

- 1.** Provide accurate and complete information about your past illnesses, hospitalizations, medications, and other matters related to your health.
- 2.** Provide, upon admission, a copy of your Health Care Proxy or other Advanced Directives, if you have one.
- 3.** Inform your healthcare team who in your family you would like to be involved in your treatment and decisions about your care.
- 4.** Tell your doctor or nurse if you do not understand your treatment plan and ask questions.
- 5.** Inform your doctor or nurse if there is a change in your condition during treatment.
- 6.** Provide accurate information related to your insurance or other sources of payment.
- 7.** Understand that it may become necessary to move you to another room/bed/location. We apologize for any inconvenience this may cause.
- 8.** Observe our visiting hours, which are subject to change at any time.
- 9.** Patients and Visitors are responsible for their personal property. Mount Sinai will not be held accountable for lost or stolen items.
- 10.** Any of the behaviors described below will not be tolerated towards other patients, visitors, or hospital staff. This includes, but is not limited to:
  - a.** Verbal harassment or threats
  - b.** Physical assault
  - c.** Sexual harassment or sexual assault
  - d.** Taking photos or videos of others without their permission
  - e.** Possession or use of street drugs and alcohol
  - f.** Derogatory remarks associated with, but not limited to age, color, disability, gender, gender identity, immigration status, marital or partnership status, military service, national origin, pregnancy, race, religion/creed, sexual orientation or any other status protected by law.