANSPORTATION WITH OTHER PERSONS INTERESTED IN OBTAINING SUCH TRANSPORTATION INCLUDING THE PASSENGERS CARRIED. NOTWITHSTANDING THE FOREGOING, SUCH COST MAY HAVE BEEN RAISED BY VOLUNTARY CONTRIBUTIONS, PROVIDED THAT THE VOLUNTARY CONTRIBUTIONS ARE NOT SOLICITED NOR OBTAINED SOLELY FROM THE PASSENGERS TO BE CARRIED. (B) PARTICIPATION IN THE TRAVEL GROUP IS NOT LIMITED TO THOSE ACTUALLY CONTRIBUTING. (C) THE MINIMUM AMOUNT OF EACH PERSON'S CONTRIBUTION HÁS NOT BEEN PRESCRIBED BY THE PURCHASER; AND, (D) EACH PERSON TO BE INCLUDED IN THE TRAVEL GROUP IS SÉLECTED BY THE PURCHASER AND FOR REASONS OTHER THAN SUCH PERSON'S REQUEST THAT HE BE INCLUDED IN THE TRAVEL GROUP. (4) INCENTIVE GROUPS THE TRAVEL GROUP SHALL BE COMPRISED OF GROUPS OF EMPLOYEES AND/OR DEALERS AND/OR AGENTS (INCLUDING SPOUSES) OF THE SAME BUSINESS FIRM(S), CORPORATION(S) OR ENTERPRISES(S) (EXCLUDING NON-PROFIT ORGANIZATIONS) TRAVELLING UNDER AN ESTABLISHED INCENTIVE TRAVEL PROGRAM THAT REWARDS THE EMPLOYEES, DEALERS AND/OR AGENTS FOR PAST WORK OR PROVIDES AN INCENTIVE FOR FUTURE ACTIVITIES; PROVIDED THAT: -41-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0002 GROUPS - 94 (CONT) (A) THE INCENTIVE TRAVEL PROGRAM SHALL INCLUDE AIR TRANSPORTATION, ACCOMMODATIONS, SIGHTSEEING, ENTERTAINMENT AND OTHER FEATURES, THE COST OF WHICH IS BORNE ENTIRELY BY SUCH

FIRM/CORPORATION/ENTERPRISE AND NOT PASSED ON DIRECTLY OR INDIRECTLY TO THE EMPLOYEES, DEALERS OR AGENTS;

(B) OFFICIALS (AND SPOUSES) OF SUCH FIRM, CORPORATION OR ENTERPRISE MAY BE INCLUDED IN THE GROUP IF THEY

ARE TRAVELLING FOR THE PURPOSES OF MAKING AWARDS OR OFFICIATING IN THE INCENTIVE TRAVEL PROGRAM: (C) EACH MEMBER OF THE INCENTIVE GROUP IS A MEMBER OF THE ORGANIZATION AT THE TIME OF APPLICATION FOR THE GROUP FARE. (5) DOCUMENTATION (A) GENERAL REQUIREMENTS FOR ALL INDIVIDUAL AND GROUP **INCLUSIVE TOURS. THERE MUST BE VOUCHERS** SPECIFYING SLEEPING ACCOMMODATIONS AND ANY SIGHTSEEING OR OTHER FEATURES OF THE TOUR. SUCH VOUCHERS, INCLUDING THOSE FOR GROUND TRANSPORTATION, MUST BE AVAILABLE FOR INSPECTION DURING CHECK-IN PRIOR TO COMMENCEMENT OF OUTBOUND TRANSATLANTIC TRAVEL (B) AFFINITY/INCENTIVE/NON-AFFINITY/OWN USE GROUP RÉQUIREMENTS (I) WRITTEN APPLICATION, IN THE FORM REQUIRED, SHALL PROVIDE A FULL DESCRIPTION OF THE TRAVEL DESIRED, THE NAMES AND TOTAL NUMBER OF PASSENGERS, AND, WHERE APPLICABLE, THE AFFINITY/INCENTIVE USE PROVISION UNDER WHICH THE TRAVEL IS BEING REQUESTED. AND MUST BE SIGNED BY THE APPLICANT (THE PERSON RESPONSIBLE FOR THE TRAVEL ARRANGEMENTS OF THE GROUP). (II) THE APPLICATION MUST BE SUBMITTED TO THE **ISSUING CARRIER (THE CARRIER WHOSE TICKETS** ARE TO BE ISSUED) PRIOR TO COMMENCEMENT OF OUTBOUND TRAVEL. THE DEADLINE FOR RECEIPT OF THE APPLICATION IS SPECIFIED IN EACH PARTICULAR GROUP TRAVEL RULE. (III) EXCEPT AS OTHERWISE NOTED, ONLY THOSE PASSENGERS LISTED IN THE WRITTEN APPLICATION MAY BE TRANSPORTED. (IV) PASSENGER SUBSTITUTION/ADDITIONS - IF NAME CHANGES AND/OR ADDITIONS TO THE LIST OF PARTICIPANTS IN THE TRAVEL GROUP MAY BE MADE AFTER THE WRITTEN APPLICATION HAS BEEN SUBMITTED, A STATEMENT WILL APPEAR IN THIS CATEGORY GIVING THE NUMBER OF CHANGES AND/OR -42-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0002 GROUPS - 94 (CONT) ADDITIONS. **TOURS (CATEGORY 27)** INTENTIONALLY LEFT BLANK VISIT ANOTHER COUNTRY (CATEGORY 28) INTENTIONALLY LEFT BLANK DEPOSITS - 95 K DEPOSITS (CATEGORY 29) THIS CATEGORY INDICATES IF THERE ARE DEPOSIT REQUIREMENTS TO QUALIFY FOR A FARE, E.G., DEPOSIT AMOUNT, DAYS REQUIRED PRIOR TO TICKETING/TRAVEL, REFUND OF DEPOSIT CONDITIONS AND WAIVERS FOR THE DEPOSIT REQUIREMENTS. IF THIS CATEGORY IS NOT PRESENT, THE ASSUMPTION IS THAT THERE ARE NO DEPOSIT REQUIREMENTS FOR THE FARE. AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0005 **TITLE/APPLICATION - 70** K APPLICATION OF TARIFF (A) GENERAL (1) THIS TARIFF SHALL APPLY TO CARRIAGE OF PASSENGERS ÀND BAGGAGE, AND TO ALL SERVICES INCIDENTAL THERETO, BY EK UNDER LOCAL AND JOINT FARES AND CHARGES. (2) RULES APPLY TO LOCAL CARRIAGE VIA EK AND TO JOINT TRANSPORTATION VIA EK IN CONJUNCTION WITH OTHER PARTICIPATING CARRIERS. (3) FARES, CHARGES AND MONETARY AMOUNTS SHOWN IN

(3) FARES, CHARGES AND MONE FARY AMOUNTS SHOWN IN DOLLARS OR CENTS ARE STATED IN TERMS OF U.S. CURRENCY EXCEPT WHERE FARES, CHARGES AND MONETARY UNITS ARE SPECIFICALLY STATED AS BEING IN CANADIAN DOLLARS OR OTHER CURRENCY. (4) RULES STATING ANY LIMITATION ON OR CONDITIONS RELATING TO THE LIABILITY OF CARRIERS FOR PERSONAL INJURY OR DEATH ARE NOT TO BE INCLUDED IN TARIFFS. EXCEPT AS OTHERWISE PROVIDED HEREIN, NOTHING IN THIS TARIFF MODIFIES OR WAIVES PROVISIONS OF THE WARSAW CONVENTION. (5) RULES IN THIS TARIFF GOVERN THE APPLICATION OF ALL FÁRES AND CHARGES PUBLISHED IN TARIFFS THAT SPECIFICALLY REFER TO AND ARE MADE SUBJECT TO THIS TARIFF WITH SUCH EXCEPTIONS THAT MAY BE EXPRESSLY -43-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0005 TITLE/APPLICATION - 70 (CONT) STATED IN SUCH TARIFFS. THESE RULES CONSTITUTE THE CONDITIONS UPON WHICH EACH CARRIER TRANSPORTS OR AGREES TO TRANSPORT AND ARE EXPRESSLY AGREED TO BY THE PASSENGER TO THE SAME EXTENT AS IF SUCH RULES WERE INCLUDED IN THE CONDITIONS OF CARRIAGE. (6) THE RATES, FARES, CHARGES, CLASSIFICATIONS RULES, REGULATIONS, PRACTICES AND SERVICES PROVIDED HEREIN AND IN TARIFFS GOVERNED BY THIS TARIFF HAVE BEEN FILED IN EACH COUNTRY IN WHICH FILING IS REQUIRED BY TREATY, CONVENTION OR AGREEMENT ENTERED INTO BETWEEN THAT COUNTRY AND CANADA, IN ACCORDANCE WITH THE PROVISIONS OF THE APPLICABLE TREATY, CONVENTION OR AGREEMENT. (7) EXCEPT AS OTHERWISE PROVIDED BELOW, FARE RULE PROVISIONS, LOCAL OR JOINT FARES, INCLUDING ARBITRARIES CONTAINED IN THE ONLINE TARIFF DATABASE MAINTAINED BY AIRLINE TARIFF PUBLISHING COMPANY, AGENT ON BEHALF OF EK ARE CONSIDERED TO BE PART OF THIS TARIFF. (B) GRATUITOUS CARRIAGE WITH RESPECT TO GRATUITOUS CARRIAGE, CARRIER RESERVES THE RIGHT TO EXCLUDE THE APPLICATION OF ALL OR ANY PART OF THIS TARIFF. (C) CHANGE WITHOUT NOTICE EXCEPT AS MAY BE REQUIRED BY APPLICABLE LAWS, GOVERNMENT REGULATIONS, ORDERS AND REQUIREMENTS, EK'S RULES, REGULATIONS AND CONDITIONS OF CARRIAGE ARE SUBJECT TO CHANGE WITHOUT NOTICE; PROVIDED, THAT NO SUCH CHANGE SHALL APPLY TO A CONTRACT OF CARRIAGE AFTER THE CARRIAGE HAS COMMENCED. (D) EFFECTIVE RULES, FARES AND CHARGES EXCEPT AS OTHERWISE PROVIDED HEREIN, THE APPLICABLE RULES, FARES AND CHARGES FOR CARRIAGE OF PASSENGERS AND OR BAGGAGE ARE THOSE DULY PUBLISHED BY EK AND SHALL BE THOSE IN EFFECT ON THE DATE OF COMMMENCMENT OF CARRIAGE COVERED BY THE FIRST FLIGHT COUPON OF THE TICKET. WHEN THE FARES OR CHARGES COLLECTED ARE NOT THE APPLICABLE FARES OR CHARGES, THE DIFFERENCE WILL BE REFUNDED TO OR COLLECTED FROM THE PASSENGER AS MAY BE APPROPRIATE. EXCEPTION 1: (APPLICABLE TO EK FOR LOCAL AND JOINT TRANSPORTATION ORIGINATING IN U.S.A. OR CANADA) NO INCREASE WILL BE COLLECTED IN CASES WHERE THE TICKET HAS BEEN ISSUED PRIOR TO THE EFFECTIVE DATE OF A TARIFF CONTAINING AN INCREASE IN THE APPLICABLE FARE, EFFECTED THROUGH A CHANGE IN FARE LEVEL, A CHANGE IN CONDITIONS GOVERNING THE FARE, OR A CANCELLATION OF THE FARE ITSELF, PROVIDED: -44-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0005 TITLE/APPLICATION - 70 (CONT)

(A) THE ORIGINATING INTERNATIONAL FLIGHT COUPON OF THE TICKET WAS ISSUED FLIGHT SPECIFIC AT THE FARE CONTAINED IN A TARIFF LAWFULLY IN EFFECT ON THE DATE OF TICKET ISSUANCE (DETERMINED BY THE VALIDATION STAMPED OR IMPRINTED ON THE TICKETS). (B) THE ORIGINATING INTERNATIONAL FLIGHT SHOWN ON THE TICKET IS NOT VOLUNTARILY CHANGED AT THE PASSENGER'S REQUEST SUBSEQUENT TO THE EFFECTIVE DATE OF ANY INCREASE IN THE APPLICABLE FARE. (C) FLIGHTS OTHER THAN THE ORIGINATING INTERNATIONAL FLIGHT ARE NOT VOLUNTARILY CHANGED TO REFLECT A **REVISED ROUTING VIA WHICH THE** ORIGINAL FARE CHARGED WOULD NOT HAVE BEEN APPLICABLE. (D) THIS PROVISION SHALL APPLY ONLY TO THE PASSENGER TO WHOM THE TICKET WAS ORIGINALLY ISSUED. EXCEPTION 2: (APPLICABLE FOR LOCAL AND JOINT TRANSATLANTIC TRANSPORTATION OR ORIGINATING IN CANADA TO POINTS IN AREA NO. 2 FOR DOWNGRADES ONLY). WHEN A NEW FARE IS INTRODUCED OR A CURRENT FARE IS REDUCED. TICKETED PASSENGERS MAY DOWNGRADE PRIOR TO DEPARTURE OF THE ORIGINATING FLIGHT AND RECEIVE A REFUND OF THE DIFFERENCE IN FARES LESS AN ADMINISTRATIVE SERVICE CHARGE, SUBJECT TO THE FOLLOWING CONDITIONS: (A) NO CHANGE MAY BE MADE TO THE ORIGIN/DESTINATION/CONNECTION/STOPO VER POINTS OR FLIGHTS/DATES SHOWN ON THE ORIGINAL TICKET. (B) ALL CONDITIONS OF THE NEW FARE MUST BE MET INCLUDING REBOOKING IN THE CORRECT BOOKING CODE. (C) AN ADMINISTRATIVE SERVICE CHARGE OF CÁD 50.00 WILL BE APPLIED FOR ALL TICKETED/UNTICKETED PTAS PRESENTED FOR DOWNGRADE. (D) IF THE ORIGINAL TICKET HAD A NON-REFUNDABLE PENALTY, THE ORIGINAL NON-REFUNDABLE AMOUNT WILL REMAIN NON-REFUNDABLE. -45-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0005 TITLE/APPLICATION - 70 (CONT) (E) THIS PROVISION SHALL APPLY ONLY TO THE PASSNEGER TO WHOM THE TICKET WAS ORIGINALLY ISSUED. (E) PERCENTAGE OF FARES OR CHARGES WHEN RULES OR PROVISIONS IN THIS TARIFF, OR TARIFFS GOVERNED HEREBY, PROVIDE FOR THE APPLICATION OF FARES AND CHARGES BASED UPON PERCENTAGES OF OTHER FARES AND CHARGES, SUCH PROPORTIONATE FARES AND CHARGES WILL BE DETERMINED IN ACCORDANCE WITH THE PERCENTAGE CONVERSION TABLE OF THIS TARIFF. (F) REFERENCE TO TARIFFS, PAGES, RULES, ITEMS AND NOTES ARE CONTINUOUS AND INCLUDE REVISIONS, SUPPLEMENTS THERETO AND REISSUES THEREOF. (G) NO AGENT, SERVANT OR REPRESENTATIVE OF CARRIER HAS AUTHORITY TO ALTER, MODIFY OR WAIVE ANY PROVISIONS OF THE CONTRACT OF CARRIAGE OR OF THIS TARIFF. (H) OVERRIDING LAW: (APPLICABLE TO EK ONLY FOR TRANSPORTATION TO, FROM, OR VIA A POINT(S) OUTSIDE CANADA.) INSOFAR AS ANY PROVISION CONTAINED OR REFERRED TO IN THE TICKET OR IN THIS TARIFF MAY BE CONTRARY TO MANDATORY LAW, GOVERNMENT REGULATIONS, ORDERS, OR REQUIREMENTS, SUCH PROVISION SHALL REMAIN APPLICABLE TO THE EXTENT THAT IT IS NOT OVERRIDDEN

THEREBY, THE INVALIDITY OF ANY PROVISION SHALL NOT AFFECT ANY OTHER PART. * (I) AIR PASSENGER PROTECTION REGULATIONS (APPR) * THE OBLIGATIONS OF THE CARRIER UNDER THE AIR PASSENGER * PROTECTION REGULATIONS (APPR) FORM PART OF THE TARIFF * AND SUPERSEDE ANY INCOMPATIBLE OR INCONSISTENT TERM AND * CONDITION OF CARRIAGE SET OUT IN THE TARIFF TO THE * EXTENT OF SUCH INCONSISTENCY OR INCOMPATIBILITY, BUT DO * NOT RELIEVE THE CARRIER FROM APPLYING TERMS AND * CONDITIONS OF CARRIAGE THAT ARE MORE FAVORABLE TO THE * PASSENGER THAN THE OBLIGATIONS SET OUT IN THE APPR. **GRATUITOUS CARRIAGE - 71** K * CANCELLED CHANGE WITHOUT NOTICE - 72 **K * CANCELLED** EFF RULES/FARES/CHARGES - 73 K * CANCELLED -46-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0005 **OVERRIDING LAW - 74** K * CANCELLED AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0018 _____ CODE SHARES - 70 **K CODE SHARES** ON SOME SERVICES CARRIER HAS ARRANGEMENTS WITH OTHER AIRLINES KNOWN AS CODE SHARES. THIS MEANS THAT EVEN IF A PASSENGER HAS A RESERVATION WITH CARRIER AND HOLDS A TICKET SHOWING THE "EK" AIRLINE DESIGNATOR CODE FOR ONE OR MORE FLIGHTS, ANOTHER AIRLINE MAY OPERATE THE AIRCRAFT. IF SUCH ARRANGEMENTS APPLY TO PASSENGER'S CARRIAGE, THE FOLLOWING CONDITIONS WILL APPLY: (A) CARRIER WILL ADVISE THE PASSENGER OF THE NAME OF THE **OPERATING AIRLINE AT THE TIME THE PASSENGER MAKES A** RESERVATION WITH CARRIER OR, IF THE RESERVATION IS MADE THROUGH AN AGENT, CARRIER WILL ENDEAVOUR TO ENSURE THAT THE AGENT GIVES SUCH INFORMATION; AND (B) THESE CONDITIONS OF CARRIAGE WILL APPLY EXCEPT TO THE EXTENT THAT THEY ARE SUPPLEMENTED OR AMENDED BY ANY ADDITIONAL CONTRACT OF CARRIAGE RULES CARRIER MAY APPLY (WHICH WILL VARY DEPENDING ON THE SPECIFIC CODE SHARE FLIGHT INVOLVED). SUCH ADDITIONAL CONTRACT OF CARRIAGE RULES CAN BE ACCESSED ON WWW.EMIRATES.COM OR THROUGH THE PASSENGER'S LOCAL EMIRATES OFFICE. AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0020 _____ **TITLE/APPLICATION - 70** K CAPACITY LIMITATIONS EK SHALL LIMIT THE NUMBER OF PASSENGERS CARRIED ON ANY ONE FLIGHT AT FARES GOVERNED BY RULES OR FARES MAKING REFERENCE HERETO AND SUCH FARES WILL NOT NECESSARILY BE AVAIALBLE ON ALL FLIGHTS OR IN ALL MARKETS. THE NUMBER OF SEATS THAT EK SHALL MAKE AVAILABLE ON A GIVEN FLIGHT WILL BE DETERMINED BY EK'S BEST JUDGEMENT AS TO THE ANTICIPATED TOTAL PASSENGER LOAD ON EACH FLIGHT. -47-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0021 TITLE/APPLICATION - 70 K TRANSPORT OF PERSONS WITH DISABILITIES **DEFINITIONS - 71** K (A) DEFINITIONS (1) QUALIFIED PERSON WITH A DISABILITY (SELF RELIANT) - A PERSON WITH A DISABILITY WHO IS INDEPENDENT, SELF-SUFFICIENT AND CAPABLE OF TAKING CARE OF ALL PHYSICAL NEEDS DURING FLIGHT AND WHO REQUIRES NO UNUSUAL ON-BOARD ATTENTION BEYOND THAT AFFORDED TO THE GENERAL PUBLIC, EXCEPT THAT ASSISTANCE IN BOARDING AND DEPLANING MAY BE REQUIRED. (2) NON-QUALIFIED PERSON WITH A DISABILITY (NON

SELF-RELIANT) - A PERSON WITH A DISABILITY WHO IS NOT A QUALIFIED PERSON WITH A DISABILITY AS DEFINED ABOVE. (3) SELF ASSESSMENT OF ANY PERSON WITH A DISABILITY -EVERY PERSON WITH A DISABILITY IS ENTITLED TO DETERMINE WHETHER HE OR SHE IS A QUALIFIED PERSON WITH A DISABILITY OR A NON-QUALIFIED PERSON WITH A DISABILITY. (4) PERSON WITH A DISABILITY - A PERSON WHO IS OR HAS BÉEN OR WILL BE AN EK PASSENGER AND, BECAUSE OF PHYSICAL OR MENTAL IMPAIRMENT THAT SUBSTANTIALLY LIMITS ONE OR MORE MAJOR FUNCTIONS OF LIFE (SUCH AS CARING FOR ONE'S SELF, PERFORMING MANUAL TASKS, WALKING, SEEING, HEARING, SPEAKING, BREATHING, LEARNING AND WORKING), REQUIRES SERVICES THAT ARE NOT USUALLY REQUIRED BY OR EXTENDED TO OTHER PASSENGERS, INCLUDING ASSISTANCE, (A) WHEN MAKING TRAVEL ARRANGMENTS, (B) WHEN EMBARKING AND DISEMBARKING. (C) ON BOARD AN AIRCRAFT OR RELATED VEHICLE, AND (D) DURING ANY MOVEMENT BETWEEN FACILITIES IN THE TÉRMINAL OR ON THE GROUND THAT INVOLVES TRANSPORTATION SERVICES. ACCEPTANCE DISABLE PSGRS - 72 K (B) ACCEPTANCE OF PERSONS WITH DISABILITIES (1) SUBJECT ALWAYS TO SAFETY CONSIDERATIONS AND APPLICABLE LAW, EK WILL ACCEPT FOR CARRIAGE QUALIFIED PERSONS WITH A DISABILITY AND NON-QUALIFIED PERSONS WITH A DISABILITY, EXCEPT THAT NON-QUALIFIED PERSONS WITH A DISABILITY MUST BE ACCOMPANIED BY AN ATTENDANT WHO WILL BE RESPONSIBLE FOR CARING FOR THE PASSENGER EN ROUTE, WITH THE RESULT THAT, WITH THE CARE OF SUCH ATTENDANT, HE/SHE WILL NOT REQUIRE ATTENTION OR -48-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0021 ACCEPTANCE DISABLE PSGRS - 72 (CONT) ASSISTANCE BEYOND THAT USUALLY PRÓVIDED BY EK AGENTS AND EMPLOYEES. (2) IF, CONTRARY TO THE SELF ASSESSEMENT OF ANY PERSON WITH A DISABILITY, EK DETERMINES THAT SUCH PERSON IS A NON-QUALIFIED PERSON WITH A DISABILITY, EK SHALL NOT CHARGE FOR THE TRANSPORTATION OF AN ATTENDANT. AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0022 **TITLE/APPLICATION - 70** K MEDICAL SERVICES **OXYGEN SERVICES - 71** K (A) OXYGEN SERVICES (1) ÉK HAS THE FACILITY TO PROVIDE INTERMITTENT OR CONTINUOUS SUPPLY OF THERAPEUTIC OXYGEN TO MEDICAL CASES TRAVELLING ON SEATS (NON-STRETCHER CASES) BUT ON A REQUEST BASIS ONLY. OXYGEN CAN BE REQUESTED FOR PASSENGERS TRAVELLING IN BUSINESS AND ECONOMY CLASS ONLY. (2) REQUEST MUST BE MADE AT LEAST 48 HOURS IN ADVANCE OF DEPARTURE FROM THE POINT OF ORIGIN AND BE SUPPORTED WITH A CURRENT MEDICAL REPORT. (3) OXYGEN IN FIRST CLASS CAN ONLY BE CONFIRMED IF APPROVAL HAS BEEN RECEIVED FROM EK MEDICAL OFFICER. (4) {CANCELLED} **INCUBATORS - 72** K (B) INCUBATORS (1) PREMATURE BABIES OR THOSE LESS THAN 10 DAYS OLD IN INCUBATORS WILL BE CONSIDERED AS MEDICAL CASES. (2) EK DOES NOT PROVIDE INCUBATORS. AN ESCORT MUST ACCOMPANY EACH INCUBATOR. UNLESS OTHERWISE SPECIFIED BY THE HEAD OF MEDICAL SERVICES, ANY ABLE BODIED ADULT MAY ACT AS AN ESCORT OR AN ATTENDANT.

(3) ONLY THE FOLLOWING INCUBATORS HAVE BEEN APPROVED AND ARE COMPATIBLE FOR USE ON EK: (A) DRAGER STANDARD TRANSPORT INCUBATOR MODEL STI5400 (AVAILABLE WITH AL-WASL HOSPITAL -DXB) (B) OHMEDA OHIO AIRVAC TRANSPORT INCUBATOR. (C) HIGH-PRESSURE REGULATOR P/N 519056 IS REQUIRED TO DRIVE OXYGEN SUPPLY. -49-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0022 **INCUBATORS - 72 (CONT)** (4) THE INCUBATOR MUST ARRIVE AT THE AIRPORT MEDICAL CENTRE THREE (3) HOURS BEFORE DEPARTURE WITH THE TECHNICIAN FOR EK ENGINEER TO INSTALL THE INCUBATOR ON TO THE STRETCHER. ESCORTS ACCOMPANYING INCUBATORS MUST BE REMINDED OF PACKAGING INSTRUCTIONS FOR RETURN FLIGHTS. AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0023 TITLE/APPLICATION - 70 **K PERSONAL DATA** THE PASSENGER RECOGNIZES THAT PERSONAL DATA HAS BEEN GIVEN TO EK FOR THE PURPOSE OF MAKING A RESERVATION FOR CARRIAGE, ISSUING A TICKET, ISSUING A BOARDING PASS AND OTHER ANCILLARY DOCUMENTATION ASSOCIATED WITH THE PASSENGER'S TRAVEL, ADVISING OF CHANGES TO THE ITINERARY, RESPONDING TO PASSENGER QUERIES OR REQUESTS, ISSUING RECEIPTS, PROVIDING THE TRANSPORTATION, OBTAINING ANCILLARY SERVICES (INCLUDING BUT NOT LIMITED TO, WHEELCHAIR ASSISTANCE, LIMOUSINE SERVICES AND THIRD PARTY SERVICES), ADMINISTRATION AND ACCOUNTING, BILLING AND AUDITING PROCEDURES AND OTHER ADMINISTRATIVE PURPOSES, FACILITATING IMMIGRATION AND ENTRY REQUIREMENTS, FACILITATING SECURITY CHECKS (INCLUDING BUT NOT LIMITED TO, USE OF BIOMETRICS), DEALING WITH CUSTOMS CONTROL, MEETING SECURITY REQUIREMENTS, PREVENTION AND DETECTION OF CRIME, HANDLING CUSTOMER RELATIONS ISSUES, ASSISTING EK IN FUTURE TRANSACTIONS WITH THE PASSENGER, SYSTEMS TESTING. OPERATING FREQUENT FLYER PROGRAMS, MEETING LEGAL OBLIGATIONS TO THE PASSENGER. FOR ALL THESE PURPOSES, THE PASSENGER AUTHORIZES EK TO RETAIN SUCH DATA AND TO TRANSMIT IT TO ITS OWN OFFICES AND AUTHORISED AGENTS AND OTHER BRANDS WITHIN THE GROUP AND TO PARTIES TO WHOM EK TRANSFERS ITS RIGHTS AND DUTIES, OTHER CARRIERS OR THE PROVIDERS OF OTHER SERVICES (INCLUDING BUT NOT LIMITED TO, CAR RENTAL, HOTELS, LIMOUSINES, TRANSFERS AND ANCILLARY SERVICES), IN WHATEVER COUNTRY THEY MAY BE LOCATED), GOVERNMENT AGENCIES, CREDIT AND OTHER PAYMENT COMPANIES. EK ALSO RETAINS PERSONAL DATA FOR DIRECT MARKETING BUT NOT WITHOUT THE PASSENGER'S AUTHORITY. SENSITIVE AND PERSONAL DATA, SUCH AS DATA RELATING TO THE PASSENGER'S HEALTH OR DISABILITY, RELIGION OR CRIMINAL RECORD MAY ALSO BE PROCESSED BY EK. THE PASSENGER RECOGNIZES THAT, BY PROVIDING EK WITH SUCH SENSITIVE DATA HE GIVES EK EXPLICIT CONSENT TO PROCESS IT. EK UNDERTAKES TO COLLECT, PROCESS, -50-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY

IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0023

TITLE/APPLICATION - 70 (CONT)

STORE, SAVE AND TRANSFER PASSENGER'S DATA IN COMPLIANCE WITH RELEVANT DATA PROTECTION LEGISLATION. EK MAY ALSO MONITOR ITS TELEPHONE CONVERSATIONS WITH PASSENGERS TO ENSURE CONSISTENT SERVICE LEVELS, PREVENT OR DETECT FRAUD AND FOR TRAINING PURPOSES.

AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0024

TITLE/APPLICATION - 70

K SCREENING OF PASSENGERS AND BAGGAGE PASSENGERS AND/OR THEIR BAGGAGE MAY BE SUBJECT TO SECURITY SCREENING, INCLUDING BUT NOT LIMITED TO, SECURITY PROFILING, PHYSICAL PAT-DOWNS AND INSPECTIONS, X-RAY SCREENING, MANUAL BAG SEARCHES, QUESTIONING OF PASSENGERS AND USE OF ELECTRONIC OR OTHER DETECTORS OR SECURITY SCREENING DEVICES, IN THE SOLE DISCRETION OF THE GOVERNMENT, AIRPORT OR EK, AND WITH OR WITHOUT PASSENGER'S PRESENCE, CONSENT OR KNOWLEDGE. NEITHER EK NOR ITS EMPLOYEES OR AGENTS IS LIABLE FOR ANY DAMAGE, LOSS, DELAY (INCLUDING REFUSAL TO TRANSPORT), CONFISCATION OF PROPERTY, INJURY OR OTHER HARM TO OR ARISING OUT OF SECURITY SCREENING OR PASSENGER'S FAILURE TO COMPLY WITH SUCH SCREENING.

AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0025

TITLE/APPLICATION - 70 K REFUSAL TO TRANSPORT, LIMITATION OF CARRIAGE AND CONDUCT ABOARD AIRCRAFT EK SHALL HAVE THE RIGHT TO REFUSE TO TRANSPORT OR SHALL HAVE THE RIGHT TO REMOVE FROM THE AIRCRAFT AT ANY POINT, ANY PASSENGER FOR THE FOLLOWING REASONS: **BREACH OF CONTRACT - 71** K (A) BREACH OF CONTRACT OF CARRIAGE - FAILURE OF PASSENGER TO COMPLY WITH THE RULES OF THE CONTRACT OF CARRIAGE. -51-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0025 **GOVENMENT REQUEST - 72** K (B) GOVERNMENT REQUEST OR REGULATIONS - WHENEVER SUCH ACTION IS NECESSARY TO COMPLY WITH ANY GOVERNMENT REGULATIONS, SECURITY DIRECTIVE, OR ANY GOVERNMENTAL REQUEST FOR EMERGENCY TRANSPORTATION IN CONNECTION WITH NATIONAL DEFENSE. FORCE MAJEURE - 73 K (C) FORCE MAJEURE AND OTHER CONDITIONS - WHENEVER SUCH ACTION IS NECESSARY OR ADVISABLE BY REASON OF WEATHER OR OTHER CONDITIONS BEYOND EK'S CONTROL INCLUDING, BUT NOT LIMITED TO ACTS OF GOD, FORCE MAJEURE, STRIKES, CIVIL COMMOTIONS, EMBARGOES, WARS, HOSTILITIES, TERRORIST ACTIVITIES OR DISTURBANCES, WHETHER ACTUAL, THREATENED OR REPORTED. SEARCH OF PAX OR PROPERTY - 74 K (D) SEARCH OF PASSENGER OR PROPERTY - WHENEVER A PASSENGER RÈFUSES TO SUBMIT TO ELECTRONIC SURVEILLANCE OR TO PERMIT SEARCH OF HIS/HER PERSON OR PROPERTY. **PROOF OF IDENTITY - 75** K (E) PROOF OF IDENTITY - WHENEVER A PASSENGER REFUSES ON REQUEST TO PRODUCE IDENTIFICATION SATISFACTORY TO EK, OR WHO PRESENTS A TICKET TO BOARD AND WHOSE IDENTIFICATION DOES NOT MATCH THE NAME ON THE TICKET, EK WILL REQUIRE IDENTIFICATION OF PERSONS PURCHASING TICKETS AND/OR PRESENTING A TICKET FOR BOARDING THE AIRCRAFT. FAILURE TO PAY - 76 K (F) FAILURE TO PAY - WHENEVER A PASSENGER HAS NOT PAID THE APPROPRIATE FARE FOR A TICKET, BAGGAGE OR APPLICABLE SERVICE CHARGES FOR SERVICES REQUIRED FOR TRAVEL, OR PRODUCED SATISFACTORY PROOF TO EK THAT THE PASSENGER IS AN AUTHORIZED NON-REVENUE PASSENGER OR HAS ENGAGED IN A PROHIBITED PRACTICE AS SPECIFIED IN RULE 65 (TICKETS). ACROSS INTL BOUNDARIES - 77 K (G) ACROSS INTERNATIONAL BOUNDARIES - WHENEVER A PASSENGER IS CROSSING ANY INTERNATIONAL BOUNDARY IF: (1) THE GOVERNMENT REQUIRED TRAVEL DOCUMENTS OF SUCH PÁSSENGER APPEAR NOT TO BE IN ORDER ACCORDING TO EK'S REASONABLE BELIEF; OR, (2) THE PASSENGER DESTROYS HIS/HER TRAVEL

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GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21

AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0025

ACROSS INTL BOUNDARIES - 77 (CONT) DOCUMENTATION DURING FLIGHT OR BETWEEN CHECK-IN

AND BOARDING, OR REFUSES TO ALLOW EK TO COPY THE TRAVEL DOCUMENTATION OR REFUSES TO SURRENDER TRAVEL DOCUMENTATION TO FLIGHT CREW AGAINST RECEIPT WHEN REQUESTED; (3) SUCH PASSENGER'S EMBARKATION FROM, TRANSIT THROUGH, OR ENTRY INTO ANY COUNTRY FROM, THROUGH, OR TO WHICH SUCH PASSENGER DESIRES TRANSPORTATION WOULD BE UNLAWFUL OR DENIED FOR ANY REASON: (4) EK HAS BEEN INFORMED BY IMMIGRATION OR OTHER GOVERNMENTAL AUTHORITIES OF ANY COUNTRY, THROUGH WHICH OR TO WHICH THE PASSENGER DESIRES TRANSPORTATION, THAT THE PASSENGER WILL NOT BE PERMITTED ENTRY TO SUCH COUNTRY, EVEN IF THE PASSENGER HAS VALID DOCUMENTS; (5) THE PASSENGER HAS FAILED TO GIVE EK INFORMATION IN HIS/HER POSSESSION THAT A GOVERNMENTAL AUTHORITY HAS LAWFULLY ASKED EK TO PROVIDE. SAFETY - 78 K (H) SAFETY - WHENEVER REFUSAL OR REMOVAL OF A PASSENGER MAY BE NECESSARY FOR THE SAFETY OF SUCH PASSENGER OR OTHER PASSENGERS OR MEMBERS OF THE CREW INCLUDING, BUT NOT LIMITED TO: (1) PERSONS WHOSE CONDUCT IS DISORDERLY, ABUSIVE OR VIOLENT; (2) PERSONS WHO FAIL TO COMPLY WITH OR INTERFERE WITH THE DUTIES OF THE MEMBERS OF THE FLIGHT CREW OR ANY EK PASSENGER; (3) PERSONS CONTRAVENE ANY INSTRUCTIONS OR DIRECTION OF THE CREW ISSUED FOR THE PURPOSE OF SECURING THE SAFETY OR SECURITY OF THE AIRCRAFT AND FOR THE COMFORT AND CONVENIENCE OF PASSENGERS, INCLUDING BUT NOT LIMITED TO, INSTRUCTIONS CONCERNING SECURITY, SEATING, SMOKING, CONSUMPTION OF ALCOHOL OR USE OF DRUGS, USE OF ELECTRONIC EQUIPMENT, INCLUDING BUT NOT LIMITED TO CELLULAR PHONES, LAPTOP COMPUTERS, PDAS, PORTABLE RECORDERS, PORTABLE RADIOS, CD, DVD AND MPS PLAYERS, ELECTRONIC GAMES OR TRANSMITTING DEVICES, SUCH AS RADIO CONTROLLED TOYS AND WALKIE TALKIES. (4) PERSONS WHO CONSUME ALCOHOL WHICH IS NOT PROVIDED BY EK AS PART OF ITS IN-FLIGHT SERVICE. (5) PERSONS WHO ASSAULT ANY EMPLOYEES OF EK, INCLUDING THE GATE AGENTS AND FLIGHT CREW AND ANY EK PASSENGER: (6) PERSONS WHO HAVE MADE A BOMB THREAT OR ANY OTHER SECURITY THREAT; -53-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0025 SAFETY - 78 (CONT) (7) PERSONS WHOSE CARRIAGE, OR CARRIAGE OF THEIR BAGGAGE, HAS ENDANGERED OR AFFECTED THE SAFETY OF THE AIRCRAFT OR ANYONE IN THE AIRCRAFT OR MAY DO SO: (8) PERSONS WHO, THROUGH AND AS THE RESULT OF THEIR CONDUCT, CAUSE A DISTURBANCE SUCH THAT THE CAPTAIN OR A MEMBER OF THE COCKPIT CREW MUST LEAVE THE COCKPIT IN ORDER TO ATTEND TO THE DISTURBANCE; (9) PERSONS WHO ARE BAREFOOT OR NOT PROPERLY CLOTHED; (10) PERSONS WHO ARE UNABLE TO SIT IN A SINGLE SEAT WITH A SEAT BELT PROPERLY SECURED, UNLESS THEY COMPLY WITH RULE 65 (TICKETS). (11) PERSONS WHO APPEAR TO BE INTOXICATED OR UNDER THE INFLUENCE OF DRUGS UNLESS THE APPEARANCE OF SUCH CONDITION IS SOLELY DUE TO THE PERSON BEING A QUALIFIED INDIVIDUAL WITH A DISABILITY AND IN THE CASE OF THE LATTER BOARDING WILL NOT BE DENIED; NOTE: IF EK DETERMINES THAT A PASSENGER HAS ENGAGED IN ANY OF THE ACTIVITIES ENUMERATED IN (H)(1-7), SUCH ACTIVITIES WILL CONSTITUTE BREACH OF THE CONTRACT OF CARRIAGE. (12) PERSONS WHO WEAR OR HAVE ON OR ABOUT THEIR PERSON CONCEALED OR UNCONCEALED DEADLY OR DANGEROUS

WEAPONS; PERSONS WHO HAVE COMMITTED A CRIMINAL OFFENCE DURING EMBARKATION TO THEIR FLIGHT OR DISEMBARKATION FOR ANOTHER FLIGHT, OR ABOARD THE AIRCRAFT;

(13) PERSONS WHO ARE MANACLED;

(14) PERSONS WHO HAVE RESISTED OR MAY REASONABLY BE BELIEVED TO BE CAPABLE OF RESISTING CUSTODIAL SUPERVISION;

(15) PREGNANT PASSENGERS EXPECTING OVER 28 WEEKS GESTATION UNLESS THEY PRESENT A MEDICAL CERTIFICATE FROM A QUALIFIED OBSTETRICIAN OR GYNECOLOGIST DATED WITHIN TEN DAYS OF DATE OF TRAVEL, STATING 34 WEEKS OF EXPECTED CONFINEMENT, UNLESS SUCH PASSENGER PROVIDES A DOCTOR'S CERTIFICATE DATED NO MORE THAN 10 DAYS PRIOR TO DEPARTURE OF THE ORIGINATING FLIGHT STATING THAT THE DOCTOR HAS EXAMINED AND FOUND THE PASSENGER TO BE PHYSICALLY FIT FOR AIR TRAVEL TO AND FROM THE DESTINATION REQUESTED ON THE DATE OF THE FLIGHT AND THAT THE ESTIMATED DATE OF DELIVERY IS AFTER THE DATE OF THE LAST FLIGHT. SPECIAL CLEARANCE IS REQUIRED FROM EK FOR PREGNANT PASSENGERS OVER 36 WEEKS GESTATION SEEKING TO TRAVEL ON FLIGHTS OF UP TO 4 HOURS IN DURATION AND 35 WEEKS GESTATION FOR FLIGHTS OVER 4 HOURS IN DURATION; (16) PERSONS WITH A COMMUNICABLE DISEASE OR INFECTION

(16) PERSONS WITH A COMMUNICABLE DISEASE OR INFECTION -54-

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0025

AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0025

SAFETY - 78 (CONT)

KNOWN OR REASONABLY BELIEVED BY EK TO POSE A DIRECT THREAT TO THE HEALTH OR SAFETY OF OTHERS IN THE COURSE OF THE FLIGHT. IF A QUALIFIED INDIVIDUAL WITH A DISABILITY WITH SUCH COMMUNICABLE DISEASE OR INFECTION PRESENTS A MEDICAL CERTIFICATE (DATED WITHIN 10 DAYS OF THE DATE OF THE FLIGHT FOR WHICH IT IS BEING PRESENTED) TO EK WITH SPECIFIC CONDITIONS UNDER WHICH SUCH PERSON CAN TRAVEL AND NOT POSE A THREAT TO THE HEALTH AND SAFETY OF OTHER PERSONS, TRANSPORTATION WILL BE PROVIDED TO SUCH INDIVIDUAL UNLESS IT IS NOT FEASIBLE FOR EK TO IMPLEMENT THE CONDITIONS SET FORTH IN THE MEDICAL CERTIFICATE AS NECESSARY TO PREVENT THE TRANSMISSION OF THE DISEASE OR INFECTION TO OTHER PERSONS IN THE NORMAL COURSE OF THE FLIGHT. (17) PERSONS WHO FAIL TO TRAVEL WITH THE REQUIRED ATTENDANT(S) PURSUANT TO RULES 21 (TRANSPORT OF PERSON WITH DISABILITIES) AND 22 (MEDICAL SERVICES). (18) PERSONS WHO DO NOT QUALIFY AS ACCEPTABLE QUALIFIED PERSONS WITH A DISABILITY. SEE RULE 21. WEIGHT/SEATING LIMITATION - 79 K (I) WEIGHT OR SEATING LIMITATIONS IF THE AIRCRAFT'S WEIGHT LIMITATIONS OR SEATING CAPACITY WOULD OTHERWISE BE EXCEEDED, CARRIER SHALL DECIDE IN ITS REASONABLE DISCRETION WHICH PASSENGERS OR ARTICLES SHALL NOT BE CARRIED. REFUNDS - 80 K (J) REFUNDS EK MAY, AT THE REQUEST OF A PASSENGER WHO IS REMOVED OR REFUSED TRANSPORTATION IN ACCORDANCE WITH THIS RULE, PROVIDE A REFUND OF THE UNUSED PORTION OF HIS/HER TICKET IN ACCORDANCE WITH RULE 90 (REFUNDS). **CONDITIONAL ACCEPTANCE - 81** K (K) CONDITIONAL ACCEPTANCE FOR CARRIAGE IF A PASSENGER, WHOSE STATUS, AGE, MENTAL OR PHYSICAL CONDITION IS SUCH AS TO INVOLVE ANY HAZARD OR RISK TO HIM/HER SELF IS CARRIED, IT IS ON THE EXPRESS CONDITION THAT CARRIER SHALL NOT BE LIABLE FOR ANY INJURY, ILLNESS OR DISABILITY, OR ANY AGGRAVATION OR CONSEQUENCE THEREOF, INCLUDING DEATH CAUSED BY SUCH STATUS, AGE, OR MENTAL OR PHYSICAL CONDITION.

-55-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0025 CONDITIONAL ACCEPTANCE - 81 (CONT) NOTE: EXCEPT TO THE EXTENT PROVIDED IN RULE 55 (LIABILITY OF CARRIER) WITH RESPECT TO RULES AFFECTING LIABILITY OF CARRIERS FOR PERSONAL INJURY OR DEATH THAT ARE NOT PERMITTED TO BE INCLUDED IN TARIFFS FILED PURSUANT TO THE LAWS OF THE UNITED STATES, AND RULES PUBLISHED HEREIN AS PART OF THE TARIFF FILED WITH GOVERNMENTS OTHER THAN THE UNITED STATES AND NOT AS PART OF TARIFF C.A.B. NO. 750 ISSUED BY AIRLINE TARIFF PUBLISHING COMPANY, AGENT, FILED WITH THE UNITED STATES DEPARTMENT OF TRANSPORTATION (D.O.T.). AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0026 -----**TITLE/APPLICATION - 70** K SMOKE FREE SERVICE EK PROHIBITS SMOKING AND THE USE OF ALL SMOKELESS TOBACCO PRODUCTS ON ALL FLIGHTS. AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0030 **TITLE/APPLICATION - 70** K INTER-AIRPORT TRANSPORTATION WHEN A METROPOLITAN AREA IS SERVED BY MORE THAN ONE AIRPORT AND THE PASSENGER REQUIRES CONNECTING SERVICE WITH ARRIVAL AT ONE AIRPORT AND DEPARTURE FROM ANOTHER AIRPORT, TRANSPORTATION BETWEEN THOSE AIRPORTS MUST BE ARRANGED BY AND AT THE PASSENGER'S EXPENSE. BAGGAGE MUST BE CLAIMED AND RECHECKED BY THE PASSENGER. AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0035 -----TITLE/APPLICATION - 70 K PASSENGER EXPENSES EN ROUTE EK WILL PROVIDE PASSENGER EXPENSES EN ROUTE IN ACCORDANCE -56-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0035 TITLE/APPLICATION - 70 (CONT) WITH IATA MULTILATERAL INTERLINE TRAFFIC AGREEMENT - HOTEL ACCOMMODATION, MEALS AND SURFACE TRANSPORT MULTILATERAL AGREEMENT AND AS MODIFIED BY NOTES 65, 71, 83 AMD 84 ATTACHED THERETO. AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0040 -----**TITLE/APPLICATION - 70 K TAXES/SURCHARGES** ANY TAX OR CHARGE IMPOSED BY GOVERNMENT OR BY MUNICIPAL OR OTHER AUTHORITY, OR BY THE OPERATOR OF AN AIRPORT, IN RESPECT OF A PASSENGER OR THE USE BY A PASSENGER OF ANY SERVICES OR FACILITIES WILL BE IN ADDITION TO THE PUBLISHED FARES AND CHARGES AND SHALL BE PAYABLE BY THE PASSENGER, EXCEPT AS OTHERWISE PROVIDED IN CARRIER'S **REGULATIONS. SURCHARGES SUCH AS SECURITY.** DEVELOPMENT/DISTRIBUTION, FUEL AND/OR DISEMBARKATION CHARGES THAT ARE COLLECTABLE FROM A PASSENGER, WILL BE IN ADDITION TO PUBLIC FARES AND CHARGES. AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0041 _____ TITLE/APPLICATION - 70 K INSURANCE, FUEL AND OTHER CHARGES (FOR TICKETING ON/BEFORE 31MAR10) (A) IF THE JOURNEY COMMENCES IN USA THE FOLLOWING Q SURCHARGES SHALL APPLY: USD 140 OW TO ALL AREAS. (B) IF THE JOURNEY COMMENCES IN CANADA NO Q SURCHARGE APPLIES. (C) FOR TRAVEL IN TO USA/CANADA FROM FOLLOWING JOURNEY ORIGINS Q SURCHARGES THAT SHALL APPLY ARE: KOREA-CHARGE USD 32.00 TO DXB/CAD 34.00 PER OW & USD 62.00/CAD 65.00 PER OW TO DESTINATIONS BEYOND DXB.

INFANTS WITHOUT A SEAT-CHARGE USD 8.00/CAD 10.00 PER OW(D) FOR TRAVEL IN TO USA/CANADA FROM FOLLOWING JOURNEY **ORIGINS YQ THAT SHALL APPLY IS:** NIGERIA CHARGE USD 115.00/CAD 180.00 PER OW. INFANTS WITHOUT A SEAT CHARGE USD 8.00/CAD 8.00 -57-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0041 TITLE/APPLICATION - 70 (CONT) PER OW. PHILIPPINES CHARGE USD 75.00/CAD 79.00 PER OW AS YQ FOR FUEL (INFANTS WITHOUT A SEAT EXEMPTED). IN ADDITION CHARGE USD 5.00/CAD 5.00 PER SECTOR AS YQ FOR INSURANCE FOR ALL PASSENGER TYPES INCLUDING INFANTS WITHOUT A SEAT. (E) FOR TRAVEL IN TO USA/CANADA FROM FOLLOWING JOURNEY ORIGINS Q AND YQ THAT SHALL APPLY IS: JAPAN CHARGE JPY 4000 PER OW TO DXB AS A Q SURCHARGE AND JPY 8000 PER OW TO DESTINATIONS BEYOND DXB. (NO EXEMPTION FOR INFANTS WITHOUT SEAT). CHARGE USD 5.00/CAD 5.00 PER SECTOR AS YQ FOR INSURANCE FOR ALL PASSENGER TYPES INCLUDING INFANTS. AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0042 (DESCRIPTION NOT AVAILABL - 70 **K** ADVANCE SEAT RESERVATION POLICY IN ECONOMY CABIN - TERMS AND CONDITIONS (A) PASSENGERS CAN RESERVE SEATS IN ADVANCE ON ALL FLIGHTS OPERATED BY EMIRATES UNDER THE FOLLOWING CONDITIONS: (1) SEAT SELECTION IS SUBJECT TO AVAILABILITY AT THE TIME OF REQUEST. (2) ADVANCE SEAT RESERVATION IS ONLY AVAILABLE ON OR ÀFTER TICKET PURCHASE. (3) SEAT SELECTION MAY NOT BE AVAILABLE FOR ALL SEATS DUE TO OPERATIONAL AND SEFETY REASONS. (4) CHILDREN TRAVELLING ALONE (UNACCOMPANIED MINORS) ÀRE NOT ELIGIBLE TO CHOOSE SEÀTS IN ADVANCE. (5) BASSINET SEATS MAY BE REQUESTED. FREE OF CHARGE. BY ADULTS TRAVELLING WITH INFANTS. (6) PASSENGERS WITH SPECIAL NEEDS REQUIRING SPECIFIC SÉATING ACCOMMODATION SHOULD CONTACT US SO THAT WE CAN ASSIST IN ALLOCATING AN APPROPRIATE SEAT. (7) ANY ADVANCE SEAT RESERVATION CHARGES PAID MAY NOT BÉ REFUNDABLE. (B) EK ENDEAVOURS TO SEAT FAMILIES WITH CHILDREN TOGETHER ÀT CHECK-IN. CHILDREN UNDER 13 YEARS OF AGE WILL ALWAYS BE SEATED NEXT TO AN ACCOMPANYING ADULT. ECONOMY CLASS FARE TYPE SPECIAL SAVER FLEX FLEX PLUS REGULAR COMPLIMENTARY WHEN COMPLIMENTARY AT ONLINE CHECK-IN TICKETING SEAT OPENS -58-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0042 (DESCRIPTION NOT AVAILABL - 70 (CONT) TYPE PREFERRED COMPLIMENTARY WHEN ONLINE CHECK-IN AND TWIN OPENS EXTRA LEG COMPLIMENTARY UPON CHECK-IN AT ROOM AIRPORT SUBJECT TO AVAILABILITY (1) ADVANCE SEAT RESERVATION ON REGULAR SEATS: (A) COMPLIMENTARY ON OR AFTER TICKET PURCHASE FOR ECONOMY CLASS FLEX, ECONOMY CLASS FLEX PLUS, BUSINESS CLASS AND FIRST CLASS FARES. (B) COMPLIMENTARY WHEN ONLINE CHECK-IN OPENS, FROM 48 HOURS BEFORE DEPARTURE FOR ECONOMY CLASS SPECIAL AND ECONOMY CLASS SAVER FARES. (C) SUBJECT TO A CHARGE FOR ECONOMY CLASS SPECIAL AND ECONOMY CLASS SAVER FARES (ALL TICKETS IN

BOOKING CLASSES X, V, T, L, Q AND N) UNTIL ONLINE CHECK-IN OPENS. (2) ADVANCE SEAT RESERVATION ON PREFERRED AND TWIN SÉAT FOR ALL ECONOMY CLASS FARES: (A) COMPLIMENTARY WHEN ONLINE CHECK-IN OPENS, FROM 48 HOURS BEFORE DEPARTURE. (B) SUBJECT TO A CHARGE FOR ALL ECONOMY CLASS FÁRES UNTIL ONLINE CHECK-IN OPENS (3) ADVANCE SEAT RESERVATION ON EXTRA LEGROOM SEATS FOR ALL ECONOMY FARES: (A) COMPLIMENTARY UPON CHECK-IN AT AIRPORT SUBJECT TO AVAILABILITY. (B) SUBJECT TO A CHARGE FOR ALL ECONOMY CLASS FARES UNTIL CHECK-IN AT AIRPORT. (4) WHERE APPLICABLE, ADVANCE SEAT RESERVATION CHARGES ARF: (A) PER PASSENGER, PER SEGMENT. (B) SUBJECT TO CHANGE AND MAY VARY DUE TO FLUCTUATIONS IN EXCHANGE RATES. (C) NON-TRANSFERABLE (D) SUBJECT TO REFUND CONDITIONS AND LIMITATIONS (C) EXEMPTIONS (1) DEPENDING ON THEIR TIER, EMIRATES SKYWARDS MEMBERS MAY BE ENTITLED TO COMPLIMENTARY ADVANCE SEAT RESERVATION AT TICKETING ON ALL EMIRATES FARES AND CLASSES OF TRAVEL, AS FOLLOWS: EMIRATES SKYWARDS TIER ADVANCE SEAT RESERVATION EMIRATES SKYWARDS COMPLIMENTARY ON REGULAR, PREFERRED PLATINUM AND TWIN SEATS FOR ALL PASSENGERS IN THE SAME BOOKING (PNR) EMIRATE SKYWARDS GOLD COMPLIMENTARY ON REGULAR AND PREFERRED SEATS FOR ALL PASSENGERS IN THE SAME BOOKING (PNR) EMIRATES SKYWARDS COMPLIMENTARY ON REGULAR SEATS FOR SILVER SILVER MEMBERS ONLY. -59-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0042 (DESCRIPTION NOT AVAILABL - 70 (CONT) PLEASE REMEMBER TO ADD YOUR EMIRATES SKYWARDS PLATINUM, GOLD, OR SILVER MEMBERSHIP NUMBER TO YOUR BOOKING BEFORE SELECTING YOUR SEAT TO ENJOY COMPLIMENTARY SEAT SELECTION AT TICKETING. (2) FOR ALL PASSENGERS TRAVELLING WITH AN INFANT IN THE SAME BOOKING (PNR), ADVANCE SEAT RESERVATION ON REGULAR SEATS IS COMPLIMENTARY ON ALL EMIRATES FARES AND CLASSES OF TRAVEL. WHERE BASSINET SEATS ARE AVAILABLE, THEY MAY BE BOOKED ONLINE THROUGH THE MANAGE A BOOKING SECTION OF EMIRATES.COM OR BY CALLING EK'S CONTRACT CENTRES. PLEASE NOTE THAT OUR BASSINETS ARE APPROXIMATELY 75 X 33 X 22 CM (29.5 X 13 X8.8 INCHES) IN SIZE AND CAN ACCOMMODATE BABIES WEIGHING UP TO 11 KG (24.2 LB). (D) ADVANCE SEAT RESERVATION CHANGES (1) VOLUNTARY SEAT CHANGES ON THE ORIGINALLY BOOKED FLIGHT ARE ALLOWED AS FOLLOWS: (A) FREE OF CHARGE FOR A SEAT OF THE SAME VALUE. (B) FREE OF CHARGE FOR A SEAT OF LOWER VALUE, DIFFERENCE IN SEAT CHARGES ARE NOT SUBJECT TO A REFUND. (C) AT A CHARGE FOR A SEAT OF HIGHER VALUE. (2) IF THE PASSENGER VOLUNTARILY CHANGES THE DATE OF HÍS/HER FLIGHT OR CHOOSES A DIFFERENT FLIGHT ON THE SAME SECTOR HE/SHE MAY SELECT AVAILABLE SEATS OF THE SAME VALUE FREE OF CHARGE. THE PASSENGER IS NOT ENTITLED TO A REFUND IF, ON THE NEW FLIGHT, THERE ARE NO SEATS ON THE SAME VALUE OR ADVANCE SEAT RESERVATION IS NOT AVAILABLE. THE PASSENGER WILL LOSE HIS/HER ADVANCE SEAT RESERVATION ON ANY MODIFIED SEGMENTS IF HE/SHE MAKES ANY OTHER CHANGES TO THEIR TRAVEL ITINERARY. (3) EK WILL DO THEIR BEST TO PROVIDE THE SEATS THE PASSENGER RESERVES. HOWEVER, EK MAY HAVE TO MOVE

THE PASSENGER TO A DIFFERENT SEAT IN CASE OF DISRUPTION, AIRCRAFT CHANGE, OR FOR ANY OTHER OPERATIONAL, SAFETY OR SECURITY REASONS. (4) ADVANCE SEAT RESERVATION DOES NOT GUARANTEE THAT THE PASSENGER WILL TRAVEL IN A PARTICULAR SEAT, BUT THAT EK WILL PROVIDE THE PASSENGER HIS/HER CHOICE OF THE FOLLOWING SEAT CRITERIA: REGULAR (WINDOW, AISLE OR MIDDLE), PREFERRED (WINDOW, AISLE OR MIDDLE), TWIN, OR EXTRA LEGROOM. IN CASE OF INVOLUNTARY SEAT CHANGES, EK WILL ATTEMPT TO MOVE YOU TO A SIMILAR SEAT. IF THE PASSENGER IS NOT SATISFIED WITH HIS/HER REPLACEMENT SEAT, HE/SHE MAY BE ELIGIBLE FOR A REFUND. (5) ALL PASSENGERS WITH ADVANCE SEAT RESERVATION SHOULD CHECK-IN FOR THEIR FLIGHT NO LATER THAN 90 -60-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0042

(DESCRIPTION NOT AVAILABL - 70 (CONT) MINUTES BEFORE DEPARTURE. (E) REFUNDS

(1) ADVANCE SEAT RESERVATION REFUND CONDITIONS ARE INDEPENDENT FROM TICKET REFUND CONDITIONS. IN THE EVENT OF INVOLUNTARY CHANGES TO YOUR SEAT AS A RESULT OF OPERATIONAL, SAFETY OR SECURITY REASONS, THE PASSENGER WILL BE ELIGIBLE FOR A REFUND IN THE FOLLOWING CIRCUMSTANCES ONLY:

(A) REGULAR SEAT RE-SEATED ON A DIFFERENT TYPE OF REGULAR SEAT (DEFINED AS WINDOW, MIDDLE OR AISLE):

(B) PREFERRED SEAT RE-SEATED ON A DIFFERENT TYPE OF PREFERRED (DEFINED AS WINDOW, MIDDLE OR AISLE);

(C) PREFERRED SEAT RE-SEATED OR ON A REGULAR, TWIN OR EXTRA LEGROOM SEAT;

(D) TWIN SEAT RE-SEATED ON A REGULAR, PREFERRED OR EXTRA LEGROOM SEAT;

(E) EXTRA LEGROOM SEAT RE-SEATED ON A REGULAR, PREFERRED OR TWIN SEAT:

(F) PREFERRED SEAT ON THE UPPER DECK RE-SEATED ON THE LOWER DECK; OR

(G) TWIN SEAT ON THE UPPER DECK RE-SEATED ON THE LOWER DECK.

(2) MOREOVER, THE PASSENGER WILL ALSO BE ELIGIBLE FOR A REFUND IF:

(A) EK MOVES THE PASSENGER TO A FLIGHT NOT OPERATED BY EMIRATES; OR

(B) THE PASSENGER BOOKED HIS/HER FLIGHT VIA WWW.EMIRATES.COM/US/ENGLISH INCLUDING A FLIGHT SECTOR TO OR FROM THE USA AT LEAST 7 DAYS BEFORE DEPARTURE, AND THE PASSENGER CANCELS HIS/HER FLIGHT WITHIN 24 HOURS OF BOOKING.

(3) REFUND APPLICATIONS FOR SEAT BOOKED ONLINE AND THROUGH EMIRATES RETAIL AND CONTACT CENTRE MUST BE SUBMITTED AFTER THE FLIGHT HAS OCCURRED USING EK'S REFUND FORMS. REFUND APPLICATIONS CANNOT BE PROCESSED ON BOARD OR AT THE AIRPORT. YOU HAVE THREE MONTHS AFTER THE DATE OF THE LAST FLIGHT IN YOUR ITINERARY TO APPLY FOR A REFUND. (4) UNLESS OTHERWISE STATED, EK WILL REFUND THE FULL AMOUNT (INCLUDING ANY REFUNDABLE TAX) TO THE ORIGINAL FORM OF PAYMENT USED TO PAY THE ADVANCE SEAT RESERVATION CHARGES. (5) PLEASE NOTE THAT ADVANCE SEAT RESERVATION CHARGES WILL NOT BE REFUNDED IN THE FOLLOWING CASES: (A) THE PASSENGER VOLUNTARILY CANCELS HIS/HER FLIGHT. -61-

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0042 (DESCRIPTION NOT AVAILABL - 70 (CONT) (B) THE PASSENGER TRAVEL IN A HIGHER CABIN CLASS DUE TO A VOLUNTARY OR INVOLUNTARY UPGRADE. (C) THE PASSENGER LOSES ADVANCE SEAT RESERVATION ÀŚ A RESULT OF A VOLUNTARY CHANGE TO THEIR ITINERARY. (D) THE PASSENGER IS NOT ENTITLED TO A REFUND IN ACCORDANCE WITH THESE TERMS AND CONDITIONS. AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0050 TITL/APPLICATION - 70 K ACCEPTANCE OF CHILDREN ACC CHILDREN AND INFANTS - 71 K (A) ACCOMPANIED CHILDREN AND INFANTS (1) CHILDREN ARE ACCEPTED FOR TRANSPORTATION WHEN ACCOMPANIED ON THE SAME FLIGHT AND IN THE SAME COMPARTMENT BY AN ADULT FARE-PAYING PASSENGER AT LEAST 18 YEARS OF AGE. (2) THE FARE FOR ACCOMPANIED CHILDREN WILL BE THE APPLICABLE CHILDREN'S FARE FOR THE CLASS OF SERVICE TO BE TRAVELED. IF THERE ARE NO APPLICABLE CHILDREN'S FARES FOR THAT CLASS OF SERVICE, CHILDREN THEN PAY THE APPLICABLE ADULT FARE FOR SUCH TRANSPORTATION. ACC CHILDREN UNDER TWO - 72 A (B) ACCOMPANIED CHILDREN LESS THAN TWO (2) YEARS OLD: (1) FOR ONE CHILD LESS THAN TWO (2) YEARS OLD, ACCOMPANIED BY AN ADULT FARE-PAYING PASSENGER AT LEAST 18 YEARS OLD AND NOT OCCUPYING A SEAT, THE CHARGE WILL BE 10 PERCENT OF THE APPLICABLE FARE FOR SUCH TRANSPORTATION. (2) ONE ADDITIONAL INFANT MAY BE ACCOMPANIED BY THE SÁME ADULT FARE-PAYING PASSENGER AT LEAST 18 YEARS OLD HOWEVER, THE INFANT MUST BE AT LEAST 12 MONTHS AND A SEAT MUST BE PURCHASED FOR SUCH INFANT AT THE APPLICABLE CHILDREN'S FARE FOR SUCH TRANSPORTATION. FURTHER, SUCH INFANT OCCUPYING A SEAT MUST BE SEATED IN A GOVERNMENT APPROVED, APPROPRIATE CHILD SAFETY SEAT THAT STILL HAS THE GOVERNMENT APPROVED SAFETY LABEL ATTACHED. THE INFANT/CHILD SEAT IS TO BE SUPPLIED BY THE PASSENGER. (3) AGE LIMITS THE AGE LIMITS REFERRED TO IN THIS RULE SHALL BE -62-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0050 ACC CHILDREN UNDER TWO - 72 (CONT) THOSE IN EFFECT ON THE DATE OF COMMENCEMENT OF TRAVEL. HOWEVER, INFANTS WHO WILL REACH THEIR SECOND BIRTHDAY DURING THE JOURNEY WILL, IN ACCORDANCE WITH SAFETY REGULATIONS, BE REQUIRED TO OCCUPY A SEAT, PAYING THE CHILD'S OR LOWEST APPLICABLE FARE IN ACCORDANCE WITH PARAGRAPH (4) BELOW, FOR THOSE SECTORS TO BE TRAVELLED AFTER REACHING TWO YEARS OF AGE. (4) WHEN SEPARATE SEAT IS REQUESTED OR REQUIRED ON A PORTION OF THE ITINERARY, COMBINATION OF AN INFANT NO-SEAT FARE(S) AND AN INFANT BOOKED SEAT FARE(S) OR CHILD'S FARE(S) IS PERMITTED WITHIN AN ITINERARY BUT NOT WITHIN A FARE COMPONENT. **UNACCOMPANIED CHILDREN - 73** K (C) UNACCOMPANIED CHILDREN (1) CHILDREN BETWEEN THE AGES OF FIVE (5) AND ELEVEN (11) YEARS OF AGE; I.E., NOT HAVING REACHED HIS/HER 12TH BIRTHDAY BY THE DATE ON WHICH TRANSPORTATION COMMENCES FROM THE POINT OF ORIGIN, WILL BE ACCEPTED FOR CARRIAGE UNACCOMPANIED UNDER THE FOLLOWING CONDITIONS: (A) THEY ARE ACCOMPANIED TO THE AIRPORT AT THE TIME OF DEPARTURE BY A PARENT, GUARDIAN OR RESPONSIBLE ADULT WHO SHALL REMAIN WITH THE CHILD UNTIL ENPLANED AND EVIDENCE IS

PRESENTED BY SUCH PARENT, GUARDIAN OR RESPONSIBLE ADULT THAT THE CHILD WILL BE MET AT THE AIRPORT OF STOPOVER OR DESTINATION BY ANOTHER PARENT, GUARDIAN OR RESPONSIBLE ADULT UPON DEPLANING (B) THE FLIGHT ON WHICH SPACE IS HELD IS NOT EXPECTED TO TERMINATE SHORT OF OR BY PASS THE DESTINATION DUE TO WEATHER OR OTHER OPERATIONAL CONDITIONS. (2) FARE: THE FARE FOR UNACCOMPANIED CHILDREN BETWEEN THE AGES OF FIVE (5) AND 11 WILL BE THE SAME AS FOR AN ADULT PASSENGER TRAVELING IN THE SAME CLASS OF SERVICE (3) UNACCCOMPANIED CHILDREN UNDER FIVE (5) YEARS OF AGE WILL NOT BE ACCEPTED UNDER ANY CIRCUMSTANCES. -63-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0055 **TITLE/APPLICATION - 70** K LIABILITY OF CARRIER (A) SUCCESSIVE CARRIERS CARRIAGE TO BE PERFORMED UNDER ONE TICKET OR UNDER A TICKET AND ANY CONJUNCTION TICKET ISSUED IN CONNECTION THEREWITH BY SEVERAL SUCCESSIVE CARRIERS IS REGARDED AS A SINGLE OPERATION. LAWS AND PROVISIONS APPL - 71 K (B) LAWS AND PROVISIONS APPLICABLE (1) CARRIAGE HEREUNDER IS SUBJECT TO THE RULES AND LIMITATIONS RELATING TO LIABILITY ESTABLISHED BY THE CONVENTION (SEE RULE 1, DEFINITIONS, HEREIN) UNLESS SUCH CARRIAGE IS NOT INTERNATIONAL CARRIAGE AS DEFINED BY THE CONVENTION. (2) TO THE EXTENT NOT IN CONFLICT WITH THE PROVISIONS OF PARAGRAPH (1) ABOVE, ALL CARRIAGE UNDER THIS TARIFF AND OTHER SERVICES PERFORMED BY EACH CARRIER ARE SUBJECT TO: (A) APPLICABLE LAWS (INCLUDING NATIONAL LAWS **ÎMPLEMENTING THE CONVENTION OR EXTENDING THE** RULES OF THE CONVENTION TO CARRIAGE WHICH IS NOT "INTERNATIONAL CARRIAGE" AS DEFINED IN THE CONVENTION), GOVERNMENT REGULATIONS, ORDERS, AND REQUIREMENTS; (B) PROVISIONS SET FORTH IN THE PASSENGER'S TICKET: (C) APPLICABLE TARIFFS; (D) EXCEPT IN TRANSPORTATION BETWEEN A PLACE IN THE UNITED STATES AND ANY PLACE OUTSIDE THEREOF AND ALSO BETWEEN A PLACE IN CANADA AND ANY PLACE OUTSIDE THEREOF, CONDITIONS OF CARRIAGE, REGULATIONS AND TIMETABLES (BUT NOT THE TIMES OF DEPARTURE AND ARRIVAL THEREIN SPECIFIED) OF CARRIER, WHICH MAY BE INSPECTED AT ANY OF ITS OFFICES AND AT AIRPORTS FROM WHICH IT OPERATES REGULAR SERVICES. (3) CARRIER'S NAME MAY BE ABBREVIATED IN THE TICKET, THE FULL NAME AND ITS ABBREVIATION BEING SET FORTH IN CARRIER'S TARIFFS OR TIME TABLE, AND CARRIER'S ADDRESS SHALL BE THE AIRPORT OF DEPARTURE SHOWN OPPOSITE THE FIRST ABBREVIATION OF CARRIER'S NAME IN THE TICKET, AND FOR THE PURPOSES OF THE CONVENTION AND OF THIS TARIFF THE AGREED STOPPING PLACES (WHICH MAY BE ALTERED BY CARRIER IN CASE OF -64-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0055

LAWS AND PROVISIONS APPL - 71 (CONT) NECESSITY) ARE THOSE PLACES, EXCEPT THE PLACE OF DEPARTURE AND THE PLACE OF DESTINATION SET FORTH IN THE TICKET AND ANY CONJUNCTION TICKET ISSUED THEREWITH, OR SHOWN IN CARRIER'S TIMETABLES AS SCHEDULED STOPPING PLACES ON THE PASSENGER'S ROUTE.

