



NETWORK *Notification*

Notice Date: April 26, 2021
To: Ohio Providers
From: CareSource
Subject: UPDATE – Prior Authorization Requirements
Effective Date: April 1, 2021

Summary

We're committed to streamlining operations for providers and recognize the impact COVID-19 has on many practices and facilities. To support our providers in care for patients during the pandemic, and to provide more flexibility regarding our prior authorization list, CareSource waived new prior authorization requirements temporarily.

All prior authorization requirements will be effective for dates of service beginning April 1, 2021. Providers are required to obtain prior authorization before administering the applicable health care service(s). For dates of service occurring prior to April 1, CareSource will waive prior authorization requirements as communicated in the previous network notification.

Impact

Following the prior network communication issued Dec. 31, 2020, CareSource's systems were configured to waive the new prior authorization requirements that went into effect on Jan. 1, 2021 until April 1, 2021. For dates of service beginning April 1, 2021, CareSource will apply its prior authorization requirements to all applicable services and products.

Providers may view CareSource's prior authorization requirements using the new [Procedure Code Look Up Tool](#).

Importance

CareSource will continue to monitor the impact of COVID-19 on our members and providers. The decision to apply all prior authorization requirements as effective is intended to streamline the determination of medical necessity and claims submission.

Questions?

If you have questions regarding this notice, please contact Provider Services at **1-800-488-0134**. (Monday through Friday, 8 a.m. to 6 p.m. Eastern Standard Time).

OH-Multi-P-527013