



Network Notification

Notice Date: May 6, 2019
To: Ohio Medicaid and MyCare Providers
From: CareSource®
Subject: High Cost Radiology Services/NIA Authorization Denial for Hospitals

Summary

CareSource keeps you informed with updates that impact you and your practice. The purpose of this communication is to update you about claims that are denying for authorization when an authorization is present. This is primarily affecting outpatient MRIs and CT Scans that are processed by our radiology vendor (NIA).

Impact & Solution

Who is impacted: Outpatient hospital facilities

When the issue began: March 23, 2019

Temporary fix: Claims for these services will be pended.

Permanent fix: System fix is targeted for May 14, 2019. All pended claims will be released when the system fix has been implemented.

Denied claim reprocessing timeframe: All impacted claims from issue start date to fix date will be reprocessed.

There is no need to file a dispute or resubmit these claims. If you have questions, please contact Provider Services at **1-800-488-0134**.

