Hello Google Dialogflow CX and Vertex AI Agents Customer,

We are writing to remind you about the upcoming changes to **Dialogflow CX and Vertex AI Agents** and the migration of generative features to the gemini-1.0-pro-001 model.

We've provided additional information below outlining the details of these changes, their impact on your existing agents, and the action items for you.

What you need to know

Effective **June 15, 2024**, the following [Dialogflow CX generative features](#) will be upgraded from code-bison@001, text-bison@001 and text-bison@001 fine-tuned options to the gemini-1.0-pro-001 model:

- **Vertex AI agent apps**
- **Data store agents (also known as Chat agents)**
- **Generators**
- **Generative fallback**

End of support for Vertex AI's text-bison@001 **and** code-bison@001 **for agents**

Vertex AI will [no longer support the text-bison@001 or code-bison@001 model after July 2024](#). As a result, we are discontinuing the use of the these models and also the text-bison@001 fine-tuned options for agents effective **June 15, 2024**.

Please note that agents using the text-bison@002 model will continue to work after **June 15, 2024**.

Impact on Dialogflow CX and Vertex AI agents functionality

This Language Learning Model (LLM) change will affect Dialogflow CX and Vertex AI agents that currently utilize any of the features mentioned above. The upgrade to gemini-1.0-pro-001 is expected to improve agent quality.

After the upgrade on **June 15, 2024**, gemini-1.0-pro-001 will be automatically selected in the console if you had previously explicitly selected code-bison@001, text-bison@001 or text-bison@001 fine-tuned options.

What you need to do

Please pursue one of the following options.

Option 1: Early upgrade to gemini-1.0-pro-001 (Recommended)

Upgrade your agents that use Vertex AI agent apps, Data store agents, and Generators to gemini-1.0-pro-001 before **June 15, 2024**. We recommend early migration to allow enough time for testing and to ensure that your solution works as intended.

Follow the instructions in the table below to upgrade your agents.

Feature	Navigate to	Action

Vertex AI Agents	Agents Console > Settings > [GenAI](#)	Update your Generative model selection to use gemini-1.0-pro-001 or one of the other available models.
Generative and Data store agents in Dialogflow CX	Dialogflow CX > Agent settings > [Generative AI settings](#)	
Generators in Dialogflow CX	Dialogflow CX > Manage > [Generators](#)	

Note: Early migration is not available for the Generative Fallback feature, which will automatically switch to gemini-1.0-pro-001 on **June 15, 2024**.

Option 2: Wait for auto migration

If you choose not to upgrade early, features using code-bison@001, text-bison@001 or text-bison@001 fine-tuned options will be automatically upgraded to gemini-1.0-pro-001 on **June 15, 2024**.

We're here to help

We know this change may take some planning, and we're committed to supporting you during this transition. If you have any questions or require assistance, please contact [Google Cloud support](#).

Thanks for choosing Google Dialogflow and Vertex AI Agents.

— The Google Dialogflow Team