(4) FOR THE PURPOSE OF INTERNATIONAL CARRIAGE GOVERNED BY THE MONTREAL CONVENTION, THE LIABILITY RULES SET OUT IN THE MONTREAL CONVENTION ARE FULLY INCORPORATED HEREIN AND SHALL SUPERSEDE AND PREVAIL OVER ANY PROVISIONS OF THIS TARIFF WHICH MAY BE INCONSISTENT WITH THOSE RULES. LIMITATION OF LIABILITY - 72 A (C) LIMITATION OF LIABILITY EXCEPT AS THE CONVENTION (INCLUDING THE WAIVERS STATED IN (4) BELOW) OR OTHER APPLICABLE LAW MAY OTHERWISE REQUIRE:

(1) CARRIER IS NOT LIABLE FOR ANY DEATH, INJURY, DELAY, LOSS OR CLAIM OF WHATSOEVER NATURE HEREINAFTER IN THIS TARIFF COLLECTIVELY REFERRED TO AS "DAMAGE", ARISING OUT OF OR IN CONNECTION WITH CARRIAGE OR OTHER SERVICES PERFORMED BY CARRIER INCIDENTAL THERETO, UNLESS SUCH DAMAGE IS PROVED TO HAVE BEEN CAUSED BY THE NEGLIGENCE OR WILLFUL FAULT OF CARRIER AND THERE HAS BEEN NO CONTRIBUTORY NEGLIGENCE BY THE PASSENGER. (2) UNDER NO CIRCUMSTANCES WILL CARRIER BE LIABLE FOR DAMAGE TO UNCHECKED BAGGAGE NOT ATTRIBUTABLE TO NEGLIGENCE OF CARRIER. ASSISTANCE RENDERED THE PASSENGER BY CARRIER'S EMPLOYEES IN LOADING, UNLOADING OR TRANSSHIPPING UNCHECKED BAGGAGE SHALL BE CONSIDERED AS GRATUITOUS SERVICE. (3) CARRIER IS NOT LIABLE FOR ANY DAMAGE DIRECTLY AND SÓLELY ARISING OUT OF ITS COMPLIANCE WITH ANY LAWS OR WITH GOVERNMENTAL REGULATIONS, ORDERS OR REQUIREMENTS, OR FROM FAILURE OF THE PASSENGER TO COMPLY WITH SAME, OR OUT OF ANY CAUSE BEYOND THE CARRIER'S CONTROL.

(4) IN ACCORDANCE WITH ARTICLE 22(1) OF THE CONVENTION, THE FOLLOWING CONDITIONS APPLY TO THE LIABILITY OF EK FOR DAMAGE SUSTAINED IN THE EVENT OF DEATH, WOUNDING OR ANY OTHER BODILY INJURY OF A PASSENGER IF THE ACCIDENT WHICH CAUSED THE DAMAGE TOOK PLACE ON BOARD AN AIRCRAFT OR IN THE COURSE OF ANY OF THE OPERATIONS OF EMBARKING OR DISEMBARKING:

(A) THE LIMIT OF LIABILITY FOR DEATH, WOUNDING OR -65-

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LIMITATION OF LIABILITY - 72 (CONT) ANY OTHER BODILY INJURY UNDER ARTICLE 22 (1) OF THE CONVENTION OR UNDER ANY EQUIVALENT APPLICABLE LAW IS WAIVED: (B) NO DEFENCE SHALL BE RELIED UPON BY EK UNDER ARTICLE 20 OF THE CONVENTION OR UNDER ANY EQUIVALENT APPLICABLE LAW IN RESPECT TO ANY PORTION OF A CLAIM WHICH DOES NOT EXCEED 113,100 SPECIAL DRAWING RIGHTS; (C) EK AGREES TO PAY INTERIM COMPENSATION SUBJECT TO THE FOLLOWING TERMS AND CONDITIONS: (I) THE RECIPIENT MUST BE A NATURAL PERSON: (II) THE RECIPIENT MUST BE ENTITLED TO COMPENSATION UNDER APPLICABLE LAWS; (III) PAYMENTS WILL BE MADE ONLY IN RESPECT OF IMMEDIATE ECONOMIC NEEDS; (IV) THE AMOUNT OF A PAYMENT WILL BE PROPORTIONAL TO THE ECONOMIC HARDSHIP BEING SUFFERED BY THE RECIPIENT IN CONSEQUENCE OF THE DEATH, WOUNDING OR BODILY INJURY SAVE THAT, IN THE CASE OF DEATH, IT WILL NOT BE LESS THAN THE EQUIVALENT OF 15,000 SPECIAL DRAWING RIGHTS PER PASSENER; (V) PAYMENT WILL BE MADE NOT LATER THAN 15 DAYS AFTER THE IDENTITY OF THE PERSON ENTITLED TO COMPENSATION HAS BEEN ESTABLISHED UNDER APPLICABLE LAWS;

(VI) NO PERSON WILL BE ELIGIBLE TO RECEIVE A PAYMENT IF HE OR SHE OR THE PASSENGER TO WHOM THE PAYMENT RELATES CAUSED OR CONTRIBUTED TO THE DAMAGE TO WHICH THE PAYMENT RELATES BY HIS OR HER NEGLIGENCE;

(VII) ALL PAYMENTS WILL BE MADE SUBJECT TO THE CONDITION THAT THEY WILL BE RETURNED TO EK ON PROOF THAT RECIPIENT HAS CEASED TO BE ABLE TO COMPLY AT ALL TIMES WITH (II) OR HE OR SHE OR THE PASSENGER TO WHOM THE PAYMENT RELATES CAUSED OR CONTRIBUTED TO THE DAMAGE TO WHICH THE PAYMENT RELATES:

(VIII) PAYMENTS WILL BE OFF-SET BY EK AGAINST ANY SUBSEQUENT SUMS PAID IN RESPECT OF EK'S LIABILITY UNDER APPLICABLE LAWS; (IX) SUBJECT TO PAYMENT OF THE MINIMUM SUM SPECIFIED IN (IV) IN RESPECT OF DEATH, A PAYMENT WILL NOT EXCEED THE MAXIMUM DAMAGES FOR WHICH EK MAY BE LIABLE TO PAY THE RECIPIENT UNDER (A) OR (B); -66-

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LIMITATION OF LIABILITY - 72 (CONT) (X) THE MAKING OF A PAYMENT SHALL NOT CONSTITUTE RECOGNITION OF LIABILITY BY EK;

(XI) NO PAYMENT WILL BE MADE UNLESS A RECIPIENT GIVES EK A SIGNED RECEIPT IN RESPECT THEREOF WHICH ACKNOWLEDGES THE APPLICABILITY OF (VII), (VIII) AND (X); (XII) SAVE TO THE EXTENT IN CONFLICT WITH ANY APPLICABLE LAW, AND SUBJECT TO PAYMENT OF THE MINIMUM SUM SPECIFIED IN (IV) IN RESPECT OF DEATH, EK'S DECISION IN RELATION TO THE AMOUNT OF A PAYMENT SHALL BE FINAL AND BINDING ON THE RECIPIENT.

(D) NOTHING IN THIS TARIFF SHALL WAIVE ANY **ÉXCLUSION OR LIMITATION OF LIABILITY OR** DEFENSE AVAILABLE TO EK UNDER THE CONVENTION OR APPLICABLE LAWS IN RELATION TO DEATH, WOUNDING OR ANY OTHER BODILY INJURY AS AGAINST ANY PUBLIC SOCIAL INSURANCE BODY OR SIMILAR BODY OR ANY PERSON (EXCEPT WITH RESPECT TO ANY SUCH BODIES OF THE UNITED STATES) WHO IS LIABLE TO PAY COMPENSATION OR HAS PAID COMPENSATION IN RESPECT OF SUCH DEATH, WOUNDING OR OTHER BODILY INJURY; (E) IF, IN THE CASE OF PASSENGERS WHO PURCHASED THEIR TICKETS IN THE EUROPEAN COMMUNITY AND/OR THE EUROPEAN ECONOMIC AREA, THERE IS A CONFLICT BETWEEN (4) AND ARTICLES 3 OR 5 OF EC REGULATIONS 2027/97 (ON AIR CARRIER LIABILITY IN THE EVENT OF ACCIDENTS), THE CONFLICTING PROVISIONS OF THAT EC REGULATION WILL PREVAIL AND APPLY IN THIS TARIFF. (5) EXCEPT TO THE EXTENT PROVIDED IN THIS RULE, RULES **AFFECTING LIABILITY OF CARRIER FOR PERSONAL INJURY** OR DEATH ARE NOT PERMITTED TO BE INCLUDED IN TARIFFS FILED PURSUANT TO THE LAWS OF THE UNITED STATES.

(6) IN ANY EVENT, LIABILITY OF CARRIER FOR THE DELAY OF PASSENGER SHALL NOT EXCEED THE LIMITATION SET FORTH IN THE CONVENTION.

(7) IF THE WARSAW CONVENTION APPLIES TO A PASSENGER'S JOURNEY, ANY LIABILITY OF CARRIER IS LIMITED TO 250 CONVENTION FRANCS, USD 20.00, CAD 30.00 OR 17 SPECIAL DRAWING RIGHTS PER KILOGRAM (AS APPLICABLE LAW MAY REQUIRE) IN THE CASE OF CHECKED BAGGAGE UNLESS A HIGHER VALUE IS DECLARED IN ADVANCE AND ADDITIONAL CHARGES ARE PAID PURSUANT TO CARRIER'S TARIFF. ANY LIABILITY OF -67-

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LIMITATION OF LIABILITY - 72 (CONT) CARRIER IS LIMITED TO 5,000 CONVENTION FRANCS, USD 400.00, CAD 400.00 OR 332 SPECIAL DRAWING RIGHTS PER PASSENGER (AS APPLICABLE LAW MAY REQUIRE) IN CASE OF UNCHECKED BAGGAGE OR OTHER PROPERTY. IN NO CASE SHALL CARRIER'S LIABILITY EXCEED THE ACTUAL LOSS SUFFERED BY THE PASSENGER. ALL CLAIMS ARE SUBJECT TO PROOF OF AMOUNT OF LOSS. (8) IF THE WARSAW CONVENTION APPLIES TO A PASSENGER'S JOURNEY IN THE EVENT OF DELIVERY TO THE PASSENGER OF PART BUT NOT ALL OF HIS CHECKED BAGGAGE (OR IN THE EVENT OF DAMAGE TO PART BUT NOT ALL OF SUCH BAGGAGE) THE LIABILITY OF THE CARRIER WITH RESPECT TO THE NOT DELIVERED (OR DAMAGED) PORTION SHALL BE REDUCED PROPORTIONALLY ON THE BASIS OF WEIGHT OR SIZE, NOTWITHSTANDING THE VALUE OF THE BAGGAGE OR THE CONTENTS THEREOF. (9) IF THE MONTREAL CONVENTION APPLIES TO A PASSENGER'S, JOURNEY ANY LIABILITY OF CARRIER FOR CHECKED AND UNCHECKED BAGGAGE IS LIMITED TO THE MAXIMUM OF 1131 SDRS (APPROXIMATELY USD \$1735/ CAD \$1848 PER PASSENGER

UNLESS HIGHER VALUE IS DECLARED IN ADVANCE AND ADDITIONAL CHARGES ARE PAID PURSUANT TO CARRIER TARIFF. IN NO CASE SHALL CARRIER'S LIABILITY EXCEED THE ACTUAL LOSS SUFFERED BY THE PASSENGER. ALL CLAIMS ARE SUBJECT TO PROOF OF AMOUNT OF LOSS.

(10) CARRIER IS NOT LIABLE FOR DESTRUCTION OF OR DAMAGE TO A PASSENGER'S BAGGAGE CAUSED BY OR RESULTING FROM THE INHERENT DEFECT, QUALITY OR VICE OF ANY ARTICLE CONTAINED IN THE BAGGAGE (FOR EXAMPLE, FRAGILE, PERISHABLE AND OTHER ARTICLES WHICH PASSENGERS ARE PROHIBITED FROM INCLUDING IN THEIR BAGGAGE). ANY PASSENGER WHOSE PROPERTY CAUSES DAMAGE TO ANOTHER PASSENGER'S BAGGAGE OR TO THE PROPERTY OF THE CARRIER SHALL INDEMNIFY THE CARRIER FOR ALL LOSSES AND EXPENSES INCURRED BY THE CARRIER AS THE RESULT THEREOF. FURTHER, THE CARRIER IS NOT LIABLE FOR FAIR WEAR AND TEAR OF BAGGAGE RESULTING FROM THE USUAL AND NORMAL RIGOURS OF TRANSPORTATION BY AIR.

(11) LIABILITY FOR FRAGILE, IRREPLACEABLE OR PERISHABLE ARTICLES {CANCELLED}

(12) CARRIER WILL REFUSE TO ACCEPT ANY ARTICLES WHICH DO NOT CONSTITUTE BAGGAGE AS SUCH TERM IS DEFINED HEREIN, BUT IF DELIVERED TO AND RECEIVED BY CARRIER, SUCH ARTICLE SHALL BE DEEMED TO BE WITHIN THE BAGGAGE VALUATION AND LIMIT OF LIABILITY AND SHALL BE SUBJECT TO THE PUBLISHED RATES AND -68-

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LIMITATION OF LIABILITY - 72 (CONT) CHARGES OF CARRIER. (13) LIABILITY - SERVICES OF OTHER AIRLINES (A) A CARRIER ISSUING A TICKET OR CHECKING BAGGAGE FOR CARRIAGE OVER THE LINES OF OTHERS DOES SO ONLY AS AGENT. (B) NO CARRIER SHALL BE LIABLE FOR THE DELAY OF A PASSENGER, OR THE LOSS, DAMAGE OR DELAY OF UNCHECKED BAGGAGE, NOT OCCURRING ON ITS OWN LINE; AND NO CARRIER SHALL BE LIABLE FOR THE LOSS, DAMAGE OR DELAY OF CHECKED BAGGAGE NOT OCCURRING ON ITS OWN LINE, EXCEPT THAT THE PASSENGER SHALL HAVE A RIGHT OF ACTION FOR

SUCH LOSS. DAMAGE OR DELY ON THE TERMS HEREIN PROVIDED AGAINST THE FIRST CARRIER OR THE LAST CARRIER UNDER THE AGREEMENT TO CARRY. (C) NO CARRIER SHALL BE LIABLE FOR THE DEATH OR **ÎNJURY OF A PASSENGER NOT OCCURRING ON ITS** OWN LINE (SEE NOTE). NOTE: EXCEPT TO THE EXTENT PROVIDED IN THIS TARIFF. RULES AFFECTING LIABILITY OF CARRIERS FOR PERSONAL INJURY OR DEATH ARE NOT PERMITTED TO BE INCLUDED IN TARIFFS FILED PURSUANT TO THE LAWS OF THE UNITED STATES, AND (10)(C) IS INCLUDED HEREIN AS PART OF THE TARIFF FILED WITH GOVERNMENTS OTHER THAN THE UNITED STATES AND NOT PART OF THIS TARIFF ISSUED BY AIRLINE TARIFF PUBLISHING COMPANY. INC., FILED WITH THE DEPARTMENT OF TRANSPORTATION. (14) CARRIER SHALL NOT BE LIABLE IN ANY EVENT FOR ANY CONSEQUENTIAL OR SPECIAL DAMAGE ARISING FROM CARRIAGE SUBJECT TO THIS TARIFF, WHETHER OR NOT CARRIER HAD KNOWLEDGE SUCH DAMAGES MIGHT BE INCURRED. (15) WHENEVER THE LIABILITY OF CARRIER IS EXCLUDED OR LIMITED UNDER THESE CONDITIONS, SUCH EXCLUSION OR LIMITATION SHALL APPLY TO AGENTS, SERVANTS OR REPRESENTATIVES OF THE CARRIER AND ALSO ANY CARRIER WHOSE AIRCRAFT IS USED FOR CARRIAGE AND ITS AGENTS, SERVANTS OR REPRESENTATIVES. (D) OVERRIDING LAW (1) OVERRIDING LAW **INSOFAR AS OTHER PROVISIONS CONTAINED OR REFERRED** TO IN THE TICKET OR IN THIS TARIFF MAY BE CONTRARY TO MANDATORY LAW, GOVERNMENT REGULATIONS, ORDERS, OR REQUIREMENTS SUCH PROVISION SHALL REMAIN APPLICABLE TO THE EXTENT THAT IT IS NOT OVERRIDDEN THEREBY. THE INVALIDITY OF ANY PROVISION SHALL NOT AFFECT ANY OTHER PART. -69-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0055 LIMITATION OF LIABILITY - 72 (CONT) (2) MODIFICATION AND WAIVER NO AGENT, SERVANT, OR REPRESENTATIVE OF CARRIER HAS AUTHORITY TO ALTER, MODIFY, OR WAIVE ANY PROVISIONS OF THE CONTRACT OF CARRIAGE OR OF THIS TARIFF **OVERRIDING LAW - 73** K (D) OVERRIDING LAW (1) OVERRIDING LAW INSOFAR AS OTHER PROVISIONS CONTAINED OR REFERRED TO IN THE TICKET OR IN THIS TARIFF MAY BE CONTRARY TO MANDATORY LAW, GOVERNMENT REGULATIONS, ORDERS, OR REQUIREMENTS SUCH PROVISION SHALL REMAIN APPLICABLE TO THE EXTENT THAT IT IS NOT OVERRIDDEN THEREBY. THE INVALIDITY OF ANY PROVISION SHALL NOT AFFECT ANY OTHER PART. (2) MODIFICATION AND WAIVER NO AGENT, SERVANT, OR REPRESENTATIVE OF CARRIER HAS AUTHORITY TO ALTER, MODIFY, OR WAIVE ANY PROVISIONS OF THE CONTRACT OF CARRIAGE OR OF THIS TARIFF AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0060 **TITLE/APPLICATION - 70** K RESERVATIONS, CONFIRMATIONS, INFORMATION DISCLOSURE **RESERVATION REQUIREMENTS - 71** K (A) RESERVATION REQUIREMENTS A RESERVATION FOR SPACE ON A GIVEN EK FLIGHT IS VALID WHEN EK OR AN AUTHORIZED AGENT OF EK CONFIRMS THE AVAILABILITY AND ALLOCATION OF SUCH SPACE. SUBJECT TO PAYMENT OR OTHER SATISFACTORY CREDIT ARRANGEMENTS, A VALIDATED TICKET WILL BE ISSUED BY EK OR THE AUTHORISED

AGENT OF EK INDICATING SUCH CONFIRMED, RESERVED SPACE

PROVIDED THE PASSENGER: (1) PURCHASES HIS TICKET IN ACCORDANCE WITH THE ADVANCE PURCHASE REQUIREMENTS OF THE APPLICABLE FARE RULE; OR, (2) PURCHASES HIS TICKET IN ACCORDANCE WITH EK'S SPECIFIC INSTRUCTIONS, IRRESPECTIVE OF THE PROVISIONS OF THE APPLICABLE FARE RULE; OR, (3) IN THE ABSENCE OF SPECIFIC INSTRUCTIONS, APPLIES TO EK OR THE AUTHORISED AGENT OF EK FOR SUCH TICKET AT LEAST ONE HOUR PRIOR TO THE TIME REQUIRED TO BE PRESENT FOR CHECK-IN BEFORE THE -70-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0060 **RESERVATION REQUIREMENTS - 71 (CONT)** DEPARTURE OF THE ORIGINATING FLIGHT. (4) SUCH RESERVATION OF SPACE IS SUBJECT TO CANCELLATION BY EK WITHOUT NOTICE IF THE PASSENGER DOES NOT COMPLY WITH THE AGREED ADVANCE PURCHASE REQUIREMENTS. (B) ONCE A PASSENGER OBTAINS A TICKET INDICATING CONFIRMED RESERVED SPACE FOR A SPECIFIC FLIGHT AND DATE EITHER FROM EK OR ITS AUTHORIZED AGENT, THE RESERVATION IS CONFIRMED EVEN IF THERE IS NO SUBSEQUENT RECORD THEREOF IN EK'S RESERVATION SYSTEM. (C) AT THE TIME A RESERVATION IS MADE AND PRIOR TO ACTUAL TIĆKET PURCHASE, EK WILL DISCLOSE ANY APPLICABLE INFORMATION REGARDING FLIGHTS THAT ARE OPERATED BY ANOTHER CARRIER ON WHICH EK HAS PLACED ITS CODE IN A CODE SHARE ARRANGEMENT. (D) EK DOES NOT GUARANTEE ALLOCATIONS OF ANY PARTICULAR SEAT IN THE AIRCRAFT. INCLUDING ADVANCED SEAT REQUESTS. EK RESERVES THE RIGHT TO ASSIGN OR REASSIGN SEATS AT ANY TIME, EVEN AFTER BOARDING OF THE AIRCRAFT. THIS MAY BE NECESSARY FOR OPERATIONAL, SAFETY OR SECURITY REASONS. (E) UPON REQUEST, EK WILL DISCLOSE GENERAL INFORMATION **RÉGARDING AIRCRÁFT CONFIGURATION AND ONBOARD PRODUCTS** AND SERVICES FOR THE AIRCRAFT TYPE ON WHICH THE PASSENGER IS BOOKED. VARIATIONS MAY OCCUR WITHIN AN AIRCRAFT TYPE. (F) EK WILL MAKE AVAILABLE THROUGH ITS WEBSITE OR OTHERWISE, ITS GENERAL CONDITIONS OF CARRIAGE AND ASSOCIATED RULES AND RESTRICTIONS. (1) EK DOES NOT GUARANTEE ALLOCATIONS OF ANY PÁRTICULAR SEAT IN THE AIRCRAFT, INCLUDING ADVANCED SEAT REQUESTS. (2) EK WILL MAKE EVERY EFFORT TO PROVIDE SEATS FOR WHICH CONFIRMED RESERVATIONS HAVE BEEN MADE BUT NO ABSOLUTE GUARANTEE OF SEAT AVAILABILITY IS DENOTED BY THE EXPRESSIONS "RESERVATIONS," "BOOKINGS," "STATUS OK," "CONFIRMED," ETC., AND THE TIMINGS ATTACHED TO THEM. IF EK IS UNABLE TO PROVIDE SPACE IN THE CLASS OF SERVICE FOR WHICH A RESERVATION HAS BEEN MADE IN ACCORDANCE WITH PARAGRAPH (A) AND PARAGRAPH (F) HEREOF, EK SHALL BE LIABLE TO THE EXTENT PROVIDED IN RULE 55 (LIABILITY OF CARRIER). -71-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0060 CHECK IN TIME LIMITS - 72 K (G) TIMELY ARRIVAL AT CHECK-IN (1) THE PASSENGER SHALL ARRIVE AT EK'S CHECK-IN LOCATION AT THE AIRPORT OR OTHER POINT OF DEPARTURE AT THE TIME FIXED BY EK OR, IF NO TIME IS FIXED, SUFFICIENTLY IN ADVANCE OF FLIGHT DEPARTURE TO PERMIT COMPLETION OF GOVERNMENT FORMALITIES AND DEPARTURE PROCEDURES. (A) EK CHECK-IN COUNTERS WORLDWIDE OPEN THREE (3)

HOURS BEFORE THE DEPARTURE OF EACH FLIGHT.

(B) FIRST AND BUSINESS CLASS PASSENGERS SHOULD RÉPORT TO EK CHECK-IN DESKS NO LATER THAN 60 MINUTES PRIOR TO DEPARTURE, BUT EARLIER CHECK-IN IS RECOMMENDED. (C) ECONOMY CLASS PASSENGERS SHOULD REPORT TO EK CHECK-IN DESKS AT LEAST THREE (3) HOURS PRIOR TO DEPARTURE. (D) PRE-ASSIGNED SEATS WILL BE RELEASED 50 MÍNUTES BEFORE DEPARTURE FOR FIRST AND BUSINESS CLASS PASSENGERS WHO HAVE NOT PRESENTED THEMSELVES FOR CHECK-IN 60 MINUTES PRIOR TO DEPARTURE AND 90 MINUTES PRIOR TO DEPARTURE FOR ECONOMY PASSENGERS (E) IF THE PASSENGER FAILS TO ARRIVE IN TIME AT ÈK'S CHECK-IN LOCATION AT SUCH AIRPORT OR OTHER POINT OF DEPARTURE, OR APPEARS IMPROPERLY DOCUMENTED AND NOT READY TO TRAVEL, EK MAY CANCEL THE SPACE RESERVED FOR HIM. (F) DEPARTURES WILL NOT BE DELAYED FOR PASSENGERS WHO ARRIVE AT EK'S CHECK-IN LOCATION AT AIRPORTS OR OTHER POINTS OF DEPARTURE TOO LATE IN EK'S OPINION FOR SUCH FORMALITIES TO BE COMPLETED BEFORE SCHEDULED DEPARTURE TIME. (G) PASSENGERS NOT AT THE BOARDING GATE 30 MÍNUTES PRIOR TO DEPARTURE MAY BE DENIED BOARDING AND THEIR BAGGAGE MAY BE OFFLOADED. (H) EK IS NOT LIABLE TO THE PASSENGER FOR LOSS OR **EXPENSE DUE TO PASSENGER'S FAILURE TO COMPLY** WITH THESE PROVISIONS. (H) COMMUNICATION EXPENSES THE PASSENGER WILL BE CHARGED FOR COMMUNICATION EXPENSES INCURRED BY EK AS THE RESULT OF A REQUEST BY THE PASSENGER IN CONNECTION WITH HIS RESERVATION OR JOURNEY OTHER THAN COMMUNICATION EXPENSES INCURRED IN SECURING HIS ORIGINAL RESERVATION ON A FLIGHT. -72-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0060 _____ **RECONFIRMATION - 73** K (I) RECONFIRMATION OF RESERVATIONS ANÝ ONWARD OR RETURN RESERVATION SHALL BE SUBJECT TO THE REQUIREMENT TO RECONFIRM THE RESERVATION IN ACCORDANCE WITH AND WITHIN THE LIMITS SPECIFIED IN EK'S REGULATIONS. FAILURE TO COMPLY WITH ANY SUCH REQUIREMENT WILL ENTITLE EK TO CANCEL THE ONWARD OR RETURN RESERVATION. **CANCELLATION - 74** K (J) CANCELLATION OF ONWARD RESERVATION MADE BY EK IF A PASSENGER FAILS TO OCCUPY SPACE THAT HAS BEEN RESERVED FOR HIM ON A FLIGHT, EK SHALL BE ENTITLED TO CANCEL OR TO REQUEST CANCELLATION OF ANY ONWARD OR RETURN RESERVATIONS THAT EK HAS MADE OR PROCURED FOR THE PASSENGER. (K) EK WILL ENDEAVOUR TO PROVIDE THE AIRCRAFT SPECIFIED IN THE TIMETABLE OR AT THE TIME THE PASSENGER TICKET IS ISSUED: HOWEVER, EK CANNOT GUARANTEE ANY PARTUCULAR AIRCRAFT. EK RESERVES TO RIGHT TO SUBSTITUTE DIFFERENT AIRCRAFT TYPE AND MODELS. THIS MAY BE NECESSARY FOR OPERATIONAL, SAFETY OR SECURITY REASONS. (L) FOR OPERATIONAL, SAFETY OR SECURITY REASONS, THERE MAY BE OCCASIONS WHERE IT WILL BE NECESSARY FOR EK TO SUPPLEMENT ITS FLEET WITH SERVICES OPERATED ON EK'S BEHALF BY ANOTHER OPERATOR. WHEN THIS OCCURS EK WILL TRY TO ENSURE THAT THE PASSENGER RECEIVES THE SAME IN-FLIGHT SERVICE BUT THIS MAY NOT ALWAYS BE POSSIBLE (M) ALTHOUGH NOT GENERALLY REQUIRED BY EK, THE PASSENGER

MAY BE REQUIRED TO RECONFIRM HIS RESERVATION. THE PASSENGER IS RESPONSIBLE FOR CHECKING THE RECONFIRMATION REQUIREMENTS OF EK. AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0065

TITLE/APPLICATION - 70

K TICKETS (A) NO PERSON (EXCEPT MEMBERS OF THE CREW) SHALL BE ENTITLED TO TRANSPORTATION EXCEPT UPON PRESENTATION OF A VALID TICKET. SUCH TICKET SHALL ENTITLE THE PASSENGER TO TRANSPORTATION ONLY BETWEEN POINTS OF ORIGIN AND DESTINATION AND VIA THE ROUTING DESIGNATED THEREON. (B) FLIGHT COUPONS WILL BE HONOURED ONLY IN THE ORDER IN -73-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0065

TITLE/APPLICATION - 70 (CONT) WHICH THEY ARE ISSUED AND ONLY IF ALL UNUSED FLIGHT COUPONS AND PASSENGER COUPONS ARE PRESENTED TOGETHER. (C) A TICKET THAT HAS NOT BEEN VALIDATED OR THAT HAS BEEN ALTERED, MULTILATED OR IMPROPERLY ISSUED SHALL NOT BE VALID.

(D) TICKETS ARE NOT TRANSFERABLE, BUT EK IS NOT LIABLE TO THE OWNER OF A TICKET FOR HONOURING OR REFUNDING SUCH TICKET WHEN PRESENTED BY ANOTHER PERSON.
(E) TICKETS MAY BE PURCHASED ON CREDIT, INSTALLMENT OR TIME PAYMENT PLANS LAWFULLY IN EFFECT.

EXCEPTION: NOTWITHSTANDING THE TERMS OF ANY AGREEMENT OR UNDERSTANDING, IN THE EVENT OF A STRIKE

OR WORK STOPPAGE THAT CAUSES ANY CANCELLATION OF OPERATIONS, EK WILL NOT

ACCEPT AS PAYMENT UATP CREDIT CARDS ISSUED BY SUCH STRUCK CARRIER.

(F) THE PURCHASER OF AN EK TICKET AND THE PASSENGER INTENDING TO USE SUCH TICKET ARE RESPONSIBLE FOR ENSURING THAT THE TICKET ACCURATELY STATES THE PASSENGER'S NAME. PRESENTATION OF A TICKET FOR TRANSPORTATION ON EK BY SOMEONE OTHER THAN THE PASSENGER NAMED THEREON RENDERS THE TICKET VOID. SUCH TICKET WILL BE SUBJECT TO CONFISCATION AND WILL BE INELIGIBLE FOR ANY REFUND.

TERMS AND CONDITIONS - 71

K (G) COMPLIANCE WITH TERMS AND CONDITIONS OF SALE (1) TICKETS ARE VALID FOR TRAVEL ONLY WHEN USED IN ACCORDANCE WITH ALL TERMS AND CONDITIONS OF SALE. TERMS AND CONDITIONS OF SALE INCLUDE BUT ARE NOT LIMITED TO:

(A) THE PASSENGER'S ITINERARY AS STATED ON THE TICKET OR IN THE PASSENGER'S RESERVATION;
(B) ANY REQUIREMENT THAT THE PASSENGER STAY OVER A SPECIFIED DATE OR LENGTH OF TIME, E.G., SATURDAY NIGHT OR WEEKEND, AT THE DESTINATION SPECIFIED ON THE TICKET;

(C) ANY SPECIAL PURPOSE OR STATUS, E.G., AGE IN THE CASE OF A CHILD, INFANT OR STUDENT DISCOUNT, OFFICIAL BUSINESS THAT ENTITLES THE PASSENGER TO A SPECIAL REDUCED FARE OR ATTENDANCE AT A QUALIFIED EVENT IN THE CASE OF A MEETING OR CONVENTION FARE, ETC., THAT ENTITLES THE PASSENGER TO A SPECIAL REDUCED FARE: OR,

(D) ANY OTHER REQUIREMENT ASSOCIATED WITH THE PASSENGER'S FARE LEVEL.

(2) UNLESS A TICKET IS REISSUED BY EK OR ITS -74-

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TERMS AND CONDITIONS - 71 (CONT) AUTHORIZED AGENT UPON PAYMENT OF APPLICABLE CHARGES, OR AN AUTHORIZED REPRESENTATIVE OF EK WAIVES APPLICABLE RESTRICTIONS IN WRITING, A TICKET IS INVALID:

(A) IF USED FOR TRAVEL TO A DESTINATION OTHER THAN THAT SPECIFIED ON THE TICKET;(B) IF THE PASSENGER FAILS TO COMPLY WITH APPLICABLE STOPOVER REQUIREMENTS; (C) IF THE PASSENGER DOES NOT MEET THE PURPOSE OR STATUS REQUIREMENT ASSOCIATED WITH THE CATEGORY ON THE TICKET:

(D) IF EK DETERMINES THAT THE TICKET HAS BEEN PURCHASED OR USED IN A MANNER DESIGNED TO CIRCUMVENT APPLICABLE FARE RULES.
(3) EK SPECIFICALLY PROHIBITS THE PRACTICES COMMONLY KNOWN AS:

(A) BACK-TO-BACK TICKETING - THE ISSUANCE,
PURCHASE OR USAGE OF FLIGHT COUPONS ISSUED AT
ROUND TRIP FARES, OR THE COMBINATION OF TWO
OR MORE ROUND TRIP EXCURSION FARES END-TO-END
ON THE SAME TICKET FOR THE PURPOSE OF
CIRCUMVENTING MINIMUM STAY REQUIREMENTS.
(B) THROWAWAY TICKETS - THE ISSUANCE, PURCHASE OR
USAGE OF ROUND TRIP EXCURSION FARES FOR ONE
WAY TRAVEL.

(C) HIDDEN CITY/POINT BEYOND TICKETING - THE ISSUANCE, PURCHASE OR USAGE OF A FARE FROM A POINT BEFORE THE PASSENGER'S ACTUAL ORIGIN OR TO A POINT BEYOND THE PASSENGER'S ACTUAL DESTINATION.

