SuperOffice AS

What's new in SuperOffice 8.5 R17

Summary of Highlights

SuperOffice 8.5 – is the last version of the SuperOffice CRM platform where the Windows client is supported.

New functions in the sub release of 8.5 R17 are added to this document:

Contents

Sales Web client / Service client

OAuth – Open Authorization for Inbox / Open Authorization for Mail boxes

Due to the announcement that Microsoft will stop supporting Basic Authentication against Office 365 email services by October 2020, there is implemented a new login solution for Inbox login.

To be able to log into the Inbox and set up the Service mail boxes, the OAuth 2.0 is used, to support IMAP and SMTP AUTH protocols in Exchange Online.

Read more about the Microsoft announcement and the OAuth 2.0:

- https://developer.microsoft.com/en-us/office/blogs/end-of-support-for-basic-authentication-access-to-exchange-online-apis-for-office-365-customers/
- https://techcommunity.microsoft.com/t5/exchange-team-blog/announcing-oauth-2-0-support-for-imap-and-smtp-auth-protocols-in/ba-p/1330432

Sales Windows client

A lot of house cleaning has been done on the Windows client since the last release 8.5 R16, and a technical backlog for stuff under the hood. Most of these fixes is not visible, but it is some visual changes for the better.

Appointment – Configure the Participant section of Description tab
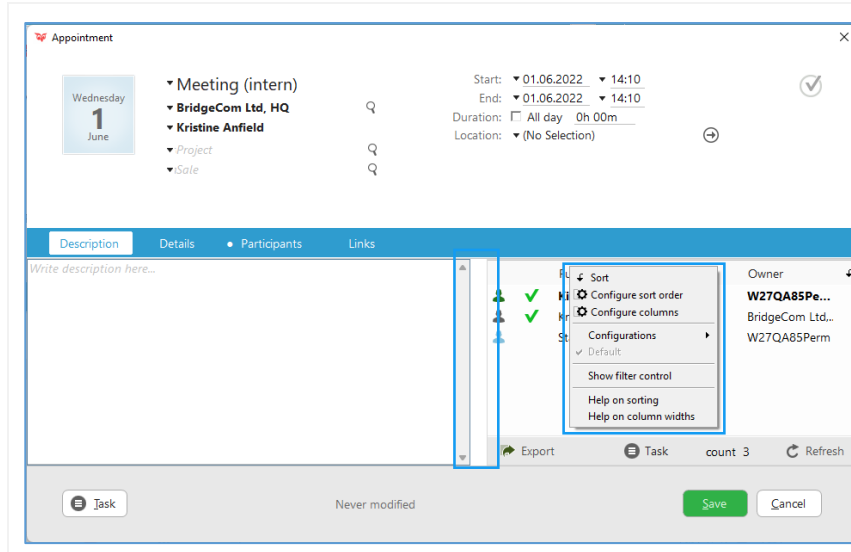
When you add participant to an appointment, you get a splitter between the description field and the participant list. You also have the possibility to configure the columns on the participant column.

