



MacBook Air

Important Product
Information Guide

This *Important Product Information Guide* contains safety, handling, disposal and recycling, regulatory, and software license information, as well as the limited warranty for your MacBook Air. Retain documentation for future reference.



WARNING: Failure to follow these safety instructions could result in fire, electric shock, or other injury or damage to MacBook Air or other property. Read all safety information below before using MacBook Air.

For a downloadable version of the *MacBook Air Quick Start Guide* and the latest version of this *Important Product Information Guide*, visit support.apple.com/manuals/macbookair.

Important Safety and Handling Information

Built-in battery Do not remove the battery from your MacBook Air. The battery should be replaced only by an Apple Authorized Service Provider. Discontinue use of your MacBook Air if it's dropped or appears crushed, bent, deformed, or damaged. Do not expose your MacBook Air to extreme heat sources, such as radiators or fireplaces, where temperatures might exceed 212°F (100°C).

For information about battery recycling and replacement, see www.apple.com/batteries.

Proper handling Handle your MacBook Air with care. It is made of metal, glass, and plastic and has sensitive electronic components inside. Your MacBook Air can be damaged if dropped, burned, punctured, or crushed, or if it comes in contact with liquid. Don't disassemble your MacBook Air and don't attempt to repair your MacBook Air by yourself. Disassembling your MacBook Air may damage it or may cause injury to you. If your MacBook Air is damaged, malfunctions, or comes in contact with liquid, contact Apple or an Apple Authorized Service Provider. Don't use a damaged MacBook Air, such as one with a cracked screen, as it may cause injury. The bottom of your MacBook Air may become very warm during normal use. The MacBook Air complies with the user-accessible surface temperature limits defined by the International Standard for Safety of Information Technology Equipment (IEC 60950-1).

To operate the computer safely and reduce the possibility of heat-related injuries, follow these guidelines:

- Set up your MacBook Air on a stable work surface that allows for adequate air circulation under and around the computer.
- Do not operate your MacBook Air on a pillow, blanket, or other soft material, because the material can block the airflow vents.

- Never place anything over the keyboard when operating your MacBook Air.
- Do not push objects into the ventilation openings.
- If your MacBook Air is on your lap and gets uncomfortably warm, remove it from your lap and place it on a stable work surface.

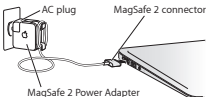
Water and wet locations Keep your MacBook Air away from sources of liquid, such as drinks, washbasins, bathtubs, shower stalls, and so on. Protect your MacBook Air from dampness or wet weather, such as rain, snow, and fog.

45W MagSafe 2 Power Adapter Use only the power adapter that came with your MacBook Air, or an Apple-authorized power adapter that is compatible with this product. Make sure the AC plug or AC power cord is fully inserted into the power adapter before plugging the adapter into a power outlet.

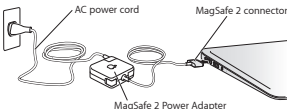
The power adapter may become very warm during normal use. The MagSafe 2 Power Adapter complies with the user-accessible surface temperature limits defined by the International Standard for Safety of Information Technology Equipment (IEC 60950-1).

To reduce the possibility of overheating the power adapter or of heat-related injuries, do one of the following:

- Plug the power adapter directly into a power outlet.



- If you're using the AC power cord, place the power adapter on a desk, table, or on the floor in a well-ventilated location.



Disconnect the power adapter and disconnect any other cables if any of the following conditions exists:

- You want to clean the case (use only the recommended procedure described on the next page).
- The power cord or plug becomes frayed or otherwise damaged.
- Your MacBook Air or power adapter is exposed to rain, excessive moisture, or liquid spilled into the case.
- Your MacBook Air or power adapter has been dropped, the case has been damaged, or you suspect that service or repair is required.

The MagSafe 2 power port (where you plug in the MagSafe 2 connector) contains a magnet that can erase data on a credit card, iPod, or other device. To preserve your data, do not place these or other magnetically sensitive material or devices within 1 inch (25 mm) of this port.