(D) WHERE A TICKET IS INVALIDATED AS THE RESULT OF THE PASSENGER'S NON-COMPLIANCE WITH ANY TERM OR CONDITION OF SALE, EK HAS THE RIGHT IN ITS SOLE DISCRETION TO:

(I) CANCEL ANY REMAINING PORTION(S) OF THE PASSENGER'S ITINERARY,

(II) CONFISCATE UNUSED COUPONS,

(III) REFUSE TO BOARD THE PASSENGER OR CHECK THE PASSENGER'S BAGGAGE, OR

(IV) ASSESS AND COLLECT FROM THE PASSENGER THE REASONABLE REMAINING VALUE OF THE TICKET, WHICH SHALL BE NO LESS THAN THE DIFFERENCE BETWEEN THE FARE ACTUALLY PAID AND THE LOWEST FARE APPLICABLE TO THE PASSENGER'S ACTUAL ITINERARY. -75-

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TICKETS - 72

K (H) AN ELECTRONIC TICKET (E TICKET/ET) IS THE RECORD OF AGREEMENT MAINTAINED AND PROCESSED WITHIN EK'S ELECTRONIC RESERVATIONS SYSTEM. A WRITTEN RECEIPT IS PROVIDED TO THE PURCHASER OF THE ELECTRONIC TICKET THAT CONTAINS A REFERENCE FOR RETRIEVING THE RECORD WITHIN EK'S RESERVATION SYSTEM AND SUMMARY OF TICKET INFORMATION.

(I) EK MAY MANDATE THE ISSUANCE OF AN ELECTRONIC TICKET REGARDLESS OF MARKET, CARRIER, FORM OF PAYMENT AND CUSTOMER TYPE, INCLUDING SKYWARDS AND PARTICIPATING FREQUENT FLYER MEMBERS.

(J) EK WILL COLLECT A NON-REFUNDABLE SERVICE CHARGE OF USD 50.00/CAD 70.00 WHEN A PASSENGER VOLUNTARILY REQUESTS THE ISSUANCE OR CONVERSION OF AN ELECTRONIC TICKET TO PAPER.

(K) VOLUNTARY CHANGES TO TICKETS REQUESTED BY PASSENGERS WILL BE SUBJECT TO EK'S REGULATIONS AND THE CONDITIONS OF THE APPLICABLE FARE RULES.

(L) EXCEPT AS OTHERWISE PROVIDED IN THE TICKET, EK'S CONDITIONS OF CARRIAGE OR APPLICABLE TARIFF (ALL OF WHICH MAY LIMIT THE PERIOD OF VALIDITY OF THE TICKET). TICKETS,LOSS - 73

K (M) ABSENCE, LOSS OR IRREGULARITIES OF TICKET EK WILL REFUSE CARRIAGE OF ANY PERSON NOT IN POSSESSION OF A VALID TICKET. IN CASE OF LOSS OR NON-PRESENTATION OF THE TICKET OR THE APPLICABLE PORTION THEREOF, CARRIAGE WILL NOT BE FURNISHED FOR THAT PART OF THE TRIP COVERED BY SUCH TICKET OR PORTION THEREOF UNTIL THE PASSENGER PURCHASES ANOTHER TICKET AT THE CURRENT APPLICABLE FARE FOR THE CARRIAGE TO BE PERFORMED. EK WILL NOT ACCEPT A TICKET IF ANY PART OF IT IS MUTILATED OR IT HAS BEEN ALTERED BY OTHER THAN EK OR IT IS PRESENTED WITHOUT THE PASSENGER COUPON AND ALL UNUSED FLIGHT COUPONS. NOTWITHSTANDING THE FOREGOING, EK WILL ISSUE AT THE PASSENGER'S REQUEST A NEW TICKET TO REPLACE A LOST TICKET UPON RECEIPT OF PROOF OF LOSS SATISFACTORY TO EK AND IF THE CIRCUMSTANCES OF THE CASE IN EK'S OPINION WARRANT SUCH ACTION; PROVIDED, THAT THE PASSENGER AGREES IN SUCH FORM AS MAY BE PRESCRIBED BY EK TO INDEMNIFY EK FOR ANY LOSS OR DAMAGE THAT EK MAY SUSTAIN BY REASON THEREOF. -76-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0075 _____ TITLE/APPLICATION - 70 K CURRENCY OF PAYMENT SUBJECT TO EXCHANGE LAWS AND GOVERNMENT REGULATIONS. THE FOLLOWING RULES SHALL APPLY: PAYMENT - 71 K (A) PAYMENT IN COUNTRY OF COMMENCEMENT OF TRANSPORTATION PAYMENT SHALL BE MADE AS FOLLOWS: (1) IN THE CURRENCY OF THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION, OR (2) IN ANY CURRENCY ACCEPTABLE TO THE CARRIER, PROVIDED THAT THE EQUIVALENT OF THE LOCAL CURRENCY FARE IS COLLECTED AT THE BANKERS BUYING RATE OF EXCHANGE IN EFFECT ON THE DATE OF ISSUANCE OF THE TRANSPORTATION DOCUMENT. (B) PAYMENT OUTSIDE THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION PAYMENT SHALL BE MADE AS FOLLOWS: (1) THE AMOUNT TO BE PAID SHALL BE DETERMINED BY CONVERTING THE TOTAL AMOUNT TO BE COLLECTED, EXPRESSED IN THE CURRENCY OF THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION, INTO THE CURRENCY OF THE COUNTRY OF PAYMENT AT THE APPLICABLE BANKERS SELLING RATE OF EXCHANGE IN EFFECT ON THE DATE OF THE TRANSACTION. (2) PAYMENT SHALL BE MADE EITHER IN THE CURRENCY OF THE COUNTRY OF PAYMENT, OR IN ANY CURRENCY ACCEPTABLE TO THE CARRIER, PROVIDED THAT THE EQUIVALENT OF THE LOCAL CURRENCY AMOUNT OF THE COUNTRY OF PAYMENT ESTABLISHED IN ACCORDANCE WITH PARAGRAPH (1) ABOVE IS COLLECTED AT THE BANKERS BUYING RATE OF EXCHANGE ON THE DATE OF THE TRANSACTION. RATES OF EXCHANGE - 72 K (C) RATES OF EXCHANGE (1) (APPLICABLE FOR THE U.S.A.) THE BANKER'S RATES REFERRED TO IN THE PAYMENT RULES MEANS THE UNIT RATE PUBLISHED EACH TUESDAY IN THE WALL STREET JOURNAL UNDER THE HEADING "FOREIGN EXCHANGE". THIS RATE WILL BE APPLICABLE FROM WEDNESDAY FOR EACH WEEK UP TO AND INCLUDING TUESDAY THE FOLLOWING WEEK. WHEN A NATIONAL HOLIDAY FALLS ON MONDAY, FOREIGN EXCHANGE RATES DO -77-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0075 RATES OF EXCHANGE - 72 (CONT) NOT APPEAR IN THE TUESDAY EDITION OF THE WALL STREET JOURNAL. IN SUCH EXCEPTIONAL CASES, THE PREVIOUS WEEK'S RATES ARE USED THROUGH WEDNESDAY INSTEAD OF TUESDAY AND THE WEDNESDAY EDITION OF THE WALL STREET JOURNAL WILL BE USED FOR THE PERIOD THURSDAY THROUGH TUESDAY. (2) (APPLICABLE FOR CANADA) THE BANKER'S BUYING RATE OR BANKERS SELLING RATES MEANS THE UNIT RATE PUBLISHED IN THE TORONTO GLOBE AND MAIL, FRIDAY EDITION, EACH WEEK, AS THE

FOREIGN EXCHANGE MID-MARKET RATE IN CANADIAN FUNDS. FOR CURRENCIES NOT QUOTED IN SUCH

PUBLICATION, THE BANKERS RATE SHALL MEAN THE BANK BUYING RATE QUOTED BY THE ROYAL BANK OF CANADA, MAIN OFFICE IN WINNIPEG, AS OF THE CLOSE OF BUSINESS ON THURSDAY OF EACH WEEK. THESE RATES WILL BE APPLICABLE FROM MONDAY OF THE FOLLOWING WEEK UP TO AND INCLUDING THE FOLLOWING SUNDAY. REASSESSMENT OF FARE - 73

K (D) EN ROUTE REASSESSMENT OF FARE (1) THE FARE WILL BE REASSESSED IN THE CURRENCY OF THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION. (2) THE LOCAL CURRENCY FARES TO BE USED WILL BE THOSE APPLICABLE AT THE TIME OF COMMENCEMENT OF TRANSPORTATION.

(3) THE IATA RATE OF EXCHANGE TO BE USED WILL BE THAT APPLICABLE AT THE TIME OF ORIGINAL TICKET ISSUANCE.

(4) IF AN EN ROUTE REASSESSMENT OF THE FARE RESULTS IN A REFUND, THE AMOUNT OF THE REFUND SHALL BE CONVERTED USING THE BANKER'S RATE APPLICABLE AT THE DATE OF THE REFUND, EXCEPT WHEN ORIGINAL PAYMENT HAS BEEN MADE IN A CURRENCY OTHER THAN THE CURRENCY OF THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION, REFUNDS IN THE SAME CURRENCY AS ORIGINALLY TENDERED WILL BE MADE AT THE EXCHANGE RATE USED FOR THE ORIGINAL PAYMENT.

(5) IF AN EN ROUTE REASSESSMENT OF THE FARE RESULTS IN AN ADDITIONAL COLLECTION, THE AMOUNT OF ADDITIONAL COLLECTION SHALL BE CONVERTED USING THE BANKER'S SELLING RATE APPLICABLE AT THE DATE OF ORIGINAL COLLECTION.

NOTE: EK WILL PAY THE REFUND IN THE SAME FORM (E.G., CASH, CHECK, CREDIT CARD, ETC.) THAT WAS USED IN PURCHASING THE ORIGINAL TRANSPORTATION DOCUMENT. EK, IN MAKING THE REFUND, WILL OBSERVE ANY REFUND RESTRICTION THAT MAY BE PUBLISHED IN -78-

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REASSESSMENT OF FARE - 73 (CONT) THE APPLICABLE RULES GOVERNING THE ORIGINAL TRANSPORTATION DOCUMENT. FURTHER, EK WILL OBSERVE A GOVERNMENT OR EK RESTRICTION IMPOSED ON THE CONVERSION AND REFUND OF CURRENCIES OUTSIDE THE COUNTRY WHOSE CURRENCY WAS ORIGINALLY COLLECTED. AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0085

TITLE/APPLICATION - 70

K SCHEDULE CHANGES, FLIGHT DELAYS AND CANCELLATION (A) TIMES AND SCHEDULES NOT GUARANTEED (1) EK UNDERTAKES TO USE ITS BEST EFFORTS TO CARRY THE PASSENGER AND HIS BAGGAGE WITH REASONABLE DISPATCH. TIMES SHOWN IN THE TICKET, TIMETABLES OR ELSEWHERE ARE NOT GUARANTEED AND DO NOT FORM PART OF THE CONTRACT OF CARRIAGE AND EK ASSUMES NO RESPONSIBILITY FOR MAKING CONNECTIONS. (2) SCHEDULES ARE SUBJECT TO CHANGE WITHOUT NOTICE. ÈK MAY, WHEN CIRCUMSTANCES SO REQUIRE, ALTER OR OMIT STOPPING PLACES SHOWN ON THE TICKET OR IN SCHEDULES AND MAY WITHOUT NOTICE SUBSTITUTE ALTERNATIVE CARRIER OR AIRCRAFT. (3) EK WILL NOT BE LIABLE FOR ERRORS OR OMISSIONS IN TIMETABLES OR OTHER PUBLICATIONS OR SCHEDULES OR IN STATEMENTS OR REPRESENTATIONS MADE BY EMPLOYEES, AGENTS OR REPRESENTATIVES OF EK AS TO THE DATES OR TIMES OF DEPARTURE OR ARRIVAL OR AS TO THE OPERATION OF ANY FLIGHT. (B) RIGHT TO CANCEL, POSTPONE, ETC. WHEN CIRCUMSTANCES SO REQUIRE, EK MAY WITHOUT NOTICE CANCEL, TERMINATE, DIVERT, POSTPONE, OR DELAY ANY FLIGHT, IN WHICH CASE, IF EK IS UNABLE TO PROVIDE PREVIOUSLY CONFIRMED SPACE, OR CAUSES A PASSENGER TO MISS A CONNECTING FLIGHT ON WHICH HE/SHE HOLDS A RESERVATION, EK WITH DUE CONSIDERATION TO THE

PASSENGER'S REASONABLE INTEREST SHALL: (1) CARRY THE PASSENGER ON ANOTHER OF ITS SCHEDULED FLIGHTS ON WHICH SPACE IS AVAILABLE; OR (2) REROUTE THE PASSENGER TO THE DESTINATION INDICATED ON THE TICKET OR APPLICABLE PORTION THEREOF BY ITS OWN SCHEDULED SERVICES OR THE SCHEDULED SERVICES OF ANOTHER CARRIER, OR BY MEANS OF SURFACE TRANSPORTATION. IF THE FARE, EXCESS BAGGAGE CHARGES AND ANY APPLICABLE SERVICE CHARGE FOR THE -79-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0085 TITLE/APPLICATION - 70 (CONT) REVISED ROUTING ARE HIGHER THAN THE REFUND VALUE OF THE TICKET OR APPLICABLE PORTION THEREOF AS DETERMINED UNDER RULE 90, NO ADDITIONAL FARE OR CHARGE SHALL BE COLLECTED FROM THE PASSENGER. IN THE EVENT THE FARE AND CHARGES FOR THE REVISED ROUTING ARE LOWER, A REFUND SHALL BE MADE; OR (3) MAKE A REFUND IN ACCORDANCE WITH THE PROVISIONS OF RULE 90 AND, EXCEPT AS ABOVE, EK SHALL NOT HAVE ANY OTHER LIABILITY TO PASSENGER. AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0087 **TITLE/APPLICATION - 70** K DENIED BOARDING COMPENSATION (DBC) WHEN EK IS UNABLE TO PROVIDE PREVIOUSLY CONFIRMED SPACE DUE TO MORE PASSENGERS HOLDING CONFIRMED RESERVATIONS AND TICKETS ON A FLIGHT THAN THERE ARE AVAILABLE SEATS ON THAT FLIGHT, EK WILL TAKE THE ACTIONS SPECIFIED HEREIN. **DEFINITIONS - 71** K (A) DEFINITIONS: FOR THE PURPOSE OF THIS RULE, THE FOLLOWING DEFINITIONS APPLY: (1) AIRPORT - THE AIRPORT AT WHICH THE DIRECT OR CONNECTING FLIGHT ON WHICH THE PASSENGER HOLDS CONFIRMED RESERVED SPACE IS SCHEDULED TO ARRIVE OR SOME OTHER AIRPORT SERVING THE SAME METROPOLITAN AREA THAT IS SERVED BY EK, PROVIDED THAT TRANSPORTATION TO THE OTHER AIRPORT IS ACCEPTABLE TO THE PASSENGER. (2) ALTERNATE TRANSPORTATION - AIR TRANSPORTATION OR OTHER TRANSPORTATION USED BY THE PASSENGER WHICH, AT THE TIME THE ARRANGEMENT IS MADE, IS PLANNED TO ARRIVE AT THE PASSENGER'S NEXT SCHEDULED STOPOVER (OF FOUR HOURS OR LONGER) OR DESTINATION NO LATER THAN FOUR HOURS AFTER THE PASSENGER'S ORIGINALLY SCHEDULED ARRIVAL TIME. (3) CARRIER - AN AIR CARRIER, EXCEPT A HELICOPTER OPERATOR, HOLDING A COMMERCIAL AIR SERVICE LICENSE AUTHORIZING THE TRANSPORTATION OF PERSONS (4) CONFIRMED RESERVED SPACE - THAT WHICH APPLIES TO A SPECIFIC EK FLIGHT, DATE AND FARE TYPE AS REQUESTED BY A PASSENGER AND THAT IS VERIFIED IN -80-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0087 **DEFINITIONS - 71 (CONT)** EK'S RESERVATION SYSTEM AND IS SO NOTED ON HIS TICKET. (5) COMPARABLE AIR TRANSPORTATION - TRANSPORTATION PROVIDED BY AIR CARRIERS TO PASSENGERS AT NO EXTRA COST (6) OVERSOLD - THE CONDITION THAT IS THE RESULT OF THERE BEING MORE PASSENGERS WITH RESERVATIONS AND TICKETS THAN THERE ARE AVAILABLE SEATS ON A FLIGHT. (7) STOPOVER - A DELIBERATE INTERRUPTION OF JOURNEY REQUESTED BY THE PASSENGER THAT IS SCHEDULED TO EXCEED FOUR HOURS AT A PLACE BETWEEN THE POINTS OF ORIGIN AND DESTINATION. (8) SUM OF THE VALUES OF THE REMAINING FLIGHT COUPONS

- THE SUM OF THE APPLICABLE ONE WAY FARES OR 50% OF THE APPLICABLE ROUND TRIP FARES. AS THE CASE MAY BE, INCLUDING ANY SURCHARGES AND AIR TRANSPORTATION TAXES, LESS ANY APPLICABLE DISCOUNTS. (9) TICKET LIFT POINT/BOARDING AREA - THE POINT WHERE THE PASSENGER'S FLIGHT COUPON IS LIFTED AND RETAINED BY EK. **REQUEST FOR VOLUNTEERS - 72** K (B) REQUEST FOR VOLUNTEERS (1) ÉK WILL REQUEST VOLUNTEERS FROM AMONG THE CONFIRMED PASSENGERS TO RELINQUISH THEIR SEATS IN EXCHANGE FOR COMPENSATION AS DEFINED IN (E)(2) BELOW. (2) ONCE A PASSENGER HAS VOLUNTARILY RELINQUISHED HIS/HER SEAT, HE/SHE WILL NOT LATER BE INVOLUNTARILY DENIED BOARDING UNLESS HE WAS ADVISED AT THE TIME HE/SHE VOLUNTEERED OF SUCH POSSIBILITY AND THE AMOUNT OF COMPENSATION TO WHICH HE/SHE WOULD BE ENTITLED. (3) THE REQUEST FOR VOLUNTEERS AND THE SELECTION OF PÁSSENGERS TO BE DENIED BOARDING SHALL BE IN A MANNER SOLELY DETERMINED BY EK. **BOARDING PRIORITIES - 73** K (C) BOARDING PRIORITIES (1) IF A FLIGHT IS OVERSOLD, NO PASSENGER MAY BE INVOLUNTARILY DENIED BOARDING UNTIL EK HAS FIRST REQUESTED VOLUNTEERS TO RELINQUISH THEIR SEATS. (2) IN THE EVENT THERE ARE NOT ENOUGH VOLUNTEERS, OTHER PASSENGERS MAY BE INVOLUNTARILY DENIED BOARDING IN ACCORDANCE WITH EK'S BOARDING PRIORITY -81-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN FFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0087 **BOARDING PRIORITIES - 73 (CONT)** POLICY. PASSENGERS WITH CONFIRMED RESERVATIONS WHO HAVE NOT RECEIVED A BOARDING PASS, WILL BE PERMITTED TO BOARD IN THE FOLLOWING ORDER UNTIL ALL AVAILABLE SEATS ARE FILLED: (A) QUALIFIED INDIVIDUALS WITH DISABILITIES, UNACCOMPANIED CHILDREN UNDER 12 YEARS OF AGE AND OTHERS WHOM, IN EK'S ASSESSMENT, FAILURE TO CARRY WOULD CAUSE SEVERE HARDSHIP. (B) PASSENGERS PAYING FIRST (F), BUSINESS (J) OR ÈĆONOMY (Y) CLASS FARES. (C) PASSENGERS WHO ARE CONNECTING/IN TRANSIT. (D) ALL OTHER PASSENGERS, INCLUDING TOUR CONDUCTORS ACCOMPANYING A GROUP. THESE PASSENGERS WILL BE ACCEPTED IN THE ORDER IN WHICH THEY PRESENT THEMSELVES FOR CHECK-IN AND BOARDING. **TRANSPORTATION FOR PAX - 74** K (D) TRANSPORTATION FOR PASSENGERS DENIED BOARDING A PÁSSENGER WHO HAS BEEN DENIED BOARDING, EITHER VOLUNTARILY OR INVOLUNTARILY, WILL BE PROVIDED TRANSPORTATION IN ACCORDANCE WITH THE FOLLOWING: (1) THE PASSENGER WILL BE TRANSPORTED WITHOUT STOPOVER ON THE NEXT AVAILABLE EK FLIGHT, REGARDLESS OF THE CLASS OF SERVICE, AND AT NO ADDITIONAL COST TO HIM/HER. (2) SHOULD EK NOT BE ABLE TO PROVIDE ONWARD TRANSPORTATION ACCEPTABLE TO THE PASSENGER, ON THE SERVICES OF EK, TRANSPORTATION VIA THE SERVICES OF ANOTHER CARRIER(S) WILL BE PROVIDED AS FOLLOWS: (A) THE PASSENGER WILL BE ACCOMMODATED IN THE CLASS OF SERVICE AND/OR BOOKING CLASS APPLICABLE TO HIS/HER TRANSPORTATION ON EK. (B) TRANSPORTATION IN A DIFFERENT CLASS OF SERVICE AND/OR BOOKING CLASS WILL BE PROVIDED WITHOUT ADDITIONAL COST TO THE PASSENGER ONLY IF IT WILL PROVIDE FOR AN EARLIER ARRIVAL AT HIS/HER DESTINATION OR NEXT POINT OF STOPOVER.

COMPENSATION - 75 K (E) COMPENSATION EK'S DENIED BOARDING COMPENSATION (DBC) IS BASED ON ZONES AS DESCRIBED IN THE CHART BELOW AND APPLIES BETWEEN THE ORIGIN AND DESTINATION OF THE EK SECTORS ON WHICH THE PASSENGER HAS BEEN DENIED BOARDING. (1) OFFLOADED PASSENGERS - IN ADDITION TO PROVIDING -82-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0087 **COMPENSATION - 75 (CONT)** TRANSPORTATION IN ACCORDANCE WITH (D), A DENIED BOARDING PASSENGER WILL BE COMPENSATED BY EK AS FOLLOWS: (A) OFFLOADED PASSENGERS HOLDING EK ISSUED ONE-WAY OR ROUND-TRIP TICKETS FOR TRAVEL BETWEEN TWO ZONES RECEIVE A FREE OF CHARGE ONE-WAY OR ROUND-TRIP TICKET FOR TRAVEL TO ANY DESTINATION BETWEEN THOSE ZONES, AT THE SAME TICKET TYPE (ONE WAY OR ROUND TRIP) AND IN THE SAME CLASS AS ORIGINALLY TICKETED. (B) OFFLOADED PASSENGERS HOLDING EK ISSUED ONE-WAY OR ROUND-TRIP TICKETS FOR TRAVEL WITHIN A ZONE RECEIVE A FREE OF CHARGE ONE-WAY OR ROUND-TRIP TICKET FOR TRAVEL TO ANY DESTINATION WITH THAT ZONE, AT THE SAME TICKET TYPE (ONE WAY OR ROUND TRIP) AND IN THE SAME CLASS AS ORIGINALLY TICKETED (C) OFFLOADED PASSENGERS HOLDING EK ISSUED ONE-WAY OR ROUND-TRIP TICKETS FOR TRAVEL ON AN EK 5TH FREEDOM SECTOR WILL RECEIVE A FREE OF CHARGE ONE-WAY OR ROUND-TRIP TICKET FOR THAT SECTOR ONLY, AT THE SAME TICKET TYPE (ONE WAY OR ROUND TRIP) AND IN THE SAME CLASS AS ORIGINALLY TICKETED. (D) TICKETS ISSUED FOR DBC PURPOSES HAVE NO VALUE AND CANNOT BE REFUNDED. (E) OFFLOADED PASSENGERS HOLDING OTHER **AIRLINE-ISSUED TICKETS ARE ENTITLED TO DBC** ONLY FOR THE SECTOR ON WHICH THE DENIED BOARDING TOOK PLACE. (F) EK WILL ALSO PROVIDE: (I) MEALS AND REFRESHMENTS IN REASONABLE RELATION TO THE WAITING TIME. (II) HOTEL ACCOMMODATION IN CASES WHERE AN ADDITIONAL STAY OF ONE OR MORE NIGHTS IS NECESSARY DUE TO LACK OF FLIGHT CONNECTIONS. (III) TRANSPORT IF A CHANGE OF AIRPORT/TERMINAL IS NECESSARY. (IV) FIRST OR BUSINESS CLASS LOUNGE AS PER PASSENGER'S CLASS OF TRAVEL. (G) ZONE DESCRIPTIONS **REGION GROUPS** EUROPE ATH/BHX/CDG/DUS/FCO/FRA/IST/LGW/LHR/ MAN/MLA/MOW/MUC/MXP/NCE/ZRH MIDDLE EAST AMM/AUH/BAH/BEY/CAI/DAM/DMM/DOH/DXB/ JED/KWI/LCA/MCT/RUH/SAH/THR/TIP SOUTH ASIAN BOM/COK/CMB/DAC/DEL/HYD/ISB/KHI/LHE/ SUB-CONTINENT MAA/MLE/PEW -83-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0087 **COMPENSATION - 75 (CONT)** SOUTH EAST BKK/HKG/JKT/KUL/MNL/OSA/SIN ASIA AFRICA CMN/DAR/EBB/JNB/KRT/MRU/NBO AUSTRALIA AKL/BNE/MEL/PER/SYD 5TH FREEDOM AKL-BNE/MEL/SYD; CGK-KUL; CMB-MLE; SECTORS CMB-SIN; DAC-KUL; HKG-BKK; JKT-KUL; KHI-DAC; MLA-TIP; SIN-BNE/JKT/MEL/SYD

(2) VOLUNTEER PASSENGERS WHO TRAVEL "OPTIONS" IS EK'S VOUCHER REWARD PLAN FOR F, J, AND Y PASSENGERS WHO VOLUNTEER TO DEPLANE DUE TO OVERBOOKING OR DUE TO AN IRREGULAR OPERATION BUT SUBSEQUENTLY TRAVEL AND ARRIVE AT THEIR DESTINATION WITHIN TWO HOURS OF THE ORIGINALLY SCHEDULED ARRIVAL TIME.

(A) "OPTIONS" VOUCHERS HAVE NO REFUNDABLE VALUE. THEY ARE USED TOWARDS THE PURCHASE OF EK TICKETS AND FOR EXCESS BAGGAGE CHARGES ONLY.
(B) STOPOVER CHARGES PAID BY EK (HOTAC/STPC) WILL NOT BE ABSORBED ON TICKETS ISSUED AGAINST "OPTIONS" VOUCHERS.

(C) APPLICABLE AT UAE AND UK AIRPORTS ONLY: A DUTY FREE VOUCHER FOR AED 100 TO BE USED FOR EK ONBOARD DUTY FREE PURCHASES WILL BE GIVEN TO ALL PASSENGERS WHO VOLUNTEER FOR "OPTIONS" AND WHO SUBSEQUENTLY TRAVEL AS ORIGINALLY BOOKED.

(D) FIRST AND BUSINESS CLASS (NOT APPLICABLE TO INFANT TICKETS) PASSENGERS WHO ARE RE-ACCOMMODATED ON EK OR ANOTHER CARRIER AND ARRIVE AT THEIR ORIGINAL DESTINATION WITHIN TWO HOURS OF THE ORIGINALLY SCHEDULED ARRIVAL TIME RECEIVE FOUR DUTY-FREE VOUCHERS VALUED AT AED 100 EACH TO BE USED FOR EK ONBOARD DUTY-FREE PURCHASES.

(E) ECONOMY CLASS PASSENGERS (NOT APPLICABLE TO INFANT TICKETS) WHO ARE RE-ACCOMMODATED ON EK OR ANOTHER CARRIER AND ARRIVE AT THEIR ORIGINAL DESTINATION WITHIN TWO HOURS OF THE ORIGINALLY SCHEDULED ARRIVAL TIME RECEIVE TWO DUTY-FREE VOUCHERS VALUED AT AED 100 EACH TO BE USED FOR EK ONBOARD DUTY-FREE PURCHASES. (I) THESE PASSENGERS ARE NOT ELIGIBLE FOR A DBC TICKET.

(II) THIS OFFER DOES NOT APPLY TO PASSENGERS FROM THE EUROPEAN UNION (EU) WHO ARE COMPENSATED IN ACCORDANCE WITH THE APPLICABLE EU PROVISIONS. (III) EK WILL ALSO PROVIDE: (AA) MEALS AND REFRESHMENTS IN

(AA) ME. -84-

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COMPENSATION - 75 (CONT) REASONABLE RELATION TO THE WAITING TIME.

(BB) TRANSPORT IF A CHANGE OF AIRPORT/TERMINAL IS NECESSARY. (CC) FIRST OR BUSINESS CLASS LOUNGE ACCESS AS PER PASSENGER'S CLASS OF TRAVEL.

(3) DOWNGRADE - FIRST AND BUSINESS CLASS (A) FIRST AND BUSINESS CLASS PASSENGERS NOT WILLING TO DOWNGRADE TO A LOWER CLASS BUT WHO DO TRAVEL IN FIRST OR BUSINESS CLASS ON THE NEXT EK OR ANOTHER CARRIER'S FLIGHT ARE ENTITLED TO DBC.

(B) FIRST AND BUSINESS CLASS PASSENGERS TRAVELLING AT ADULT FARES WHO ARE DOWNGRADED WILL BE COMPENSATED IN ACCORDANCE WITH CONDITIONS IN THE CHART BELOW.

(C) DOWNGRADED PASSENGERS TRAVELLING ON CHILDREN'S FARES ARE ENTITLED TO 50 PERCENT OF THE APPROPRIATE DOWNGRADE COMPENSATION VALUE.

(D) DOWNGRADED PASSENGERS TRAVELLING AT INFANTS' FARES ARE NOT ENTITLED TO DOWNGRADE COMPENSATION.

(E) BUSINESS CLASS PASSENGERS WHO DO NOT WANT TO BE DOWNGRADED AND WHO ARE ACCOMMODATED ON THE NEXT FLIGHT MAY BE UPGRADED TO FIRST CLASS ON

THAT FLIGHT AT NO ADDITIONAL CHARGE IF THERE IS NO AVAILABLE SPACE IN BUSINESS CLASS. IN THESE CASES, NO DOWNGRADE REFUND WILL APPLY. (F) PASSENGERS TRAVELLING ON FREE COMPANION OFFER OR PROMOTION TICKETS ARE NOT ENTITLED TO DOWNGRADE COMPENSATION. (I) ALL DOWNGRADED PASSENGERS RECEIVE AN OPTIONS" VOUCHER AT THE APPLICABLE DOWNGRADE COMPENSATION VALUE FOR THE SECTOR(S) ON WHICH THE DOWNGRADE OCCURRED. THIS VOUCHER MAY BE USED TOWARDS THE PURCHASE OF EK TICKETS AND FOR EXCESS BAGGAGE CHARGES ONLY. (II) FIRST CLASS PASSENGERS DOWNGRADED TO ECONOMY CLASS RECEIVE THE DOWNGRADE COMPENSATION APPLICABLE FROM F TO J PLUS **50 PERCENT OF THE COMPENSATION** APPLICABLE FROM J TO Y. (G) DOWNGRADE COMPENSATION (USD/CAD \$) SECTORS BETWEEN FIRST CLASS BUSINESS CLASS DUBAI AND BHX/LON/MAN 600/820 500/683 -85-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0087 ------**COMPENSATION - 75 (CONT)** DUS/FRA/MIL/MUC/NCE/ PAR/ROM/ZRH/MOW 500/683 400/547 ATH/IST/MLA 250/342 150/205 AMM/BEY/CAI/DAM/LCA/TIP 175/239 125/171 BAH/DMM/DOH/KWI/MCT/ RUH/SAH/THR 75/103 45/62 JED 100/137 45/62 BOM/CMB/DAC/DEL/HYD/ ISB/KHI/LHE/MAA/MLE/PEW 100/137 50/68 AKL/BNE/MEL/PER/SYD 600/820 500/683 BKK/HKG/JKT/JNB/KUL/ MNL/MRU/OSA/SIN 350/478 250/342 CMN/DAR/EBB/KRT/NBO 175/239 125/171 **5TH FREEDOM SECTORS** CGK/DAC/JKT-KUL; CMB-MLE/SIN; HKG-BKK; KHI-DAC; MLA-TIP; SIN-BNE/JKT/MEL/SYD; AKL-BNE/MEL/SYD 50/68 40/55 **VOUCHER CONDITIONS - 76** K (F) VOUCHER CONDITONS (1) "OPTIONS" VOUCHERS ISSUED FOR DENIED BOARDING OR DOWNGRADING MUST BE EXCHANGED FOR TRAVEL OR EXCESS BAGGAGE AND BE COMPLETELY USED; I.E., ALL TRAVEL MUST BE COMPLETED WITHIN ONE YEAR FROM THE DATE OF THE DENIED BOARDING OR DOWNGRADING OCCURRENCE. (2) VOUCHERS MAY BE EXCHANGED FOR TICKETS SEVEN DAYS AFTER THE DATE OF THEIR ISSUE. (3) DBC TICKETS AND "OPTIONS" VOUCHERS MAY BE EXTENDED BÉYOND THE ONE YEAR'S VALIDITY AS FOLLOWS: (I) UP TO ONE MONTH FOR A PAYMENT OF USD 100.00/CAD 137.00 LOCAL CURRENCY EQUIVALENT PER PERSON; (II) UP TO TWO MONTHS FOR A PAYMENT OF USD 250.00/CAD 342.00 LOCAL CURRENCY EQUIVALENT PER PERSON. (III) NO EXTENSION BEYOND TWO MONTHS IS PERMITTED. (IV) DBC VOUCHERS MAY BE REISSUED/REROUTED WITHIN THE SAME ZONE WITHOUT ADDITIONAL CHARGE IF THERE IS NO CHANGE IN FARE OR CLASS OF SERVICE. (V) DBC VOUCHERS ISSUED ON 5TH FREEDOM SECTORS AND AGAINST OTHER CARRIER-ISSUED TICKETS MAY NOT BE REISSUED/REROUTED TO ANOTHER DESTINATION/SECTOR. (VI) "OPTIONS" VOUCHERS WILL NOT BE ENDORSED TO AND MAY NOT BE USED ON OTHER CARRIERS. -86GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0087 **VOUCHER CONDITIONS - 76 (CONT)** (VII) NO REFUND APPLIES TO UNUSED "OPTIONS" VOUCHERS, AS THEY HAVE NO CASH OR REFUNDABLE VALUE. (VIII) "OPTIONS" VOUCHERS MUST BE REDEEMED IN WHOLE; PARTIAL REDEMPTIONS ARE NOT APPLICABLE. (IX) NAME CHANGE/TRANSFER/ENDORSEMENT WILL NOT BE PERMITTED ON "OPTIONS" VOUCHERS. (X) "OPTIONS" VOUCHERS MAY NOT BE EXCHANGED FOR PTAS. (XI) "OPTIONS" VOUCHERS ARE ONLY ISSUED AND REDEEMED BY EK. AGENTS WHO COMPLETE TRANSACTIONS AGAINST THESE TICKETS ARE NOT ENTITLED TO COMPENSATION/COMMISSION. **DBC TICKET CONDITIONS - 77** K (G) DBC TICKET CONDITIONS (1) THE FARE BASIS ON THE DBC TICKET WILL BE THE SAME AS ON THE TICKET THAT WAS USED WHEN THE INCIDENT OCCURRED. (2) DBC TICKETS MAY BE REISSUED/REROUTED WITHIN THE SAME ZONE WITHOUT ADDITIONAL CHARGE IF THERE IS NO CHANGE IN FARE OR CLASS OF SERVICE. (3) DBC TICKETS MAY BE REISSUED/REROUTED TO ANY EK **ONLINE DESTINATION OUTSIDE THE ORIGINAL ZONE UPON** PAYMENT OF THE DIFFERENCE IN ORIGINAL FARE PAID AND THE APPLICABLE NEW FARE. (4) DBC TICKETS ISSUED ON 5TH FREEDOM SECTORS AND AGAINST OTHER CARRIER-ISSUED TICKETS MAY NOT BE REISSUED/REROUTED TO ANOTHER DESTINATION/SECTOR. (5) DBC TICKETS MAY BE UPGRADED TO A HIGHER FARE/CLASS OF SERVICE BY PAYING THE APPLICABLE DIFFERENCE BETWEEN THE FARE ON THE ORIGINAL TICKET AND THE NFW FARE. (6) STOPOVERS ARE PERMITTED AT ANY POINT IN THE ITINERARY FOR A CHARGE OF USD 150.00/CAD 205.00/LOCAL CURRENCY EQUIVALENT PER ADULT FARE AND USD 75.00/CAD 103.00/LOCAL CURRENCY EQUIVALENT PER CHILD FARE. (7) DBC TICKETS WILL NOT BE ENDORSED TO AND MAY NOT BE **USED ON OTHER CARRIERS.** (8) NO REFUND APPLIES TO UNUSED DBC TICKETS OR MCOS (ISSUED FOR EXCESS BAGGAGE) AS THEY HAVE NO CASH OR REFUNDABLE VALUE. (9) DBC TICKETS MUST BE REDEEMED IN WHOLE; PARTIAL RÉDEMPTIONS ARE NOT APPLICABLE. (10) NAME CHANGE/TRANSFER/ENDORSEMENT WILL NOT BE PERMITTED ON DBC TICKETS. (11) NO EN ROUTE EXPENSES WILL BE ABSORBED ON DBC -87-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0087 DBC TICKET CONDITIONS - 77 (CONT) TICKETS. (12) DBC TICKETS ARE VALID FOR TRANSPORTATION ONLY ON EK OPERATED FLIGHTS. (13) DBC TICKETS ARE ONLY ISSUED AND REDEEMED BY EK. AGENTS WHO COMPLETE TRANSACTIONS AGAINST THESE TICKETS OR VOUCHERS ARE NOT ENTITLED TO COMPENSATION/COMMISSION. (14) EK WILL ABSORB ALL TAXES AND CHARGES THAT ARE APPLICABLE TO DBC TICKETS. (15) ADDITIONAL TAXES AND CHARGES WILL BE AT PASSENGER EXPENSE ON REROUTED TICKETS. DBC NOT APPLICABLE - 78 K (H) WHEN DBC IS NOT APPLICABLE (1) DBC DOES NOT APPLY IN SITUATIONS BEYOND EK'S CONTROL; I.E., FORCE MAJEURE, INCLUDING BUT NOT LIMITED TO FLIGHT CANCELLATIONS FOR OPERATIONAL

REASONS, ATC STRIKE, AIRPORT STRIKES, FLOODS, ETC.

