

Care Source NETWORK Notification

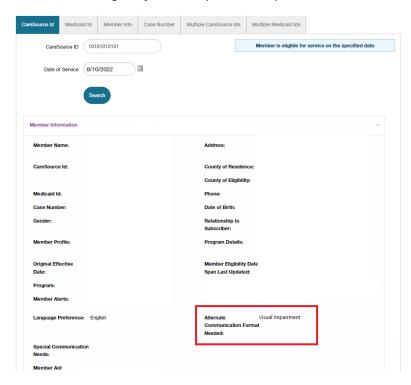
Notice Date: November 10, 2022 **CareSource Providers** To:

From: **CareSource**

Subject: **Provider Alternative Format Request**

Summary

Providers can now see whether their CareSource members have requested an alternate format for communications when they check the member's eligibility. This information can be found on the Provider Portal under the member eligibility screen (see below).



Alternative format options include braille, sign, large print, audio CD or verbal. If no alternative format has been requested, the field will be blank.

CareSource encourages providers to consider these needs when communicating with their patients.

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