If debris gets into the MagSafe 2 power port, remove it gently with a dry cotton swab.

MagSafe 2 power specifications:

Frequency: 50 to 60 Hz, single phase

Line Voltage: 100 to 240 V

Output Voltage: 14.85 V DC, 3.05 A

Hearing loss Listening to sound at high volumes may damage your hearing. Background noise, as well as continued exposure to high-volume levels, can make sounds seem quieter than they actually are. Use only compatible earbuds, headphones, or earpieces with your MacBook Air. Turn on the audio and check the volume before inserting anything into your ear. For more information about hearing loss, see www.apple.com/sound.

WARNING: To prevent possible hearing damage, do not listen at high-volume levels for long periods.

Medical conditions If you have a medical condition that you believe could be affected by using MacBook Air (for example, seizures, blackouts, eyestrain, or headaches), consult with your physician prior to using MacBook Air.

High-consequence activities This computer is not intended for use where the failure of the computer could lead to death, personal injury, or severe environmental damage.

Operating environment Operating your MacBook Air outside these ranges may affect performance:

Operating temperature: 50° to 95° F (10° to 35° C)

Storage temperature: -4° to 113° F (-20° to 45° C)

Relative humidity: 5% to 90% (noncondensing)

Operating altitude: 0 to 10,000 feet (0 to 3048 meters)

Carrying your MacBook Air If you carry your MacBook Air in a bag or briefcase, make sure that there are no loose items (such as paper clips or coins) that could accidentally get inside the computer through vent openings or get stuck inside a port. Also, keep magnetically sensitive items away from the MagSafe 2 power port.

Using connectors and ports Never force a connector into a port. When connecting a device, make sure the port is free of debris, that the connector matches the port, and that you have positioned the connector correctly in relation to the port.

Handling glass parts Your MacBook Air contains glass components, including the display and trackpad. If they are damaged, don't use your MacBook Air until it has been repaired by an Apple Authorized Service Provider.

Storing your MacBook Air If you are going to store your MacBook Air for an extended period of time, keep it in a cool location (ideally, 71° F or 22° C) and discharge the battery to 50 percent. When storing your computer for longer than five months, discharge the battery to approximately 50 percent. To maintain the capacity of the battery, recharge the battery to 50 percent every six months or so.

Cleaning your MacBook Air When cleaning the outside of your MacBook Air and its components, first shut down your MacBook Air, and then unplug the power adapter. Then dampen a clean, lint-free cloth to wipe the MacBook Air exterior. Avoid getting moisture in any openings. Do not spray liquid directly on the computer. Do not use aerosol sprays, solvents, or abrasives that might damage the finish.

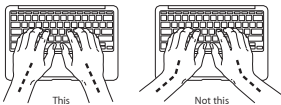
Cleaning the MacBook Air screen To clean your MacBook Air screen, first shut down your MacBook Air and unplug the power adapter. Then dampen a clean, lint-free cloth with just water and wipe the screen. Do not spray liquid directly on the screen.

Understanding Ergonomics

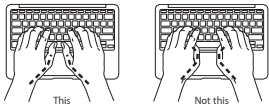
Here are some tips for setting up a healthy work environment.

Keyboard and Trackpad

When you use the keyboard and trackpad, your shoulders should be relaxed. Your upper arm and forearm should form an angle that is slightly greater than a right angle, with your wrist and hand in roughly a straight line.



Use a light touch when typing or using the trackpad and keep your hands and fingers relaxed. Avoid rolling your thumbs under your palms.



Change hand positions often to avoid fatigue. Some computer users might develop discomfort in their hands, wrists, or arms after intensive work without breaks. If you begin to develop chronic pain or discomfort in your hands, wrists, or arms, consult a qualified health specialist.

External Mouse

If you use an external mouse, position the mouse at the same height as the keyboard and within a comfortable reach.

