



NETWORK *Notification*

Notice Date: November 1, 2022
To: Ohio Medicaid Providers
From: CareSource
Subject: Next Generation December 1 Launch Training and Resources
Effective Date: December 1, 2022

Summary

The Ohio Department of Medicaid (ODM) aims to prepare providers for the December 1 launch of the Next Generation program through provider awareness and training efforts.

Trainings and recordings related to the October 1 launch of Centralized Credentialing in the Provider Network Management (PNM) module and Single Pharmacy Benefit Manager (SPBM) are still available [here](#).

PNM Training and Learning Management System

Provider Network Management (PNM) training sessions began on October 24 in preparation for exciting changes coming on December 1. Registration is available now in the [Learning Management System \(LMS\), Absorb](#). The October training schedule can be found [here](#).

If you do not have an account in the LMS, it's important that you create one to ensure you have access to all training sessions, answer forms, and PNM resources. Access the [job aid](#) and follow the steps to create your account and register for training.

Training module topics include the following:

- Self-service Hospice.
- Fee-for-service and Managed Care Claims Submission (Dental, Institutional, and Professional).
- Fee-for-service and Managed Care Prior Authorization Submission.
- Fee-for-service and Managed Care Eligibility Inquiry.
- Fee-for-service and Managed Care Claims Inquiry.
- Fee-for-service and Managed Care Provider Financials/Remittance Advice.

Journey Maps

ODM has also developed Provider Journey Maps that visually illustrate various activities required for providers to perform as part of their participation with the Next Generation of Medicaid Program. The Provider Journey Maps detail common provider activities, explaining the main activities performed by providers starting on December 1.

- [PNM Module Functions](#)
- [Integrated Help Desk \(IHD\)](#)
- [Member Eligibility Verification](#)
- [Prior Authorization Submission](#)
- [Claims Submission](#)

To access available training to prepare for the December 1 launch, please visit ODM's [Training and Resource](#) pages. If you have any questions, please contact Provider Services at **1-800-488-0134**.

OH-MED-P-1653939