

Promotion Terms & Conditions

Promoter: Brother UK Limited, Shepley Street, Audenshaw, Manchester, M34 5JD, registered in England and Wales under company registration number 00029301.

Contact Details: For promotion enquiries, please telephone 0333 777 4444.

1. This Brother UK Ltd (Brother) Customer Promotion (Promotion) is promoted by Brother during the applicable Promotional Period as defined in Appendix 1 and is open to customers.
2. To be eligible for this Promotion the customer must have purchased one of the Qualifying Brother Product(s) listed in Appendix 1 within the Promotional Period for their own use.
 - i. The Qualifying Brother Product(s) must be purchased from a Brother Authorised Reseller within the United Kingdom, details of which are available by contacting Brother.
3. This Promotion is only valid on direct from manufacturer new products or A-Grade products sourced as specified in Clause 2.
 - i. Refurbished machines, second-hand machines, any machine acquired from commercial leasing, hire purchase, URN supported business or similar arrangements and any machines sourced via the internet from a company not registered in the United Kingdom do not qualify.
 - ii. In addition, any machines acquired free of charge as part of any promotion supported direct or indirect by Brother are also ineligible. In all circumstances, it is the responsibility of the customer to check the validity of supply.
4. To claim this Promotion, the customer must submit details online within 28 days from the date of purchase via the following link on <https://www.brother.co.uk/products/view-offers> (Promotions Link). Any claims received after this date will be void.
 - i. The customer will be required to register and login providing personal identification details as requested, to enable Brother to verify the purchase along with the relevant Promotional Code as listed in Appendix 1. A confirmation email will be sent at the end of the initial registration, subsequent registration details can be viewed and amended online.
 - ii. If claiming cash back, bank account details must be provided for the funds to be remitted and all documentation sent to Brother with a copy of the proof of purchase, via post or email, as detailed on the Promotions Link. Cash back claims will be verified on receipt of the requested documentation (including proof of purchase). Funds will be remitted by BACS within 28 days of verification. No other form of remittance is permitted.
 - iii. If claiming extended warranty, the Promotional Code entered will activate the claim and once verified, no further action is required as the application will be automatically processed.
5. This Promotion is subject to the following:
 - i. Only one claim per Brother Product (identified by serial number) can be made.
 - ii. Any duplicate claims will be void and excluded from this Promotion.
 - iii. Subject to clause 4, Customers may claim the cash back for a maximum of 2 Qualifying Brother Products and extended warranty for a maximum of 100 Qualifying Brother Products during the Promotional Period.
 - iv. Total cash back claims and extended warranty claims must not exceed the amount specified in this Clause 5 during the Promotional Period.
6. The Customer must ensure that all information including contact information and bank details provided are accurate and correct to ensure Brother can process the claim.
 - i. Brother may request additional information reasonably required in order to validate and process the claim.
 - ii. Should the customer fail to provide such information, within 28 days of request, then the claim may be rejected by Brother.
7. Claims must be submitted by end user Customers only and claimants must be UK residents aged 18 or over.
 - i. Employees of the promoters, its resellers, distributors, wholesalers, commercial lease partners and their immediate families, financial institutions and agencies or anyone else connected with the creation and administration of the Promotion, will be excluded from participation in this Promotion.

- ii. Any claims received from resellers on behalf of their Customers will not be accepted.
 - iii. Should a Reseller submit a claim upon purchase of a Qualifying Product for their own use, Brother may request additional documentation or evidence to validate the claim, which will only be approved once verified by Brother. Brother reserves the right to reject such claims at its sole discretion.
- 8. This Promotion cannot be used in conjunction with any other Brother Group Promotion.
- 9. By entering the Promotion, customers agree to be bound by these Terms and Conditions and by any other requirements set out in the promotional material. This Promotion does not affect your statutory rights.
- 10. In all matters regarding this Promotion, the decision of Brother will be final and binding.
- 11. This Promotion is governed by the laws of England and Wales and any disputes arising out of or in connection with this Promotion, shall be submitted to the exclusive jurisdiction of the English courts.
- 12. All personal information will be processed in accordance with Brother's privacy policy which is available here <https://www.brother.co.uk/about-brother/privacy-policy>.

