



# NETWORK *Notification*

**Notice Date:** June 3, 2022  
**To:** CareSource Providers  
**From:** CareSource  
**Subject:** Upload Claim Submissions Seamlessly in Provider Portal

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## Summary

Rather than submit paper claims via mail, providers can upload UB04 and HCFA claims using the new feature in the Provider Portal on the CareSource website. This feature offers a great deal of advantages for providers and makes submitting claims easier than ever.

## Impact

Submitting claims through the Provider Portal offers the following benefits:

- Ability to upload completed paper claims for processing.
- Faster claim processing and claim status.
- Reduced Administrative costs.
- Reduced probability of errors or missing information.
- Minimal staff training or cost.

You can access the CareSource Provider Portal at CareSource.com > Login > [Provider Portal](#). Simply enter your username and password (if already a registered user) or submit your information to become a registered user.

Providers still have the option to send claims electronically with a clearinghouse, as well as set up electronic funds transfer (EFT) for payment. More information can be found in the [Provider manual](#).

If you have questions or would like to know more Provider Portal claims submission, please contact Provider Services at the following:

DSNP - **1-833-230-2176**  
Ohio Medicaid & MyCare - **1-800-488-0134**  
Ohio MA - **1-844-679-7865**  
Georgia Marketplace - **1-833-230-2155**  
Indiana Marketplace - **1-866-286-9949**  
Kentucky Marketplace - **1-855-852-5558**  
Ohio Marketplace - **1-800-488-0134**  
West Virginia Marketplace - **1-855-202-1091**

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