



Network Notification

Date: March 1, 2011

Number: OH-P-2011-08

To: Ohio Providers

From: CareSource

Subject: CareSource Changes Transportation Vendor for Members

Effective April 1, 2011, CareSource will provide members free transportation services through the vendor TMS. Members can continue to use Provide-a-Ride until March 31, 2011.

To access transportation services you can call the Member Services phone number on the member's CareSource ID card.

Medicaid Members

Medicaid members receive 30 one-way trips per member per calendar year to health care visits, including redetermination and WIC visits.

Special Needs Plan Members

SNP members receive 60 one-way trips per member per calendar year to health care visits.

An added service with the new transportation vendor is same-day rides for hospital discharges. We hope our transportation benefit will continue to help your CareSource patients keep their scheduled appointments and reduce this common access-to-care barrier.