(2) DBC DOES NOT APPLY TO PASSENGERS WHO DO NOT HAVE PROPER AND VALID DOCUMENTATION, WHO REFUSE TO UNDERGO SECURITY CHECKS, WHO REFUSE TO PAY EXCESS BAGGAGE CHARGES AND THE LIKE AND WHO ARE CONSEQUENTLY REFUSED BOARDING.
(3) DBC DOES NOT APPLY TO PASSENGERS TRAVELLING ON

INDUSTRY-REBATED FARES, SPECIAL UAE GOVERNMENT FARES, DISCOUNTED, FREE COMPANION AND PROMOTIONAL TICKETS.

(4) DBC DOES NOT APPLY TO PASSENGERS FROM THE EU WHO OPT FOR COMPENSATION UNDER THOSE PLANS RATHER THAN EK'S "OPTIONS".

(5) DBC DOES NOT APPLY TO ECONOMY CLASS PASSENGERS WHO CHECK IN LATER THAN 90 MINUTES BEFORE DEPARTURE. LOST DOCUMENTS - 79

K (I) LOST DOCUMENTS

(1) LOST TICKETS WILL BE REISSUED FOR A FEE OF USD 200.00/CAD 280.00/LOCAL CURRENCY EQUIVALENT PER DOCUMENT, PER PASSENGER, OR FOR 50 PERCENT OF THE FARE PAID, WHICHEVER IS LOWER.

(2) LOST DBC VOUCHERS WILL BE REISSUED FOR A FEE OF USD 500.00/CAD 700.00/LOCAL CURRENCY EQUIVALENT PER DOCUMENT, PER PASSENGER. ALL SUCH VOUCHERS MAY ONLY BE CONVERTED TO TICKETS.
(3) A DOCUMENTATION SERVICE CHARGE OF USD 25.00/CAD 35.00/LOCAL CURRENCY EQUIVALENT WILL APPLY TO REISSUED VOUCHERS/TICKETS THAT HAVE BEEN LOST.

-88-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21

AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0088

TITLE/APPLICATION - 70

K ISSUANCE OF TICKET STOCK

(A) EK WILL ISSUE TO A PERSON A STOCK OF TICKETS AND VALIDATING STAMP FOR THE PURPOSE OF ISSUING TICKETS FOR TRANSPORTATION, SUBJECT TO 1) REASONABLE CREDIT REQUIREMENTS AND 2) ENTERING INTO A WRITTEN AGREEMENT AUTHORIZING THE ISSUANCE OF TICKETS AND PROVIDING FOR ACCOUNTING, RESERVATION AND TICKETING PROCEDURES AND PROVISIONS PROTECTING EK FROM LOSS OR MISUSE OF THE TICKETS.

TICKET STOCK - 71

K (B) EK WILL ARRANGE FOR THE ISSUANCE OF A TICKETING MACHINE TO Á PERSON FOR THE PURPOSE OF ISSUING TICKETS FOR TRANSPORTATION, SUBJECT TO 1) REASONABLE CREDIT **REQUIREMENTS AND 2) ENTERING INTO A WRITTEN AGREEMENT** AUTHORIZING THE ISSUANCE OF TICKETS AND PROVIDING FOR ACCOUNTING, RESERVATION AND TICKETING PROCEDURES AND PROVISIONS PROTECTING EK FROM LOSS OR MISUSE OF THE TICKETS, EK WILL MAKE NO CHARGE FOR THE TICKET MACHINE OR RELATED COMMUNICATION SERVICE. THE TICKETING MACHINE AND RELATED COMMUNICATION SERVICES WILL BE PROVIDED BY AN INDEPENDENT COMPANY, WHICH IS NOT AN AGENT OF EK AND AT THE PERSON'S EXPENSE. NOTE: FOR THE PURPOSE OF THE ABOVE PARAGRAPHS, "PERSON" MEANS AN INDIVIDUAL, FIRM, COPARTNERSHIP, CORPORATION, COMPANY, ASSIGNEE OR SIMILAR REPRESENTATIVE THEREOF. AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0089

TITLE/APPLICATION - 70 K TRAVEL DOCUMENTS (A) EACH PASSENGER DESIRING TRANSPORTATION ACROSS ANY INTERNATIONAL BOUNDARY IS RESPONSIBLE FOR OBTAINING ALL NECESSARY TRAVEL DOCUMENTS AND FOR COMPLYING WITH THE LAWS OF EACH COUNTRY FLOWN FROM, THROUGH OR INTO THAT HE/SHE DESIRES TRANSPORTATION. (1) THE PASSENGER WILL PAY OR REIMBURSE EACH CARRIER FOR ANY LOSS, DAMAGE OR EXPENSES SUFFERED OR -89-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0089

TITLE/APPLICATION - 70 (CONT) INCURRED BY SUCH CARRIER BY REASON OF SUCH PASSENGER'S FAILURE TO DO SO. (2) EK IS NOT LIABLE FOR ANY ASSISTANCE OR INFORMATION PROVIDED BY ANY AGENT/EMPLOYEE OF EK TO ANY PASSENGER RELATING TO SUCH DOCUMENTS OR COMPLIANCE WITH SUCH LAWS OR FOR THE CONSEQUENCES TO ANY PASSENGER RESULTING FROM HIS/HER FAILURE TO OBTAIN SUCH DOCUMENTS OR TO COMPLY WITH SUCH LAWS. (B) WHERE LEGALLY PERMITTED, EK RESERVES THE RIGHT TO HOLD, PHOTOCOPY OR OTHERWISE REPRODUCE A TRAVEL DOCUMENT PRESENTED BY ANY PASSENGER. (C) SUBJECT TO APPLICABLE LAWS AND REGULATIONS, THE PASSENGER MUST PAY THE APPLICABLE FARE WHENEVER EK, ON GOVERNMENT ORDER. IS REQUIRED TO RETURN A PASSENGER TO HIS/HER POINT OF ORIGIN OR ELSEWHERE DUE TO THE PASSENGER'S INADMISSIBILITY INTO/OR DEPORTATION FROM A COUNTRY. (1) THE FARE WILL BE THE APPLICABLE FARE IN EFFECT AT THE TIME OF THE ORIGINAL TICKET ISSUANCE. (2) ANY DIFFERENCE BETWEEN THE APPLICABLE FARE AND THE FARE PAID WILL BE COLLECTED FROM OR REFUNDED TO THE PASSENGER, AS THE CASE MAY BE. EK WILL APPLY TO THE PAYMENT OF SUCH FARES ANY FUNDS PAID BY THE PASSENGER FOR UNUSED CARRIAGE OR ANY FUNDS OF THE PASSENGER IN THE POSSESSION OF EK. (3) THE FARE COLLECTED FOR CARRIAGE TO THE POINT OF REFUSAL OF ENTRY OR DEPORTATION WILL NOT BE REFUNDED BY EK UNLESS THE LAW OF SUCH COUNTRY REQUIRES THAT THE FARE BE REFUNDED. **TRAVEL DOCUMENTS - 71** K (D) TRANSIT FACILITIES PERMITTING, AND SUBJECT TO (D) BELOW. EK WILL ACCEPT FOR TRANSPORTATION TRANSIT WITHOUT VISA PASSENGERS (TWOV) PROVIDED TWOV PASSENGER COMPLIES WITH ALL TRANSIT REQUIREMENTS ESTABLISHED BY THE TRANSITED COUNTRY AND ASSUMES ALL RESPONSIBILITY AND EXPENSE FOR ANY FAILURE TO MEET THE LOCAL REQUIREMENTS. (E) TRANSIT WITHOUT VISA (TWOV) FEE: EK WILL COLLECT USD 50.00 "TWOV" FEE FROM EACH QUÁLIFIED ECONOMY CLASS PASSENGER ARRIVING IN THE U.S.A. ON EK OPERATED FLIGHTS UNDER THE "TWOV" PROGRAM IN (D) ABOVE. THE FEE WILL APPLY EACH TIME THE PASSENGER TRANSITS THE U.S.A. UNDER THE "TWOV" PROGRAM EXCEPT FOR THE FOLLOWING EXEMPTION: (1) ALL FIRST AND BUSINESS CLASS PASSENGERS REGARDLESS OF ORIGIN OR DESTINATION. THIS INCLUDES FIRST AND BUSINESS CLASS PASSENGERS WHO MAY CONNECT TO FIRST OR BUSINESS CLASS FLIGHTS AND VICE VERSA. -90-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0089 TRAVEL DOCUMENTS - 71 (CONT) NOTE: PASSENGERS WHO ARE UPGRADED TO FIRST OR BUSINESS CLASS AFTER PAYMENT OF THE FEE WILL NOT BE ELIGIBLE FOR A REFUND. (2) ALL TRAVEL TO/FROM JAPAN.(3) ALL TRAVEL TO/FROM MNL. (4) PASSENGERS WHO HOLD A TICKET THAT REFLECTS A CODE SHARE OF THE FOLLOWING CARRIERS: BA, CO, DL, JL, PR, SA, AND TG. (F) THIS RULE AND ITS LIMITATIONS INCLUDE, BUT ARE NOT LIMITED TO, TRAVEL DOCUMENTS RELATED TO TRAVEL BY MINORS. SOME COUNTRIES REQUIRE SPECIAL DOCUMENTS FOR MINORS TRAVELING WITH ONLY ONE PARENT TO/FROM AN INTERNATIONAL DESTINATION. AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0090 **TITLE/APPLICATION - 70 K REFUNDS** VOLUNTARY REFUNDS - 71 K (A) VOLUNTARY (1) GENERAL

WHEN RULE 25 (REFUSAL TO TRANSPORT), RULE 50

(ACCEPTANCE OF CHILDREN) OR RULE 85 (FLIGHT DELAYS/CANCELLATIONS) IS NOT APPLICABLE, THE CARRIER THAT ISSUED THE TICKET OR ANY CARRIER NAMED IN THE ROUTING SHOWN ON A TICKET WILL, AT THE REQUEST OF THE PASSENGER AND UPON SURRENDER OF THE UNUSED PORTION(S) OF THE TICKET, REFUND TO THE PASSENGER ON THE FOLLOWING BASIS: (A) IF NO PORTION OF THE TICKET HAS BEEN USED, THE REFUND WILL BE AN AMOUNT EQUAL TO THE FARE AND CHARGES APPLICABLE TO THE TICKET ISSUED TO THE PASSENGER.

(B) IF A PORTION OF THE TICKET HAS BEEN USED, THE REFUND WILL BE AN AMOUNT EQUAL TO THE DIFFERENCE BETWEEN THE FARE AND CHARGES PAID BY THE PASSENGER AND THE FARE AND CHARGES APPLICABLE TO THE TRANSPORTATION USED BY THE PASSENGER.

(C) ON TICKETS WHOLLY OR PARTIALLY COMPRISED OF NON-REFUNDABLE FARES, THE NON-REFUNDABILITY WILL APPLY TO THE AMOUNT SHOWN IN THE "TOTAL" BOX ON THE TICKET. ON TICKETS ISSUED AT A COMBINATION OF REFUNDABLE AND NON-REFUNDABLE FARES, THE NON-REFUNDABLE AND NON-REFUNDABLE FORTES, THE NON-REFUNDABILITY WILL APPLY ONLY TO THE PORTION THAT IS NON-REFUNDABLE. -91-

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21

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VOLUNTARY REFUNDS - 71 (CONT) (D) ANY APPLICABLE ADMINISTRATIVE SERVICE CHARGE OR CANCELLATION FEE WILL BE DEDUCTED FROM THE REFUND AMOUNT IN (A) OR (B) ABOVE. (E) IN THE EVENT OF DEATH OF THE PASSENGER, NON-REFUNDABLE FARES WILL BE REFUNDED TO THE ESTATE OF THE DECEASED PASSENGER IN ACCORDANCE WITH (A) OR (B) ABOVE. THE CHARGE(S) IN (D) ABOVE WILL BE WAIVED. ANY REFUND DUE WILL BE MADE PROVIDED THAT THE UNUSED COUPON(S) ARE SURRENDERED TO EK WITHIN ONE YEAR AFTER THE ORIGINAL TICKET ISSUE DATE.

(F) PERSON TO WHOM THE REFUND IS MADE EXCEPT AS PROVIDED BELOW, EK WILL REFUND IN ACCORDANCE WITH THIS RULE TO THE PERSON NAMED ON THE TICKET.

EXCEPTION: TICKETS ARE REFUNDABLE TO PURCHASER ONLY. REFUND OF TICKETS DESCRIBED BELOW WILL BE MADE AS FOLLOWS: (1) IN EXCHANGE FOR A PREPAID TICKET ADVICE AND/OR MISCELLANEOUS CHARGES ORDER, TO

THE PURCHASER OF THE PREPAID TICKET ADVICE AND/OR MISCELLANEOUS CHARGES ORDER.

(2) UNDER A UNIVERSAL AIR TRAVEL PLAN, TO THE SUBSCRIBER AGAINST WHOSE ACCOUNT THE TICKET WAS CHARGED.

(3) AGAINST A TRANSPORTATION REQUEST, ISSUED BY A GOVERNMENT AGENCY, TO THE GOVERNMENT AGENCY THAT ISSUED THE TRANSPORTATION REQUEST.
(4) TICKETS ISSUED BY EK AGAINST A CREDIT CARD, TO THE ACCOUNT OF THE PERSON TO WHOM SUCH CREDIT CARD HAS BEEN ISSUED.
(2) LOST TICKETS
(A) AMOUNT OF REFUND WHEN PASSENGER LOSES HIS/HER TICKET OR THE UNUSED PORTION THEROF, EK WILL MAKE A REFUND TO THE PASSENGER IN THE FOLLOWING AMOUNTS AS APPLICABLE:
(I) IF NO PORTION OF THE TICKET HAS BEEN USED, THE REFUND WILL BE AN AMOUNT EQUAL

TO THE FARE AND CHARGES PAID LESS SERVICE CHARGES AS INDICATED BELOW. (II) IF A PORTION OF THE TICKET HAS BEEN USED, AND (III) THE PASSENGER HAS PURCHASED A NEW TICKET COVERING THE SAME TRANSPORTATION AS THAT COVERED BY THE UNUSED PORTION OF THE LOST TICKET THE REFUND WILL BE AN AMOUNT -92-

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AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0090

VOLUNTARY REFUNDS - 71 (CONT) EQUAL TO THE FARE AND CHARGES PAID FOR THE NEW TICKET.

(IV) THE PASSENGER HAS NOT PURCHASED A NEW TICKET COVERING THE SAME TRANSPORTATION AS THAT COVERED BY THE UNUSED PORTION OF THE LOST TICKET AND FREE TRANSPORTATION IS NOT PROVIDED BY EK, THE REFUND WILL BE AN AMOUNT EQUAL TO THE POSITIVE DIFFERENCE, IF ANY, BETWEEN THE FARE AND CHARGES PAID AND THE FULL NORMAL FARE AND CHARGES APPLICABLE TO THE PASSENGER'S TRANSPORTATION COVERED BY THE USED PORTION OF THE LOST TICKET. (B) APPLICATION FOR REFUND TIME LIMIT:

REFUNDS WILL BE MADE IN ACCORDANCE WITH (A) ABOVE PROVIDED APPLICATION HAS BEEN MADE NOT LATER THAN ONE MONTH AFTER THE EXPIRATION DATE OF THE LOST TICKET.

(C) FORM OF APPLICATION THE APPLICATION MUST BE MADE ON FORMS PRESCRIBED BY EK.

(D) WHEN PAYABLE (I) A REFUND WILL BE MADE BY EK UPON **APPLICATION FOR SUCH PROVIDED THAT THE** LOST TICKET OR LOST PORTION THEREOF HAS NOT PREVIOUSLY BEEN HONOURED FOR TRANSPORTATION OR REFUNDED TO ANY PERSON DURING A PERIOD OF FOUR (4) MONTHS FROM THE DATE THE LOSS IS REPORTED; AND (II) PROVIDED THAT THE PERSON TO WHOM THE REFUND IS MADE AGREES, IN SUCH FORM AS MAY BE PRESCRIBED BY EK, TO INDEMNIFY EK, AGREEING TO RETURN TO EK SUCH REFUND FOR ANY LOSS OR DAMAGE THAT IT MAY SUSTAIN BY REASON OF THE LOST TICKET. (E) SERVICE CHARGE EK WILL CHARGE A SERVICE CHARGE OF USD 100.00/CAD 140.00 PER TICKET FOR HANDLING A REQUEST FOR REFUND OF A LOST

TICKET/EXCHANGE ORDER. (F) AGED REFUNDS TICKETS ARE VALID FOR TWO YEARS FROM DATE OF ORIGINAL ISSUE AND EK SHALL NOT BE LIABLE FOR ANY REFUND REQUESTS MADE AFTER THIS DATE.

(G) NOTWITHSTANDING THE PROVISIONS OF THIS RULE, EK WILL NOT ACCEPT FOR ANY PURPOSES UNDER THIS RULE, PASSENGER TICKETS OR RELATED TRANSPORTATION DOCUMENTS ISSUED BY ANY CARRIER THAT IS IN SUBSTANTIAL DEFAULT OF ITS INTERLINE OBLIGATIONS OR THAT VOLUNTARILY OR -93-

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0090

VOLUNTARY REFUNDS - 71 (CONT) INVOLUNTARILY HAS BECOME THE SUBJECT OF BANKRUPTCY PROCEEDINGS. INVOLUNTARY REFUNDS - 72 K (B) INVOLUNTARY (1) THE AMOUNT EK WILL REFUND UPON SURRENDER OF THE UNUSED PORTION(S) OF THE PASSENGER'S TICKET PURSUANT TO RULE 25 (REFUSAL TO TRANSPORT), RULE 50 (ACCEPTANCE OF CHILDREN) OR RULE 240 (FLIGHT DELAYS/CANCELLATIONS) WILL BE: (A) IF NO PORTION OF THE TICKET HAS BEEN USED THE REFUND WILL BE AN AMOUNT EQUAL TO THE FARE AND CHARGES PAID.

(B) IF A PORTION OF THE TICKET HAS BEEN USED AT THE POINT OF TERMINATION (INTERRUPTION): (I) AT A FARE BREAKPOINT - THE REFUND WILL BE AN AMOUNT EQUAL TO THE FARE PAID FOR THE UNUSED TRANSPORTATION FROM THE POINT OF TERMINATION (INTERRUPTION) TO THE DESTINATION OR NEXT STOPOVER POINT NAMED ON THE TICKET, OR TO A POINT AT WHICH TRANSPORTATION IS TO BE RESUMED. NO **REFUND WILL APPLY WHEN ALTERNATE** TRANSPORTATION IS PROVIDED BY EK AND ACCEPTED BY THE PASSENGER. (II) WITHIN A FARE COMPONENT - THE REFUND WILL BE AN AMOUNT EQUAL TO THE PERCENTAGE OF UNFLOWN MILEAGE TO FARE COMPONENT MILEAGE BY PRORATING THE FARE PAID FOR THE FARE COMPONENT, FROM THE POINT OF TERMINATION (INTERRUPTION) TO THE DESTINATION, OR THE NEXT STOPOVER POINT NAMED ON THE TICKET, OR TO THE POINT AT WHICH TRANSPORTATION IS TO BE RESUMED. NO REFUND WILL APPLY WHEN ALTERNATE TRANSPORTATION IS PROVIDED BY EK AND ACCEPTED BY THE PASSENGER. (2) NOTWITHSTANDING THE PROVISIONS OF THIS RULE, EK WILL NOT ACCEPT FOR ANY PURPOSES UNDER THIS RULE PASSENGER TICKETS OR RELATED TRANSPORTATION DOCUMENTS ISSUED BY ANY CARRIER THAT IS IN SUBSTANTIAL DEFAULT OF ITS INTERLINE OBLIGATIONS OR THAT VOLUNTARILY OR INVOLUNTARILY HAS BECOME THE SUBJECT OF BANKRUPTCY PROCEEDINGS. -94-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0131 -----**TITLE/APPLICATION - 70** K APPLICABILITY OF FARES THE FARE PAID SHALL ONLY BE APPLICABLE WHEN INTERNATIONAL TRAVEL COMMENCES IN THE COUNTRY OF THE POINT OF ORIGIN SHOWN ON THE TICKET; I.E., IF INTERNATIONAL TRAVEL ACTUALLY COMMENCES OUTSIDE THE COUNTRY OF THE TICKETED POINT OF ORIGIN, THE FARE MUST BE REASSESSED FROM THE POINT WHERE INTERNATIONAL TRAVEL ACTUALLY BEGAN, FOR EXAMPLE, IF A TICKET IS PURCHASED AT THE INDIAN RUPEE FARE FOR TRAVEL MUMBAI-DUBAI-LONDON-NEW YORK AND THE PASSENGER ACTUALLY COMMENCES TRAVEL IN DUBAI INSTEAD OF MUMBAI, THE FARE MUST BE REASSESSED AT THE DUBAI-NEW YORK UAE DIRHAM LEVEL. AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0135 **TITLE/APPLICATION - 70** K STOPOVERS AND AGREED STOPPING PLACES (A) WHEN STOPOVERS PERMITTED IN THE CASE OF A PASSENGER HOLDING A TICKET ISSUED AT THE NORMAL FARE, STOPOVERS WITHIN THE PERIOD OF VALIDITY OF THE TICKET WILL BE PERMITTED AT ANY SCHEDULED STOP (SUBJECT TO PARAGRAPH B BELOW) UNLESS GOVERNMENT REQUIREMENTS OR CARRIER'S REGULATIONS OR TIMETABLES DO NOT PERMIT SUCH STOPOVER. IN THE CASE OF PASSENGERS HOLDING TICKETS AT SPECIAL FARES, STOPOVERS ARE IN ADDITION SUBJECT TO THE LIMITATIONS OR PROHIBITIONS ON STOPOVERS AS PROVIDED IN CARRIER'S REGULATIONS. ADDITIONAL CHARGES FOR STOPOVERS WILL BE PAYABLE AS PROVIDED IN CARRIER'S REGULATIONS. (B) ADVANCE ARRANGEMENTS REQUIRED

STOPOVERS WILL BE PERMITTED ONLY IF ARRANGED WITH CARRIER IN ADVANCE AND PROVIDED FOR IN THE TICKET. (C) AGREED STOPPING PLACES FOR THE PURPOSES OF THE CONVENTION AND OF THESE

CONDITIONS, THE AGREED STOPPING PLACES (WHICH MAY BE ALTERED BY CARRIER IN ACCORDANCE WITH RULE 65) ARE THOSE PLACES, EXCEPT THE PLACE OF DEPARTURE AND THE PLACE OF DESTINATION, SET FORTH IN THE TICKET OR AS

SHOWN IN CARRIER'S TIMETABLES AS SCHEDULED STOPPING PLACES ON THE PASSENGER'S ROUTE. -95-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0136 **TITLE/APPLICATION - 70** K FARES, CHARGES AND ROUTINGS (A) GENERAL FÁRES APPLY ONLY FOR CARRIAGE FROM THE AIRPORT AT THE POINT OF ORIGIN TO THE AIRPORT AT THE POINT OF DESTINATION. FARES DO NOT INCLUDE GROUND TRANSPORT SERVICE BETWEEN AIRPORTS AND BETWEEN AIRPORTS AND TOWN CENTERS, UNLESS EK'S REGULATIONS PROVIDE THAT SUCH GROUND TRANSPORT WILL BE FURNISHED WITHOUT ADDITIONAL CHARGE. **APPLICATION OF FARES - 71** K (B) APPLICABLE FARES APPLICABLE FARES FOR CARRIAGE GOVERNED BY THESE CONDITIONS ARE THOSE PUBLISHED BY EK, OR, IF NOT SO PUBLISHED. CONSTRUCTED IN ACCORDANCE WITH EK'S REGULATIONS. EXCEPT AS OTHERWISE PROVIDED IN EK'S REGULATIONS, THE APPLICABLE FARE IS THE FARE FOR THE FLIGHT OR FLIGHTS IN EFFECT ON THE DATE OF COMMENCEMENT OF THE CARRIAGE COVERED BY THE FIRST FLIGHT COUPON OF THE TICKET. WHEN THE AMOUNT THAT HAS BEEN COLLECTED IS NOT THE APPLICABLE FARE, THE DIFFERENCE SHALL BE PAID BY THE PASSENGER OR, AS THE CASE MAY BE, REFUNDED BY EK IN ACCORDANCE WITH CARRIER'S REGULATIONS. (C) PRECEDENCE OF FARES UNLESS OTHERWISE PROVIDED IN EK'S REGULATIONS, A PUBLISHED FARE TAKES PRECEDENCE OVER THE COMBINATION OF INTERMEDIATE FARES APPLICABLE TO THE SAME CLASS OF SERVICE BETWEEN THE SAME POINTS VIA THE SAME ROUTING. **ROUTING - 72** K (D) ROUTING UNLESS OTHERWISE PROVIDED IN EK'S REGULATIONS, FARES APPLY IN EITHER DIRECTION AND ONLY TO ROUTINGS PUBLISHED IN CONNECTION THEREWITH. IF THERE IS MORE THAN ONE ROUTING AT THE SAME FARE, THE PASSENGER, PRIOR TO TICKET ISSUE, MAY SPECIFY THE ROUTING. IF NO ROUTING IS SPECIFIED, EK MAY DETERMINE THE ROUTING. -96-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0136 _____ CURRENCY - 73 K (E) CURRENCY SUBJECT TO APPLICABLE LAW, FARES AND CHARGES ARE PAYABLE IN ANY CURRENCY ACCEPTABLE TO EK. WHEN PAYMENT IS MADE IN A CURRENCY OTHER THAN THE CURRENCY IN WHICH THE FARE IS PUBLISHED, SUCH PAYMENT WILL BE MADE AT THE RATE OF EXCHANGE ESTABLISHED FOR SUCH PURPOSE BY EK, THE CURRENT STATEMENT OF WHICH IS AVAILABLE FOR INSPECTION BY THE PASSENGER AT EK'S OFFICE WHERE THE TICKET IS PURCHASED. PAYMENT OF FARES/CHARGES - 74 K (F) PAYMENT OF FARES AND CHARGES EK SHALL NOT BE OBLIGED TO CARRY AND MAY REFUSE ONWARD CARRIAGE OF A PASSENGER OR HIS BAGGAGE IF THE APPLICABLE FARE OR ANY CHARGES OR TAXES PAYABLE HAVE NOT BEEN PAID OR IF CREDIT ARRANGEMENTS AGREED BETWEEN EK AND THE PASSENGER (OR THE PERSON PAYING FOR THE TICKET) HAVE NOT BEEN COMPLIED WITH. ON REFUSAL BY EK TO CARRY THE PASSENGER OR HIS BAGGAGE IN ACCORDANCE WITH THE PROVISIONS OF THIS PARAGRAPH, EK'S SOLE LIABILITY SHALL BE TO REFUND ANY AMOUNT THAT MAY BE PAYABLE UNDER RULE 90 (REFUNDS) OF THIS TARIFF. AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0140

TITLE/APPLICATION - 70 K WAITLISTS WAITLIST ACCEPTANCE/CLEARANCE IS BASED ON ACTUAL REVENUE VALUE AND IS AT EK'S DISCRETION. AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145 TITLE/APPLICATION - 70 K CURRENCY APPLICATIONS LOCAL CURRENCY FARES AND CHARGES (1) FARES AND RELATED CHARGES ARE EXPRESSED IN THE LOCAL CURRENCY OF THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION (COC), EXCEPT THOSE COUNTRIES LISTED BELOW WHICH ARE EXPRESSED (A) IN US DOLLARS OR (B) IN -97-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145 -----TITLE/APPLICATION - 70 (CONT) EURO: (A) ÀFGHANISTAN LEBANON ANGOLA LIBERIA ANGUILLA MADAGASCAR ANTIGUA AND BARBUDA MALAWI ARGENTINA MALDIVES **BAHAMAS MEXICO** BANGLADESH MONGOLIA BARBADOS MONTSERRAT **BELIZE NICARAGUA BERMUDA NIGERIA** BOLIVIA PALESTINIAN TERRITORY **BONAIRE PANAMA BRAZIL PARAGUAY BURUNDI PERU** CAMBODIA PHILIPPINES CAYMAN ISLANDS RWANDA CHILE SABA COLOMBIA SAINT EUSTATIUS CONGO, DEM. REP. OF SAINT KITTS COSTA RICA AND NEVIS CUBA SAINT LUCIA DOMINICA SAINT VINCENT AND DOMINCAN REPUBLIC THE GRENADINES ECUADOR SAO TOME AND EL SALVADOR PRINCIPE ERITREA SIERRA LEONE ETHIOPIA SOMALIA GAMBIA SURINAME GHANA TANZANIA, UNITED GRENADA REPUBLIC OF **GUATEMALA TIMOR LESTE** GUINEA TRINIDAD AND **GUYANA TOBAGO** HAITI UGANDA HONDURAS UKRAINE INDONESIA UNITED STATES **IRAQ AND U.S.TERRITORIES** ISRAEL URUGUAY JAMAICA VENEZUELA KENYA VIET NAM LAOS ZAMBIA ZIMBABWE (B) ÀĹBANIA ARMENIA AUSTRIA AZERBAIJAN -98-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145 TITLE/APPLICATION - 70 (CONT) BELARUS **BELGIUM** BOSNIA AND HERZEGOVINA **BULGARIA**

CAPE VERDE CROATIA **CYPRUS ESTONIA** FINLAND FRANCE EXCEPT FRENCH POLYNESIA (INCLUDING WALLIS AND FUTUNA) NEW CALEDONIA (INCLUDING LOYALTY ISLANDS) GEORGIA GERMANY GREECE IRELAND ITALY **KYRGYZSTAN** LATVIA LITHUANIA LUXEMBOURG MACEDONIA (FYROM) MAI TA MOLDOVA, REPUBLIC OF MONACO MONTENEGRO NETHERLANDS PORTUGAL ROMANIA RUSSIA SERBIA **SLOVAKIA SLOVENIA** SPAIN TAJIKISTAN TURKEY TURKMENISTAN UZBEKISTAN (2) ALL ADD-ONS SHALL BE ESTABLISHED IN THE CURRENCY OF THE COUNTRY CONCERNED, OR WHERE AGREED, IN U.S. DOLLARS OR IN EURO OR IN ANY OTHER CURRENCY. COMBINATION OF LOCAL CURRENCY FARES TO COMBINE TWO OR MORE LOCAL CURRENCY FARES, CONVERT ALL LOCAL CURRENCY FARES INTO THE CURRENCY OF THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION. STEP 1: (A) ESTABLISH THE NUC AMOUNT FOR EACH LOCAL CURRENCY FARE BY DIVIDING THE LOCAL CURRENCY FARE BY THE APPLICABLE IATA RATE OF EXCHANGE (ROE) SHOWN IN THE CURRENCY CONVERSION TABLE BELOW FOR THE -99-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145 TITLE/APPLICATION - 70 (CONT) COUNTRY IN WHICH THE CURRENCY IS DENOMINATED. (B) CALCULATE THE RESULTANT AMOUNT TO TWO DÉCIMALS PLACES, IGNORING ANY FURTHER DECIMAL PLACES. STEP 2: ADD THE RESULTANT NUC AMOUNTS FOR THE SECTORS INVOLVED. STEP 3: (A) ESTABLISHED THE THROUGH LOCAL CURRENCY FARE BY MULTIPLYING THE TOTAL NUC AMOUNTS (DERIVED FROM STEPS 1, 2, AND 3 ABOVE) BY THE IATA RATE OF EXCHANGE (ROE) SHOWN IN THE CURRENCY CONVERSION TABLE BELOW FOR THE COUNTRY OF COMMENCEMENT OF TRAVEL. (B) CALCULATE THE RESULTANT AMOUNT OF ONE DECIMAL PLACE BEYOND THE NUMBER OF DECIMAL PLACES SHOWN NEXT TO THE LOCAL CURRENCY IN THE CONVERSION TABLE BELOW, IGNORING ANY FURTHER DECIMAL PLACES. (C) ROUND UP TO THE NEXT HIGHER ROUNDING UNIT SHOWN NEXT TO THE LOCAL CURRENCT IN THE CURRENCY CONVERSION TABLE, UNLESS OTHERWISE INDICATED. EXCEPTION: WHEN AN INTERNATIONAL TICKET IS COMPRISED

