Copernicus website cookie policy

What are cookies?

A cookie is a small text file that a website stores on your computer or mobile device when you visit the site.

- **First party cookies** are cookies set by the website you're visiting. Only that website can read them. In addition, a website might potentially use external services, which also set their own cookies, known as **third-party cookies.**
- Persistent cookies are cookies saved on your computer and that are not deleted automatically when you quit your browser, unlike a session cookie, which is deleted when you quit your browser.

Every time you visit the Copernicus website, https://www.copernicus.eu/en you will be prompted to **accept or refuse cookies.** The purpose is to enable the site to remember your preferences (such as user name, language, etc.) for a certain period of time. That way, you don't have to re-enter them when browsing around the site during the same visit. Cookies can also be used to establish anonymised statistics about the browsing experience on our sites.

Cookies can also be used to establish anonymised statistics about the browsing experience on our site. Some of our pages display content from **external providers**, e.g. YouTube, Facebook, Instagram and Twitter. To view this third-party content, you first have to accept their specific terms and conditions. This includes their cookie policies, which we have no control over. But if you do not view this content, no third-party cookies are installed on your device. These third-party services are outside of the control of the Commission. Providers may, at any time, change their terms of service, purpose and use of cookies, etc.

In order to view such third-party content on our websites, a message will alert you that you need to accept those third parties' specific terms and conditions, including their cookie policies, over which the Commission has no control. In the event that one or more third party IT tools are occasionally unavailable, we accept no responsibility for lack of service due to their downtime.
We recommend that users read the relevant privacy policies of Twitter, Instagram, YouTube and Facebook.

How do we use cookies?

The **2 types of first-party cookie** we use are to:

- store visitor preferences
- make our websites operational

Strictly necessary (visitor preferences)

These are set by us and only we can read them. They remember:

- if you have agreed to (or refused) this site's cookie policy.

- server access activities from clients for security and performance reasons.

They are necessary for the website proper function and cannot be switched off in our system.

Name	Service	Purpose	Cookie type and duration
cookie_agreed	Drupal module EU Cookie Compliance	Stores your cookie preferences (so you won't be asked again)	First-party session cookie deleted after you quit your browser
Cookie-agreed-categories	Drupal module EU Cookie Compliance	Stores your cookie preferences (so you won't be asked again)	First-party session cookie deleted after you quit your browser
JSESSIONID	New Relic: Server monitoring tool	Allows for monitoring access to the website for security reasons	First-party session cookie deleted after you quit your browser

Performance (Analytics cookie)

We use these purely for internal research on how we can improve the service we provide for all our users.

The cookies simply assess how you interact with our website – as an anonymous user (the **data gathered does not identify you personally**).

Also, this data is **not shared with any third parties** or used for any other purpose. The anonymised statistics are shared with the contractors working on the Copernicus project under contractual agreement with the Commission.

However, you are **free to refuse** these types of cookies via the cookie banner you will see on the first page you visit.

Name	Service	Purpose	Cookie type and duration
_pk_id*	Matomo	This cookie is installed by Matomo. The cookie is used to store a unique user ID, keep track of site usage for the site's analytics report. The cookies store information anonymously and assigns a randomly generated number to identify unique visitors.	First-party persistent cookie, 13 months
_pk_ses*	Matomo	This cookie is installed by Matomo. The cookie is used to store information of how visitors use a website and helps in creating an analytics report of	First-party session cookie, 30min

		how the website is doing. The data collected including the number visitors, the source where they have come from, and the pages visited in an anonymous form.	

Functional (Newsletter)

Accepting functional cookies allows us to provide you with enhanced functionalities like Newsletter registration.

Your personal data is stored on MailerLite servers, a European email marketing platform that fully complies with the European regulations (GDPR). See their Privacy policy here.

However, you are **free to refuse** these types of cookies via the cookie banner you'll see on the first page you visit.

Name	Service	Purpose	Cookie type and duration
Ml_guid	Mailerlite	Identify users that submit MailerLite surveys, and display accurate survey results based on it	Persistent

<u>Matomo analytics</u>

The use of a third-party IT tool does not in any way imply that the European Commission endorses them or their privacy policies. In the event that one or more third party IT tools are occasionally unavailable, we accept no responsibility for lack of service due to their downtime.

Copernicus website uses Matomo Analytics. Matomo Analytics is a web analytics service self-hosted by the Copernicus website contractor. Its purpose is to analyse the traffic on our website. We use the collected data and information, inter alia, to evaluate the use of our website and to provide online reports, which show the activities on our websites.

The IP addresses of visitors are anonymised by the Copernicus website prior to their storage in the Matomo self-hosted database; this protects the anonymity of the visitors that have opted for the full website functionalities. Consequently, such data is stored on the website's contractor servers located in the European Union.

The self-hosted version of Matomo Analytics has a retention control feature. This feature provides website owners with the flexibility to define a retention period for the data stored within the database.

Copernicus has opted for a retention period of <u>26 months</u>; any data beyond this period is deleted from Google servers.

