



## Network Notification

**Notice Date:** March 21, 2019  
**To:** CareSource Health Partners  
**From:** CareSource®  
**Subject:** Enhancements to Delivery and Newborn Notifications

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CareSource is excited to announce additional enhancements for delivery and newborn notification request types. In addition to initiating your prior authorization requests through the provider portal, like you do today, you now can get faster authorization for delivery and newborn notifications by answering a few new questions.

### Benefits include:

- No initial phone call, email or fax is necessary
- Ability to upload clinical information at time of initial submission to support request for authorization
- Immediate approval or pend status of an authorization

### What information do I need to have available when notifying CareSource of a delivery via the provider portal?

- **Mother's Section**
  - Mother's member ID
  - Mother's admit date (start date of service)
  - Mother's Discharge Information (if applicable)
    - Mother still in Hospital (Yes/No)
    - Discharge Date (If No)
    - Discharge Disposition (If No)
  - Estimated Due Date (EDD)
  - Delivery type (C-Sect/Vaginal)
  - Was Sterilization Performed? Yes/No <sup>1</sup>.
- **Baby's Section** – for each baby (including fetal demise)
  - Birth Order
  - Date of Birth (DOB)
  - Gestational Age at Birth (weeks/days)
  - Disposition (Live Birth, Fetal Demise)
  - Baby's First name (optional field)
  - Baby's Last name (optional field)
  - Gender (Male, Female)
  - Apgar: 1 Min  
5 Min
  - Baby's Weight at birth (grams)

### What should I do now?

Continue using the Provider Portal to submit your delivery and newborn notification requests. If you don't use the portal to make a delivery or newborn notification yet, we encourage you to start now. Simply visit the [portal](#), choose your state, and click the 'register here' link near the top.

Once you log into the Provider Portal, select “Prior Authorization & Notifications.” Here you will find links to a step-by-step guide, FAQs and everything you need to know to get the fastest response to your authorization request!

Email us at [CiteAutoAssistance@caresource.com](mailto:CiteAutoAssistance@caresource.com) for portal login assistance. If you have additional questions, please reach out to your CareSource Health Partner representative.

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1. If sterilization procedure performed during delivery admission, please continue to submit the required completed sterilization consent forms with the claim submission. This is not required to attach at time of delivery/newborn notification through the provider portal.