

PROTECTION OF YOUR PERSONAL DATA

This privacy statement provides information about the processing and the protection of your personal data.

Processing operation: Identity & Access Management Service - EU Login

Data Controller: The European Labour Authority, Resources Unit

Record reference: DPR-ELA-2023-0014

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1. Introduction

The European Labour Authority (hereafter 'ELA') is committed to protect your personal data and to respect your privacy. ELA collects and further processes personal data pursuant to [Regulation \(EU\) 2018/1725](#) of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data (repealing Regulation (EC) No 45/2001).

This privacy statement explains the reason for the processing of your personal data, the way we collect, handle and ensure protection of all personal data provided, how that information is used and what rights you have in relation to your personal data. It also specifies the contact details of the responsible Data Controller with whom you may exercise your rights, the Data Protection Officer and the European Data Protection Supervisor.

The information in relation to processing operation "Identity & Access Management Service - EU Login" undertaken by the Resources Unit is presented below.

2. Why and how do we process your personal data?

Purpose of the processing operation: The Resources Unit collects and uses your personal information to use the European Commission's Identity Access Management Service (IAMS), including EU-login, to provide a common way for users to register or be registered for access to a number of different ELA/Commission information systems or services.

The purpose of IAMS is to manage user populations and their rights in the context of IT systems. The main purpose is to ensure the appropriate level of security is applied in a consistent fashion across the Authority and the Commission IT services with the ability to

- identify the user of the service,
- authenticate that user, and / or
- determine his or her authorisations and roles within the context of their service.

Your personal data will not be used for an automated decision-making including profiling.

3. On what legal ground(s) do we process your personal data

For EU Institutions , agencies and bodies staff (EU Staff)

We process your personal data, because, according to Article 5(1)(a) of Regulation (EU)2018/1725, the processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the Union institution or body.

Legal basis:

- Regulation (EU) 2019/1149 of the European Parliament and of the Council of 20 June 2019 establishing a European Labour Authority

For self-registered individuals:

We process your personal data, because, according to Article 5(1)(d) of Regulation (EU)2018/1725, you have consented

The personal data of the self-registered individuals is processed based on their consent after having read, understood and agreed to this privacy statement. Consent can be withdrawn at any

time. The withdrawal of consent shall not affect the lawfulness of processing based on consent before its withdrawal.

In any case, we do not process **special categories of personal data**, therefore Article 10 of the Regulation does not apply.

4. Which personal data do we collect and further process?

In order to carry out this processing operation, the Resources Unit collects the following categories of personal data:

For EU Staff:

IAMS is processing only identification data (to identify the individuals)

Personal information:

- first, middle and last name(s) as provided by the HR Systems,
- date of birth
- personal title
- history of changes in the name
- an unique number per EU Institution, Agency or Body attributed by the HR System of each entity (Personal Number)
- an unique identification number in attributed by the Commission HR System (Per_ID)

Based on the above, IAMS generates an unique:

- * **username or account** (based on specific rules depending on whether the user is EC Staff or not)
- * **e-mail address** (based on specific rules depending on whether the user is EC Staff or not)

IAMS keeps a history of:

- name changes (not to create multiple identities for the same individual)
- password changes (to enforce regular changes (passwords are irreversibly encrypted))
- last authentication and authenticated account activity (Date and time of the most recent successful and unsuccessful authentication and number of good logins and failed attempts).

This additional information is used to diagnose and resolve problems and to deal with security incidents as well as to avoid duplicated accounts.

This information can help in following up any doubtful/malicious activity relating to the user account.

Administrative data (to identify the relationship with the organization):

- the entity where the individual is assigned
- the job title
- the job status
- information related to the start and end of the contract
- office address and phone number

- mobile phone number (for two-factor authentication, when available into the HR System)

Based on the above and on the HR "basic entitlements policy", IAMS generates **access rights - information about group membership** (for granting access to the intended systems).

For self-registered individuals

Personal information (as provided by the individual during self-registration):

- first, middle and last name(s)
- e-mail address
- username
- mobile number, when provided for two-factor authentication
- Social-media/eID identifier (in case of using a social media account or the eID for authentication).