Helpdesk

The Data Processor uses a third party service of Odoo for the management of the helpdesk communication, which can be accessed through the contact form on the website, or through support@copernicus.eu. Odoo has its own cookies and privacy policies over which we have no control. We invite you to read the [Odoo privacy and cookie policies](#) before contacting the Copernicus Support Office.

Name	Service	Purpose	Cookie type and duration
session_id (Odoo) td_id (Odoo) fileToken (Odoo) __cfduid (CloudFlare)	Odoo	Authenticate users, protect user data and allow the website to deliver the services users expect, such as maintaining the content of their cart, or allowing file uploads. The website will not work properly if you reject or discard those cookies.	Up to 12 months after September 2023
frontend_lang (Odoo) cids (Odoo) odoo_no_push (Odoo) tz (Odoo)		Remember information about the preferred look or behavior of the website, such as your preferred language, region and timezone. Your experience may be degraded if you discard those cookies, but the website will still work.	Up to 12 months after September 2023
im_livechat_history (Odoo) im_livechat_previous_operator_pid (Odoo) utm_campaign (Odoo) utm_source (Odoo)		Used to collect information about your interactions with the website, the	Up to 12 months after September 2023

utm_medium (Odoo) fs_uid (FullStory)		pages you've seen, and any specific marketing campaign that brought you to the website. We may not be able to provide the best service to you if you reject those cookies, but the website will work.	
__gads (Google) __gac (Google) _fbp (Facebook)		Used to make advertising more engaging to users and more valuable to publishers and advertisers, such as providing more relevant ads when you visit other websites that display ads or to improve reporting on ad campaign performance. Note that some third-party services may install additional cookies on your browser in order identify you. You may opt out of a third-party's use of cookies by visiting the Network Advertising Initiative opt-out page. The website will still work if you reject or	Up to 12 months after September 2023

		discard those cookies.	
_ga (Google) _gat (Google) _gid (Google) _gac_* (Google)		Understand how visitors engage with our website, via Google Analytics. Learn more about Analytics cookies and privacy information. The website will still work if you reject or discard those cookies.	Up to 12 months after September 2023

Do not track option

Do Not Track is a technology that enables visitors to opt out from being tracked by websites for whatever purpose, including the use of analytics services, advertising networks and social platforms. You can enable the 'Do not track' option directly in your web browser. Google Analytics will not track users who have enabled this option in their web browsers.

Third Party Cookies

The Data Processor uses a third party service of MailerLite for the subscription and management of all central communication towards members of Copernicus Academy & Relay Networks, such as newsletters, invitations to video conferences and events, the distribution of meeting minutes, etc., which has its own cookies and privacy policies over which we have no control. We invite you to read the MailerLite privacy and cookies policies before applying.

The Data Processor uses a third party service of Odoo for the management of the helpdesk communication, which can be accessed through the contact form on the website, or through support@copernicus.eu. Odoo has its own cookies and privacy policies over which we have no control. We invite you to read the Odoo privacy and cookie policies before contacting the Copernicus Support Office.

The Data Processor uses third party IT tools to inform about and promote the Copernicus website through widely used communication channels, including social media. In order to protect your privacy, our use of third party IT tools to connect to those services does not set cookies when our website pages are loaded on your computer (or other devices), nor are you immediately redirected to those social media sites or other websites. Only when you click on a button or "play" on a video to watch it, a cookie of the social media company concerned will be installed on your device. We recommend that users read the relevant privacy policies of Twitter, Instagram, YouTube and Facebook. Read more on the European Commission's cookies policy here.

The Data Controller only keeps your personal data for the time necessary to collect or further process, namely for cookies for 2 years from the moment personal data are collected.

How can you manage cookies?

You can manage/delete cookies as you wish - for details, see www.aboutcookies.org .

Removing cookies from your device: You can delete all cookies that are already on your device by clearing the browsing history of your browser. This will remove all cookies from all websites you have visited.

Be aware though that you may also lose some saved information (e.g., saved login details, site preferences).

Managing site-specific cookies: For more detailed control over site-specific cookies, check the privacy and cookie settings in your preferred browser

Blocking cookies: You can set most modern browsers to prevent any cookies being placed on your device, but you may then have to manually adjust some preferences every time you visit a site/page. And some services and functionalities may not work properly at all (e.g., profile logging-in).

On the www.copernicus.eu website, you can either accept all cookies or opt-out from performance cookies and functional cookies. If you want to keep navigating on the website however, you will need to accept the strictly necessary cookies.

You have specific rights as a 'data subject' under Chapter III (Articles 14-25) of Regulation (EU) 2018/1725, in particular the right to access, rectify or erase your personal data and the right to restrict the processing of your personal data. Where applicable, you also have the right to object to the processing or the right to data portability.

You have the right to object to the processing of your personal data, which is lawfully carried out pursuant to Article 5(1)(a), on grounds relating to your particular situation.

You have consented to provide your personal data to the data controller for the present processing operation. You can withdraw your consent at any time by notifying the data controller by writing to *support@copernicus.eu*. The withdrawal of your consent will not affect the lawfulness of the processing carried out before you have withdrawn the consent.