



## Network Notification

**Notice Date:** April 2, 2020  
**To:** CareSource Providers  
**From:** CareSource  
**Subject:** Correct Payer ID for Claims Submissions

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### Summary

CareSource would like to remind all dental providers to submit claims electronically. When doing this, providers are strongly encouraged to work with an electronic claims clearinghouse. CareSource currently accepts electronic claims from providers through specific clearinghouses. These are listed in the Claims chapter of the Provider Manual, which you can access below. Please contact the clearinghouse of your choice to begin electronic claims submission.

### Impact

Providers should list the clearinghouse with the appropriate CareSource payer ID number:

State	Payer ID
Ohio (All Products)	31114
Indiana (All Products)	INCS1
Kentucky (All Products)	KYCS1
Georgia (All Products)	GACS1
West Virginia (All Products)	WVCS1

Providers are strongly encouraged to refer to the Provider Manual for more information about submitting electronic claims.

### Questions?

Please visit **CareSource.com** > Providers > [Provider Manual](#) and select the drop-down for your plan to get more information. For questions, please contact Provider Services:

#### Ohio Plans

- Medicaid/Marketplace: **1-800-488-0134** (Monday through Friday, 8 a.m. to 6 p.m. Eastern Standard Time).
- Medicare Advantage: **1-844-679-7865** (Monday through Friday, 8 a.m. to 6 p.m. Eastern Standard Time)
- D-SNP: **1-833-230-2176** (Monday through Friday, 8 a.m. to 6 p.m. Eastern Standard Time)

#### Indiana Marketplace

- **1-866-286-9949** (Monday through Friday, 8 a.m. to 6 p.m. Eastern Standard Time)

#### Kentucky Marketplace

- **1-800-855-5558** (Monday through Friday, 8 a.m. to 6 p.m. Eastern Standard Time)

#### West Virginia Marketplace

- **1-855-202-1091** (Monday through Friday, 8 a.m. to 6 p.m. Eastern Standard Time)

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