

Setting Card Control on the FAB Mobile app

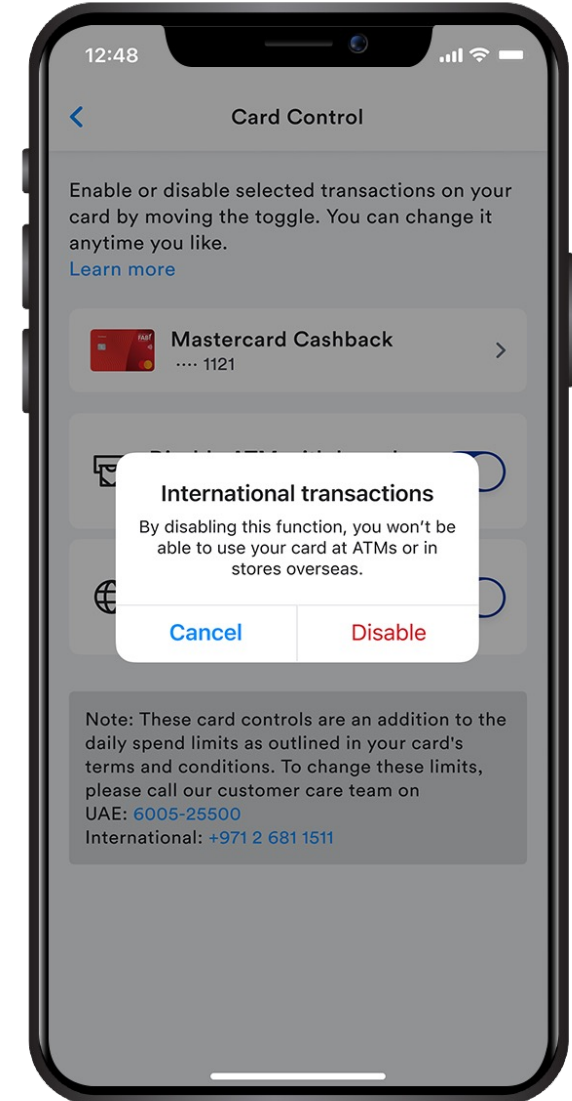
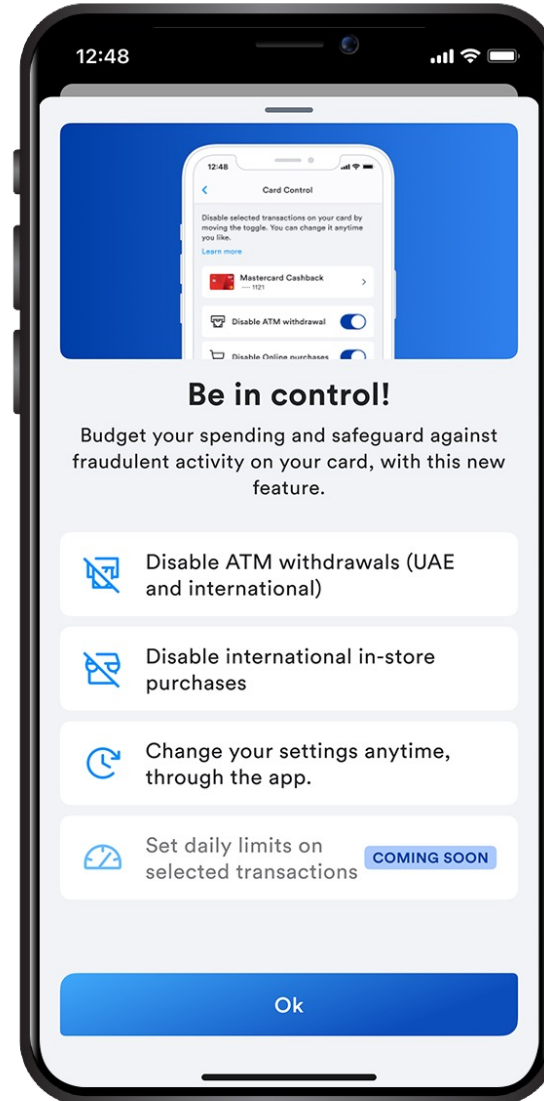
What is Card Control?



