



Network Notification

Date: August 10, 2017
To: Ohio Medicaid Health Partners
From: CareSource®
Subject: Update on Claim Configurations for Genetic Testing - Polymerase Chain Reaction

Because we value our partnership with you, CareSource continually evaluates the accuracy of claim edits. We are pleased to announce that in response to internal and external feedback, updates were made to our claim configuration system that impact genetic testing claims.

SUMMARY

Effective **July 27, 2017**, updates were completed to the Genetic Testing – Polymerase Chain Reaction codes in our claim configuration system to ensure that claims pay correctly.

BACKGROUND

Previously, CareSource's systems were inappropriately denying claims due to missing codes in the clinical editing system. The clinical editing system has now been updated & tested to ensure the missing codes have been included to match the current policy available on caresource.com.

These claims will now pay appropriately and eliminate inappropriate denials.

NEXT STEPS

It is not necessary to resubmit claims. A mass claims adjustment will be processed to resolve any inappropriately denied claims. Claims containing affected procedure codes or denials within CareSource systems with service dates from January 24, 2017 to July 27, 2017 will be reviewed and reprocessed as applicable.

All affected claims will be reprocessed within the next thirty (30) days. At this time, please do not resubmit or appeal any impacted claims.

If you have any questions, please contact Provider Services at **1-800-488-0134**.