

Network Notification

Date: June 20, 2014 Number: OH-P-2014-13

To: Ohio Providers

From: CareSource

Subject: OH MEDICAID Vision Benefit Update

For Ohio Medicaid:

On May 1, 2014, CareSource implemented a payment practice that instituted a prior authorization for glasses to our Ohio Medicaid members. We have suspended this payment practice of requiring prior authorization processes for glasses at this time.

All claims that have denied for a prior authorization since this implementation will be reprocessed.

Routine checkups, eye exams and services from optometrists, as well as eyeglasses, do not require a referral or a prior authorization with participating providers. Other services require a referral from the Primary Care Provider (PCP) or optometrist.

CareSource will continue to evaluate and monitor the vision benefits that our members are receiving and appreciate your continued support.