



# Q3/11 – Results Presentation. Deutsche Telekom.

November 10, 2011

Life's for Sharing



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# Agenda.

## Deutsche Telekom Results Presentation.



**René Obermann**  
CEO



**Timotheus Höttges**  
CFO



# Q3 2011: Solid quarter – 75% of full year guidance achieved.

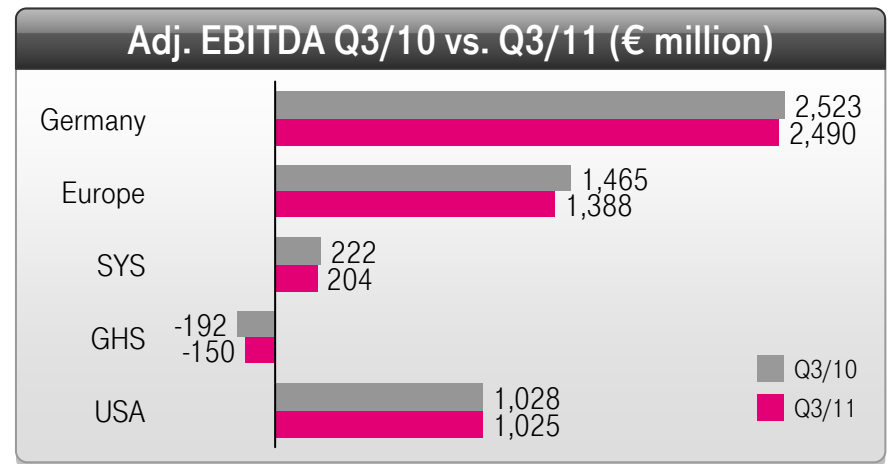
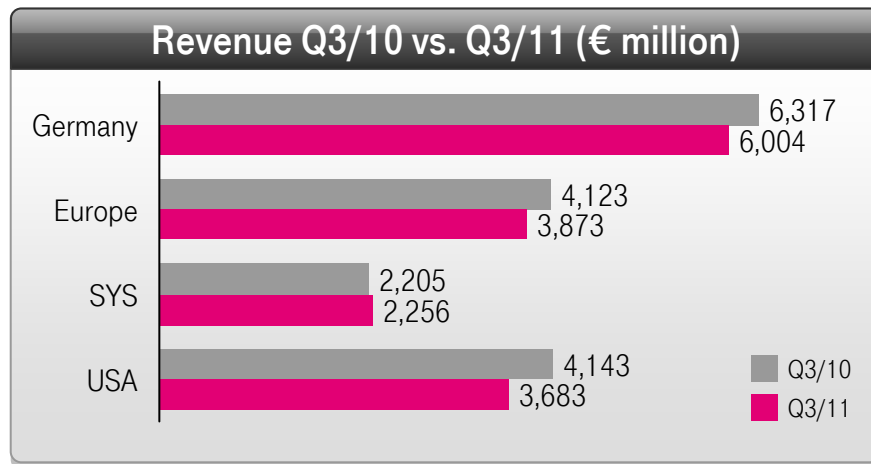
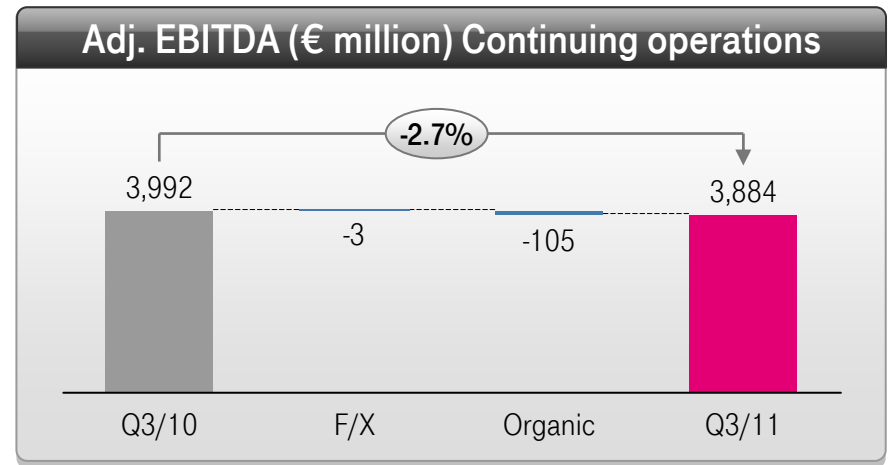
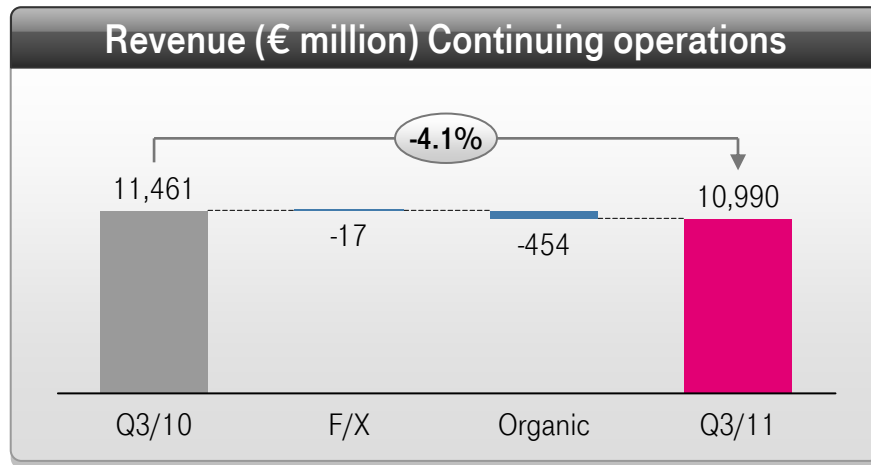
- Group revenue of €11.0 billion (-4.1%) and adj. EBITDA of €3.9 billion (-2.7%)
- FCF at €1.7 billion in Q3/11 well on track to achieve full year target
- Adj. net income increases 49% to €1.3 billion from €0.9 billion in Q3/10
- Save for service contribution of €1.5 billion in 9M.
- Germany: highest adj. EBITDA margin of 41.5% due to opex reductions of €0.3 billion in Q3 alone
  - Newly launched “Entertain” via satellite with 50k subscriptions in first month
  - 466k contract customer net adds in mobile
  - Mobile service revenue trend stabilization in Q3
  - No signs of meaningful SMS cannibalization via apps
  - Line losses in fixed improved by almost 40% year over year
- Europe: adj. EBITDA margin further improved to 35.8%
  - Greece with ongoing improvement in revenue and EBITDA trends
  - Strong increase in adj. EBITDA in the Netherlands (+24%)
  - Adj. EBITDA in the Czech Republic (-19%) impacted by regulation and one-off effect
- US: Q3 adj. EBITDA growth of 9.2%,
  - Adj. EBITDA margin at 27.8%
  - Net adds improved quarter over quarter in a challenging environment

