



# NETWORK *Notification*

**Notice Date:** September 15, 2021  
**To:** Ohio Providers  
**From:** CareSource  
**Subject:** You're Invited! CareSource Provider Webinar

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## Summary

The Health Partnerships team is excited to announce a **Live Provider Orientation Webinar** for all Ohio providers. This live webinar offers an opportunity for provider offices to learn about CareSource and the actions we take with the provider community to improve performance outcomes. The session will be interactive, informative, and will showcase new portal enhancements, such as: **Understanding Prior Auth Processes and Time Frames**, **Efficiency in Determining if a Procedure needs a Prior Auth** and **Real-Time Online Provider Maintenance**. The intended audience for this event is for any new or existing provider in CareSource's network.

## Details

- Feature Speaker: Chip Neilson, Associate Vice President, Health Partners "**Understanding the Future of CareSource and Ohio Healthcare**"
- Who: Ohio providers for Medicaid, Marketplace, MyCare, Medicare Advantage and D-SNP products
- What: Provider Orientation with CareSource
- When: November 5, 2021 12:30 p.m.
- Register: Email [Elsa.Arriola@caresource.com](mailto:Elsa.Arriola@caresource.com)
  - Please include the following information:
    - Subject line: Live Webinar Provider Orientation
    - Name of Practice
    - Tax ID Number
    - Email address for correspondence
    - Who will be attending? (Title of those attending)
- **Registration Deadline:**
  - The deadline to register for the webinar is October 25, 2021.
  - Those who register will receive an email that gives instruction on how to get into the live webinar for November 5<sup>th</sup>.
  - Register as soon as possible as limited seats are available

**Please note:** The first 25 providers that sign up will receive a CareSource package in the mail!

**Questions?**

If you have questions about the meeting or would like to ask questions, please call Provider Services at **1-800-488-0134**. As a reminder, we cannot share private health information (PHI) or individual claim details during this meeting.

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