OF ALL DOMESTIC FARE COMPONENTS, BUT WITHIN DIFFERENT COUNTRIES, THE PROVISIONS OUTLINES ABOVE SHALL APPLY. OTHER CHARGES OTHER CHARGES SHALL BE SEPERATELY CONVERTED TO THE CURRENCY OF THE COUNTRY OF SALE USING THE BANKERS' SELLING RATE USING THE ROUNDING UNITS SHOWN NEXT TO OTHER CHARGES IN THE CURRENCY CONVERSION TABLE. MCOS FOR UNSPECIFIED TRANSPORTATION AND PTAS. MCOS FOR UNSPECIFIED TRANSPORTATON AND PTAS WHEN HONORED FOR PAYMENT OF AIR TRANSPORTATION SHALL BE SUBJECT TO THE PROVISIONS OF RULE 75 (CURRENCY OF PAYMENT). THE COUNTRY OF PAYMENT OF THE PTA OR MCO SHALL BE CONSIDERED THE COUNTRY OF ORIGINAL ISSUE AND DETERMINE CONSTRUCTION RULES TO APPLY. CURRENCY TABLE FOR IATA RATE OF EXCHANGE (ROE) CURRENCY CONVERSION TABLE SEE PAGES 259-275. LOCAL CURRENCY ROUNDING TABLE FOR THOSE COUNTRIES WHERE FARES ARE EXPRESSED IN USA AND THE USD IS NOT THE LOCAL CURRENCY; SEE PAGES 280-Q THRU 282. CURRENCY TABLE ABU DHABI (SEE UNITED ARAB EMIRATES) **ÀFGHANISTAN** US DOLLAR USD ROE:1.0 . NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 -100-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145 ----------TITLE/APPLICATION - 70 (CONT) ALBANIA EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01 ALGERIA ALGERIAN DINAR DZD ROE:119.700963 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 AMERICAN SAMOA US DOLLAR USD ROE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 ANGOLA US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 ANGUILLA US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 ANTIGUA AND BARBUDA US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 ARGENTINA US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 ARMENIA EURO EUR ROE:.888299 NOTE E ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 ARUBA ARUBAN GUILDER AWG ROE:1.8000000 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 **AUSTRALIA** AUSTRALIAN DOLLAR AUD ROE:1.432645 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 AUSTRIA EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01 AZERBAIJAN EURO EUR ROE:.888299 NOTE E ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 BAHAMAS US DOLLAR USD ROE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 BAHRAIN BAHRAINI DINAR BHD ROE: .376100 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 BANGLADESH

US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 BARBADOS US DOLLAR USD ROE:1.0 NOTE --101-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145 TITLE/APPLICATION - 70 (CONT) ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 **BFLARUS** EURO EUR ROE:.888299 NOTE E ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 BELGIUM EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01 BELIZE US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 BENIN, REP. OF CFA FRANC XOF ROE:582.686007 NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100 BERMUDA US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 BHUTAN NGULTRUM BTN ROE:69.344359 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 **BOLIVIA** US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 BONAIRE US DOLLAR USD ROE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 **BOSNIA AND** HERZEGOVINA EURO EUR ROE:.888299 NOTE E ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01 BOTSWANA PULA BWP ROE:11.007161 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 BRAZIL US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 **BRITISH VIRGIN ISLANDS** US DOLLAR USD ROE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 BRUNEI DARUSSALAM BRUNEI DOLLAR BND ROE:1.366139 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 **BULGARIA** EURO EUR ROE:.888299 NOTE E ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01 **BURKINA FASO** CFA FRANC XOF ROE:582.686007 NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100 -102-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145 TITLE/APPLICATION - 70 (CONT) BURUNDI US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 CAMBODIA US DOLLAR USD ROE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1.0 CAMEROON CFA FRANC XAF ROE:582.686007 NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100 CANADA

CANADIAN DOLLAR CAD ROE:1.339292 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 CAPE VERDE EURO EUR ROE:.888299 NOTE E ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 CAYMAN ISLANDS US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 **CENTRAL AFRICAN** REPUBLIC CFA FRANC XAF ROE:582.696007 NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100 CHAD CFA FRANC XAF ROE:582.686007 NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100 CHII F US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 CHINA YUAN RENMINBI CNY ROE:6.909927 NOTE -ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 1 CHINESE TAIPEI DOLLAR TWD ROE:31.396602 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.5 COLOMBIA US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 COMOROS COMORO FRANC KMF ROE:437.014505 NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 50 CONGO (BRAZZAVILLE) CFA FRANC XAF ROE:582.686007 NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100 CONGO (KINSHASA) US DOLLAR USD RÓE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 COOK ISLANDS NEW ZEALAND -103-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145 TITLE/APPLICATION - 70 (CONT) DOLLAR NZD ROE:1.511449 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 COSTA RICA US DOLLAR USD ROE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 COTE D'IVOIRE CFA FRANC XOF ROE:582.686007 NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100 CROATIA EURO EUR ROE:.888299 NOTE E ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01 CUBA US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 CURACAO NETHERLANDS ANTILLES GUILDER ANG ROE:1.790000 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 **CYPRUS** EURO EUR ROE: 888299 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.05 CZECH REPUBLIC CZECH KORUNA CZK ROE:22.838593 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 DENMARK DANISH KRONE DKK ROE:6.633619 NOTE -ROUND UP: LOCAL CURRENCY - 5 OTHER CHARGES - 1 DJIBOUTI

DJIBOUTI FRANC DJF ROE:177.721000 NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100 DOMINICA US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 DOMINICAN REPUBLIC US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 ECUADOR US DOLLAR USD ROE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 EGYPT EGYPTIAN POUND EGP ROE:17.880000 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 EL SALVADOR US DOLLAR USD ROE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 EQUATORIAL GUINEA -104-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145 TITLE/APPLICATION - 70 (CONT) CFA FRANC XAF ROE:582.686007 NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100 ERITREA US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 **ESTONIA** EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 5 OTHER CHARGES - 0.1 **ETHIOPIA** US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - . OTHER CHARGES - 0.1 EUROPEAN M. UNION EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.5 FALKLAND ISLANDS FALKLAND ISLANDS POUND FKP ROE:.787961 NOTE ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 FAROE ISLANDS DANISH KRONE DKK ROE:6.633619 NOTE -ROUND UP: LOCAL CURRENCY - 5 OTHER CHARGES - 0.1 FIJI FIJI DOLLAR FJD ROE:2.167769 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 FINLAND EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01 FRANCE EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01 FRENCH GUIANA EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01 FRENCH POLYNESIA CFP FRANC XPF ROE:106.002240 NOTE -ROUND UP: LOCAL CURRENCY - 5 OTHER CHARGES - 1 GABON CFA FRANC XAF ROE:582.686007 NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100 GAMBIA US DOLLAR USD ROE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 GEORGIA EURO EUR ROE:.888299 NOTE E ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 GERMANY EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01 GHANA -105GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145 TITLE/APPLICATION - 70 (CONT) US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 GIBRALTAR GIBRALTAR POUND GIP ROE:.787961 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 GREECE EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 10 GREENLAND DANISH KRONE DKK ROE:6.633619 NOTE -ROUND UP: LOCAL CURRENCY - 5 OTHER CHARGES - 1 GRENADA US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 **GUADELOUPE** EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01 GUAM US DOLLAR USD ROE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 **GUATEMALA** US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 GUINEA US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 **GUINEA-BISSAU** CFA FRANC XOF ROE:582.686007 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 **GUYANA** US DOLLAR USD ROF:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 HAITI US DOLLAR USD ROE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 HONDURAS US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 HONG KONG HONG KONG DOLLAR HKD ROE:7.840588 NOTE -ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 1 HUNGARY FORINT HUF ROE:286.079249 NOTE -ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 10 ICFI AND ICELAND KRONE ISK ROE:124.101625 NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 10 INDIA -106-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145 TITLE/APPLICATION - 70 (CONT) INDIAN RUPEE INR ROE:69.344359 NOTE -ROUND UP: LOCAL CURRENCY - 5 OTHER CHARGES - 1 INDONESIA INDONESIAN RUPIAH IDR ROE:14354.200000 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 **IRAN, ISLAMIC** REPUBLIC OF IRANIAN RIAL IRR ROE:110241.000000 NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100 IRAQ IRAQ DINAR IQD ROE:1196.998378 NOTE D ROUND UP: LOCAL CURRENCY - 0.1 OTHER CHARGES - 0.05 **IRFI AND** EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01

ISRAFI US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 ITALY EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01 JAMAICA US DOLLAR USD ROE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 JAPAN YEN JPY ROE:108.210074 NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 10 JORDAN JORDANIAN DINAR JOD ROE: .709000 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.05 **KAZAKHSTAN** TENGE KZT ROE:383.850000 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 **KENYA** US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 KIRIBATI AUSTRALIAN DOLLAR AUD ROE:1.432645 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 KORFA. DEMOCRATIC PEOPLE'S REPUBLIC OF NORTH KORFAN WON KPW ROE:107.250000 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 KORFA REPUBLIC OF -107-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145 TITLE/APPLICATION - 70 (CONT) KOREAN WON KRW ROE:1128.635244 NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100 KUWAIT KUWAIT DINAR KWD ROE:.304962 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.05 **KYRGYZSTAN** EURO EUR ROE:.888299 NOTE E ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 LAOS, PEOPLE'S DEMOCRATIC REPUBLIC OF US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 LATVIA EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 LEBANON US DOLLAR USD ROE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 LESOTHO LOTI LSL ROE:14.694945 NOTE -ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 0.1 **I IBFRIA** US DOLLAR USD ROE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 LIBYAN ARAB JAMAHIRIYA LIBYAN DINAR LYD ROE:1.420540 NOTE -ROUND UP: LOCAL CURRENCY - 0.1 OTHER CHARGES - 0.05 **I ITHUANIA** EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 **I UXEMBOURG** LUXEMBOURG EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01 MACAO PATACA MOP ROE:8.075805 NOTE -ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 1 MACEDONIA, THE FORMER YUGOSLAV REPUBLIC OF EURO EUR ROE:.888299 NOTE E ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01 MADAGASCAR US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 50 MALAWI US DOLLAR USD ROE:1.0 NOTE D -108-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145 TITLE/APPLICATION - 70 (CONT) ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 MALAYSIA MAI AYSIAN RINGGIT MYR ROE:4.165836 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 MAI DIVES US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 MALI CFA FRANC XOF ROE:582.686007 NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100 MALTA EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 MARSHALL ISLANDS US DOLLAR USD ROE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 MARTINIQUE EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01 MAURITANIA OUGUIYA MRO ROE:369.921158 NOTE -ROUND UP: LOCAL CURRENCY - 20 OTHER CHARGES - 10 MAURITIUS MAURITIUS RUPEE MUR ROE:36.799593 NOTE -ROUND UP: LOCAL CURRENCY - 5 OTHER CHARGES - 1 MAYOTTE EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01 MEXICO US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 **MICRONESIA** US DOLLAR USD ROE:1.00 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 MOLDOVA REPUBLIC OF EURO EUR ROE:.888299 NOTE E ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 MONACO EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01 MONGOLIA US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 MONTENEGRO EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 MONTSERRAT -109-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145

TITLE/APPLICATION - 70 (CONT)

US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 MOROCCO MOROCCAN DIRHAM MAD ROE:9.719251 NOTE -ROUND UP: LOCAL CURRENCY - 5 OTHER CHARGES - 1 MOZAMBIQUE METICAL MZM ROE:62.910000 NOTE -ROUND UP: LOCAL CURRENCY - 10000 OTHER CHARGES - 10000 **MYANMAR** KYAT MMK ROE:1546.516236 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 NAMIBIA NAMIBIAN DOLLAR NAD ROE:14.694945 NOTE -ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 1 NAURU AUSTRALIAN DOLLAR AUD ROE:1.432645 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 NFPAI NAPALESE RUPEE NPR ROE:110.950975 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 NETHERLANDS **NETHERLANDS** EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01 NETHERLANDS ANTILLES **NETHERLANDS** ANTILLEAN GUILDER ANG ROE:1.790000 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 NEW CALEDONIA CFP FRANC XPF ROE:106.002240 NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 10 NEW ZEALAND NEW ZEALAND DOLLAR NZD ROE:1.511449 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 NICARAGUA US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 NIGER CFA FRANC XOF ROE:582.686007 NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100 NIGERIA US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 NIUF NEW ZEALAND DOLLAR NZD ROE:1.511449 NOTE --110-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145 TITLE/APPLICATION - 70 (CONT) ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 NORFOLK ISLAND AUSTRALIAN DOLLAR AUD ROE:1.432645 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 NORTHERN MARIANA ISLANDS US DOLLAR USD ROE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 NORWAY NORWEGIAN KRONE NOK ROE:8.695266 NOTE -ROUND UP: LOCAL CURRENCY - 5 OTHER CHARGES - 1 OCCUPIED PALESTINIAN TERRITORY US DOLLAR USD ROE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 OMAN RIAL OMANI OMR ROE: .384500 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 PAKISTAN PAKISTAN RUPEE PKR ROE:148.387683 NOTE -

ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 1 PALAU US DOLLAR USD ROE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 PANAMA US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 PAPUA NEW GUINEA KINA PGK ROE:3.459640 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 PARAGUAY US DOLLAR USD ROF:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 PERU US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 PHILIPPINES US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 POI AND PLN PLN ROE:3.799713 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 PORTUGAL PORTUGUESE EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01 PUERTO RICO US DOLLAR USD ROE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 QATAR -111-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145 TITLE/APPLICATION - 70 (CONT) QATARI RIAL QAR ROE:3.640000 NOTE -ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 10 REUNION EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01 ROMANIA EURO EUR ROE:.888299 NOTE E ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01 RUSSIAN **FEDERATION** EURO EUR ROE:.888299 NOTE E ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01 RWANDA US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 SABA US DOLLAR USD ROE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 SAINT HELENA SAINT HELENA POUND SHP ROE:.787961 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 SAINT KITTS AND NEVIS US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 SAINT LUCIA US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 SAINT MAARTEN GUILDER NETHERLANDS ANG ROE:1.790000 NOTE -ANTILLES ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 SAINT PIERRE AND MIQUELON EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 0.01 OTHER CHARGES - 0.01 SAINT VINCENT AND THE GRENADINES

US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 SAMOA TALA WST ROE:2.713072 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 SAO TOME AND PRINCIPE US DOLLAR USD ROE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 SAUDI ARABIA -112-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145 TITLE/APPLICATION - 70 (CONT) SAUDI RIYAL SAR ROE:3.750000 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 SENEGAL CFA FRANC XOF ROE:582.686007 NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100 SERBIA EURO EUR ROE:.888299 NOTE E ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 SEYCHELLES SEYCHELLES RUPEE SCR ROE:14.529489 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 SIERRA LEONE US DOLLAR USD ROE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 SINGAPORE SINGAPORE DOLLAR SGD ROE:1.366139 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 **SLOVAKIA** EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 **SLOVENIA** EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 1 SOLOMON ISLANDS SOLOMON ISLANDS DOLLAR SBD ROE:8.481025 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 SOMALIA US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 SOUTH AFRICA RAND ZAR ROE:14.694945 NOTE -ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 1 SOUTH SUDAN SOUTH SUDANESE POUND SSP ROE:157.810800 NOTE G ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 SPAIN EURO EUR ROE:.888299 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01 SRI I ANKA SRI LANKA RUPEE LKR ROE:177.065044 NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 1 SUDAN SUDANESE DINAR SDG ROE:45.225000 NOTE G ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 SURINAME -113-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145 TITLE/APPLICATION - 70 (CONT) US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 **SWAZILAND** LILANGENI SZL ROE:14.557967 NOTE -

ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 1 SWEDEN SWEDISH KRONE SEK ROE:9.438611 NOTE -ROUND UP: LOCAL CURRENCY - 5 OTHER CHARGES - 1 SWITZERI AND SWISS FRANC CHF ROE:.992589 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.5 SYRIAN ARAB REPUBLIC SYRIAN POUND SYP ROE:436.000000 NOTE G ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 **TAJIKISTAN** EURO EUR ROE:.888299 NOTE E ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 TANZANIA. UNITED REPUBLIC OF US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 THAII AND BAHT THB ROE:31.839020 NOTE -ROUND UP: LOCAL CURRENCY - 5 OTHER CHARGES - 5 TIMOR - LESTE US DOLLAR USD ROE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 5 OTHER CHARGES - 0.1 TOGO CFA FRANC XOF ROE:582.686007 NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100 TONGA PA'ANGA TOP ROE:2.352005 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 TRINIDAD AND TOBAGO US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 TUNISIA TUNISIAN DINAR TND ROE:3.095804 NOTE -ROUND UP: LOCAL CURRENCY - 0.5 OTHER CHARGES - 0.5 TURKEY TURKISH LIRA TRY ROE:5.866640 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 TURKMENISTAN NEW MANAT TMT ROE:3.500000 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 TURKS AND -114-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN FFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145 TITLE/APPLICATION - 70 (CONT) CAICOS ISLANDS US DOLLAR USD ROE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 TUVALU AUSTRALIAN DOLLAR AUD ROE:1.432645 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 UGANDA US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 UKRAINE US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 UNITED ARAB EMIRATES (COMPRISED OF ABU DHABI, AJMAN, DUBAI, FUJAIRAH, RAS-EL-KHAIMAH, SHARJAH, UMM AL QAIWAIN) UAE DIRHAM AED ROE:3.672750 NOTE -ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 10 UNITED KINGDOM POUND STERLING GBP ROE:.787961 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 UNITED STATES US DOLLAR USD ROE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 URUGUAY US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 UZBEKISTAN EURO EUR ROE:.888299 NOTE E ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 VANUATU VATU VUV ROE:114.140000 NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 10 VENEZUELA US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 VIET NAM US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 WALLIS AND **FUTUNA ISLANDS** CFP FRANC XPF ROE:106.002240 NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 10 YEMEN, REPUBLIC OF -115-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145 _____ TITLE/APPLICATION - 70 (CONT) YEMINI RIAL YER ROE:250.000000 NOTE G ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 **ZAMBIA** US DOLLAR USD ROE:1.0 NOTE D ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 **ZIMBABWF** ZIMBABWE DOLLAR USD ROE:1.0 NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 NOTES: D INTERNATIONAL FARES FROM THIS COUNTRY ARE PUBLISHED IN US DOLLARS. THIS RATE OF EXCHANGE IS TO BE USED SOLELY TO CONVERT LOCAL CURRENCY DOMESTIC FARES TO US DOLLARS. THIS WILL ALLOW COMBINATION OF DOMESTIC FARES AND INTERNATIONAL FARES FROM THIS COUNTRY ON THE SAME TICKET AND PROVIDE A COMMON INDUSTRY BASE E INTERNATIONAL FARES FROM THIS COUNTRY ARE PUBLISHED IN EURO. THIS RATE OF EXCHANGE IS TO BE USED SOLELY TO CONVERT LOCAL CURRENCY DOMESTIC FARES TO EURO. THIS WILL ALLOW COMBINATION OF DOMESTIC FARES AND INTERNATIONAL FARES FROM THIS COUNTRY ON THE SAME TICKET AND PROVIDE A COMMON INDUSTRY BASE G THIS RATE OF EXCHANGE IS ESTABLISHED BY GOVERNMENT ORDER AND DOES NOT RESULT FROM THE APPLICATION OF **RESOLUTION 024C.** LOCAL CURRENCY ROUNDING TABLE FOR THOSE COUNTRIES WHERE FARES ARE EXPRESSED IN USD AND THE USD IS NOT THE LOCAL CURRENCY, AND WHEN PAYMENT IS TENDERED IN THE LOCAL CURRENCY, THE AMOUNTS SHALL BE ROUNDED UP TO NEXT UNIT AS PER THE FOLLOWING TABLE, UNLESS OTHERWISE SHOWN: AFGHANISTAN AFGHANI AFA NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 ALBANIA LEK ALL NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 ANGOLA KWANZA AOK NOTE -ROUND UP: LOCAL CURRENCY - 1000000 OTHER CHANGES - 0.1 **KWANZA REAJUSTADO AOR NOTE -**ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100 ANGUILLA EC DOLLAR XCD NOTE 3

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 ANTIGUA AND BARBUDA EC DOLLAR XCD NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 -116-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145 TITLE/APPLICATION - 70 (CONT) ARGENTINA **ARGENTINE PESO ARS NOTE 1,3** ROUND UP: LOCAL CURRENCY - 1000 OTHER CHARGES -1000 ARMENIA ARMENIAN DRAM AMD NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 10 AZERBAIJAN **AZERBAIJANIAN** MANAT AZM NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 10 BAHAMAS BAHAMIAN DOLLAR BSD NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 BANGLADESH TAKA BDT NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 BARBADOS BARBADOS DOLLAR BBD NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 BELARUS BELARUSSIAN RUBLE BYB NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 10 BELIZE BELIZE DOLLAR BZD NOTE 1 ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 BERMUDA BERMUDIAN DOLLAR BMD NOTE 3 ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 BOLIVIA **BOLIVIANO BOB NOTE 1** ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 **BOSNIA AND** HERZEGOVINA DINAR BAD NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 BRAZIL BRAZILIAN REAL BRL NOTE 1,2 ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 BURUNDI **BURUNDI FRANC BIF NOTE -**ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 5 **BULGARIA** LEV BGL NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 CAMBODIA **RIEL KHR NOTE -**-117-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145 TITLE/APPLICATION - 70 (CONT) ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 10 CAPE VERDE CAPE VERDE ESCUDO CVE NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100 CAYMAN ISI ANDS CAYMAN ISLAND DOLLAR KYD NOTE 3

ROUND UP: LOCAL CURRENCY - 0.1 OTHER CHARGES - 0.1 CHII F CHILEAN PESO CLP NOTE 1 ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 COLOMBIA COLOMBIAN PESO COP NOTE 1 ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100 COSTA RICA COSTA RICAN COLON CRC NOTE 1 ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 10 CROATIA **CROATIAN KUNA HRK NOTE 3** ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 CUBA CUBAN PESO CUP NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 DOMINICA EC DOLLAR XCD NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 DOMINICAN REPUBLIC DOMINICAN PESO DOP NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 ECUADOR SUCRE ECS NOTE 1.3 ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 EL SALVADOR EL SALVADOR COLON SVC NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 ERITREA ETHIOPIAN BIRR ETB NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 **ESTONIA KROON EEK NOTE -**ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 **ETHIOPIA** ETHIOPIAN BIRR ETB NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 -118-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145 TITLE/APPLICATION - 70 (CONT) GAMBIA DALASI GMD NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 GEORGIA LARIGEL NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 10 GHANA CEDI GHC NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 GRENADA EC DOLLAR XCD NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 GUATEMALA QUETZAL GTQ NOTE 3 ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 **GUINEA GUINEA FRANC GNF NOTE -**ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100 **GUYANA GUYANA DOLLAR GYD NOTE -**ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 HAITI GOURDE HTG NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.5 HONDURAS **LEMPIRA HNL NOTE 1** ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.2 INDONESIA **RUPIAH IDR NOTE -**

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100 ISRAFI SHEKEL ILS NOTE 3 ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 JAMAICA JAMAICAN DOLLAR JMD NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 KAZAKHSTAN KAZAKHSTAN TENGE KZT NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 **KENYA** KENYAN SHILLING KES NOTE -ROUND UP: LOCAL CURRENCY - 5 OTHER CHARGES - 5 **KYRGYZSTAN** SOM KGS NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - .1 LAOS, PEOPLE'S DEMOCRATIC **REPUBLIC OF** -119-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145 TITLE/APPLICATION - 70 (CONT) KIP LAK NOTE -ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 10 LATVIA LATVIAN LATS LVL NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 LEBANON LEBANESE POUND LBP NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100 LIBERIA LIBERIAN DOLLAR LRD NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100 LITHUANIA LITHUANIAN LITAS LTL NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 MACEDONIA, THE FORMER YUGOSLAV REPUBLIC OF **DENER MKD NOTE 3** ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 MADAGASCAR MALAGASY FRANC MGF NOTE -ROUND UP: LOCAL CURRENCY -1000 OTHER CHARGES - 50 MALAWI KWACHA MWK NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 MALDIVES **RUFIYAA MVR NOTE 1** ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 MEXICO **MEXICAN** PESO MXN NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 REPUBLIC OF MOLDOVAN LEU MDL NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 MONGOLIA **TUGRIK MNT NOTE -**ROUND UP: LOCAL CURRENCY - - OTHER CHARGES - -MONTSERRAT EC DOLLAR XCD NOTE 3 ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 NEPAL NEPALESE RUPEE NPR NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 NICARAGUA CORDOBA ORO NIO NOTE 1 ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 NIGERIA

-120-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145 -----TITLE/APPLICATION - 70 (CONT) NAIRA NGN NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 PANAMA BALBOA PAB NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 PARAGUAY **GUARANI PYG NOTE 1** ROUND UP: LOCAL CURRENCY - 1000 OTHER CHARGES - 1000 PERU NUEVO SOL PES NOTE -ROUND UP: LOCAL CURRENCY - 0.1 OTHER CHARGES - 0.1 PHILIPPINES PHILIPPINE PESO PHP NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 POLAND ZLOTY PLN NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 ROMANIA LEU ROL NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 RUSSIAN **FEDERATION** BELARUSSIAN **RUBLE BYB NOTE -**ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 10 RWANDA **RWANDA FRANCE RWF NOTE -**ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 5 SAINT KITTS AND NEVIS EC DOLLAR XCD NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 SAINT LUCIA EC DOLLAR XCD NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 SAINT VINCENT AND THE GRENADINES EC DOLLAR XCD NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 SAO TOME AND PRINCIPE DOBRA STD NOTE -ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 10 SIERRA LEONE LEONE SLL NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 SOMALIA SOMALI SHILLING SOS NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 -121-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145 TITLE/APPLICATION - 70 (CONT) SURINAM SURINAM GUILDER SRG NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 TAJIKISTAN TASIK RUBLE TJR NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 10 TANZANIA, UNITED RÉPUBLIC OF TANZANIAN SHILLING TZS NOTE -ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 10 TRINIDAD AND TOBAGO

TRINIDAD AND TOBAGO DOLLAR TTD NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 TURKEY TURKISH LINA TRL NOTE -ROUND UP: LOCAL CURRENCY - 1000 OTHER CHARGES - 100 TURKMENISTAN TURKMENISTAN MANAT TMM NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 UGANDA UGANDA SHILLING UGX NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 UKRAINE HRYVNIA UAH NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1 URUGUAY URUGUAYO PESO UYU NOTE -1,3 ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100 UZBEKISTAN UZBEKISTAN SUM UZS NOTE -ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 10 VENEZUELA BOLIVAR VEB NOTE -ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 10 VIET NAM DONG VND NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 YEMEN REPUBLIC OF YEMENI RIAL YER NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 YUGOSI AVIA NEW DINAR YUM NOTE 4 -122-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0145 TITLE/APPLICATION - 70 (CONT) ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1 ZAIRE NEW ZAIRE ZRN NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.05 ZAMBIA KWACHA ZMK NOTE -ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 5 NOTES: 1. FOR DOCUMENTS ISSUED IN THE LOCAL CURRENCY OF THIS COUNTRY, REFUNDS SHALL ONLY BE MADE IN THIS COUNTRY AND IN THE CURRENCY OF THIS COUNTRY. 2. NO ROUNDING IS INVOLVED, ALL DECIMALS BEYOND TWO SHALL BE IGNORED. 3. ROUNDING OF FARES AND OTHER CHARGES SHALL BE TO THE NEAREST ROUNDING UNIT. 4. ROUNDING SHALL BE ACCOMPLISHED BY DROPPING AMOUNTS OF 50 PARAS AND LESS AND INCREASING AMOUNTS OF MORE THAN 50 PARAS TO THE NEXT HIGHER NEW DINAR. AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0150 **TITLE/APPLICATION - 70** K APPLICATION OF FARES (A) WHERE A LOCAL OR JOINT FARE IS SPECIFICALLY PUBLISHED VIA THE DESIRED ROUTING FROM POINT OF ORIGIN TO POINT OF DESTINATION, SUCH FARE IS APPLICABLE OVER SUCH ROUTE. (B) UNLESS OTHERWISE PROVIDED, FLIGHTS DESIGNATED BY CLASS(ES) OF SERVICE; E.G., FIRST CLASS, BUSINESS CLASS

OR ECONOMY CLASS AND FLIGHT DEPARTURE OR ARRIVAL TIME AS SPECIFIED IN CONNECTION WITH THE APPLICATION OF FARES REFER TO FLIGHTS BEARING SUCH DESIGNATIONS AND SCHEDULES, FLIGHT DEPARTURE OR ARRIVAL TIMES, AS SET FORTH IN EK'S OFFICIAL GENERAL SCHEDULE. (C) FARES AND CHARGES APPLY ONLY TO AIR TRANSPORTATION BEWEEN THE AIRPORTS THROUGH WHICH THE CITIES NAMED, IN CONNECTION WITH SUCH FARES AND CHARGES ARE SERVED BY THE CARRIER OR CARRIERS BY WHOM, OR ON WHOSE BEHALF, SUCH FARES AND CHARGES ARE PUBLISHED. GROUND TRANSPORTATION OTHER THAN THAT SPECIFIED BELOW WILL BE ARRANGED BY THE PASSENGER AT HIS/HER OWN EXPENSE. -123-

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0165

TITLE/APPLICATION - 70 K FARE CONSTRUCTION WHEN THE FARE BETWEEN ANY TWO POINTS IS NOT SPECIFICALLY PUBLISHED VIA THE DESIRED ROUTING. SUCH FARE SHALL BE CONSTRUCTED BY COMBINING THOSE FARES APPLICABLE VIA THE DESIRED ROUTING FROM THE PASSENGER'S POINT OF ORIGIN TO POINT OF DESTINATION THAT PRODUCE THE LOWEST FARE FOR THE CLASS OF SERVICE USED; PROVIDED, HOWEVER, THAT SUCH FARE WILL NOT EXCEED THE LOWEST FARE DETERMINED IN ACCORDANCE WITH THIS RULE. EK'S TELEPHONE RESERVATION SALES REPRESENTATIVE WILL OFFER CUSTOMERS THE LOWEST APPLICABLE FARE FOR ITINERARIES FOR THE FLIGHTS, DATES AND CLASS OF SERVICE REQUESTED TO WHICH OUR REPRESENTATIVES HAVE ACCESS. FARES NOT ACCESSIBLE VIA OUR TELEPHONE RESERVATION SYSTEM MAY INCLUDE, BUT ARE NOT LIMITED TO, UNPUBLISHED FARES, CONSOLIDATOR FARES, NEGOTIATED FARES, TOUR OR PACKAGE FARES, AND DISCOUNTS AVAILABLE ONLY VIA INTERNET WEB SITES. (A) CIRCLE-TRIP/ROUND-TRIP MAXIMUM IF THE FARE CONSTRUCTED FOR SUCH ROUTING EXCEEDS THE FARE FOR A CIRCLE TRIP OR ROUND TRIP CONSTRUCTED FROM THE SAME POINT OF ORIGIN THAT WOULD INCLUDE SUCH ROUTING, THE CIRCLE-TRIP OR ROUND-TRIP FARE WOULD APPLY. (B) INTERRUPTED TRAVEL IF A FARE CONSTRUCTED FOR A TRIP INTERRUPTED BY TRAVEL OTHER THAN VIA THE PARTICIPATING CARRIERS EXCEEDS THE APPLICABLE THROUGH FARE FOR UNINTERRUPTED TRAVEL VIA THE ROUTING. THE APPLICABLE THROUGH FARE WILL APPLY. CLASSES OF SERVICE - 71 K (C) MAXIMUM FARE-TRAVEL VIA THE SAME OR DIFFERENT CLASSES OF SERVICE A COMBINATION OF FARES OF THE SAME OR DIFFERENT CLASSES OF SERVICE MAY NOT EXCEED THE LOWEST OF THE FOLLOWING FARES OR COMBINATION OF FARES VIA THE SAME CARRIER(S) BETWEEN AND VIA THE SAME POINT: (1) A COMBINATION OF FARES VIA THE CLASS OF SERVICE USED FOR A PORTION OF THE TRANSPORTATION AND FARES FOR A HIGHER CLASS OF SERVICE FOR THE REMAINDER OF THE TRANSPORTATION, OR -124-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0165 CLASSES OF SERVICE - 71 (CONT) (2) A COMBINATION OF FARES VIA HIGHER CLASSES OF SERVICE. OR (3) A THROUGH PUBLISHED FARE VIA A HIGHER CLASS OF SERVICE. EXCEPTION: A THROUGH PUBLISHED FARE VIA A HIGHER CLASS OF SERVICE TO OR FROM A MORE DISTANT POINT MAY NOT BE USED TO CONSTRUCT A FARE FOR AN INTERMEDIATE POINT(S) IF THERE IS A PUBLISHED FARE FOR THE SAME HIGHER CLASS OF SERVICE TO OR FROM SUCH INTERMEDIATE

POINT(S). (4) IN THE EVENT THAT TWO OR MORE FARE TYPES/BOOKING CODES ARE USED IN AN ITINERARY, THE THROUGH FARE TO BE USED, IF LOWER THAN THE SUM OF APPLICABLE FARES, IS THE HIGHEST FARE TYPE/BOOKING CODE RANKED ABOVE. AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0170

TITLE/APPLICATION - 70 K ROUND-TRIP FARES WHEN A TICKET IS PURCHASED BEFORE THE TRANSPORTATION COMMENCES OR IS REISSUED PURSUANT TO RULE 255 (REROUTING), THE FARE APPLICABLE TO A ROUND TRIP BETWEEN TWO POINTS OVER THE LINES OF ONE OR MORE CARRIERS SHALL BE: (A) WHEN SPECIFICALLY PUBLISHED VIA THE DESIRED ROUTING, THE APPLICABLE ROUND-TRIP FARE SPECIFICALLY PUBLISHED BY OR ON BEHALF OF SUCH CARRIER(S). (B) WHEN NOT SPECIFICALLY PUBLISHED VIA THE DESIRED ROUTING, THE SUM OF THE ONE-WAY FARES APPLICABLE TO THE RESPECTIVE ONE-WAY SEGMENTS OR THE SUM OF THE ROUND-TRIP SEGMENT FARES IF THESE ARE PUBLISHED. AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0175

TITLE/APPLICATION - 70 K CIRCLE-TRIP FARES EXCEPT AS PROVIDED BELOW, WHEN A TICKET IS PURCHASED BEFORE THE TRANSPORTATION COMMENCES OR IS REISSUED PURSUANT TO RULE -125-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0175

TITLE/APPLICATION - 70 (CONT)

255 (REROUTING), THE FARE APPLICABLE TO A CIRCLE-TRIP VIA PARTICIPATING CARRIERS OR PARTLY VIA PARTICIPATING CARRIERS AND PARTLY VIA OTHER SCHEDULED AIR CARRIERS SHALL BE FOR THE PORTION OF CARRIAGE VIA ONE OR MORE PARTICIPATING CARRIERS, THE SUM OF 50 PERCENT OF THE APPLICABLE ROUND-TRIP FARES FOR THE RESPECTIVE SECTIONS, CONSTRUCTED FROM THE POINT OF ORIGIN VIA THE ROUTE OF TRAVEL THAT PRODUCES THE LOWEST FARE FOR THE CIRCLE TRIP FOR CLASS OF SERVICE USED. EXCEPTION: THE PROVISIONS OF THIS RULE ARE NOT APPLICABLE WHEN ANY PORTION OF THE CIRCLE TRIP IS FLOWN VIA CHARTER SERVICES OR MILITARY AIR SERVICES. AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0185

TITLE/APPLICATION - 70 K ROUTINGS

(A) EACH FARE APPLIES ONLY TO TRANSPORTATION VIA THE ROUTINGS SPECIFIED IN CONNECTION WITH SUCH FARE. ANY LOCAL ROUTING IN CONNECTION WITH A FARE APPLICABLE TO TRANSPORTATION OVER THE LINES OF ANY ONE CARRIER BETWEEN ANY TWO POINTS SHALL BE INCLUDED IN ANY ROUTING IN CONNECTION WITH ANY PUBLISHED JOINT FARE THAT INCLUDES TRANSPORTATION OVER THE LINES OF SUCH CARRIER BETWEEN SUCH POINTS, UNLESS EXPRESSLY EXCLUDED FROM THE JOINT FARE ROUTING OR ROUTINGS. (B) WHERE MORE THAN ONE LOCAL FARE APPLIES FOR THE PORTION OF PASSAGE VIA A CARRIER PARTICIPATING IN A JOINT FARE, THE JOINT FARE SHALL APPLY ONLY VIA THE ROUTINGS SPECIFIED IN CONNECTION WITH THE LOWEST LOCAL FARE. EXCEPTION: THE PROVISIONS OF PARAGRAPH (B) WILL NOT APPLY TO JOINT FARES CONSTRUCTED IN ACCORDANCE WITH RULE 165 (FARE CONSTRUCTION). TRAVEL WILL BE PERMITTED VIA THE ROUTING AUTHORIZED IN CONNECTION WITH THE LOCAL FARES USED IN CONSTRUCTING SUCH JOINT FARES. AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0190

A BAGGAGE (A) GENERAL CONDITIONS OF ACCEPTANCE -126-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0190

TITLE/APPLICATION - 70 (CONT) EK WILL ACCEPT FOR TRANSPORTATION AS BAGGAGE, SUCH PERSONAL PROPERTY AS IS NECESSARY OR APPROPRIATE FOR THE WEAR, USE, COMFORT, OR CONVENIENCE OF THE PASSENGER FOR THE PURPOSE OF THE TRIP, SUBJECT TO THE FOLLOWING CONDITIONS:

(1) ALL BAGGAGE IS SUBJECT TO INSPECTION BY EK; HOWEVER, EK SHALL NOT BE OBLIGATED TO PERFORM INSPECTION. EK WILL REFUSE TO TRANSPORT OR WILL REMOVE AT ANY POINT, BAGGAGE THAT THE PASSENGER REFUSES TO SUBMIT FOR INSPECTION. (2) EK HAS THE RIGHT TO REFUSE TO TRANSPORT BAGGAGE ON ANY FLIGHT OTHER THAN THE ONE CARRYING THE PASSENGER. (3) EK WILL REFUSE TO ACCEPT PROPERTY FOR TRANSPORTATION WHOSE SIZE, WEIGHT, OR CHARACTER RENDERS IT UNSUITABLE FOR TRANSPORTATION OR WHICH CANNOT BE ACCOMMODATED WITHOUT HARMING OR ANNOYING PASSENGERS. (4) EK WILL NOT BE LIABLE FOR ANY DELIVERY OR INTERIM EXPENSES INCURRED BY THE PASSENGER FOR CHECKED BAGGAGE NOT TENDERED AT THE AIRPORT CURBSIDE OR TICKET COUNTER ACCEPTANCE POSITIONS AT THE REQUIRED TIME FOR THE PASSENGER TO PRESENT HIMSELF/HERSELF AT CHECK-IN.