Card Control is a new feature on the FAB Mobile app that lets you stay in control of your financial transactions. By applying Card Control to your current accounts and credit cards, you can make decisions that will enhance the security of your banking activities.

Here are the key benefits:

- * Personalise your banking preferences.
- * Protect your finances.
- * Enable and disable controls through the app.

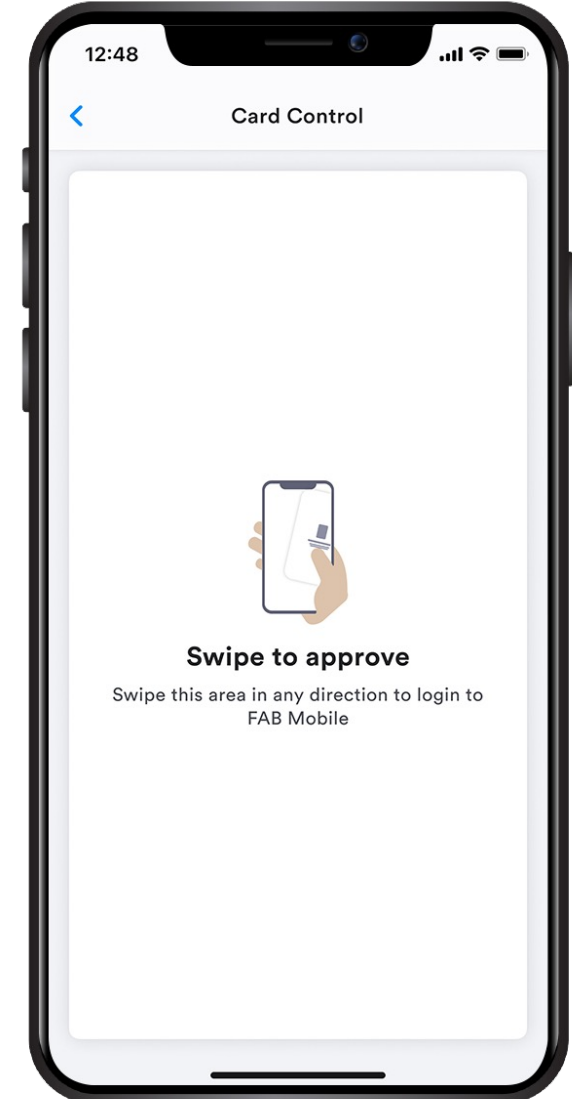
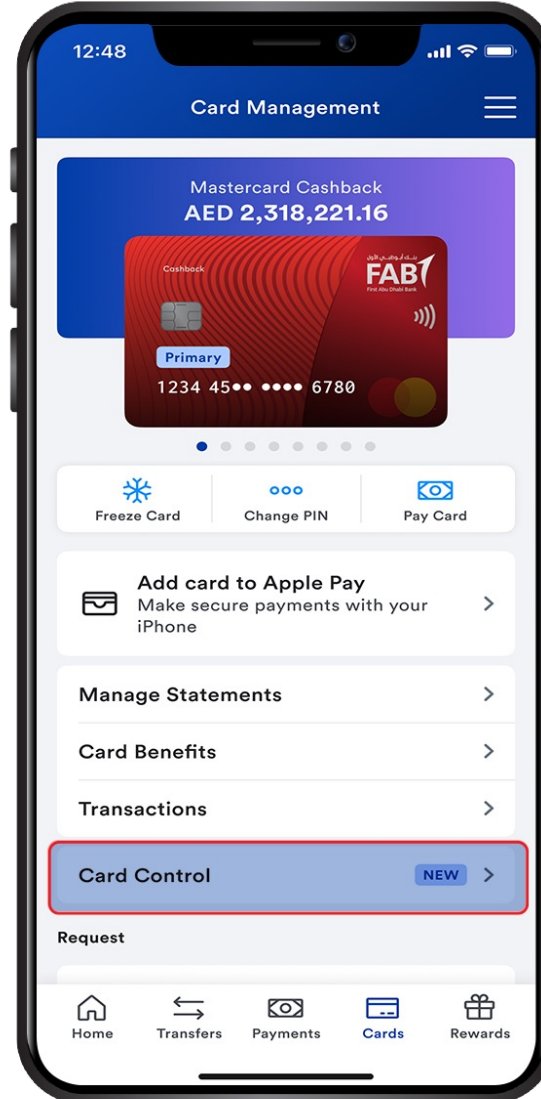


