



# Machine Dossier Privacy Policy

Protecting your private information is our priority. This Statement of Privacy applies to SEC of America, Inc., dba Shinkawa Electric Co., Ltd. ("the Company", "SECA", "SEC", "we", "us") and <https://machinedossier.net> and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to the Company include <https://machinedossier.net>. The Company website, or web service called Machine Dossier ("MD," "MD Service", or the "Service", is a machine information and reliability web service. By using the Service, you consent to the data practices described in this statement.

## Collection of your Personal Information

The Company may collect personally identifiable information, such as your name. If you purchase the Company's products and services, we may collect billing and credit card information. This information is used to complete the purchase transaction. We may gather additional personal or non-personal information in the future.

Information about your computer hardware and software may be automatically collected by the Company. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Service.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through the Company's public message boards, this information may be collected and used by others.

The Company encourages you to review the privacy statements of websites you choose to visit based on information or recommendations from other users of the Service so that you can understand how those websites collect, use, and share your information. The Company is not responsible for the privacy statements or other content on websites outside of the Service.

## Use of your Personal Information

The Company collects and uses your personal information to operate its Service and deliver the services you have requested.

The Company may also use your personally identifiable information to inform you of other products or services available from the Company and its affiliates. The Company may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

The Company does not sell, rent, or lease its customer lists to third parties.

The Company may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to the Company, and they are required to maintain the confidentiality of your information.

The Company may keep track of the pages and features our users visit within the Service, in order to determine what Company services are most highly used and for optimizing the user experience. This data is used to deliver optimal content and user experience within the Service.

The Company will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on the Company or the Service; (b) protect and defend the rights or property of the Company; and, (c) act under exigent circumstances to protect the personal safety of users of the Company, or the public.

## Use of Cookies

The Service may use «cookies» to help you personalize your user experience. A cookie is a text file that is placed on your hard disk by a server. Cookies cannot be used to run programs or deliver viruses to your computer.

Cookies are uniquely assigned to you and can only be read by a web server in the domain that issued the cookie to you. One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the web server that you have returned to a specific page. For example, if you personalize Company pages, or register with the Company Service or services, a cookie helps the Service to recall your specific information on current or subsequent Service sessions. You can accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Service as designed.

## Security of your Personal Information

The Company secures your personal information from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other websites, it is protected with encryption, such as the Secure Sockets Layer (SSL) protocol.

## Children Under Thirteen

The Company does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

## Changes to this Statement

The Company will occasionally update this Statement of Privacy to reflect company and customer feedback. The Company encourages you to periodically review this Statement to be informed of how the Company is protecting your information.

## Opt-Out & Unsubscribe

We respect your privacy and give you an opportunity to opt-out of receiving announcements of certain information. Please contact us with the Contact Information below.

## Contact Information

The Company welcomes your questions or comments regarding this Statement of Privacy. Also, users may opt-out of receiving any or all communications from the Company by contacting us here:

### For users outside Japan:

Email: [mdsupport@sec-america.com](mailto:mdsupport@sec-america.com)  
Phone: (+1) 866.605.2245 (Japanese also available)  
Office: 5001 South Miami BLVD, Suite 208, Durham, NC 27703, U.S.A.  
Web site: <https://shinkawasolutions.com/>

### For users in Japan

Email: [md-support@shinkawa.co.jp](mailto:md-support@shinkawa.co.jp)  
Phone: (+81) 3-3263-4411  
Office: 3F, Shin-Kojimachi Bldg., 4-3-3 Kojimachi, Chiyoda-ku, Tokyo, Japan 102-0083  
ST 製品事業本部  
Web site: <http://www.shinkawa.co.jp/>

Effective as of April 22, 2019