To add new and delete participants you have to go to the Participants

Appointment – Shows linked project guide
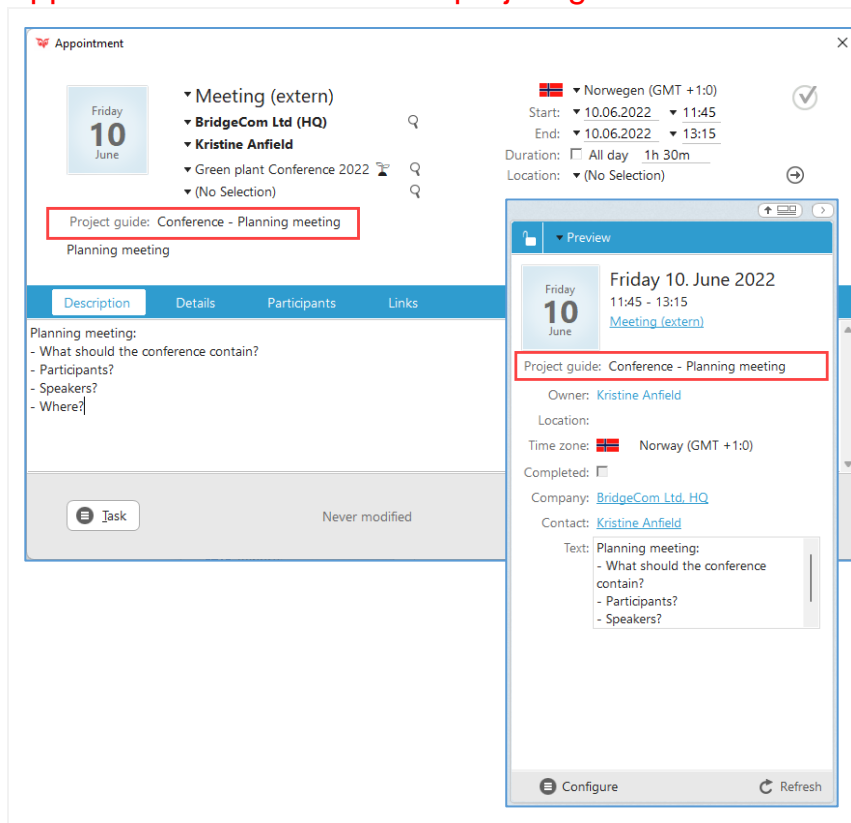
When working in your **Diary** you sometimes come across appointments that are linked to either project guide or sale guide.

With the field **Project guide** or **Sale guide**, you get a quick overview that this appointment is linked to a project.

And when you set the appointment to completed, the **next** dialog (create new appoointment or move to new status/stage) that often opens does not come as a surprise.

Mini panel/Side panel – Preview of Appointment shows the Next milestone date with link
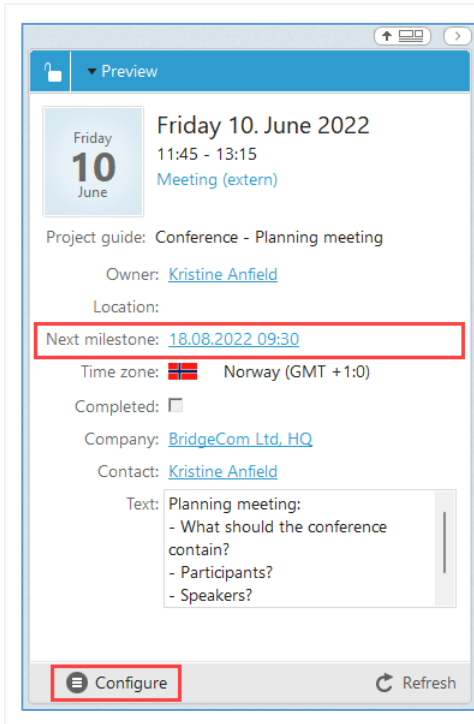
The preview in **Side panel/Mini panel** is very usefull to give more details to an archive or the Diary when selecting different entities to show.

On the **Appointment** preview you can configure to show the **Next milestone** field. Very useful when the appointment are linked to a project guide. You know when the next milestone are and you can click the **link** to open the next milestone appintment.

Time zone – Guide for Sales and Project and preview on side panel show your own time zone
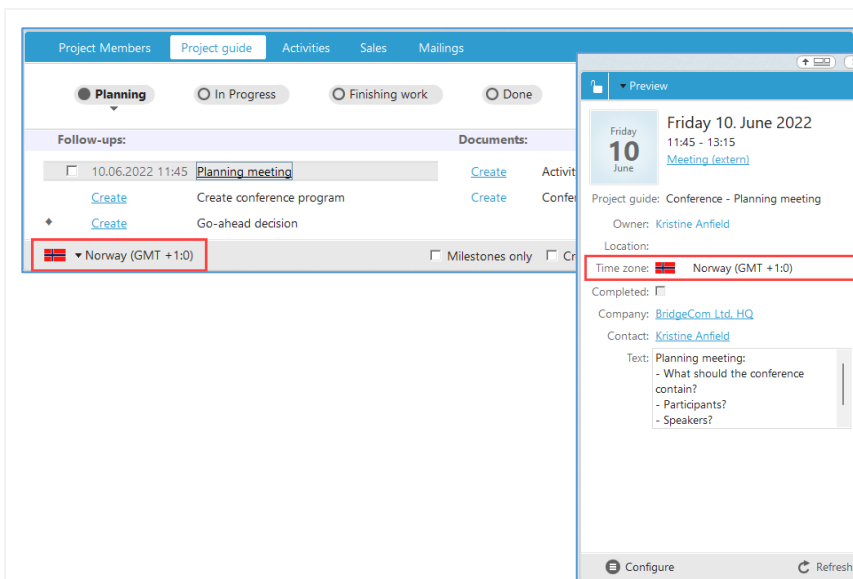
When a customer use time zone and have several locations over the world, it's cruizial to see the actual **time zone** on the different appointments through out.

