



Network Notification

Date: October 28, 2015

To: CareSource® MyCare Ohio Providers

From: CareSource

Subject: Improved Provider Directory! Your help is needed!

We recently sent you a [letter](#) about the Centers for Medicare and Medicaid's (CMS) new requirement for 2016 MyCare Provider Directories. The aim is to increase the usefulness of the provider directories published for MyCare members by including additional details to help members make more informed choices about their providers. We have implemented an online solution for your convenience, so you can easily provide the newly required information to us. Thank you for responding to this request by November 10, 2105.

Please log-in to our secure [provider portal](#) to provide your responses to a few key areas that CMS has identified as information "gaps" for MyCare members. On the left side, under "Providers", click on the "Accessibility Directory Survey" link. Then review your profile and complete the additional data elements about your practice and your office facility.

Your responses will help us in the CareSource commitment to continually enhance the materials we provide to both members and providers. Our members will be able to make more educated decisions in the selection of health care practitioners and the overall visit experience will be improved for both your staff and your patient.

Thank you for all you do every day to serve our members, and for helping them have access to more helpful information.