



## Network Notification

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**Date:** October 5, 2010

**Number:** OH-P-2010-24  
MI-P-2010-13

**To:** Ohio and Michigan Providers

**From:** CareSource

**Subject:** Claim Overpayment Recoupment Policy

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This outlines CareSource's policy for recovering monies from Providers due to an overpayment on a claim. This Policy does not apply to SIU recoveries related to Fraud, Waste or Abuse issues.

### **Types of Recovery**

Overpayments and payments made in error may include (but are not limited to):

- Processing errors
- Coding and billing errors
- Duplicate payments made by another health care plan or provider
- Errors detected during a hospital bill audit

### **Recoupment Period/Process**

CareSource will initiate recoveries from providers for claims that were paid within two years of the paid date. The overpayments will be recouped by offsetting the overpayments from future claim payments.

### **Disputing Recoupment**

If a provider believes that the recoupment was done in error, the provider can appeal the findings within 90 days of the date of the Explanation of Payment.