



Network Notification

Date: October 25, 2011

Number: OH-P-2011-48
MI-P-2011-25

To: Ohio & Michigan Providers

From: CareSource

Subject: CareSource Trading Partners Submitting EDI 837 Claims

CareSource has started to receive 4010 claims that have been stepped down from the new HIPAA 5010 format. Meaning, these claims submitted do not have a Tax ID in the rendering provider loop.

CareSource is not accepting 5010 transactions until January 1, 2012, which is the date directed by the U.S. Department of Health and Human Services (HHS). When submitting claims, please ensure all of the required information is included to populate a 4010 claim.

4010 claims that do not contain all of the necessary information for a 4010 format will be rejected at the gateway due to missing information. This affects all CareSource trading partners submitting EDI 837 professional, institutional or dental claims.

CareSource is actively preparing for the transition from 4010 to the new HIPAA 5010 format. All CareSource trading partners are highly encouraged to test the 5010 format prior to January 1, 2012. If you would like to submit a test for 5010 transactions, please email 5010testing@caresource.com and a CareSource representative will contact you.