



NETWORK *Notification*

Notice Date: July 15, 2021
To: Ohio Providers
From: CareSource
Subject: Non-Participating Provider Reimbursement Policy Update
Effective Date: August 15, 2021

Summary

Effective Aug. 15, 2021, CareSource will no longer be paying non-participating providers the full reimbursement rate with the exception of emergent care and if there is a written agreement with CareSource. Non-participating providers will now receive 60% of the reimbursement rate. CareSource encourages all non-participating providers to consider contracting with CareSource and begin the contracting process by visit **CareSource.com** > Providers > [Become a Participating Provider](#).

Impact

Please view the updated reimbursement policies regarding this update at the following links:

- [Ohio Medicaid Payment of Out-of-Network Providers](#)
- [Ohio MyCare Payment of Out-of-Network Providers](#)

CareSource is committed to developing a robust network of contracted and fully credentialed providers that allow CareSource members access to quality providers.

Questions?

For questions, please contact Provider Services at **1-800-488-0134** (Monday through Friday 8 a.m. to 6 p.m.)

OH-Multi-P-732202