Where can I find Card Control on the FAB Mobile app?



You can find 'Card Control' on the Cards tab. Under Card Management, navigate to the 'Card Control' button.

You'll be prompted to swipe to enable Card Control.

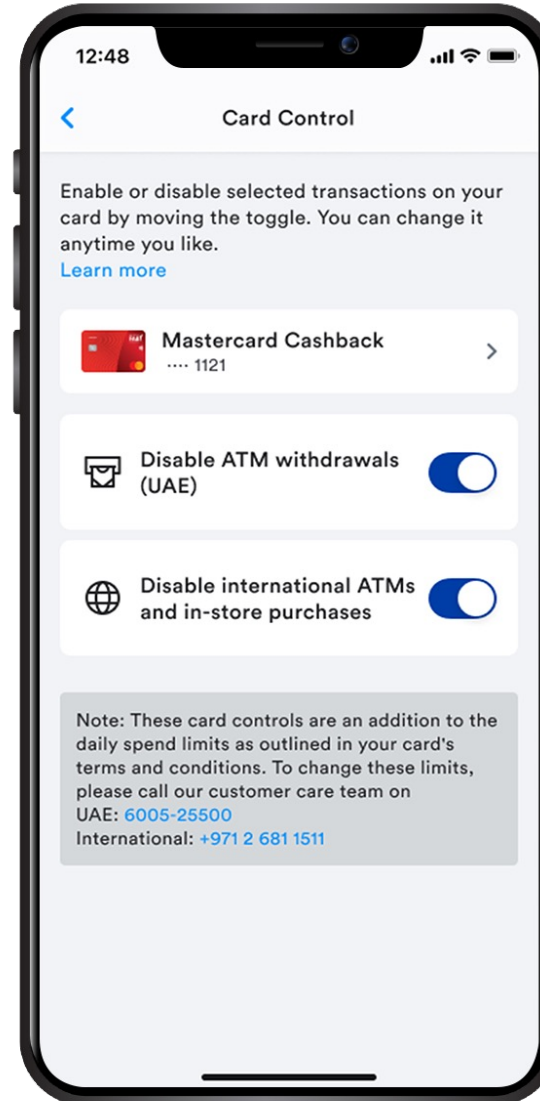


What Card Controls can I set?

Currently, there are two controls that you can enable. But we will soon roll out more controls to help safeguard your finances.

1) **ATM Withdrawals:** You can set specific restrictions on ATM cash withdrawals on your card within the UAE effortlessly.

