



NETWORK *Notification*

Notice Date: October 28, 2020
To: Ohio Medicaid Providers
From: CareSource
Subject: Retrospective Eligibility Timeframe Change

Summary

CareSource would like to notify providers of an update to our retrospective eligibility timeframe policy. Previously, our policy reflected that providers would have **30 days** to conduct the following:

- Notify CareSource of a member's admission as soon as they were made aware that member had CareSource coverage at the time of the admission to the facility
- Provide CareSource with information to show how and when they were made aware of the member's coverage with CareSource
- Provide clinical information for medical necessity review for the admission

Impact

Providers now have 90 days to complete the above process. This change in timeframe has been communicated during recent provider meetings.

Questions?

For questions, please contact Provider Services at **1-800-488-0134** (Monday through Friday, 8 a.m. to 6 p.m. EST).

OH-MED-P-300498