



NETWORK *Notification*

Notice Date: January 18, 2021
To: Ohio Medicaid & Marketplace Providers
From: CareSource
Subject: Care Coordination Information Exchange

Summary

For safe and effective coordination of care between primary care providers (PCPs) and medical specialists or behavioral health (BH) specialists, it's important for key patient information to be shared between practitioners. Across provider types, PCPs and specialists value certain key information:

- PCPs prioritize: treatment plans, diagnosis, medications and adherence to medication information
- BH specialists prioritize: treatment plans, long-term recovery goals, family engagement, adherence to appointments and medication information
- Medical specialists prioritize: treatment plan, adherence to treatment, family engagement and response to treatment

Impact

Understanding the information various providers value allows all providers to more conscientiously share information that is most relevant to specialists they are communicating with.

Importance

The goal for provider communication is thorough and timely patient information, which is essential to addressing patients' care plan needs and supporting positive health outcomes.

Resources

CareSource provides a care coordination form that helps facilitate referrals and information exchange between PCPs and BH providers.

Please visit **CareSource.com** > Provider > [Forms](#) to access the form (use the web drop-down to navigate to the correct plan page).

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