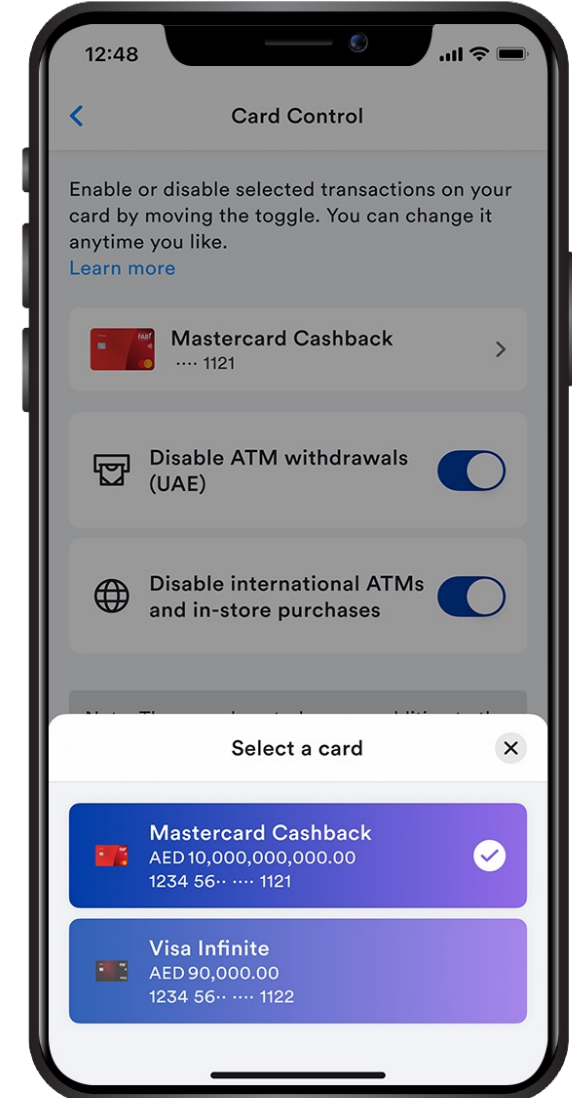
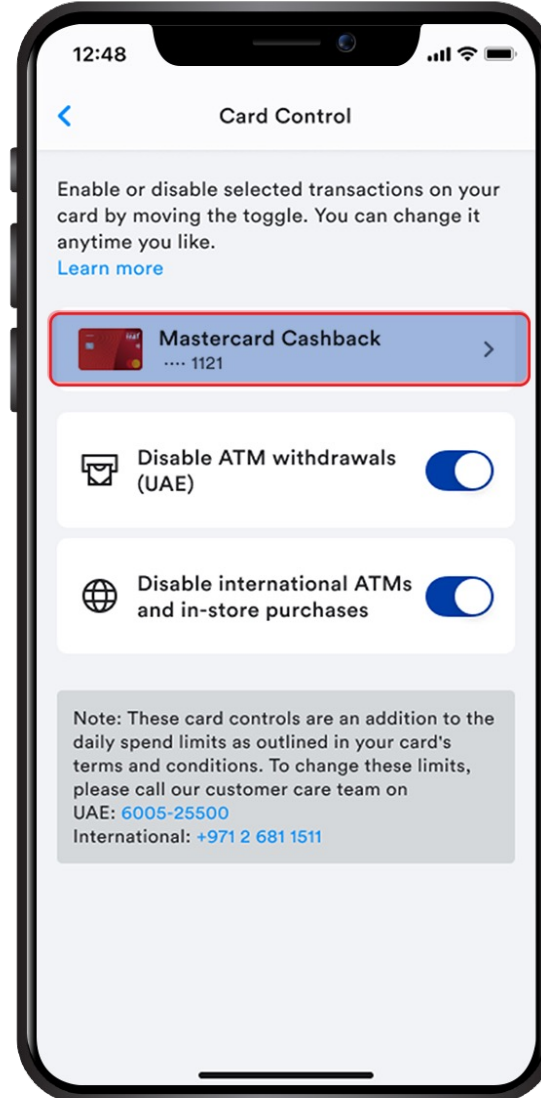
2) **International Transactions:** Safeguard against unauthorised usage while travelling or making purchases abroad. This control allows you to restrict usage at international ATMs and on in-store purchases.



How do I set a Card Control?

