



Network Notification

Date: December 11, 2013

Number: OH-P-2013-23

To: Ohio Providers

From: CareSource

Subject: Americans with Disabilities Act (ADA) Compliance

The Americans with Disabilities Act (ADA) prohibits discrimination against persons with disabilities in the areas of employment, public accommodations, state and local government services, and telecommunications. Both public and private hospitals and health care facilities must provide their services to people with disabilities in a nondiscriminatory manner.

To do so, providers may have to:

- Modify their policies and procedures,
- Provide auxiliary aids and services for effective communication,
- Remove barriers from existing facilities,
- Follow ADA accessibility standards for new construction and alteration projects and
- Ensure that diagnostic equipment accommodates individuals with disabilities.

CareSource expects that our providers are compliant with these ADA standards. For more information on the ADA and compliance with the regulations, please view our updated [Provider Manual](#).

Thank you for your attention to these standards.