



Network Notification

Notice Date: May 6, 2020
To: Ohio Medicaid Vision Providers
From: CareSource
Subject: Medical Optometry Claims
Effective Date: February 1, 2020

Summary

CareSource has recently identified issues with medical optometry claims processing in which some claims are being rejected in error.

Impact

You may experience delayed claims processing and/or payment for services. All claims that have been impacted by this issue will be reprocessed and providers do not have to request the reprocessing of claims.

Importance

CareSource teams are currently working diligently to correct the claims processing issue.

Questions?

If you have questions, please contact Provider Services at **1-800-488-0134** (Monday through Friday, 8 a.m. to 6 p.m.).

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