



## **Network Notification**

**Date:** April 12, 2017  
**To:** Ohio Medicaid Health Partners  
**From:** CareSource®  
**Subject:** Update on Claim Configurations for Specialty Codes and Durable Medical Equipment

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Because we value our partnership with you, CareSource continually evaluates the accuracy of claim edits. We are pleased to announce that in response to internal and external feedback, updates were made to our claim configuration system that impact the following:

- Recognition of provider specialty codes
- Durable Medical Equipment (DME) claims

Effective **April 5, 2017**, the updates to the specialty provider codes and DME medical supply frequency list were completed in our claim configuration system, to ensure that claims pay correctly.

### **Specialty Codes**

Previously, CareSource's systems were not synchronizing appropriately to recognize specialty codes. Claims denied for this issue displayed a B22 adjustment reason code on the EOP. The clinical editing and claims adjudication systems have now been updated to appropriately synchronize and match specialty codes.

These claims will now pay appropriately and eliminate inappropriate denials.

### **DME Claims**

Previously, CareSource's claim configuration system was not referencing the appropriate medical supply frequency list from the Ohio Department of Medicaid. DME claims denied for this issue displayed a B5 adjustment reason code on the EOP.

These claims will now pay appropriately because the system has been adjusted to reference the appropriate Ohio Department of Medicaid medical supply frequency list.

### **Reprocessed Claims**

Claims containing affected procedure codes or denials due to missing specialty or DME denials within CareSource systems with dates of service from **September 22, 2016, to the present** will be reviewed and reprocessed as applicable.

All affected claims will be reprocessed within the next thirty (30) days. At this time, please do not resubmit or appeal any impacted claims.

If you have any questions, please contact Provider Services at **1-800-488-0134**.

OH-P-1317