



Network Notification

Date: October 7, 2011

Number: OH-P-2011-46

To: Ohio Providers

From: CareSource

Subject: September 26 Check Write Delayed for Paper Checks / EOPs

Ohio providers receiving paper checks and Explanation of Payment (EOP) reports will experience a delay in payment due to a technical processing issue with our payment fulfillment vendor. Please note, this issue does not impact providers receiving Electronic Funds Transfer (EFT) or ERA remittance advice.

Checks and EOPs related to the September 26, 2011, check write cycle have been mailed and we anticipate providers will receive payment between Friday, October 7 and Tuesday, October 11.

CareSource greatly values our providers and apologizes for this inconvenience. Please know that we are working with the payment fulfillment vendor to augment their controls in order to prevent this from happening in the future.

If you have any questions regarding this matter, please contact your Provider Relations Representative or call Provider Services at 1-800-488-0134.