Hello Google Dialogflow Customer,

We're writing to remind you that to improve location availability and data residency, we're updating [Dialogflow ES](#) and [CX](#) endpoints. The **us-dialogflow.googleapis.com** endpoint and **locations/us** resource location, which served as aliases for global resources, will be discontinued on **May 21, 2024**. We have changed the date to update resource locations and endpoints from **April 16, 2024** to **May 21, 2024** to provide you with additional time.

Note: Please ignore the details below if you do not use the "location/us" resource location identifier or the `us-dialogflow.googleapis.com` endpoint for your Dialogflow ES or CX agents.

What you need to know

To ensure continued functionality, please follow these steps:

- **Change Resource Location:** Update all instances of 'locations/us' to 'locations/global'.
- **Update Endpoint:** Direct your queries to `dialogflow.googleapis.com`.

If you do not make these changes, you will receive a '400 (invalidargumenterror)' message.

Dialogflow CX Examples

Currently, the same global Dialogflow CX v3 resource is available through the following resource URLs:

- `https://`**`dialogflow`**`.googleapis.com/v3/projects/PROJECT/locations/`**`global`**`/agents/AGENT`
- `https://`**`dialogflow`**`.googleapis.com/v3/projects/PROJECT/locations/`**`us`**`/agents/AGENT`
- `https://`**`us-dialogflow`**`.googleapis.com/v3/projects/PROJECT/locations/`**`global`**`/agents/AGENT`
- `https://`**`us-dialogflow`**`.googleapis.com/v3/projects/PROJECT/locations/`**`us`**`/agents/AGENT`

Ensure the location retirement doesn't affect your Dialogflow CX agents by using the following URL before **May 21, 2024**:

- `https://`**`dialogflow`**`.googleapis.com/v3/projects/PROJECT/locations/`**`global`**`/agents/AGENT`

The change equally applies to Dialogflow CX `v3beta1` resources.

Dialogflow ES Examples

Currently, the same global Dialogflow ES v2 resource is available through the following resource URLs:

- `https://`**`dialogflow`**`.googleapis.com/v2/projects/PROJECT/locations/`**`global`**`/agents/`
- `https://`**`dialogflow`**`.googleapis.com/v2/projects/PROJECT/locations/`**`us`**`/agents/`
- `https://`**`us-dialogflow`**`.googleapis.com/v2/projects/PROJECT/locations/`**`global`**`/agents/`
- `https://`**`us-dialogflow`**`.googleapis.com/v2/projects/PROJECT/locations/`**`us`**`/agents/`

Ensure the location retirement doesn't affect your Dialogflow ES agents by using the following URL before **May 21, 2024**:

- `https://`**`dialogflow`**`.googleapis.com/v2/projects/PROJECT/locations/`**`global`**`/agents/`

The change equally applies to Dialogflow ES `v2beta1` resources.

What you need to do

- If you are currently using the `us-dialogflow.googleapis.com` endpoint, you need to replace it with `dialogflow.googleapis.com`.
- If you are currently using the "locations/us" resource location identifier through endpoints, you will need to replace it with "locations/global".

Alternatively, if you would like to store your data and serve your agent from a region other than global, complete the following steps before **May 21, 2024**:

1. [Export](#) your agent.
2. Create a new agent in any one of [regions other than global](#).
3. [Restore](#) your agent.
4. Ensure that access to your agent uses the new region in your Dialogflow [ES](#) or [CX](#) API requests.

We're here to help

We understand these changes may take some time. If you have any questions, require assistance, or you feel you cannot meet the timeline, please [contact Google Cloud support](#).

Thanks for choosing Dialogflow.

—The Google Dialogflow Team