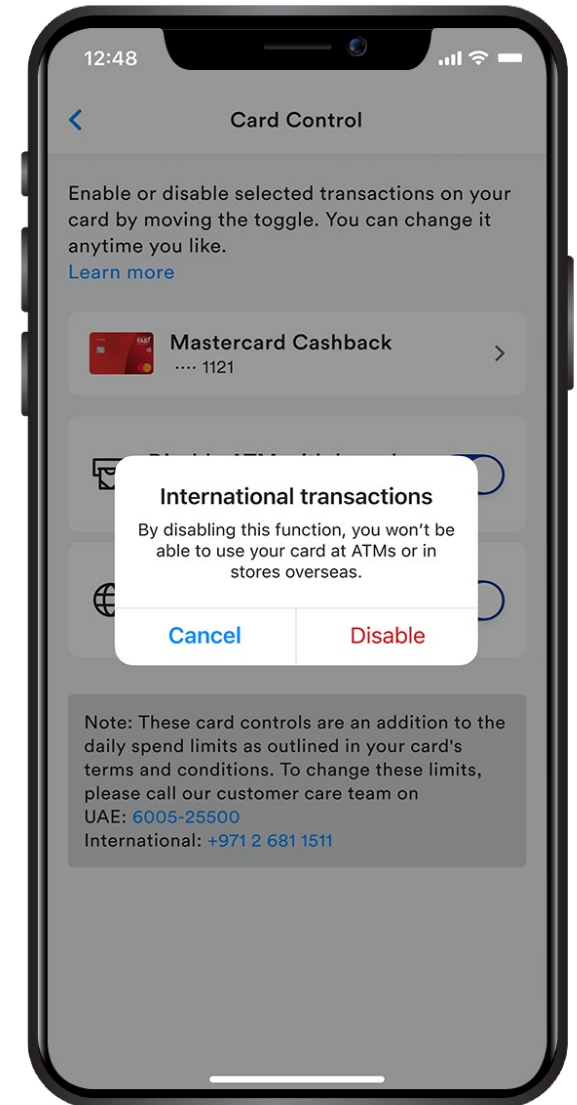
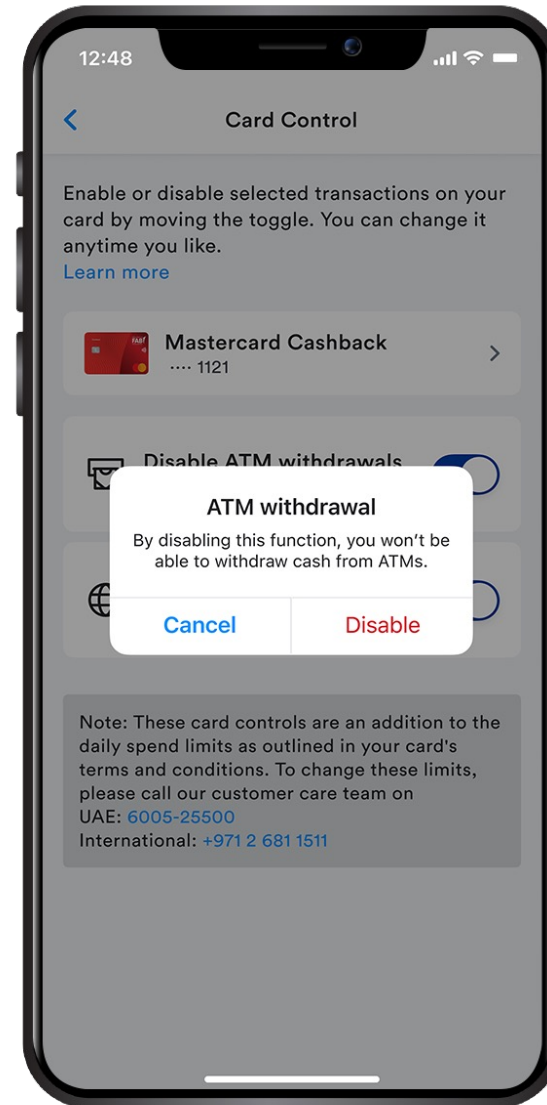
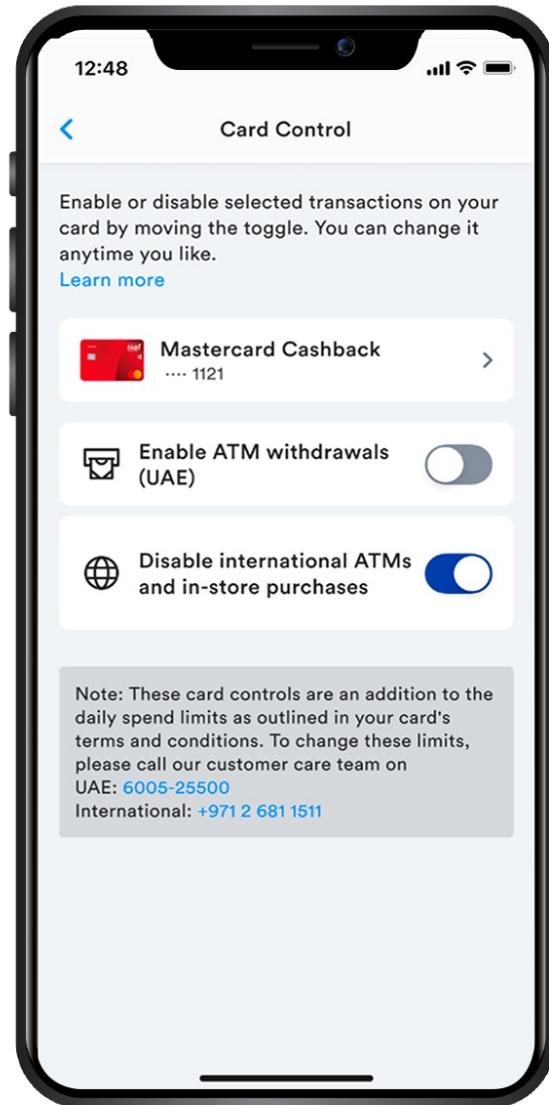


