

PRIVACY STATEMENT

This privacy policy (“**Policy**”) has been compiled to serve Users / Community Partners who access, view or use the App (“**App**”) that is owned and operated by..... In this Policy, use of the terms “we”, “us” and “our” refers to

We respect your privacy and we are committed to protecting your personal information. We maintain consistently high levels of best practices in our processing of your personal information and comply with all applicable laws.

This Policy governs the access, collection, usage, handling, storage and disclosure of your personal information during the course of your usage of the App. It also describes the choices available to you regarding our use and processing of your personal information and how you can access and update this information on the App. This Policy is intended to assist you in making informed decisions about your personal information when using the App. Please take a few moments to read and understand the Policy.

Personal information means any information that relates to a natural person, which, either directly or indirectly, in combination with other information available or likely to be available with a body corporate, is capable of identifying such person. This means that personal information can be used on its own or with other information to identify, contact, or locate a single person, or to identify an individual.

By accessing and using the App, you accept the terms of, and are bound by this Policy; and consent to our collection, use, handling, storage and disclosure of your personal information as described in this Policy. This Policy may be updated from time to time and we will notify you of any changes to our Policy by posting the new privacy policy here. You are advised to consult this Policy regularly for any changes, as your continued access and use of the App shall be deemed to be your approval and acceptance of all changes to this Policy.

❖ **What personal information do we collect and how we use it?**

- (a) User provided information - We collect and maintain the personal information that you voluntarily enter through the online form published on the App, when you accept the Terms of Use of the App, participate in surveys, contact us for help, or otherwise enter information on the App during its use. When entering information on the App, as appropriate, you may be asked to enter your name, age, sex, demographic information, email address, mailing address, phone number, username, identification proof in the form of KYC documents including Aadhar, PAN card, Passport details, driving license related information or other details, for us to register you on the App, help you with your experience of the App, to improve the App, and to contact you and respond to your information requests. Such personal information will be used by us for our internal business purposes and analysis, including administering your account, registering and providing you access to the App, rendering services to you, responding to your queries, fulfilling your relevant requests and to share relevant property listings with you.

By voluntarily providing us with your personal information for the purpose as set out above, you are consenting to our collection, use, handling, processing and disclosure of it in accordance with this Policy.

- (b) Other Information – We may also collect certain other information, such as device ID, device make/model, IP address, geographical location (when enabled), browser type, operating system, page views, website navigation, timing and frequency of use of the App, marketing preferences, name of your wireless carrier, other data relating to malfunctions when you use the App. We use this information purely for analytics and research purposes and to ensure the security of our App. The App may store such information itself or such information may be included in databases owned and maintained by our affiliates, agents or service providers. The App may use such information and pool it with other information to track, for example, the number of transactions that are effected through the App, the number of messages you send and receive, the total number of Users of the App, the domain names of our visitors' Internet service providers, and how our Users use and interact with the App. Also, in an ongoing effort to

better understand and serve the Users of the App, the App may conduct research on its customer demographics, interests and behaviour based on the personal information and other information provided to us. This research may be compiled and analysed on an aggregate basis. App may share such aggregate data with its affiliates, agents and business partners, but this type of aggregate information does not identify you personally. App may also disclose aggregated user statistics in order to describe our services to current and prospective business partners and to other third parties for other lawful purposes.

- (c) Cookies - Cookies are small files transferred to the hard drive of your device that enable us to recognize your browser and capture and remember certain information. They are also used to help us understand your preferences based on previous or current activity on the App, which allows us to improve the content on the App. We also use cookies to help us compile aggregate and anonymized data about the traffic on the App so that we can offer better experiences and tools in the future.
- (d) If you would like us to amend, update or delete any personal information provided by you and as detailed in (a), (b) and (c) above, or want us to provide you a copy of your personal information available with us, you may write to us at demo@demo.com. You may also choose to either not provide us with your personal information or once provided, at any point in time, withdraw the consent initially provided for collection, usage, processing, handling and disclosure of your personal information. In the event you choose not to provide us with your consent or withdraw the consent earlier provided, may, in its sole discretion decide to terminate your access to and use of the App and de-register you from the App.

❖ **Retention of your personal information**

- (a) Your personal information shall not be retained for longer than is necessary for the purposes for which we collect them, unless otherwise required for the purposes of fulfilling any legal obligation. If you do not wish to share your personal information, please do not access, use or view our App, as some of the personal information is collected automatically upon your visit to the App.
- (b) You also have right to request us to update, amend, correct, complete or delete your personal information retained by us, through email.

