



Network Notification

Date: March 30, 2015

To: Ohio Health Partners

From: CareSource®

Subject: ICD-10 Transition Tips

Health partners are reminded that the transition to ICD-10 takes place October 1, 2015. Preparations are well underway to ensure CareSource claims systems are ready for the hard cutover. We also want to assist you, our health partners, with your questions and concerns so you are ready to submit claims using the new ICD-10 codes on October 1.

To that end, we have prepared some tips to help:

1. Identify your current systems that use ICD-9 codes. This includes your clinical documenting systems, office visit forms, practice management systems, health record systems, contracts and any public health and quality reporting protocols.
2. Work with your practice management system vendor to understand how your system will accommodate ICD-10 codes. Check your contract to ensure system upgrades are included.
3. If you are purchasing a new system now, make sure it is ICD-10 ready.
4. Talk with any clearinghouses, billing services and payers you work with to work out plans for testing.
5. Look at any needs for staff training and identify staff responsible for coding.

More resources are available at the ICD-10 Resource Center on our website at <https://www.caresource.com/providers/ohio/ohio-providers/claims-information/icd-10/> and the following additional websites:

- [American Medical Association ICD-10 Information](#)
- [CMS Provider Resources](#)

If you have questions, talk with your Health Partner Representative or call Health Partner Relations at 1-800-488-0134.