

PRIVACY POLICY

Introduction

Your privacy is essential to us. Here at Medine Limited, Property Cluster (Hereinafter “Medine Property”, “us”, “we”, or “our”), we believe privacy is a top priority. We know that you care how information about you is used and shared. Thus, we provide this Privacy Policy to summarise our policies and procedures regarding how we collect and use that information. This serves as a guide in making an informed choice in sharing your information with us. By visiting this website, you agree and accept the terms of this Privacy Policy.

1. Scope

This Privacy Policy applies only to this website and other pages where this policy appears. This describes and explains how we take care of and use any personal information you share with us. By accessing this website, you accept this Privacy Policy, and consent to our collection, storage, use and disclosure of your personal information as described in this Privacy Policy.

By accessing the website, you acknowledge and confirm that you are of legal age to do so in your country of residence or that you are doing so with consent and/or under the supervision of your legal guardian.

2. What information do we collect?

We collect information from you when, where applicable, you register on our site, subscribe to our newsletter, respond to a survey or fill out a form.

When registering on our site, or completing a Contact Form, you may be asked to enter your: name, e-mail address, mailing address, phone number, mobile number, or other information as appropriate. You may, however, visit our site anonymously.

3. What do we use your information for?

Any of the information we collect from you may be used in one of the following ways:

To personalise your experience
(your information helps us to better respond to your individual needs)

To improve our website
(we continually strive to improve our website offerings based on the information and feedback we receive from you)

To improve customer service
(your information helps us to more effectively respond to your customer service requests and support needs)

To administer a survey or other site feature

To send periodic emails

Any personal data collected shall solely be used for the purposes it was intended for as per the above examples. Should Medine Property require the use of the collected data for another purpose, you shall be notified and means to consent to that use shall be required from you.

The email address you provide may be used to send you information and updates pertaining to your request, in addition to receiving occasional company news, updates, related product or service information, etc. However, it may be possible that Medine Property wishes to transmit your personal data to its affiliated or related companies within its group of companies (Medine Group of Companies) in order to offer and market to you its other goods and services.

Please note that all personal information communicated to us by you may be held for notification of future projects of the Medine Group of companies, after which it will be deleted, in accordance with the Data Protection Act, unless you request such personal data to be removed beforehand [See our **Access to your personal data section** below]

4. How do we protect your information?

We implement a variety of security measures to maintain the safety of your personal information when you enter, submit, or access your personal information.

5. Do we use cookies?

Yes (Cookies are small files that a site or its service provider transfers to your computer's hard drive through your Web browser (if you allow) that enables the site or service providers' systems to recognise your browser and capture and remember certain information.

We use cookies to compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future. We may contract with third-party service providers to assist us in better understanding our site visitors. These service providers are not permitted to use the information collected on our behalf except to help us conduct and improve our business.

6. Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect our rights or rights of others, property, or safety.

7. Confidentiality and Security

Information which you might or might be able to transmit to Medine Property, through its website, is not done through a secure transmission.

Medine Property has implemented security policies, rules and technical measures to protect the personal data which it holds and controls, from:

- Unauthorised access
- Improper use or disclosure
- Unauthorised modification
- Unlawful destruction or accidental loss

All employees of Medine Property as well as its affiliated data processors, who have access to and are associated with the processing of personal data, are under a legal obligation to respect the confidentiality of the personal data of visitors to the Website, in accordance with the Data Protection Act 2004.

No disclosure of your personal information will be made to any Governmental organisation or authorities unless procedures listed in the Data Protection Act 2004 have been followed or if required by Law or other Regulations.

8. Access to your personal data

To enquire whether Medine Property holds your personal data, please email Medine Property on propertysales@medine.com

Upon receiving your email, Medine Property may require proof of your identity before considering your request. Once those requirements are met, Medine Property will provide you with a copy of the personal data held for you, normally within 28 days and without any charge.

Medine Property will provide you, where appropriate, the opportunity to rectify and amend any data which we hold and which you find inaccurate.

In accordance with the section 43 of the Data Protection Act 2004, Medine Property reserves the right to refuse access to your personal data and will provide reasons for its refusal; namely that we are not satisfied as to the identity of the person wishing to access such data.

Should you wish to remove or re-register any of your information which may be held by Medine Property before any deletion period, please contact us. Please note that we aim to deal with your enquiries within 28 days from receiving your query.

9. Third party links

Occasionally, at our discretion, we may include or offer third party products or services on our website. However links to these third party websites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

10. Privacy of Children

Medine Property does not knowingly collect personal data from children.

11. Online Privacy Policy Only

This online privacy policy applies only to information collected through our website and not to information collected offline.

12. Terms and Conditions

Please also visit our Terms and Conditions section establishing the use, disclaimers, and limitations of liability governing the use of our website at:

<http://medineproperty.com/disclaimer.html>

13. Legal Framework

This Privacy Statement is regulated by the Laws of the Republic of Mauritius, including The Data Protection Act 2004 and The Computer Misuse and Cybercrime Act 2003 as well as any other relevant legislation and Regulation.

14. Changes to our Privacy Policy

If we decide to change our privacy policy, we will post those changes on this page

Contact Us

If there are any questions regarding this privacy policy you may contact us through the information below;

Medine Limited – Property Cluster

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Riviere Noire Road,

Unicity 90203, Mauritius

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Fax : (230) 452 9025

Email : propertysales@medine.com