(B) CHECKED BAGGAGE

(1) (APPLICABLE TO/FROM USA)

THE FOLLOWING FREE CHECKED BAGGAGE ALLOWANCES SHALL APPLY TO ADULTS AND CHILDREN, EXCEPT (C) AND (D) BELOW:

(A) FIRST AND BUSINESS CLASS - TWO (2) CHECKED PIÉCES WILL BE ACCEPTED FREE OF CHÁRGE DEPENDING ON THE FARE PAID PROVIDED THAT THE TOTAL LINEAR DIMENSIONS (HEIGHT X DEPTH X WIDTH) FOR EACH BAG DO NOT EXCEED 59 INS/150 CMS AND THE WEIGHT OF EACH BAG (PIECE) DOES NOT EXCEED 70 LBS/32 KGS.

(B) ECONOMY CLASS - ONE (1) OR TWO (2) CHECKED PIÉCES WILL BE ACCEPTED FREE OF CHÁRGE DEPENDING ON THE FARE PAID PROVIDED THAT THE TOTAL LINEAR DIMENSIONS (HEIGHT X DEPTH X WIDTH) FOR EACH BAG DO NOT EXCEED 59 INS/150 CMS AND PROVIDED FURTHER THAT THE OVERALL DIMENSIONS OF THE 2 PIECES DOES NOT EXCEED 118INS./300CMS. AND THE WEIGHT OF EACH BAG DOES NOT EXCEED 50LBS/23 KGS.

(C) INFANTS ONE (1) CHECKED BAG FOR WHICH THE TOTAL DIMENSIONS DO NOT EXCEED 45 INS/115 CMS AND THE WEIGHT OF THE BAG DOES NOT EXCEED 50 LBS/23 KGS FOR ALL CLASSES. -127-

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21

AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0190

TITLE/APPLICATION - 70 (CONT) (2) (APPLICABLE TO/FROM CANADA) THE FOLLOWING FREE CHECKED BAGGAGE ALLOWANCES SHALL APPLY TO ADULTS AND CHILDREN, EXCEPT (C) AND (D) BELOW:

(A) FIRST AND BUSINESS CLASS - TWO (2) CHECKED PIÉCES WILL BE ACCEPTED FREE OF CHÁRGE PROVIDED THAT THE TOTAL LINEAR DIMENSIONS (HEIGHT X DEPTH X WIDTH) FOR EACH BAG DO NOT EXCEED 59 INS/150 CMS AND WEIGHT OF EACH BAG DOES NOT EXCEED 70 LBS/32 KGS.

(B) ECONOMY CLASS - ONE (1) OR TWO (2) CHECKED PIÉCES WILL BE ACCEPTED FREE OF CHÁRGE DEPENDING ON THE FARE PAID PROVIDED THAT THE TOTAL LINEAR DIMENSIONS (HEIGHT X DEPTH X WIDTH) FOR EACH BAG DO NOT EXCEED 59INS./150CMS. AND PROVIDED FURTHER THAT THE

OVERALL DIMENSIONS OF THE 2 PIECES DOES NOT EXCEED 118INS./300CMS AND THE WEIGHT OF EACH BAG DOES NOT EXCEED 50LBS/23 KGS.

(C) INFANTS- ONE (1) CHECKED BAG FOR WHICH THE TÓTAL DIMENSIONS DO NOT EXCEED 45 INS/115 CMS AND THE WEIGHT OF THE BAG DOES NOT EXCEED 50 LBS/23 KGS FOR ALL CLASSES. (3) (APPLICABLE TO/FROM BRAZIL AND ARGENTINA) THE FOLLOWING FREE CHECKED BAGGAGE ALLOWANCES SHALL APPLY TO ADULTS AND CHILDREN, EXCEPT (C) AND (D) BELOW: (A) FIRST AND BUSINESS CLASS - TWO (2) CHECKED PIECES WILL BE ACCEPTED FREE OF CHARGE PROVIDED THAT THE TOTAL LINEAR DIMENSIONS (HEIGHT X DEPTH X WIDTH) FOR EACH BAG DO NOT EXCEED 59 INS/150 CMS AND WEIGHT OF EACH BAG (PIECE) DOES NOT EXCEED 70 LBS/32 KGS. (B) ECONOMY CLASS - ONE (1) OR TWO (2) CHECKED PIECES WILL BE ACCEPTED FREE OF CHARGE DEPENDING ON THE FARE PAID PROVIDED THAT THE TOTAL LINEAR DIMENSIONS (HEIGHT X DEPTH X WIDTH) FOR EACH BAG DO NOT EXCEED 59 INS./150CM. AND PROVIDED FURTHER THAT THE OVERALL DIMENSIONS OF THE 2 PIECES DOES NOT EXCEED 118INS./300CMS. AND THE WEIGHT OF EACH BAG DOES NOT EXCEED 50 LBS/23 KGS. (C) INFANTS- ONE (1) CHECKED BAG FOR WHICH THE TÓTAL DIMENSIONS DO NOT EXCEED 45 INS/115 CMS AND THE WEIGHT OF THE BAG DOES NOT EXCEED 50 LBS/23 KGS FOR ALL CLASSES. (C) CARRY-ON BAGGAGE IN ADDITION TO THE FREE CHECKED BAGGAGE ALLOWANCE. THE FOLLOWING ITEMS MAY BE CARRIED ON BOARD FREE OF CHARGE, -128-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0190 TITLE/APPLICATION - 70 (CONT) PROVIDED THEY FIT UNDER THE SEAT IN FRONT OF THE PASSENGER OR IN THE OVERHEAD BIN AND IN ACCORDANCE WITH THE FOLLOWING: (1) FIRST AND BUSINESS CLASS - ONE (1) BRIEFCASE 18X14X8 INS/45X35X20 CMS; PLUS 1 HANDBAG 22X15X8 INS/55X38X20 CMS; OR 1 GARMENT BAG 8 INS/20 CMS THICK WHEN FOLDED AND THE TOTAL WEIGHT OF BOTH PIECES DOES NOT EXCEED 30 LBS/14 KGS. (2) ECONOMY CLASS - ONE (1) BAG 22X15X8 INS/55X38X20 CMS THAT DOES NOT EXCEED 15 LBS/7 KGS. FOR CUSTOMERS BOARDING IN INDIA, THE SIZE OF CARRY-ON BAGGAGE MAY NOT EXCEED 45.3 TOTAL INCHES OR 115 CM (LENGTH PLUS WIDTH PLUS HEIGHT). (3) INFANTS - ONE (1) BAG 22 X 15 X 8 INS/55 X 38 X 20 CMS CONTAINING INFANT FOOD FOR INFLIGHT COMSUMPTION AND THE TOTAL WEIGHT DOES NOT EXCEED 11 LBS/5 KGS. A CARRYCOT OR FULLY COLLAPSIBLE STROLLER MAY BE CARRIED IN THE CABIN IF SPACE IS AVAILABLE OR AS CHECKED BAGGAGE IN THE HOLD. (4) DUTY FREE - IN ADDITION TO THE ABOVE AND ALL CLASSES, PASSENGERS WILL ALSO BE PERMITTED TO CARRY REASONABLE QUANTITIES OF DUTY FREE PURCHASES OF LIQUOR, CIGARETTES AND PERFUME. (5) "WHEELIES" BAGS WITH RETRACTABLE HANDLES ARE ACCEPTABLE PROVIDED THE TOTAL DIMENSIONS ARE WITHIN 45 INS/115 CMS. (D) CABIN SEAT BAGGAGE EK WILL ACCEPT THE FOLLOWING SPECIAL/FRAGILE/VALUABLE ITEMS FOR CARRIAGE IN THE CABIN PROVIDED A SEPARATE SEAT HAS BEEN BOOKED AT THE SAME TIME AS THE PASSENGER'S RESERVATIONS ARE BOOKED AND IN ACCORDANCE WITH THE FOLLOWING: (1) ACCEPTABLE ITEMS: (A) DIPLOMATIC MAIL WHEN CARRIED BY A DIPLOMATIC COURIER. (B) MUSICAL INSTRUMENTS ACCOMPANYING MUSICIANS, (C) CURRENCY NOTES CARRIED BY BANKERS, AND (D) GOLD CARRIED BY TRADERS (2) SIZE/WEIGHT - THE TOTAL WEIGHT MUST NOT EXCEED 34 LBS/75 KGS PER ALLOCATED SEAT. (3) FARES

(A) THE APPLICABLE FARE MUST BE AT LEAST THE SAME AS THAT PAID BY THE PASSENGER. EXCEPTION: INCLUSIVE TOUR FARES, OTHER REBATED FARES SUCH AS SPOUSE, CHILD, AGENT OR SHIP'S CREW, ETC, DO NOT APPLY IN WHICH CASE THE APPLICABLE FULL ADULT FARE MUST -129-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0190 _____ TITLE/APPLICATION - 70 (CONT) BE ASSESSED. (B) TAXES, INSURANCE, FUEL AND OTHER SUCH CHARGES DO NOT APPLY TO THESE FARES. (E) SPORTING EQUIPMENT IN ADDITION TO THE NORMAL FREE BAGGAGE ALLOWANCE, THE FOLLOWING MAY BE CARRIED AS SHOWN: (1) BICYCLES - PART OF THE ALLOWABLE TWO FREE CHECKED BAGGAGE ALLOWANCE PER PASSENGER UNLESS IT IS A THIRD PIECE IN WHICH CASE EXCESS BAGGAGE CHARGES APPLY. (2) GOLF EQUIPMENT - GOLF BAG MAY BE ACCEPTED FOR CARRIAGE AS PART OF FREE CHECKED BAGGAGE ALLOWANCE AND WILL BE SUBJECT TO EXCESS BAGGAGE CHARGES IF EXCEEDING THE PERMITTED FREE BAGGAGE ALLOWANCE. WHERE JOURNEY INVOLVES INTERLINE TRAVEL, NORMAL EXCESS BAGGAGE CHARGES WILL APPLY FOR ENTIRE JOURNEY (3) SCUBA DIVING EQUIPMENT - IS SUBJECT TO NORMAL EXCESS BAGGAGE CHARGES, IF EXCEEDING THE FREE BAGGAGE ALLOWANCE. THIS INCLUDES INTERLINE TRAVEL AS WELL. THIS APPLIES TO ALL PASSENGERS/CLASSES. (4) SNOW/WATER SKI EQUIPMENT - PART OF THE ALLOWABLE TWO FREE CHECKED BAGGAGE ALLOWANCE PER PASSENGER UNLESS IT IS A THIRD PIECE IN WHICH CASE EXCESS BAGGAGE CHARGES APPLY 33 PERCENT OF THE APPLICABLE EXCESS CHARGE. ADDITIONAL SETS OF SKIS ARE CHARGED AT THE NORMAL EXCESS BAGGAGE RATE (A) SNOW SKI EQUIPMENT CONSISTS OF ONE PAIR OF SKIS, ONE SET OF POLES AND ONE PAIR OF BOOTS; (B) WATER SKI EQUIPMENT CONSISTS OF ONE PAIR OF STANDARD WATER SKIS OR ONE SLALOM SKI. ON WEIGHT CONCEPT SPECIAL CHARGE WILL BE AS OF 3 KGS EXCESS. (5) WIND SURFER BOARDS/KITE SURFING EQUIPMENT - PART OF THE ALLOWABLE TWO FREE CHECKED BAGGAGE ALLOWANCE PER PASSENGER PROVIDED THEY ARE UP TO 300 CMS (118 INS) IN TOTAL DIMENSIONS AND THE SAIL IS DETACHABLE AND COLLAPSIBLE, UNLESS IT IS A THIRD PIECE IN WHICH CASE EXCESS BAGGAGE CHARGES APPI Y NOTE: SUCH EQUIPMENT OF GREATER LENGTH MUST BE REFERRED TO EK CARGO FOR CARRIAGE. (F) SPORTING WEAPONS AND AMMUNITION WEAPONS DESIGNED FOR SPORTING PURPOSES SUCH AS TARGET PISTOLS AND RIFLES, AIR GUNS, SAFARI RIFLES, HUNTING RIFLES, ETC., MAY BE CARRIED IN CHECKED BAGGAGE AS FOLLOWS: (1) THE WEAPONS MUST BE UNLOADED. (2) IF POSSIBLE, IT SHOULD BE DISMANTLED AND PACKED -130-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0190 TITLE/APPLICATION - 70 (CONT) INSIDE A SUITCASE OR IN A STANDARD GUN CASE. (3) THE MAXIMUM GROSS WEIGHT OF THE AMMUNITION MUST NOT EXCEED 5 KGS PER PASSENGER. NOTE 1: IF PASSENGERS ARE TRAVELLING AS A GROUP, THE AMMUNITION MUST NOT BE PACKED IN ONE PACKAGE OR SUITCASE. ONLY 5 KGS PER PACKAGE/SUITCASE ARE PERMITTED.

NOTE 2: THE AMMUNITION MUST BE SECURELY PACKED IN A SEALED STRONG, WOODEN, METAL OR FIBREBOARD BOX, WHICH MUST ITSELF BE PACKED IN A SUITCASE AND SURROUNDED BY OTHER CONTENT. NOTE 3: THE SUITCASE MUST NOT BEAR AN EXPLOSIVES LABEL (4) THE PASSENGER IS RESPONSIBLE FOR OBTAINING ALL NÉCESSARY GOVERNMENT CLEARANCES IN THE COUNTRIES OF DEPARTURE AND ARRIVAL. NOTE: PASSENGERS WHO WISH TO BRING SPORTING ARMS AND AMMUNITION INTO THE UAE MUST GET PRIOR APPROVAL FROM THE MINISTRY OF DEFENSE AND CUSTOMS OF THE UAE. THE PASSENGER MUST MAKE THESE ARRANGEMENTS DIRECTLY WITH THE APPROPRIATE AUTHORITIES. (5) HANDGUNS FOR PERSONAL USE ARE CONSIDERED TO BE WAR MATERIAL AND MAY NOT BE CARRIED UNDER ANY CIRCUMSTANCES, WHETHER AS HAND OR CHECKED BAGGAGE. (6) ANY WEAPONS THAT DO NOT QUALIFY AS SPORTING EQUIPMENT MUST BE SHIPPED AS CARGO, FOR WHICH THERE ARE OTHER STIPULATED CONDITIONS TO BE FOLLOWED. (G) HOUSEHOLD PETS EK WILL TRANSPORT HOUSEHOLD PETS IN THE CARGO COMPARTMENT OF THE SAME FLIGHT ON WHICH THE PASSENGER IS TRAVELLING SUBJECT TO THE FOLLOWING: NOTE 1: NO ANIMALS WILL BE TRANSPORTED IN THE PASSENGER CABIN EXCEPT SEEING EYE DOG ON DIRECT FLIGHTS TO/FROM USA, CANADA AND FROM EUROPE. EK PERMITS SERVICE DOGS ONLY ON MXP/JFK/MXP ROUTE. NO OTHER SERVICE ANIMALS ARE ALLOWED IN THE CABIN. AARRANGEMENTS MUST BE MADE IN ADVANCE BY THE PASSENGER. NOTE 2: ALL ANIMALS THAT ARE NOT HOUSEHOLD PETS, SUCH AS WILD ANIMALS AND/OR THOSE OF AN UNUSUAL SIZE OR NATURE MUST BE SHIPPED AS CARGO. (1) THE PET MUST BE TRANSPORTED IN A LEAK PROOF CONTAINER OF A SUITABLE SIZE FOR THE ANIMAL TO MOVE AROUND AND PROPERLY VENTILATED FOR THE SIZE AND BREED OF DOG, SUPPLIED BY THE OWNER. (EK -131-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0190 TITLE/APPLICATION - 70 (CONT) SELLS SUCH CAGES THROUGH EMIRATES SKYCARGO OFFICES. DETAILS AND PRICES ARE AVAILABLE ON HTTP://WWW.SKY-CARGO.COM AND THROUGH ANY EK SKYCARGO OFFICE) (2) AN ADEQUATE SUPPLY OF FOOD AND WATER MUST BE SUPPLIED. (3) TRANSPORT IS PAID IN ADVANCE AND CHARGES ARE BASED ON PIECE RATES DEPENDING ON SIZE AND WEIGHT OF THE ANIMAL PLUS CAGE. NOTE: DOGS TRAINED TO ASSIST THE BLIND AND DEAF WILL BE CARRIED FREE OF CHARGE, PROPERLY CAGED AND IN THE CARGO HOLD. (4) THE OWNER/PASSENGER IS RESPONSIBLE FOR OBTAINING ALL HEALTH CERTIFICATES AND TRAVEL PERMITS THE COUNTRIES OF ORIGIN, DESTINATION AND ANY EN ROUTE TRANSFER POINTS, FROM THE APPROPRIATE AUTHORITIES IN EACH COUNTRY. (5) EK IS NOT RESPONSIBLE FOR ANY INJURY, LOSS, DELAY, SICKNESS OR DEATH OF THE ANIMAL OR IN THE EVENT THAT IT IS REFUSED ENTRY INTO ANY COUNTRY, STATE OR TERRITORY IN THE ITINERARY. (H) EXCESS BAGGAGE BÁGGAGE CARRIED IN EXCESS OF THE FREE BAGGAGE ALLOWANCE AS SPECIFIED IN TABLES BELOW IS CHARGED AS FOLLOWS, IRRESPECTIVE OF THE CLASS PAID FOR AND USED BY THE PASSENGER. (1) FOR EACH ADDITIONAL BAG (PIECE) IN EXCESS OF THE

PERMITTED NUMBER. AND DIMENSIONS NOT EXCEEDING (150CM OR 59 IN.) AND THE WEIGHT OF 23KGS. IN ECONOMY CLASS AND 32KGS IN FIRST AND BUSINESS CLASS TO/FROM US/CA/BR IS NOT EXCEEDED, A SINGLE EXCESS CHARGE IS APPLICABLE. REFER TO (H)(9) BELOW FOR CHARGES. (2) FOR EACH ADDITIONAL BAG (PIECE) IN EXCESS OF THE PERMITTED NUMBER, EXCEEDING THE DIMENSIONS OF 150CMS. (59 IN.), BUT NOT EXCEEDING 300 CMS. (118 IN.), A CHARGE WILL APPLY USD 75/CAD 95 IN ADDITION TO THE CHARGE OF THE ADDITIONAL BAG (PIECE) AS SPECIFIED IN TABLE(9) (3) FOR EACH ADDITIONAL BAG (PIECE) IN EXCESS OF THE PERMITTED NUMBER, AND DIMENSIONS NOT EXCEEDING (150CM, OR 59 IN.), WEIGHT BETWEEN 24-32KGS, AN EXCESS CHARGE WILL APPLY USD 75/CAD 95 IN ADDITION TO THE CHARGE OF THE ADDITIONAL BAG (PIECE) AS SPECIFIED IN TABLE(9) (4) FOR EACH ADDITIONAL BAG (PIECE) IN EXCESS OF THE PÉRMITTED NUMBER, EXCEEDING THÉ DIMENSIONS OF 150CMS. (59IN.), BUT NOT EXCEEDING 300CMS. (118 IN.). AND EXCEEDING 23KGS BUT EXCEEDING 32KGS, AN EXCESS CHARGE WILL APPLY USD 150/CAD 185 IN ADDITION TO THE CHARGE OF THE ADDITIONAL BAG (PIECE) AS SPECIFIED IN TABLE(9) (5) FOR EACH BAG (PIECE) WITHIN FREE BAGGAGE ALLOWANCE -132-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0190 TITLE/APPLICATION - 70 (CONT) EXCEEDING THE DIMENSIONS OF 150CMS. (59IN.), BUT NOT EXCEEDING 300 CMS. (118 IN), AN EXCESS CHARGE WILL APPLY USD 75/CAD 95. (6) FOR ECONOMY CLASS PASSENGER, EACH BAG (PIECE) WITHIN FREE BAGGAGE ALLOWANCE NOT EXCEEDING THE DIMENSIONS OF 150 CMS. (59 IN.), WEIGHT BETWEEN 24-32KGS, A SINGLE EXCESS CHARGE WILL APPLY USD 75/CAD 95. (7) EACH BAG (PIECE) WITHIN FREE BAGGAGE ALLOWANCE EXCEEDING THE DIMENSIONS OF 150CMS. (59 IN.), BUT NOT EXCEEDING 300CMS. (118 IN.) AND WEIGHT IS BETWEEN 24-32KGS., AN EXCESS CHARGE WILL APPLY AS SPECIFIED IN (9) (8) IN THE EVENT THAT A BAG (PIECE) IS PRESENTED AND THE DIMENSIONS EXCEED 300 CMS. (118IN.) OR THE WEIGHT EXCEEDS 32KGS, THE ITEMS SHALL NOT BE CARRIED AS ACCOMPANIED BAGGAGE AND MUST BE SENT AS MANIFESTED CARGO. (9) EMIRATES PIECE CONCEPT EXCESS BAGGAGE RATES (A) BETWEEN USA AND MÍDDLE EAST USD 225 SASC USD 225 AFRICA AND INDIAN OCEAN USD 200 FAR EAST USD 250 EUROPE USD 100 AU/NZ USD 250 JAPAN/KOREA USD 250 (B) BETWEEN CANADA AND MIDDLE EAST USD 225/CAD 280 SASC USD 225/CAD 280 AFRICA AND INDIAN OCEAN USD 200/CAD 250 FAR EAST USD 250/CAD 300 EUROPE USD 100/CAD 126 AU/NZ USD 250/CAD 300 JAPAN/KOREA 250/CAD 300 (C) BETWEEN BRAZIL AND MIDDLE EAST USD 225 SASC USD 225 AFRICA AND INDIAN OCEAN USD 200 FAR EAST USD 250

EUROPE USD 100 AU/NZ USD 250 JAPAN/KOREA USD 250 DEFINITION OF THE ABOVE AREAS IS AS FOLLOWS AND IS BASED ON EK ONLINE TRANSPORTATION. MIDDLE EAST -133-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0190 TITLE/APPLICATION - 70 (CONT) BAHRAIN, IRAN, IRAQ, ISRAEL, JORDAN, KUWAIT, LEBAN, OMAN, QATAR, SAUDI ARABIA, UAE SOUTH ASIAN SUB CONTIENT (SASC) AFGHANISTAN, BANGLADESH, INDIA, , PAKISTAN, SRI LANKA, NEPAL, KAZAKHSTAN, KYRGYZSTAN, TAJIKISTAN, TURKMENISTAN AFRICA AND INDIAN OCEAN ALGERIA, ANGOLA, COTE D'IVOIRE, EGYPT, ETHIOPIA, GHANA, GUINEA, KENYA, LIBYA, MAURITIUS, MALDIVES, MOROCCO, NIGERIA, SENEGAL, SEYCHELLES, SOUTH AFRICA, SUDAN, SOUTH SUDAN,TANZANIA, TUNISIA, UGANDA, ZAMBIA, ZIMBABWE, CONGO, DJIBOUTI, ERITREA, SOMALIA FAR EAST CAMBODIA, CHINA, HONG KONG, INDONESIA, JAPAN, MALAYSIA, MYANMAR, PHILIPPINES, SINGAPORE, SOUTH KOREA, TAIWAN, THAILAND, VIETNAM EUROPE AUSTRIA, BELGIUM, CROATIA, CYPRUS, CZECH REPUBLIC, DENMARK, FRANCE, GERMANY, GREECE, HUNGARY, IRELAND, ITALY, MALTA, NETHERLANDS, NORWAY, POLAND, PORTUGAL, RUSSIA, SPAIN. SWEDEN, TURKEY, UKRAINE, UNITED KINGDOM, ARMENIA, AZERBAIJAN, BOSNIA, BULGARIA, GEORGIA, MACEDONIA, REP. OF MONTENEGRO, ROMANIA, SERBIA, SLOVAKIA, FINLAND AUSTRALIA AND NEW ZEALAND MELBOURNE/SYDNEY/PERTH/BRISBANE/CHRISTCHURCH/AUCKLAND NOTES: FOR JOURNEYS TO USA/BRAZIL/CANADA THE RATES ABOVE WILL BE CONVERTED TO LOCAL CURRENCY AT THE APPLICABLE EXCHANGE RATES AS PER CURRENT PRACTICE. AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0191 _____ **TITLE/APPLICATION - 70** A INTERLINE BAGGAGE ACCEPTANCE (EFFECTIVE TO/FROM CANADA FOR TICKETS ISSUED ON/AFTER APRIL 1.2015) (A) APPLICABILITY THIS RULE IS APPLICABLE TO ALL INTERLINE ITINERARIES ISSUED ON A SINGLE TICKET WHOSE ORIGIN OR ULTIMATE TICKETED DESTINATION IS IN CANADA. IT ESTABLISHES HOW EK WILL DETERMINE WHICH CARRIER'S BAGGAGE RULES APPLY TO ANY PASSENGER'S ENTIRE INTERLINE ITINFRARY. (B) GENERAL FOR THE PURPOSES OF INTERLINE BAGGAGE ACCEPTANCE: (1) THE CARRIER WHOSE DESIGNATOR CODE IS IDENTIFIED ON THE FIRST SEGMENT OF THE PASSENGER'S INTERLINE -134-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0191 TITLE/APPLICATION - 70 (CONT) TICKET WILL BE KNOWN AS THE SELECTING CARRIER. (2) ANY CARRIER WHO IS IDENTIFIED AS PROVIDING **INTERLINE TRANSPORTATION TO THE PASSENGER BY** VIRTUE OF THE PASSENGER'S TICKET WILL BE KNOWN AS A PARTICIPATING CARRIER. (C) BAGGAGE RULE DETERMINATION BY SELECTING CARRIER (1) CHECKED BAGGAGE THE SELECTING CARRIER WILL: (A) SELECT AND APPLY ITS OWN BAGGAGE RULES AS SET OUT IN ITS TARIFF TO THE ENTIRE INTERLINE ITINERARY; OR (B) SELECT THE MOST SIGNIFICANT CARRIER, AS DETERMINED BY IATA RESOLUTION 302 AND CONDITIONED BY THE CANADIAN TRANSPORTATION AGENCY, IN ORDER FOR THAT CARRIER'S BAGGAGE RULES, AS ESTABLISHED IN ITS TARIFF, TO APPLY TO THE ENTIRE INTERLINE ITINERARY.