Chair

An adjustable chair that provides firm, comfortable support is best. Adjust the height of the chair so your thighs are horizontal and your feet are flat on the floor. The back of the chair should support your lower back (lumbar region). Follow the manufacturer's instructions for adjusting the backrest to fit your body properly. You might have to raise your chair so that your forearms and hands are at the proper angle to the keyboard. If this makes it impossible to rest your feet flat on the floor, you can use a footrest with adjustable height and tilt to make up for any gap between the floor and your feet. Or you can lower the desktop to eliminate the need for a footrest. Another option is to use a desk with a keyboard tray that's lower than the regular work surface.

Built-In Display

Adjust the angle of the display to minimize glare and reflections from overhead lights and windows. Do not force the display if you meet resistance. The display is not designed to open past 135 degrees.

You can adjust the brightness of the screen when you take the computer from one work location to another, or if the lighting in your work area changes.

More information about ergonomics is available on the web: www.apple.com/about/ergonomics

Apple and the Environment

At Apple, we recognize our responsibility to minimize the environmental impacts of our operations and products.

For more information, go to www.apple.com/environment.

Learning More, Service, and Support

Your MacBook Air does not have any user-serviceable parts. If you need service, contact Apple or take your MacBook Air to an Apple Authorized Service Provider. You can find more information about your MacBook Air through Help Center, online resources, System Information, and Apple Hardware Test.

Help Center

You can often find answers to your questions, as well as instructions and troubleshooting information, in Help Center on your Mac. Click the Finder icon, click Help in the menu bar, and choose Help Center.

Online Resources

For online service and support information, go to www.apple.com/support and choose your country from the pop-up menu. You can search the AppleCare Knowledge Base, check for software updates, or get help from Apple's discussion forums.

System Information

To get information about your MacBook Air, use System Information. It shows you what hardware and software is installed, the serial number and operating system version, how much memory is installed, and more. To open System Information, choose Apple () > About This Mac from the menu bar and then click More Info.

Apple Hardware Test

You can use the Apple Hardware Test (AHT) application to help determine if there's a problem with one of the computer's components, such as the memory or processor.

To use Apple Hardware Test: Disconnect all external devices from your computer except the power adapter. Restart your computer and hold down the D key as it starts up. When the AHT chooser screen appears, select the language for your location. Press the Return key or click the right arrow button. When the AHT main screen appears (after about 45 seconds), follow the onscreen instructions. If AHT detects a problem, it displays an error code. Make a note of the error code before pursuing support options. If AHT doesn't detect a hardware failure, the problem might be software related.

AppleCare Service and Support

Your MacBook Air comes with 90 days of technical support and one year of hardware repair warranty coverage at an Apple Retail Store or an Apple-authorized repair center, such as an Apple Authorized Service Provider. You can extend your coverage by purchasing the AppleCare Protection Plan. For information, visit www.apple.com/support/products or visit the website address for your country listed later in this section.

If you need assistance, AppleCare telephone support representatives can help you with installing and opening applications, and troubleshooting. Call the support center number nearest you (the first 90 days are complimentary). Have the purchase date and your MacBook Air serial number ready when you call.

Your 90 days of complimentary telephone support begins on the date of purchase.

United States: 1-800-275-2273
www.apple.com/support

Australia: (61) 1-300-321-456
www.apple.com/au/support

Canada: 1-800-263-3394
(English) www.apple.com/ca/support
(French) www.apple.com/ca/fr/support

Ireland: (353) 1850 946 191
www.apple.com/ie/support

New Zealand: 00800-7666-7666
www.apple.com/nz/support

United Kingdom: (44) 0844 209 0611
www.apple.com/uk/support

Telephone numbers are subject to change, and local and national telephone rates may apply. A complete list is available on the web:
www.apple.com/support/contact/phone_contacts.html

Regulatory Compliance Information

FCC Compliance Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See instructions if interference to radio or television reception is suspected.

Radio and Television Interference

This computer equipment generates, uses, and can radiate radio-frequency energy. If it is not installed and used properly—that is, in strict accordance with Apple's instructions—it may cause interference with radio and television reception.