First, select the card for which you want to set a control.



Slide the toggle for the Card Control you want to set.

You will be prompted to confirm your action.



How do I turn off a Card Control?



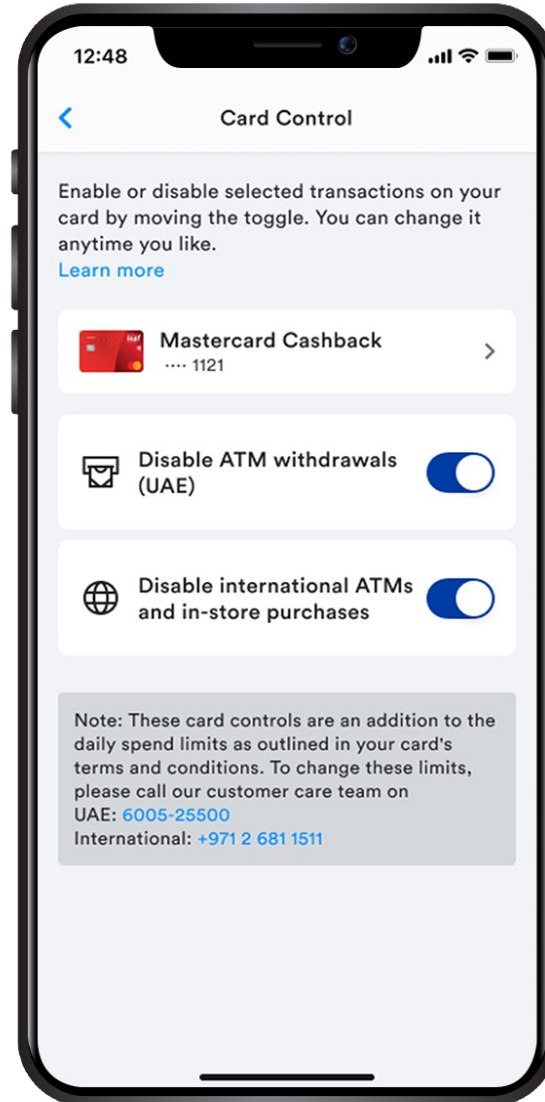
If a transaction is attempted while the control is turned off/on, you will receive a mobile push notification and SMS.

To disable a control, simply log in to the app and make the changes.



Note: The Card Controls are an addition to the daily spend limits as specified in your card's terms and conditions.

If you need to change these limits, you'll need to call our customer care centre.



Thank you