



Network Notification

Notice Date: August 14, 2019
To: Ohio Medicaid and MyCare Providers
From: CareSource
Subject: Community Behavioral Health Claim Issue Trends and Guidance

Summary

CareSource would like to provide the following guidance on a known community behavioral health center (CBHC) claim issue.

CareSource does not require prior authorization (PA) for procedure code H0015 TG (Partial Hospitalization) for up to the first 30 days of treatment. However, ***all claims for this code are recommended to be submitted sequentially, with respect to date of service, or with all dates of service on one claim.***

Impact

Billing for services out of sequence may result in claims denying incorrectly for no authorization, even when authorization is not required.

Importance

Please submit H0015 TG claims promptly and in sequence to date of service to avoid claim processing issues.

Questions?

If you have questions, please contact Provider Services at **1-800-488-0134** (8 a.m. to 6 p.m. Monday through Friday Eastern Standard Time).

OH-P-1959