

Network Notification

Date: July 13, 2015

To: Ohio Providers

From: CareSource®

Subject: HealthSpot® locations open for Ohio Medicaid members

CareSource, in partnership with HealthSpot and Rite Aid®, announces the opening of HealthSpot kiosks at select Rite Aid stores throughout Ohio. The first phase of openings includes 25 locations in northeast Ohio and in the Dayton-Springfield area to serve Ohio Medicaid members. Plans call for an additional 75 HealthSpot locations to open across Ohio by the end of 2015.

HealthSpot is a safe and hassle-free way for CareSource members to get a check-up or medical treatment for some health issues. Members will work with an attendant to answer some initial questions, and then enter the HealthSpot kiosk. They will be able to speak with a trusted medical provider via video conference in the kiosk. The medical provider may ask the member to use equipment such as a stethoscope to help the provider make a diagnosis. If a prescription is needed, members can choose to have it filled at the Rite Aid store or print it for filling at another pharmacy.

At the end of each visit, members will receive a printout of their visit. They can take this information to their next visit with their PCP. This helps with continuity of care. HealthSpot kiosks are private and are sterilized after each use.

Do you have questions, want to learn more or join the HealthSpot providers? For more information about the HealthSpot kiosks and how they work, watch a video and learn more at www.healthspot.net. To learn more about contracting with HealthSpot as a health partner, call 1-855-805-7768.