



Network Notification

Notification Date: March 31, 2017
To: OH Medicaid; OH MyCare; All Marketplace and All Medicare Advantage Health Partners
From: CareSource®
Subject: Cite AutoAuth – Inpatient PA Requests

CareSource is excited to announce additional inpatient prior authorization (PA) requests types can now be processed through **Cite AutoAuth**. You will continue to initiate your authorization requests through the provider portal just like you do today; however, the Cite AutoAuth module now makes it easier and quicker for you to document requests and to obtain approvals.

Benefits include:

- No initial phone call, email or fax is necessary
- Ability to upload clinical information to support request for authorization
- Immediate approval or pend status of an authorization

What should I do now?

Continue to use the provider portal to submit your PA requests. If you haven't used the portal yet, we encourage you to start now!

Need some refresher training? Go to **CareSource.com**. Under **Provider Resources**, click **Provider Portal**. Log into the portal and select **Prior Authorization**. Here you will find links to a short video, step-by-step guide and answers to frequently asked questions (FAQs). Find out everything you need to know to get the fastest response to your authorization request!

If you have additional questions, please reach out to your CareSource Health Partner.