



## ***Network Notification***

**Notice Date:** January 6, 2020  
**To:** Ohio Medicaid Providers  
**From:** CareSource  
**Subject:** Dental Claims

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### **Summary**

CareSource identified an issue in October 2019 that caused Ohio Medicaid dental claims to deny inappropriately. CareSource has reprocessed all identified claims that were impacted by this error. Any claims that were reprocessed will also include an updated Explanation of Payment (EOP) that will be sent to providers to make them aware of the adjustment.

The underlying issue impacting these dental claims has been resolved. Future claims will process appropriately.

### **Questions?**

If you have any questions, please contact Provider Services at **1-800-488-0134**.