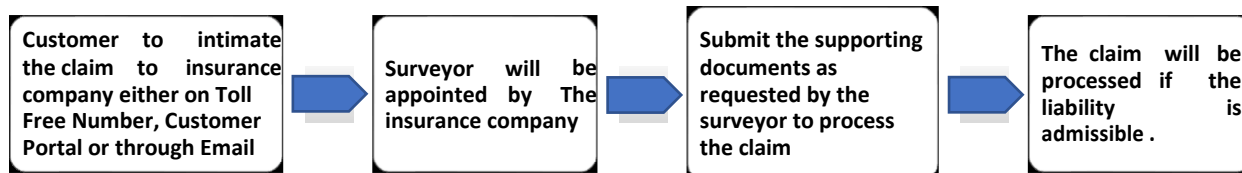


Chola MS Help Desk for “Remal” Cyclone Claims

Claim Process:



The Claims can be intimated either through:

1. Dedicated help desk – 1-800-200-5544
2. Customer portal - URL - <https://hub.cholainsurance.com/Claims>
3. Email - notifyclaim@cholams.murugappa.com or customercare@cholams.murugappa.com

Chola MS Nodal Officers:

West Bengal & North East	
Mr. Sameer Kumar Parida, Zonal Claims Manager Email: sameerkumarparida@cholams.murugappa.com Mobile No: 7980088759	
Mr. Bikash Pradhan, Sr. Executive Email: bikashpradhan@cholamsispl.com Mobile: 7978911271	
Head Office	
Marine Claims	Property Claims
Mr. Elango K Email: elangoK@cholams.murugappa.com Mobile: 8939943723	Mr. Mirash George Email: mirashgeorge@cholams.murugappa.com Mobile: 8879390133

List of Documents requirement for processing the claims

- a. Copy
 - b. Duly filled in claim form
 - c. Estimate of loss
 - d. NEFT details
 - e. Supporting documents will be advised by surveyors /claim department to process the claim
 - f. The surveyor/insurance company may request additional supporting documents if required
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