This equipment has been tested and found to comply with the limits for a Class B digital device in accordance with the specifications in Part 15 of FCC rules. These specifications are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation.

You can determine whether your computer system is causing interference by turning it off. If the interference stops, it was probably caused by the computer or one of the peripheral devices.

If your computer system does cause interference to radio or television reception, try to correct the interference by using one or more of the following measures:

- Turn the television or radio antenna until the interference stops.
- Move the computer to one side or the other of the television or radio.
- Move the computer farther away from the television or radio.
- Plug the computer into an outlet that is on a different circuit from the television or radio. (That is, make certain the computer and the television or radio are on circuits controlled by different circuit breakers or fuses.)

If necessary, consult an Apple Authorized Service Provider or Apple. See the service and support information that came with your Apple product. Or consult an experienced radio/television technician for additional suggestions.

Important: Changes or modifications to this product not authorized by Apple Inc. could void the EMC compliance and negate your authority to operate the product.

This product has demonstrated EMC compliance under conditions that included the use of compliant peripheral devices and shielded cables (including Ethernet network cables) between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of

causing interference to radios, television sets, and other electronic devices.

Responsible party (contact for FCC matters only):

Apple Inc. Corporate Compliance
1 Infinite Loop, MS 91-1EMC
Cupertino, CA 95014

Wireless Radio Use

This device is restricted to indoor use when operating in the 5.15 to 5.25 GHz frequency band.

Cet appareil doit être utilisé à l'intérieur.

この製品は、周波数帯域 5.18 – 5.32 GHz で動作しているときは、屋内においてのみ使用可能です。

Exposure to Radio Frequency Energy

The radiated output power of the wireless technology is below the FCC and EU radio frequency exposure limits. Nevertheless, it is advised to use the wireless equipment in such a manner that the potential for human contact during normal operation is minimized.

FCC Bluetooth® Wireless Compliance

The antenna used with this transmitter must not be collocated or operated in conjunction with any other antenna or transmitter subject to the conditions of the FCC Grant.

Canadian Compliance Statement

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme aux normes CNR exemptes de licence d'Industrie Canada. Le fonctionnement est soumis aux deux conditions suivantes : (1) cet appareil ne doit pas provoquer d'interférences et (2) cet appareil doit accepter toute interférence, y compris celles susceptibles de provoquer un fonctionnement non souhaité de l'appareil.

Bluetooth Industry Canada Statement

This Class B device meets all requirements of the Canadian interference-causing equipment regulations.

Cet appareil numérique de la Class B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

Industry Canada Statement

CAN ICES-3 (B)/NMB-3(B).

This device complies with RSS 210 of Industry Canada.

European Compliance Statement

This product complies with the requirements of European Directives 2006/95/EC, 2004/108/EC, and 1999/5/CE.

Europe–EU Declaration of Conformity



Български Apple Inc. декларира, че това MacBook Air е в съответствие със съществените изисквания и другите приложими правила на Директива 1999/5/EC.

Česky Společnost Apple Inc. tímto prohlašuje, že tento MacBook Air je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrnice 1999/5/ES.

Dansk Undertegnede Apple Inc. erklærer herved, at følgende udstyr MacBook Air overholder de væsentlige krav og øvrige relevante krav i direktiv 1999/5/EF.

Deutsch Hiermit erklärt Apple Inc., dass sich das MacBook Air in Übereinstimmung mit den grundlegenden Anforderungen und den übrigen einschlägigen Bestimmungen der Richtlinie 1999/5/EG befinden.

Eesti Käesolevaga kinnitab Apple Inc., et see MacBook Air vastab direktiivi 1999/5/EÜ põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.

English Hereby, Apple Inc. declares that this MacBook Air is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

Español Por medio de la presente Apple Inc. declara que este MacBook Air cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 1999/5/CE.