❖ **How do we protect your information**

- (a) We take the safety of your personal information and its confidentiality very seriously and we provide and implement reasonable security practices (commensurate to the sensitivity of the personal information being handled) to protect your information. We implement a variety of security measures when a user enters, submits, or accesses their information to maintain the safety of your personal information.
- (b) The App is scanned on a regular basis for any known vulnerabilities in order to make your use as safe as possible.
- (c) Your personal information is contained behind secured networks and is only accessible by a limited number of persons.
- (d) Please be aware that, although we endeavour to provide reasonable security for your personal information, no security system can prevent all potential security breaches.
- (e) We endeavour to ensure to the best of our ability that all third party service providers whose services which we may use, maintain security standards that are equivalent to our security standards and commensurate with market practices, in the context of the sensitivity of your sensitive personal data or information being stored or handled.

❖ **Disclosures to third parties**

- (a) The App uses the personal information you provide in a manner that is consistent with this Policy. If you provide us your personal information for a certain purpose, we will limit the use of

the personal information so provided for the purpose for which it was provided. For instance, if you contact us by email or other messaging means, we will use the personal information you provide to answer your question or resolve your problem, or if you confirm a transaction using the App, we will use the financial data you provide to consummate the transaction. Also, if you provide personal information in order to obtain access to the App, we will use your personal information to provide you with access to such services and to monitor your use of such services.

- (b) We do not sell, trade, publish or otherwise transfer your personal information to outside parties, unless we provide you with advance notice and obtain your prior consent to do so.
- (c) This does not include our trusted service providers or group companies, including without limitation, our hosting partners and third party vendors and other parties who assist us in operating the App, conducting our business and Program, or serving our Users so long as they agree to keep this information confidential, do not have any independent use of the information we disclose to them, and remain responsible for the protection of your personal information. You hereby give us your consent to transfer your personal information to such third parties as listed here.
- (d) We may disclose your personal information if required to do so by law or if in good faith believes that such disclosure is reasonably necessary to respond to subpoenas, court orders, or other legal processes. may also disclose the User's personal information to government authorities, third party rights owners, or other third parties if it believes that such disclosure is reasonably necessary to enforce the Terms of Service; respond to claims that an advertisement, posting or other content violates any law or the rights of a third party; or protect the rights, property or personal safety of its users, or the general public.
- (e) We may also release certain limited information when its release is required to investigate fraud or other illegal activities, and respond to a government request.
- (f) We may, however, disclose aggregated user statistics or other information that is incapable of identifying any individual subscriber in order to describe, market or advertise our App or Program to other third parties for other lawful purposes.

❖ **Links to other websites**

The App may include links to other websites whose privacy practices may differ from ours. If you submit your personal information to any of those sites, your information will be governed by their privacy statements. We encourage you to read the privacy statement of any website you visit as we do not monitor, control, or endorse the privacy practices of any third parties.

❖ **Exclusions**

This Policy does not apply to any personal information collected other than by the App. This Policy shall not apply to any unsolicited information you provide to through the App or through any other means. This includes, but is not limited to, information posted to any public areas of the App etc. All unsolicited information shall be deemed to be non-confidential and App shall be free to reproduce, use, disclose, distribute and exploit such unsolicited information without limitation or attribution.

❖ **Contacting Us**

To keep your personal information accurate, current, and complete, you may login to your member profile and edit the details, or contact us as specified below. We may take reasonable steps upon any requests made by you to update or correct personal information in our possession that you have previously submitted via the App. Please also feel free to contact us if you have any questions about App's Policy or the information practices of App. You may contact us as follows: cp. demo@demo.com.

❖ **Who is the Grievance Officer?**

If you wish to report a security breach, have a problem that you are unable to resolve or otherwise require any other assistance in respect of the App and this Policy, you may contact our Grievance Officer at the email provided below:

E-mail: demo@demo.com

..... is committed to the privacy, safety and security of our customers. If you discover potential security vulnerability, we would appreciate it if you could report it to us in a responsible manner. We will respond to you as soon as possible. Publicly disclosing a potential vulnerability could put the wider community at risk, and therefore we encourage you to come to us first. We'll keep you informed as we move forward with our investigations.