



Network Notification

Notice Date: March 24, 2020
To: Ohio Medicaid and MyCare Providers
From: CareSource
Subject: Therapy Provider Credentialing Change

Summary

CareSource would like to advise individual therapy providers that they will need to go through the credentialing process to onboard with CareSource. This credentialing change went into effect Nov. 18, 2019.

Impact

Previously, therapy providers were credentialed at a group level. Now all therapy providers will need to submit an application to be credentialed. Impacted therapy providers include: Physical Therapy (PT), Occupational Therapy (OT), and Speech Therapy (ST) providers.

Providers can visit CareSource's Credentialing page at [CareSource.com > Provider > Become a Participating Provider > Get Credentialed](https://www.caresource.com/provider/become-a-participating-provider) for more information on engaging in the credentialing process.

For Existing Providers: Existing providers paying at the group level will have no impact in their current onboarding system set up and claims payments will not be interrupted. CareSource does request that any future added providers to the practice go through the credentialing process as outlined in this notification.

Importance

Credentialing is a critical step in the process to working with CareSource. Therapy providers will need to be credentialed in order to continue to see CareSource members.

Questions?

If you have questions, please contact Provider Services at **1-800-488-0134** (Monday through Friday, 8 a.m. to 6 p.m. Eastern Standard Time).

OH-Multi- P-36250