For the two-factor authentication using the EU Login mobile app, the Operating System software of the mobile device is stored as well.

Log files for both users

Each time the user logs in to a site protected by EU Login, the identifier, the site and the time will be recorded in a log file. The exact time of log-out will also be recorded for security purposes.

The provision of personal data is mandatory to ensure a correct management of the Authority . If you do not provide your personal data, we will not be able to fulfil our obligations.

5. How long do we keep your personal data?

The Resources Unit only keeps your personal data for the time necessary to fulfil the purpose of collection or further processing, namely for:

Data related to ELA staff and history of identity changes will be kept as long as the individual has any relationship with the European Labour Authority. This information should be kept to avoid duplication of identities (First/Last Name, UserID)

Data related to self-registered users will be kept until the individual himself/herself requests the deletion or delete the account himself/herself

Log files will be kept for 6 months.

6. How do we protect and safeguard your personal data?

All personal data in electronic format (e-mails, documents, databases, uploaded batches of data, etc.) are stored either on the servers of the European Labour Authority or of its contractors.

All processing operations are carried out pursuant to the Commission Decision (EU, Euratom) 2017/46 of 10 January 2017 on the security of communication and information systems in the European Commission.]

In order to protect your personal data, ELA has put in place a number of technical and organisational measures in place. Technical measures include appropriate actions to address online security, risk of data loss, alteration of data or unauthorised access, taking into

consideration the risk presented by the processing and the nature of the personal data being processed. Organisational measures include restricting access to the personal data solely to authorised persons with a legitimate need to know for the purposes of this processing operation.

7. Who has access to your personal data and to whom is it disclosed?

Access to your personal data is provided to ELA staff and external contractors in the European Commission responsible for carrying out this processing operation and to authorised staff according to the “need to know” principle. Such staff abide by

The information we collect will not be given to any third party, except to the extent and for the purpose we may be required to do so by law.

8. What are your rights and how can you exercise them?

You have specific rights as a ‘data subject’ under Chapter III (Articles 14-25) of Regulation (EU) 2018/1725, in particular the right to access, your personal data and to rectify them in case your personal data are inaccurate or incomplete. Where applicable, you have the right to erase your personal data, to restrict the processing of your personal data, to object to the processing, and the right to data portability.

You have the right to object to the processing of your personal data, which is lawfully carried out pursuant to Article 5(1)(a) on grounds relating to your particular situation.

You can exercise your rights by contacting the Data Controller, or in case of conflict the Data Protection Officer. If necessary, you can also address the European Data Protection Supervisor. Their contact information is given under Heading 9 below.

Where you wish to exercise your rights in the context of one or several specific processing operations, please provide their description (i.e. their Record reference(s) as specified under Heading 10 below) in your request.

9. Contact information

- The Data Controller

If you would like to exercise your rights under Regulation (EU) 2018/1725, or if you have comments, questions or concerns, or if you would like to submit a complaint regarding the collection and use of your personal data, please feel free to contact the Data Controller:

resources@ela.europa.eu

- The Data Protection Officer (DPO) of ELA

You may contact the Data Protection Officer (data-protection@ela.europa.eu) with regard to issues related to the processing of your personal data under Regulation (EU) 2018/1725.

- The European Data Protection Supervisor (EDPS)

You have the right to have recourse (i.e. you can lodge a complaint) to the European Data Protection Supervisor (edps@edps.europa.eu) if you consider that your rights under Regulation (EU) 2018/1725 have been infringed as a result of the processing of your personal data by the Data Controller.

10. Where to find more detailed information?

ELA Data Protection Officer (DPO) publishes the register of all processing operations on personal data by ELA, which have been documented and notified to him. You may access the register via the following link: <https://www.ela.europa.eu/en/privacy-policy>.

This specific processing operation has been included in the DPO's public register with the following Record reference: DPR-ELA-2023-0014 Identity & Access Management Service - EU Login.