



Network Notification

Notice Date: August 9, 2019
To: CareSource Community Behavioral Health Center Providers
From: CareSource
Subject: SUD Residential Treatment Policy Update and Clarification
Effective Date: August 15, 2019

Summary

In response to changes in the Ohio Department of Medicaid's (ODM) Managed Care Plan (MCP) Provider Agreement and trends in service utilization and provider clinical information, CareSource revised its Substance Use Disorder (SUD) Reimbursement Policy, effective July 1, 2019 (**see [HERE](#)**).

Additionally, on May 28, 2019, CareSource provided Community Behavioral Health Center (CBHC) Claims Trends and Guidance, which included guidance on SUD Residential claims, in a network notification (**see [HERE](#)**).

CareSource's Behavioral Health Utilization Management Team is continuing to refine the application of the SUD Residential Reimbursement Policy to align with:

- ASAM criteria
- Response to trends in service utilization
- Service utilization requests
- Supporting clinical information provided for both prior authorization and continued stay review requests

As a result, on or around Aug. 15, 2019, providers may notice differences from historical experiences in CareSource's response to requests for SUD Residential prior authorization and continued stay reviews.

CareSource is committed to assuring that CareSource Network SUD Residential Providers are providing CareSource members with clinical interventions and services that support best clinical practices for sustained Recovery, including:

- Use of Medication Assisted Treatment (MAT)
- Timely linkage with safe and sober housing options that support on-going treatment after a SUD Residential admission, including Partial Hospitalization (PHP) and/or Intensive Outpatient (IOP) treatment

Impact

Denials will occur if a prior authorization or continued stay review is not requested as stated in the applicable policy. Prior authorization and continued stay review request denials may also occur if not they are not requested timely, lack appropriate supporting clinical information, and if ASAM level-of-care criteria are not followed accordingly, per ODM.

Importance

Familiarity with Ohio Medicaid Policy PY-0137 is encouraged.

Questions?

For questions, please contact CareSource Provider Services at **1-800-488-0134**.

OH-P-1656