The time zone field shows in the **Project guide** and **Sale guide**.

You can also **configure** the Preview or Appointment mini panel to show the Time zone field.
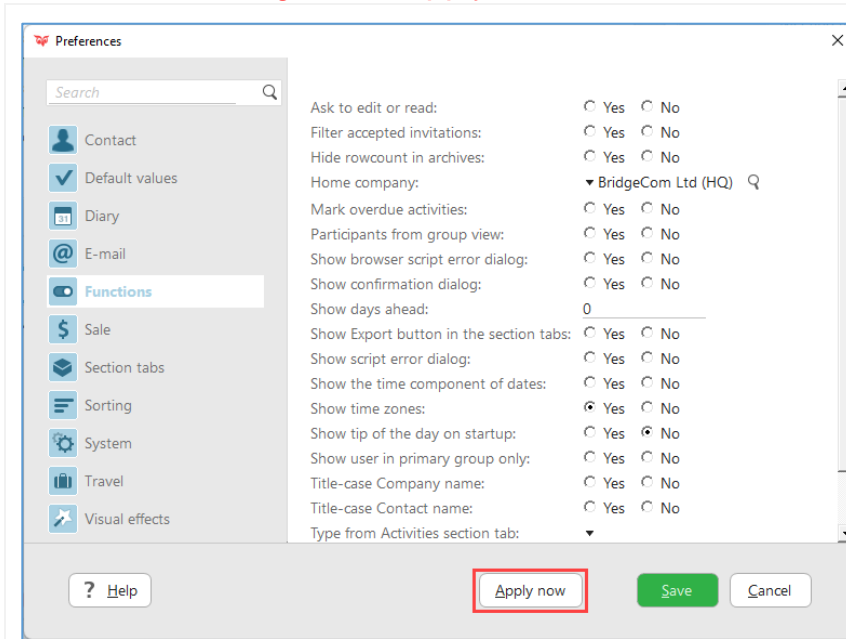
Time zone – Configure the Activities archive to show Time zone as a column

When customers use time zone active, it's neat to show the information whenever you need it.

Configure your **activities** archive to show **Time zone**, and you get a good overview to where and when the meeting are taking place.

Preferences dialog – with Apply now button

When you are have done some changes to the preferences, wants to save the changes, but there are a few more preferences you want to check out, it's nice to have an **Apply now** button do just that. Clicking the **Apply now** button make you able to save the changes without closing the **Preference** dialog.

Add to… dialogue – A find button when adding members to Project and Sale
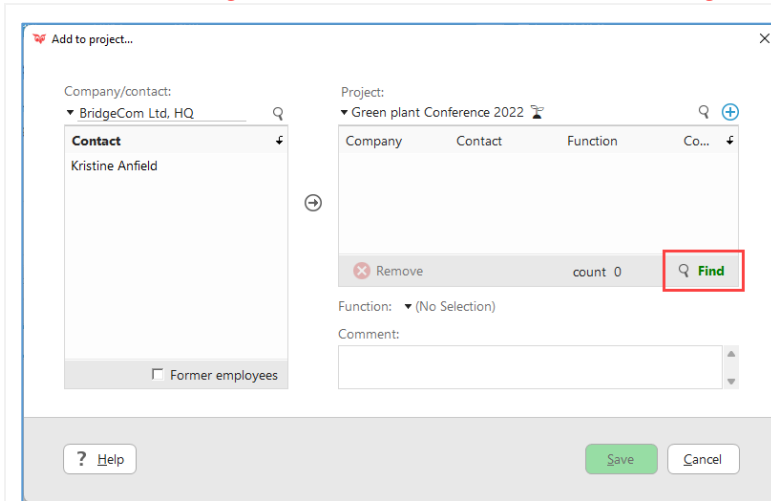
In all contact archives you have a possibility to use the context menu (right click) to select **Add to sale**, **Add to project** and **Add to selection**.