THE CARRIER IDENTIFIED BY MEANS OF A) OR B) WILL BE KNOWN AS THE SELECTED CARRIER. (2) CARRY-ON BAGGAGE ÈÁCH OPERATING CARRIER'S CARRY-ON BAGGAGE ALLOWANCES WILL APPLY TO EACH FLIGHT SEGMENT IN AN INTERLINE ITINERARY. NOTWITHSTANDING, THE CARRY-ON BAGGAGE CHARGES THAT WILL APPLY TO THE ENTIRE INTERLINE ITINERARY WILL BE THOSE OF THE SELECTED CARRIER. (D) BAGGAGE RULE APPLICATION BY PARTICIPATING CARRIER WHERE EK IS NOT THE SELECTED CARRIER ON AN INTERLINE ITINERARY BUT IS A PARTICIPATING CARRIER THAT IS PROVIDING TRANSPORTATION TO THE PASSENGER BASED ON THE TICKET ISSUED, EK WILL APPLY AS ITS OWN THE BAGGAGE RULES OF THE SELECTED CARRIER THROUGHOUT THE INTERLINE ITINERARY. (E) DISCLOSURE OF BAGGAGE RULES SUMMARY PAGE AT THE END OF AN ONLINE PURCHASE AND E-TICKET DISCLOSURE (1) FOR BAGGAGE RULES PROVISIONS RELATED TO A PASSENGER'S 1ST AND 2ND CHECKED BAG AND THE PASSENGER'S CARRY-ON BAGGAGE (I.E. THE PASSENGER'S "STANDARD" BAGGAGE ALLOWANCE), WHEN THE CARRIER SELLS AND ISSUES A TICKET FOR AN INTERLINE ITINERARY, IT WILL DISCLOSE TO THE PASSENGER ON ANY SUMMARY PAGE AT THE END OF AN ONLINE PURCHASE AND ON THE PASSENGER'S ITINERARY/RECEIPT AND E-TICKET AT THE TIME OF TICKETING THE BAGGAGE INFORMATION RELEVANT TO THE PASSENGER ITINERARY AS SET OUT IN PARAGRAPH 2 BELOW. THE DISCLOSED INFORMATION WILL REFLECT THE BAGGAGE RULES OF THE SELECTED CARRIER. -135-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0191 _____ TITLE/APPLICATION - 70 (CONT) (2) THE CARRIER WILL DISCLOSE THE FOLLOWING **INFORMATION:** (A) NAME OF THE CARRIER WHOSE BAGGAGE RULES APPLY; (B) PASSENGER'S FREE BAGGAGE ALLOWANCE AND/OR APPLICABLE FEES; (C) SIZE AND WEIGHT LIMITS OF THE BAGS, IF APPLICABLE; (D) TERMS OR CONDITIONS THAT WOULD ALTER OR IMPACT A PASSENGER'S STANDARD BAGGAGE ALLOWANCES AND CHARGES (E.G. FREQUENT FLYER STATUS, EARLY CHECK-IN, PRE-PURCHASING BAGGAGE ALLOWANCES WITH A PARTICULAR CREDIT CARD) (E) EXISTENCE OF ANY EMBARGOES THAT MAY BE APPLICABLE TO THE PASSENGER'S ITINERARY; AND, (F) APPLICATION OF BAGGAGE ALLOWANCES AND CHARGES (I.E. WHETHER THEY ARE APPLIED ONCE PER DIRECTION OR IF THEY ARE APPLICABLE AT EACH STOPOVER POINT). (3) THE CARRIER WILL PROVIDE THIS INFORMATION IN TEXT FÓRMAT ON THE PASSENGER'S E-TICKET CONFIRMATION. ANY FEE INFORMATION PROVIDED FOR CARRY-ON BAGS AND THE FIRST AND SECOND CHECKED BAG WILL BE EXPRESSED AS SPECIFIC CHARGES (I.E., NOT A RANGE). WEB SITE DISCLOSURE THE CARRIER WILL DISCLOSE ON ITS WEB SITE, IN A CONVENIENT AND PROMINENT LOCATION, A COMPLETE AND COMPREHENSIVE SUMMARY OF ALL THE CARRIER'S OWN BAGGAGE RULES, INCLUDING INFORMATION CONCERNING: (A) THE MAXIMUM WEIGHT AND DIMENSIONS OF PASSENGER BAGS, IF APPLICABLE, BOTH CHECKED AND UNCHECKED; (B) THE NUMBER OF CHECKED AND UNCHECKED PASSENGER BAGS THAT CAN BE TRANSPORTED AND THE APPLICABLE CHARGES. (C) EXCESS AND OVERSIZED BAGGAGE CHARGES; (D) CHARGES RELATED TO CHECK IN, COLLECTION AND

DELIVERY OF CHECKED BAGGAGE: (E) ACCEPTANCE AND CHARGES RELATED TO SPECIAL ITEMS, E.G. SURF BOARDS, PETS, BICYCLES, ETC.; (F) BAGGAGE PROVISIONS RELATED TO PROHIBITED OR UNACCEPTABLE ITEMS, INCLUDING EMBARGOES; (G) TERMS OR CONDITIONS THAT WOULD ALTER OR IMPACT THE BAGGAGE ALLOWANCES AND CHARGES APPLICABLE TO PASSSENGERS (E.G.FREQUENT FLYER STATUS, EARLY CHECK IN, PRE-PURCHASING BAGGAGE ALLOWANCES WITH A PARTICULAR CREDIT CARD); AND, (H) OTHER RULES GOVERNING TREATMENT OF BAGGAGE AT STOPOVER POINTS, INCLUDING PASSENGERS SUBJECT TO -136-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0191 TITLE/APPLICATION - 70 (CONT) SPECIAL BAGGAGE ALLOWANCES OR CHARGES ETC. (F) DEFINITIONS "AIRLINE DESIGNATOR CODE" AN IDENTIFICATION CODE COMPRISED OF TWO-CHARACTERS WHICH IS USED FOR COMMERCIAL AND TRAFFIC PURPOSES SUCH AS RESERVATIONS, SCHEDULES, TIMETABLES, TICKETING, TARIFFS AND AIRPORT DISPLAY SYSTEMS. AIRLINE DESIGNATORS ARE ASSIGNED BY IATA. WHEN THIS CODE APPEARS ON A TICKET, IT REFLECTS THE CARRIER THAT IS MARKETING THE FLIGHT, WHICH MIGHT BE DIFFERENT FROM THE CARRIER OPERATING THE FLIGHT. "BAGGAGE RULES" THE CONDITIONS ASSOCIATED WITH THE ACCEPTANCE OF BAGGAGE. SERVICES INCIDENTAL TO THE TRANSPORTATION OF BAGGAGE, ALLOWANCES AND ALL RELATED CHARGES. FOR EXAMPLE, BAGGAGE RULES MAY ADDRESS THE FOLLOWING TOPICS: THE MAXIMUM WEIGHT AND DIMENSIONS OF PASSENGER BAGS, IF APPLICABLE, BOTH CHECKED AND UNCHECKED; . THE NUMBER OF CHECKED AND UNCHECKED PASSENGER BAGS THAT CAN BE TRANSPORTED AND THE APPLICABLE CHARGES; . EXCESS AND OVERSIZED BAGGAGE CHARGES. . CHARGES RELATED TO CHECK-IN, COLLECTION AND DELIVERY OF CHECKED BAGGAGE; . ACCEPTANCE AND CHARGES RELATED TO SPECIAL ITEMS, E.G. SURFBOARDS, PETS, BICYCLES, ETC; . BAGGAGE PROVISIONS RELATED TO PROHIBITED OR UNACCEPTABLE ITEMS, INCLUDING EMBARGOES; . TERMS OR CONDITIONS THAT WOULD ALTER OR IMPACT THE BAGGAGE ALLOWANCES AND CHARGES APPLICABLE TO PASSENGERS (E.G. FREQUENT FLYER STATUS, EARLY CHECK-IN, PRE-PURCHASING BAGGAGE ALLOWANCES WITH A PARTICULAR CREDIT CARD); AND, OTHER RULES GOVERNING TREATMENT OF BAGGAGE AT STOPOVER POINTS, INCLUDING PASSENGERS SUBJECT TO SPECIAL BAGGAGE ALLOWANCES OR CHARGES, FTC. "INTERLINE AGREEMENT": AN AGREEMENT BETWEEN TWO OR MORE CARRIERS TO CO-ORDINATE THE TRANSPORTATION OF PASSENGERS AND THEIR BAGGAGE FROM THE FLIGHT OF ONE AIR CARRIER TO THE FLIGHT OF ANOTHER AIR CARRIER (THROUGH TO THE NEXT POINT OF STOPOVER). "INTERLINE ITINERARY" ALL FLIGHTS REFLECTED ON A SINGLE TICKET INVOLVING -137-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN FFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0191 TITLE/APPLICATION - 70 (CONT) MULTIPLE AIR CARRIERS. ONLY TRAVEL ON A SINGLE

TICKET IS SUBJECT TO THE AGENCY'S APPROACH

PROVIDED THE ORIGIN OR THE ULTIMATE TICKETED DESTINATION IS A POINT IN CANADA. "INTERLINE TRAVEL": TRAVEL INVOLVING MULTIPLE AIR CARRIERS LISTED ON A SINGLE TICKET THAT IS PURCHASED VIA A SINGLE TRANSACTION. "SINGLE TICKET": A DOCUMENT THAT PERMITS TRAVEL FROM ORIGIN TO DESTINATION. IT MAY INCLUDE INTERLINE/CODE-SHARE AND INTRA-LINE SEGMENTS. IT MAY ALSO INCLUDE END-TO-END COMBINATIONS (I.E., STAND ALONE FARES THAT CAN BE BOUGHT SEPARATELY BUT COMBINED TOGETHER TO FORM ONE PRICE). "SUMMARY PAGE AT THE END OF AN ONLINE PURCHASE": A PAGE ON A CARRIER'S WEB SITE WHICH SUMMARIZES THE DETAILS OF A TICKET PURCHASE TRANSACTION JUST AFTER THE PASSENGER HAS AGREED TO PURCHASE THE TICKET FROM THE CARRIER AND HAS PROVIDED A FORM OF PAYMENT. "ULTIMATE TICKETED DESTINATION": IN SITUATIONS WHERE A PASSENGER'S ORIGIN IS A NON-CANADIAN POINT AND THE ITINERARY INCLUDES AT LEAST ONE STOP IN CANADA, AS WELL AS AT LEAST ONE STOP OUTSIDE CANADA. IF THE STOP IN CANADA IS THE FARTHEST CHECKED POINT AND THE STOP IS MORE THAN 24 HOURS, THE AGENCY WOULD CONSIDER THE ULTIMATE TICKETED DESTINATION TO BE CANADA. CARRIER DEFINITIONS (VARIOUS) "DOWN LINE CARRIER " ANY CARRIER, OTHER THAN THE SELECTING CARRIER, WHO IS IDENTIFIED AS PROVIDING INTERLINE TRANSPORTATION TO THE PASSENGER BY VIRTUE OF THE PASSSENGER'S TICKET. "MARKETING CARRIER": THE CARRIER THAT SELLS FLIGHTS UNDER ITS CODE. "MOST SIGNIFICANT CARRIER (MSC)": IS DETERMINED BY A METHODOLOGY, ESTABLISHED BY IATA (RESOLUTION 302), WHICH ESTABLISHES, FOR EACH PORTION OF A PASSENGER'S ITINERARY WHERE BAGGAGE IS CHECKED THROUGH TO A NEW STOPOVER POINT, WHICH CARRIER WILL BE PERFORMING THE MOST SIGNIFICANT PART OF THE SERVICE. FOR TRAVELERS UNDER THE RESOLUTION 302 SYSTEM, THE BAGGAGE RULES OF THE MSC WILL APPLY. FOR COMPLEX ITINERARIES INVOLVING MULTIPLE CHECKED BAGGAGE POINTS, THERE MAY BE MORE THAN ONE MSC **RESULTING IN THE APPPLICATION OF DIFFERING BAGGAGE** -138-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0191 TITLE/APPLICATION - 70 (CONT) RULES THROUGH AN ITINERARY. "MOST SIGNIFICANT CARRIER (MSC)-IATA RESOLUTION 302 AS CONDITIONED BY THE AGENCY IN THIS INSTANCE, THE MSC IS DETERMINED BY APPLYING IATA RESOLUTION 302 METHODOLOGY AS CONDITIONED BY THE AGENCY. THE AGENCY'S RESERVATION HAS STIPULATED THAT ONLY A SINGLE SET OF BAGGAGE RULES MAY APPLY TO ANY GIVEN INTERLINE ITINERARY. THE AIM OF THE AGENCY'S RESERVATION IS TO ALLOW THE SELECTING CARRIER TO USE THE MSC METHODOLOGY TO DETERMINE WHICH CARRIER'S BAGGAGE RULES APPLY TO AN INTERNATIONAL INTERLINE ITINERARY TO OR FROM CANADA, WHILE REINFORCING THE ROLE OF TARIFFS IN THE DETERMINATION OF WHICH CARRIER'S RULES APPLY. "OPERATING CARRIER" THE CARRIER THAT OPERATES THE ACTUAL FLIGHT. "PARTICIPATING CARRIER(S)": INCLUDES BOTH THE SELECTING CARRIER AND DOWN LINE CARRIERS WHO HAVE BEEN IDENTIFIED AS PROVIDING INTERLINE TRANSPORTATION TO THE PASSENGER BY

VIRTUE OF THE PASSENGER'S TICKET.

"SELECTED CARRIER": THE CARRIER WHOSE BAGGAGE RULES APPLY TO THE ENTIRE INTERLINE ITINERARY. "SELECTING CARRIER": THE CARRIER WHOSE DESIGNATOR CODE IS IDENTIFIED ON THE FIRST SEGMENT OF THE PASSENGER'S TICKET AT THE BEGINNING OF AN ITINERARY ISSUED ON A SINGLE TICKET WHOSE ORIGIN OR ULTIMATE DESTINATION IS IN CANADA. AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0255 **TITLE/APPLICATION - 70 K REROUTING** (A) EK WILL REROUTE A PASSENGER AT HIS/HER REQUEST AND UPON PRESENTATION OF THE TICKET OR PORTION THEREOF HELD BY THE PASSENGER. EXCEPTION: THE PROVISIONS OF RULE 255 (A) SHALL REQUIRE EK TO REISSUE/REROUTE ONLY BETWEEN POINTS NAMED ON THE ORIGINAL TICKETS THAT ARE SERVED BY EK. -139-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0255 **APPLICABLE FARE - 71** K (B) FARE APPLICABLE TO REROUTING OR CHANGE IN DESTINATION (1) THE PASSENGER MAY CHANGE THE ROUTING AND/OR ULTIMATE DESTINATION ON THE TICKET IN ACCORDANCE WITH PARAGRAPH (2) BELOW, PROVIDED THAT, AFTER TRANSPORTATION HAS COMMENCED, A ONE WAY TICKET WILL NOT BE CONVERTED INTO A ROUND TRIP, CIRCLE TRIP OR OPEN JAW TRIP, (2) EXCEPT AS OTHERWISE PROVIDED IN RULE 85 (SCHEDULE CHANGES, FLIGHT DELAYS AND CANCELLATIONS), WHEN A PASSENGER REQUESTS A REROUTING OR CHANGE IN THE ULTIMATE DESTINATION PRIOR TO ARRIVAL AT THE ORIGINAL DESTINATION, THE FARES AND CHARGES IN EFFECT ON THE DATE THE CHANGE IS EFFECTED SHALL BE APPLICABLE FOR THE ENTIRE REVISED ITINERARY. CLASSES OF SERVICE - 72 K (C) FARE APPLICABLE TO UPGRADING CLASS OF SERVICE WHILE IN FLIGHT WHEN A PASSENGER MOVES FROM ONE COMPARTMENT TO ANOTHER COMPARTMENT OF A MULTICOMPARTMENT AIRCRAFT WHILE IN FLIGHT, AN ADDITIONAL COLLECTION WILL BE MADE IN AN AMOUNT SHOWN IN THE TABLES BELOW. TABLE A - ALL FARE DIFFERENTIALS ARE IN USD/AED. CHILD FARE IS SAME AS THE APPLICABLE ADULT FARE FOR BUSINESS/ECONOMY CLASS CABIN. NO CHILD DISCOUNT APPLIES TO FIRST CLASS CABIN.

ONBOARD UPGRADE CHARGES BTWN DXB AND ONE WAY FARE DIFFERENTIALS BETWEEN CITIES Y-J J-F Y F -140-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 0255

BTWN DXB	& CODE	Y TO J		J TO F	
	& CODE	USD	AED	USD	AED
BOSTON	BOS	1,900	6,979	2,300	8,448
NEW YORK	JFK	2,080	7,640	2,480	9,109
NEWARK	EWR	2,080	7,640	2,480	9,109
WASHINGTON	IAD	2,200	8,081	2,600	9,550
CHICAGO	ORD	2,080	7,640	2,480	9,109
SEATTLE	SEA	2,080	7,640	2,480	9,109

ORLANDO	мсо	2,200	8,081	2,600	9,550
MIAMI	MIA	2,200	8,081	2,600	9,550
DALLAS/FORT WORTH	DFW	2,350	8,632	2,750	10,101
SAN FRANCISCO	SFO	2,400	8,815	2,800	10,284
HOUSTON	IAH	2,400	8,815	2,800	10,284
LOS ANGELES	LAX	2,400	8,815	2,800	10,284
TORONTO	YYZ	2,300	8,448	2,700	9,917
BUENOS AIRES	EZE	400	1,469	800	2,938
RIO DE JANEIRO	GIG	1,800	6,611	2,200	8,081
SÃO PAULO	GRU	1,800	6,611	2,200	8,081
SANTIAGO	SCL	450	1,653	850	3,122
MEXICO CITY	MEX	1,500	5,510	1,900	6,979
CAIRO	CAI	550	2,020	950	3,489
ADDIS ABABA	ADD	700	2,571	1,100	4,040
KHARTOUM	KRT	700	2,571	1,100	4,040
NAIROBI	NBO	800	2,938	1,200	4,408
ENTEBBE	EBB	900	3,306	1,300	4,775
DAR ES SALAAM	DAR	900	3,306	1,300	4,775
TUNIS	TUN	700	2,571	1,100	4,040
ALGIERS	ALG	700	2,571	1,100	4,040
LUSAKA	LUN	1,200	4,408	1,600	5,877
ABUJA	ABV	1,400	5,142	1,800	6,611
LAGOS	LOS	1,400	5,142	1,800	6,611
HARARE	HRE	350	1,286	750	2,755
LUANDA	LAD	1,500	5,510	1,900	6,979
CASABLANCA	CMN	1,500	5,510	1,900	6,979
ACCRA	ACC	1,350	4,959	1,750	6,428
JOHANNESBURG	JNB	1,300	4,775	1,700	6,244
DURBAN	DUR	1,300	4,775	1,700	6,244
CAPE TOWN	CPT	1,300	4,775	1,700	6,244
CONAKRY	СКҮ	1,100	4,040	1,500	5,510
DAKAR	DSS	1,300	4,775	1,700	6,244
ABIDJAN	ABJ	450	1,653	850	3,122
VIENNA	VIE	1,300	4,775	1,700	6,244
BRUSSELS	BRU	1,300	4,775	1,700	6,244
ZAGREB	ZAG	1,000	3,673	1,400	5,142
LARNACA	LCA	1,000	3,673	1,400	5,142
PRAGUE	PRG	1,300	4,775	1,700	6,244
COPENHAGEN	СРН	1,300	4,775	1,700	6,244
LYON	LYS	1,300	4,775	1,700	6,244
NICE	NCE	1,400	5,142	1,800	6,611
PARIS	CDG	1,400	5,142	1,800	6,611

MUNICH	MUC	1,200	4,408	1,600	5,877
FRANKFURT	FRA	1,100	4,040	1,500	5,510
DÜSSELDORF	DUS	1,200	4,408	1,600	5,877
HAMBURG	НАМ	1,200	4,408	1,600	5,877
ATHENS	ATH	900	3,306	1,300	4,775
BUDAPEST	BUD	1,100	4,040	1,500	5,510
DUBLIN	DUB	1,300	4,775	1,700	6,244
ROME	FCO	1,300	4,775	1,700	6,244
VENICE	VCE	1,300	4,775	1,700	6,244
BOLOGNA	BLQ	1,200	4,408	1,600	5,877
MILAN	MXP	1,300	4,775	1,700	6,244
MALTA	MLA	450	1,653	850	3,122
AMSTERDAM	AMS	1,200	4,408	1,600	5,877
OSLO	OSL	1,100	4,040	1,500	5,510
WARSAW	WAW	1,000	3,673	1,400	5,142
LISBON	LIS	1,350	4,959	1,750	6,428
PORTO	OPO	1,350	4,959	1,750	6,428
MOSCOW	DME	2,100	7,713	2,500	9,183
ST. PETERSBURG	LED	1,300	4,775	1,700	6,244
BARCELONA	BCN	1,200	4,408	1,600	5,877
MADRID	MAD	1,300	4,775	1,700	6,244
STOCKHOLM	ARN	1,100	4,040	1,500	5,510
ZURICH UNTIL 160CT21	ZRH	1,500	5,510	1,900	6,979
GENEVA UNTIL 160CT21	GVA	1,500	5,510	1,900	6,979
ZURICH AFTER 160CT21	ZRH	2,000	7,346	2,000	7,346
GENEVA AFTER 160CT21	GVA	2,000	7,346	2,000	7,346
ISTANBUL	SAW	900	3,306	1,300	4,775
LONDON HEATHROW	LHR	1,500	5,510	1,900	6,979
LONDON STANSTED	STN	1,300	4,775	1,700	6,244
LONDON GATWICK	LGW	1,300	4,775	1,700	6,244
BIRMINGHAM	внх	1,300	4,775	1,700	6,244
MANCHESTER	MAN	1,300	4,775	1,700	6,244
NEWCASTLE	NCL	1,300	4,775	1,700	6,244
GLASGOW	GLA	1,300	4,775	1,700	6,244
MANAMA	BAH	350	1,286	750	2,755
TEHRAN	IKA	350	1,286	750	2,755
TEL AVIV	ALV	1,000	3,673	1,400	5,142
BASRA	BSR	650	2,387	1,050	3,857
BAGHDAD	BGW	550	2,020	950	3,489
AMMAN	AMM	550	2,020	950	3,489
KUWAIT	KWI	350	1,286	750	2,755
BEIRUT	BEY	800	2,938	1,200	4,408

MUSCAT	МСТ	300	1,102	700	2,571
DAMMAM	DMM	350	1,286	750	2,755
RIYADH	RUH	400	1,469	800	2,938
MEDINA	MED	350	1,286	750	2,755
JEDDAH	JED	450	1,653	850	3,122
KABUL	KBL	600	2,204	1,000	3,673
DHAKA	DAC	450	1,653	850	3,122
AHMEDABAD	AMD	400	1,469	800	2,938
MUMBAI	BOM	450	1,653	850	3,122
DELHI	DEL	450	1,653	850	3,122
HYDERABAD	HYD	450	1,653	850	3,122
КОСНІ	СОК	400	1,469	800	2,938
BENGALURU	BLR	500	1,837	900	3,306
CHENNAI	MAA	450	1,653	850	3,122
TRIVANDRUM	TRV	400	1,469	800	2,938
KOLKATA	CCU	400	1,469	800	2,938
MALE	MLE	900	3,306	1,300	4,775
SEYCHELLES	SEZ	1,100	4,040	1,500	5,510
MAURITIUS	MRU	1,100	4,040	1,500	5,510
KARACHI	КНІ	350	1,286	750	2,755
PESHAWAR	PEW	350	1,286	750	2,755
ISLAMABAD	ISB	400	1,469	800	2,938
LAHORE	LHE	400	1,469	800	2,938
SIALKOT	SKT	350	1,286	750	2,755
COLOMBO	СМВ	500	1,837	900	3,306
BANGKOK	BKK	1,000	3,673	1,400	5,142
PHUKET	нкт	1,050	3,857	1,450	5,326
HANOI	HAN	1,100	4,040	1,500	5,510
HO CHI MINH	SGN	1,100	4,040	1,500	5,510
KUALA LUMPUR	KUL	1,100	4,040	1,500	5,510
SINGAPORE	SIN	1,100	4,040	1,500	5,510
GUANGZHOU	CAN	1,200	4,408	1,600	5,877
BEIJING	PEK	1,100	4,040	1,500	5,510
SHANGHAI	PVG	1,100	4,040	1,500	5,510
HONG KONG	HKG	1,100	4,040	1,500	5,510
TAIPEI	TPE	1,150	4,224	1,550	5,693
SEOUL	ICN	1,250	4,591	1,650	6,060
MANILA	MNL	1,000	3,673	1,400	5,142
CEBU	CEB	1,000	3,673	1,400	5,142
CLARK	CRK	950	3,489	1,350	4,959
CEBU-CLARK	CEB	350	1,286	750	2,755
JAKARTA	CGK	1,000	3,673	1,400	5,142

BALI	DPS	1,450	5,326	1,850	6,795
OSAKA	КІХ	1,500	5,510	1,900	6,979
ТОКҮО	HND	1,500	5,510	1,900	6,979
ТОКҮО	NRT	1,500	5,510	1,900	6,979
PERTH	PER	2,100	7,713	2,500	9,183
BRISBANE	BNE	2,100	7,713	2,500	9,183
MELBOURNE	MEL	2,100	7,713	2,500	9,183
SYDNEY	SYD	2,100	7,713	2,500	9,183
AUCKLAND	AKL	2,500	9,183	2,900	10,652

Y TO F UPGRADES ARE NOT PERMITTED

TERMS AND CONDITIONS FOR PROMOTIONAL UPGRADES

1. SPECIFIC FLIGHT

1.1 THIS UPGRADE OFFER IS ONLY APPLICABLE TO THE SPECIFIC FLIGHT DISPLAYED AND NOT THE ENTIRE JOURNEY/ITINERARY.

2. ALLOWANCES AND SERVICES

2.1 FOR ECONOMY TO BUSINESS UPGRADES: LOUNGE ACCESS AND CHAUFFEUR-DRIVE SERVICE WILL NOT BE AVAILABLE. BAGGAGE ALLOWANCE, PRIORITY CHECK-IN, BAGGAGE PRIORITY AND SKYWARDS MILES EARNED WILL REMAIN AS PER THE ORIGINAL ECONOMY CLASS TICKET.

2.2 FOR BUSINESS TO FIRST UPGRADES: LOUNGE ACCESS, CHAUFFEUR-DRIVE SERVICE ELIGIBILITY, BAGGAGE ALLOWANCE, PRIORITY CHECK-IN, BAGGAGE PRIORITY AND SKYWARDS MILES EARNED WILL REMAIN AS PER THE ORIGINALLY PURCHASED BUSINESS CLASS TICKET.

2.3 SKYWARDS MEMBER'S LOUNGE ACCESS: SKYWARDS MEMBERS WILL RETAIN LOUNGE ACCESS BASED ON THEIR SKYWARDS TIER STATUS/ELIGIBILITY.

3. REFUNDS, CHANGES, TRANSFERS AND CANCELLATIONS

3.1 THIS UPGRADE OFFER IS NON-REFUNDABLE, NON-TRANSFERABLE, AND ONLY APPLIES ON THE FLIGHT NUMBER, SECTOR, AND DATE MENTIONED ABOVE.

3.2 VOLUNTARY CHANGES, CANCELLATIONS AND REFUNDS FOR CASH UPGRADES ARE NOT PERMITTED.

3.3 IF YOU ARE IMPACTED BY INVOLUNTARY FLIGHT CHANGES, YOU WILL BE REBOOKED IN ACCORDANCE WITH EMIRATES' STANDARD REBOOKING PROCESS. IN CASES WHERE YOU CANNOT BE REBOOKED IN YOUR UPGRADE CLASS, YOU SHALL RECEIVE A REFUND OF THE PROMOTIONAL UPGRADE AMOUNT YOU HAVE PAID.

4. NATURE OF UPGRADE OFFER

4.1 THIS UPGRADE OFFER IS ONLY APPLICABLE FOR AN UPGRADE TO THE NEXT HIGHER CABIN CLASS.

4.2 ALL PASSENGERS IN THE BOOKING MUST PURCHASE THE UPGRADE FOR SKYWARDS MILES UPGRADES, THE RESPECTIVE AMOUNT OF SKYWARDS MILES FOR EVERY PASSENGERS' UPGRADES WILL BE DEDUCTED FROM ONE INDIVIDUAL ACCOUNT.

5. PURCHASING YOUR UPGRADE OFFER

5.1 THIS UPGRADE OFFER MUST BE PURCHASED AND TICKETED WHEN MADE AVAILABLE AND WILL BECOME VOID IF NOT PURCHASED WITHIN THIS TIME.

5.2 THIS UPGRADE OFFER IS SUBJECT TO AVAILABILITY AT THE TIME OF PURCHASE AND TICKETING. SEAT AVAILABILITY IS NOT RESERVED OR GUARANTEED UNTIL THE UPGRADE HAS BEEN PURCHASED AND TICKETED.

5.3 EMIRATES RESERVES THE RIGHT TO AMEND, LIMIT OR REVOKE THIS UPGRADE OFFER AT ANY TIME PRIOR TO PURCHASE AND TICKETING.

5.4 YOUR UPGRADE CAN ONLY BE PURCHASED THROUGH EMIRATES.COM BY AN INSTANT PAYMENT METHOD (CREDIT OR DEBIT CARD). EMIRATES ACCEPTS NO RESPONSIBILITY FOR ANY ONLINE TECHNICAL ISSUES RESULTING IN THE FAILURE TO BOOK AND PAY FOR AN UPGRADE WITHIN THE TIME LIMIT.

6. GENERAL

6.1 YOU WILL NOT BE ENTITLED TO A REFUND OF YOUR PREVIOUSLY PURCHASED PRE-RESERVED SEAT ASSIGNMENT(S) IF YOU CHOOSE TO TAKE UP THIS UPGRADE OFFER. 6.2 DIETARY REQUIREMENTS AND SPECIAL ASSISTANCE REQUESTS MUST BE RE-BOOKED FOR THE NEWLY ISSUED TICKET VIA 'MANAGE A BOOKING' ON EMIRATES.COM ONCE YOU TAKE UP THIS UPGRADE OFFER.

6.3 ANY APPLICABLE TAXES WILL BE QUOTED IN THE UPGRADE PROCESS AND BE INCLUDED IN THE FINAL AMOUNT PAYABLE. FOR SKYWARDS MILES UPGRADES, ADDITIONAL DEPARTURE TAXES MAY APPLY AT CERTAIN AIRPORTS.

6.4 THE TERMS AND CONDITIONS ASSOCIATED WITH YOUR ORIGINAL BOOKING REMAIN THE SAME.

7. SKYWARDS UPGRADE TERMS AND CONDITIONS 7.1 UPGRADE REWARDS ARE AVAILABLE ONLY ON EMIRATES FLIGHTS (EXCLUDING EMIRATES CODESHARE FLIGHTS OPERATED BY ANOTHER CARRIER) AND MAY BE REDEEMED FOR A SINGLE SECTOR, AN OUTWARD OR RETURN LEG, OR A COMPLETE RETURN JOURNEY. UPGRADE REWARDS ARE ONLY PERMITTED ON EMIRATES TICKETS WITH A TICKET NUMBER COMMENCING WITH 176. PAPER TICKETS ARE NOT ELIGIBLE FOR EMIRATES SKYWARDS UPGRADE REWARDS.

7.2 UPGRADE REWARDS ARE NOT PERMITTED ON SPECIAL FARE TICKETS. SAVER FARE TICKETS CAN ONLY BE UPGRADED AT THE TIME OF ONLINE CHECK-IN, AT THE AIRPORT OR ONBOARD.

7.3 CHAUFFEUR-DRIVE SERVICE IS NOT APPLICABLE TO FLIGHTS UPGRADED FROM ECONOMY CLASS TO BUSINESS CLASS.

7.4 MEMBERS MUST HAVE SUFFICIENT MILES FOR THE REQUESTED EMIRATES FLIGHT UPGRADE REWARD AT THE TIME THEY REQUEST THE UPGRADE REWARD. ALL EMIRATES SKYWARDS MEMBERS MAY REDEEM MILES FOR INSTANT UPGRADE REWARDS AT CHECK-IN, SUBJECT TO AVAILABILITY. PLATINUM, GOLD AND SILVER MEMBERS MAY REDEEM MILES FOR INSTANT UPGRADE REWARDS ON BOARD, SUBJECT

TO AVAILABILITY. LEARN MORE ABOUT INSTANT UPGRADE REWARDS.

7.5 ONLY A SINGLE CABIN UPGRADE IS PERMISSIBLE E.G. ECONOMY CLASS TO BUSINESS CLASS, OR BUSINESS CLASS TO FIRST CLASS. ON FLIGHTS OFFERING

ONLY ECONOMY CLASS AND FIRST CLASS, A DOUBLE UPGRADE BETWEEN ECONOMY CLASS AND FIRST CLASS IS PERMISSIBLE AT TWICE THE APPLICABLE MILES.

7.6 UPGRADE REWARD REQUESTS MUST BE MADE AT LEAST SIX HOURS PRIOR TO DEPARTURE. UPGRADE REWARDS REQUESTED WITHIN 24 HOURS PRIOR TO DEPARTURE WILL NOT BE ELIGIBLE FOR SPECIAL MEALS SERVICES.

7.7 A MEMBER MUST HOLD A CONFIRMED TICKET FOR THE FLIGHT THEY WISH TO UPGRADE PRIOR TO REQUESTING AN UPGRADE REWARD. ALL TICKETING AND FARES RULES APPLICABLE TO THE BASE TICKET MUST BE OBSERVED AT ALL TIMES. UPGRADE REWARDS ARE SUBJECT TO SPECIFIC BOOKING CLASS AVAILABILITY. NO FEES APPLY FOR CANCELLATION OF UPGRADE REWARDS. HOWEVER, EXPIRED SKYWARDS MILES WILL NOT BE RE-CREDITED TO A MEMBER'S ACCOUNT. 7.8 INFANTS ACCOMPANIED BY AN ADULT ARE ELIGIBLE FOR UPGRADE REWARDS AT 10% OF THE SKYWARDS MILES APPLICABLE TO REDEEM AN ADULT UPGRADE REWARD. THE MEMBER AND INFANT MUST REDEEM MILES FOR AN UPGRADE REWARD TOGETHER, IN THE SAME TRANSACTION.

TICKET REISSUE - 73

K (D) TICKET EXCHANGES WITHIN ONE YEAR OF ORIGINAL ISSUE, PURSUANT TO CHANGES IN RULES, FARES AND CHARGES, WILL BE REISSUED WITH THE FOLLOWING VALIDITY DATES:

(1) TICKETS THAT ARE REISSUED AS AN EXCHANGE, EITHER WHOLLY UNUSED OR PARTIALLY USED, WHEN THE RESIDUAL VALUE HAS BEEN USED TO DETERMINE THE REISSUE VALUE, WILL HAVE A NEW VALIDITY DATE EFFECTIVE FOR ONE YEAR FROM THE DATE OF THE EXCHANGE.

(2) TICKETS THAT ARE REISSUED WHERE ANY OR ALL OF THE ORIGINAL FARES AND CHARGES ARE CARRIED ON TO THE NEW TICKET WILL RETAIN THE ORIGINAL VALIDITY DATE.

(E) NOTWITHSTANDING THE PROVISIONS OF THIS RULE EK WILL NOT ACCEPT FOR ANY PURPOSES UNDER THIS RULE, PASSENGER TICKETS OR RELATED TRANSPORTATION DOCUMENTS ISSUED BY ANY CARRIER THAT IS IN SUBSTANTIAL DEFAULT OF ITS INTERLINE OBLIGATIONS OR THAT VOLUNTARILY OR INVOLUNTARILY HAS BECOME THE SUBJECT OF BANKRUPTCY PROCEEDINGS (" THE DEFAULTING CARRIER").

EXCEPTION: NOTWITHSTANDING THE PROVISIONS OF THIS PARAGRAPH, TICKETS ISSUED BY THE DEFAULTING CARRIER OR ITS SALES

AGENT WILL BE REISSUED/REROUTED

ONLY BETWEEN POINTS NAMED ON THE ORIGINAL TICKET THAT ARE SERVED BY EK, PROVIDED THAT SUCH TICKETS WERE ISSUED BY SUCH DEFAULTING CARRIER OR SALES AGENT IN EITHER'S CAPACITY AS AN AGENT FOR EK AND FOR SPECIFIED TRANSPORTATION VIA EK. WHEN TICKETS ARE ACCEPTED. NO ADJUSTMENTS IN FARE WILL BE MADE THAT WOULD REQUIRE EK TO REFUND MONEY TO THE PASSENGER. -144-GFS TEXT MENU RULE CATEGORY TEXT DISPLAY IN EFFECT ON: 07NOV21 AREA: ZZ TARIFF: IPRG CXR: EK RULE: 9998 _____ -----TITLE/APPLICATION - 70 κ **EK-1 TABLE OF CONTENTS** TITLE RULE NO. ACCEPTANCE OF CHILDREN 50 APPLICABILITY OF FARES 131 **APPLICATION OF FARES 150 APPLICATION OF TARIFF 5 BAGGAGE 190** CAPACITY LIMITATIONS 20 **CIRCLE-TRIP FARES 175 CURRENCY OF PAYMENT 75 DEFINITIONS 1** DENIED BOARDING COMPENSATION (DBC) 87 FARE CONSTRUCTION 165 FARES, CHARGES AND ROUTINGS 136 **INSURANCE, FUEL AND OTHER CHARGES 41** INTER-AIRPORT TRANSPORTATION 30 **ISSUANCE OF TICKET STOCK 88** LIABILITY OF CARRIER 55 MEDICAL SERVICES 22 PASSENGER EXPENSES EN ROUTE 35 PERSONAL DATA 23 **REFUNDS 90 REFUSAL TO TRANSPORT - LIMITATION OF** CARRIAGE AND CONDUCT ABOARD AIRCRAFT 25 RESERVATIONS, CONFIRMATIONS, **INFORMATION DISCLOSURE 60 REROUTING 255 ROUND TRIP FARES 170 ROUTINGS 185** SCHEDULE, CHANGES, FLIGHT DELAYS AND CANCELLATIONS 85 SCREENING OF PASSENGERS AND BAGGAGE 24 SMOKE FREE SERVICE 26 STANDARD FORMAT OF ELECTRONIC RULES 2 STOPOVERS AND AGREED STOPPING PLACES 135 TAXES/SURCHARGES 40 TICKETS 65 TRANSPORT OF PERSONS WITH DISABILITIES 21 **TRAVEL DOCUMENTS 89** WAITLISTS 140 -145-PROGRAM GFSO5500 STARTED ON 08/06/19 AT 02:54:36 PROGRAM GFSO5500 ENDED ON 08/06/19 AT 02:54:39 ***** END OF REPORT *****