Ελληνικά Με την παρούσα, η Apple Inc. δηλώνει ότι αυτή η συσκευή MacBook Air συμμορφώνεται προς τις βασικές απαιτήσεις και τις λοιπές σχετικές διατάξεις της Οδηγίας 1999/5/ΕΚ.

Français Par la présente Apple Inc. déclare que l'appareil MacBook Air est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE.

Islenska Apple Inc. lýsir því hér með yfir að þetta tæki MacBook Air fullnægir lágmarkskröfum og öðrum viðeigandi ákvæðum Evróputilskipunar 1999/5/EC.

Italiano Con la presente Apple Inc. dichiara che questo dispositivo MacBook Air è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 1999/5/CE.

Latviski Ar šo Apple Inc. deklarē, ka MacBook Air ierice atbilst Direktīvas 1999/5/EK būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.

Lietuvių Šiuo „Apple Inc.“ deklaruojama, kad šis MacBook Air atitinka esminius reikalavimus ir kitas 1999/5/EB Direktyvos nuostatas.

Magyar Alulírott, Apple Inc. nyilatkozik, hogy a MacBook Air megfelel a vonatkozó alapvető követelményeknek és az 1999/5/EC irányelv egyéb előírásainak.

Malti Hawnhekk, Apple Inc., jiddikjara li dan MacBook Air jikkonforma mal-htigijiet essenzjali u ma provvedimenti oħrajn rilevanti li hemm fid-Direttiva 1999/5/EC.

Nederlands Hierbij verklaart Apple Inc. dat het toestel MacBook Air in overeenstemming is met de essentiële eisen en de andere bepalingen van richtlijn 1999/5/EG.

Norsk Apple Inc. erklærer herved at dette MacBook Air-apparatet er i samsvar med de grunnleggende kravene og øvrige relevante krav i EU-direktivet 1999/5/EF.

Polski Niniejszym Apple Inc. oświadczam, że ten MacBook Air są zgodne z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 1999/5/EC.

Português Apple Inc. declara que este dispositivo MacBook Air está em conformidade com os requisitos essenciais e outras disposições da Directiva 1999/5/CE.

Română Prin prezenta, Apple Inc. declară că acest aparat MacBook Air este în conformitate cu cerințele esențiale și cu celelalte prevederi relevante ale Directivei 1999/5/CE.

Slovensko Apple Inc. izjavlja, da je ta MacBook Air skladne z bistvenimi zahtevami in ostalimi ustreznimi določili direktive 1999/5/ES.

Slovensky Apple Inc. týmto vyhlasuje, že toto MacBook Air splňa základné požiadavky a všetky príslušné ustanovenia Smernice 1999/5/ES.

Suomi Apple Inc. vakuuttaa täten, että tämä MacBook Air tyyppinen laite on direktiivin 1999/5/EY oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.

Svenska Härmed intygar Apple Inc. att denna MacBook Air står i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 1999/5/EG.

A copy of the EU Declaration of Conformity is available at: www.apple.com/euro/compliance

This device can be used in the European Community.

European Community Restrictions

This device is restricted to indoor use in the 5150 to 5350 MHz frequency range.

Korea Warning Statements

대한민국 규정 및 준수

방통위고시에 따라 고지사항
해당 무선설비는 운용 중 전파혼신 가능성이
있으므로 인명안전과 관련된 서비스는 할 수 없음.

B급 기기(가정용 방송통신기자재)
이 기기는 가정용(B급) 전자파적합기기로서 주로
가정에서 사용하는 것을 목적으로 하며, 모든
지역에서 사용할 수 있습니다.

