

Network Notification

Notice Date: February 15, 2019
To: Ohio Health Partners

From: CareSource[®]

Subject: Behavioral Health Claim Issue Identified - UPDATE

Note: This notification is an update from the <u>Behavioral Health Claim Issue Identified</u> notification posted on Dec. 18, 2018.

We have identified a claim denial issue, and have a recommended approach to ensure that claims will process as appropriate.

When using CPT codes such as H2019, H2009 and H0036, please augment the code with a secondary modifier. This approach may be applicable to other codes as well when billing the same code, on the same day, by the same provider.

Note: Typically, modifiers 59 - Distinct Procedural Service; or 76 - Repeat Procedure by Same Physician, can be used to clearly establish the correct billing scenario.

If you have questions, please contact Provider Services at 1-800-488-0134.