

Please complete the whole form and send it to:



## Instruction to your Bank or Building Society to pay Direct Debit

Originator's Identification Number 9 9 2 5 6 7

Name and full postal address of your Bank or Building Society branch:  To the Manager:  Bank/Building Society  Postcode  Name(s) of Account Holder(s):  Branch Sort Code (from the top right-hand corner of your cheque):  Instruction to your Bank or Building Society:  El Membership reference number
Postcode  Name(s) of Account Holder(s):  Branch Sort Code (from the top right-hand corner of your cheque):  EI Membership reference number
Name(s) of Account Holder(s):  Branch Sort Code (from the top right-hand corner of your cheque):  EI Membership reference number
Branch Sort Code (from the top right-hand corner of your cheque):  -
(from the top right-hand corner of your cheque):  EI Membership reference number
Instruction to your Bank or Building Society:
Please pay the Energy Institute direct debits from this instruction subject to the safeguard assured by the Direct Debit Guarantee. I understand that this instruction may remain with the Energy Institute and if so details will be passed electronically to my Bank/Building Society.
Signature(s):  Date:  Banks and Building Societies may not accept Direct Debit Instructions for some types of account

## The Direct Debit Guarantee

This guarantee should be detached and retained by the Payer.

This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits

If there are any changes to the amount, date or frequency of your Direct Debit the Energy Institute will notify you 14 working days in advance of your account being debited or as otherwise agreed. If you request the Energy Institute to collect a payment, confirmation of the amount and date will be given to you at the time of the request

If an error is made in the payment of your Direct Debit by the Energy Institute or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society

If you receive a refund you are not entitled to, you must pay it back when the Energy Institute asks you to

You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify the Energy Institute.