Singapore Wireless Certification

Complies with
IDA Standards
DB00063

Taiwan Wireless Statements

無線設備的警告聲明

經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前項合法通信指依電信法規定作業之無線電通信。低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

如有這 頻率:

於 5.25GHz 至 5.35GHz 區域內操作之
無線設備的警告聲明

工作頻率 5.250 ~ 5.350GHz 該頻段限於室內使用。

Taiwan Class B Statement

Class B 設備的警告聲明

Nil

警告

本電池如果更換不正確會有爆炸的危險
請依製造商說明書處理用過之電池

Japan VCCI Class B Statement

この装置は、クラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。取扱説明書に従って正しい取り扱いをして下さい。VCCI-B

本製品は、EMC準拠の周辺機器およびシステムコンポーネント間にシールドケーブル（イーサネットネットワークケーブルを含む）が使用されている状況で、EMCへの準拠が実証されています。ラジオ、テレビ、およびその他の電子機器への干渉が発生する可能性を低減するため、EMC準拠の周辺機器およびシステムコンポーネント間にシールドケーブルを使用することが重要です。

重要: Apple の許諾を得ることなく本製品に変更または変更を加えると、電磁両立性(EMC)および無線に準拠しなくなり、製品を操作するための許諾が取り消されるおそれがあります。

Russia, Kazakhstan, Belarus



External USB Modem Information

When connecting your MacBook Air to the phone line using an external USB modem, refer to the telecommunications agency information in the documentation that came with your modem.

ENERGY STAR® Compliance



As an ENERGY STAR® partner, Apple has determined that standard configurations of this product meet the ENERGY STAR® guidelines for energy efficiency. The ENERGY STAR® program is a partnership with electronic equipment manufacturers to promote energy-efficient products. Reducing energy consumption of products saves money and helps conserve valuable resources.

This computer is shipped with power management enabled with the computer set to sleep after 10 minutes of user inactivity. To wake your computer, click the mouse or trackpad button or press any key on the keyboard.

For more information about ENERGY STAR®, visit: www.energystar.gov

Disposal and Recycling Information



This symbol indicates that this product and/or battery should not be disposed of with household waste. When you decide to dispose of this product and/or its battery, do so in accordance with local environmental laws and guidelines.

For information about Apple's recycling program, recycling collection points, restricted substances and other environmental initiatives, visit www.apple.com/environment.

European Union—Disposal Information



The symbol above means that according to local laws and regulations your product and/or its battery should be disposed of separately from household waste. When this product reaches its end of life, take it to a collection point designated by local authorities. Some collection points accept products for free. The separate collection and recycling of your product and/or its battery at the time of disposal will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment.

Türkiye

Türkiye Cumhuriyeti: EEE Yönetmeliğine Uygundur

Brasil—Informações sobre descarte e reciclagem



O símbolo indica que este produto e/ou sua bateria não devem ser descartadas no lixo doméstico. Quando decidir descartar este produto e/ou sua bateria, faça-o de acordo com as leis e diretrizes ambientais locais. Para informações sobre substâncias de uso restrito, o programa de reciclagem da Apple, pontos de coleta e telefone de informações, visite www.apple.com/br/environment.

Battery Disposal Information

Dispose of batteries according to your local environmental laws and guidelines.

台灣



廢電池請回收

China Battery Statement

警告：不要刺破或焚烧。该电池不含水银。

Taiwan Battery Statement

警告：請勿戳刺或焚燒。此電池不含汞。

Battery Replacement

The rechargeable battery should be replaced only by Apple or an Apple Authorized Service Provider. For more information about battery replacement services, go to www.apple.com/batteries/replacements.html.

Battery Charger Efficiency



中国

有毒或 有害物质	零部件				
	电路板	显示屏	电池组	附件	电源 适配器
铅 (Pb)	X	X	X	X	X
汞 (Hg)	0	0	0	0	0
镉 (Cd)	0	0	0	0	0
六价铬 (Cr, VI)	0	0	0	0	0
多溴联苯 (PBB)	0	0	0	0	0
多溴二苯醚 (PBDE)	0	0	0	0	0

0: 表示该有毒有害物质在该部件所有均质材料中的含量均在 GB/T 26572-2011 规定的限量要求以下。

X: 表示该有毒有害物质至少在该部件的某一均质材料中的含量超出 GB/T 26572-2011 规定的限量要求。

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Use of MacBook Air constitutes acceptance of the Apple and third-party software license terms found at www.apple.com/legal/sla

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