To find the exact sale, project or selection you want to add the members to, just use the **Find** button in the archive in the right section of the dialog.

Release notes

ID	Work Item Type	Title	State
11378	User Story	Investigate issues related to xsrf-token: user getting logged out and empty data in tabs	Closed
12045	User Story	Update curl-ca-bundle.crt file used by LibCurl	Closed
27882	Bug	8.5 issue: TFS 78786 - 8.5 Onsite installers needs update with new code signing certificate	Closed
29021	Bug	8.5 R17 Bulk update: missing logs after performing update	Closed
8548	Bug	Wish: Language of automatically sent confirmation e-mail to be the language of the newly entered contact person instead of the associate`s preferred language	Closed
10114	Bug	HtmlPage_spotlight - Issues with preference "New window when adding a message to a request" and latest chromium (M88)	Closed
10141	Bug	HtmlAnchorLine - Issues with preference "New window when adding a message to a request" and latest chromium (M88)	Closed
10299	Bug	Issues with preference "New window when adding a message to a request" and latest chromium (M88)	Closed
10842	Bug	HtmlEditEntityMenu - Issues with preference "New window when adding a message to a request" and latest chromium (M88)	Closed
27124	Bug	8.5 - After saving default value preferences, appointments invisible both in the main and the minicard diaries in SO WIN 8.5 R16	Closed
29778	User Story	8.5 R17	Bulk update – Disconnect ERP sync can be crippled/hidden	Closed

ID	Severity	State	Title	Client	Fixed in	Item Type
65466	2 - High	Closed	After minimizing SO WIN, and clicking on its icon from task bar, SO WIN application does not open from the first attempt	Win	SuperOffice 8.5 - R17	Bug
77491	4 - Low	Closed	Booking - Assingto used more than once in same edit job causes a mess in the participants list.	Win	SuperOffice 8.5 - R17	Bug
77773	2 - High	Closed	Side card collapse - does not draw the lines correct below the main card, right side	Win	SuperOffice 8.5 - R17	Bug
77775	4 - Low	Closed	Appointment & Documenet dialogs - Sale and Project fields are slightly misaligned with the Company and Person fields + missing inline labels	Win	SuperOffice 8.5 - R17	Bug
77781		Closed	Bulkupdate Tickets - should be behind a Feature Toggle	Win	SuperOffice 8.5 - R17	User Story
77790	2 - High	Closed	Bulkupdate - UDef Decimal field loses the decimal places after a save.	Win	SuperOffice 8.5 - R17	Bug
77791	3 - Medium	Closed	More cards, UDef decimal field is stuck using 2 decimal places instead of following your system setting	Win	SuperOffice 8.5 - R17	Bug
77962		Closed	Ticket mini card: Add list control for Tags as configurable field	Win	SuperOffice 8.5 - R17	User Story
78014		Closed	Ticket provider: Add column for Tags	NetServer	SuperOffice 8.5 - R17	User Story
78130	2 - High	Closed	Bulkupdate: Remove Activity Link of type URl does not work.	NetServer	SuperOffice 8.5 - R17	Bug
78782	0 - Teststopper	Closed	Assign a Booking to an associate that is not a participants -> Loops forever	Win	SuperOffice 8.5 - R17	Bug
78784	4 - Low	Closed	COM: Set Notepad page -> Kaboom!	Win	SuperOffice 8.5 - R17	Bug
78790	2 - High	Closed	Bulk Update -> Remove Activity link -> Does not remove activity links of all appointment selected	Win	SuperOffice 8.5 - R17	Bug
78812	3 - Medium	Closed	8.5 R17 | Ribbon Archive to Superoffice can re-open an existing older file name	Win	SuperOffice 8.5 - R17	Bug