

VOLUNTEER CODE OF CONDUCT

Volunteers (Advocates, Ambassadors, Kidney Health Coaches, and others) are an integral part of the American Kidney Fund's ("AKF") team and mission. They help support the organization's goals by participating in company-directed, public, and private activities.

This Volunteer Code of Conduct is designed to provide all AKF volunteers with a set of rules that outline AKF's expectations that must be adhered to for appropriate volunteer activity.

On-line and off-line in person, and always while volunteering for AKF in any capacity, you are expected to:

- 1. Remain professional.
- 2. Act with honesty, integrity, and provide only truthful and accurate information.
- 3. Treat others with dignity, courtesy, and respect.
- 4. Not use profane or abusive language.
- 5. Be open and aware of others' cultural, ethnic, national, sexual, and gender identification differences.
- 6. Not speak negatively of politicians, political parties, or their opposing views.
- 7. Not use the AKF logo without permission from AKF.
- 8. Not refer to yourself as an employee or staff member of AKF.
- 9. Keep all social media activity compliant with this Code of Conduct.
- 10. Remain focused on the AKF mission that is, we fight kidney disease on all fronts and help people live healthier lives – with an unmatched scope of programs that support people wherever they are in their fight against kidney disease – from prevention through post-transplant living.

AKF is committed to providing a safe and enjoyable environment for its volunteers. Our priority is to ensure our volunteers have fun and know how much they are needed and valued. Volunteers who violate this Code of Conduct may be disqualified or terminated from their volunteer role. For questions and concerns about this Code of Conduct, or to report violations, please e-mail info@kidneyfund.org.