 Full year 2011 Guidance re-iterated



# Q3/11 Overview.

## Continuing and discontinued operations.



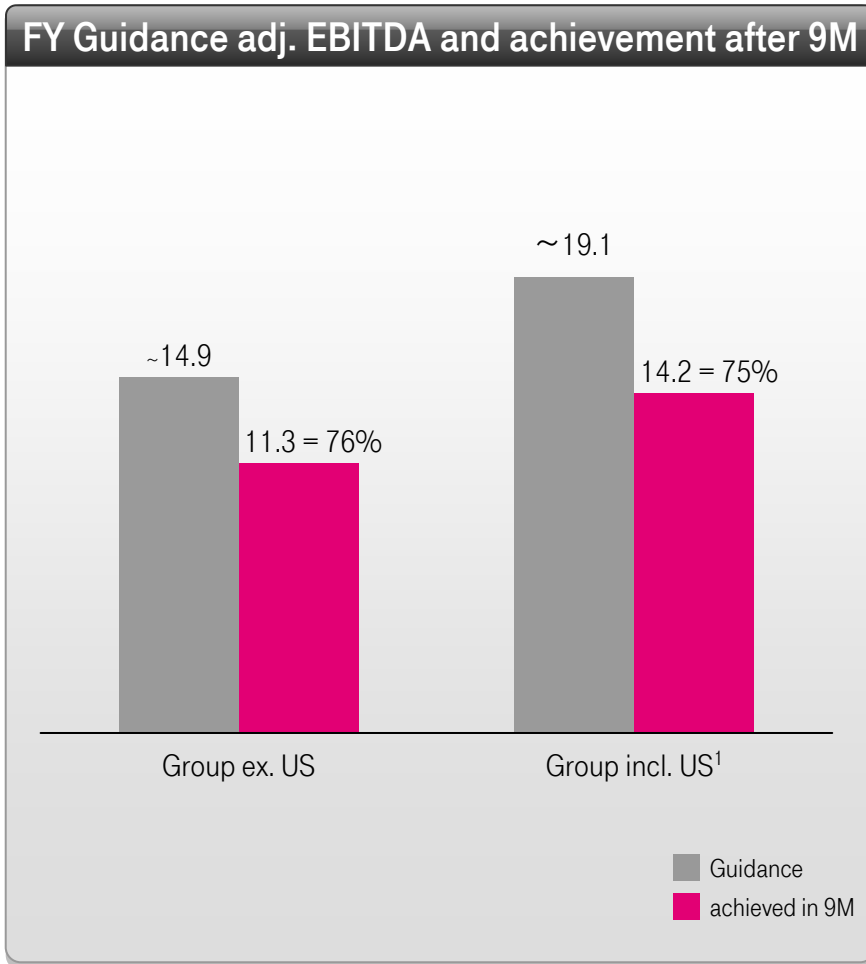
# Q3/11 Key financials.

(€ million)	Q3/10	Q3/11	change in %
Revenue from Continuing operations	11,461	10,990	-4.1%
▪ Revenue incl. the US	15,601	14,670	-6.0%
Adj. EBITDA from Continuing operations	3,992	3,884	-2.7%
▪ Adj. EBITDA incl. the US	5,021	4,907	-2.3%
Adj. net profit	867	1,291	48.9%
Net profit	933	1,069	14.6%
Adj. EPS (in €)	0.20	0.30	50.0%
EPS (in €)	0.22	0.25	13.6%
Free cash flow <sup>1</sup>	1,882	1,706	-9.4%
Cash capex <sup>1</sup>	2,036	2,114	3.8%



1) Before dividend payments and spectrum costs in Europe of €63 million in Q3 2011

# 2011 guidance reiterated.

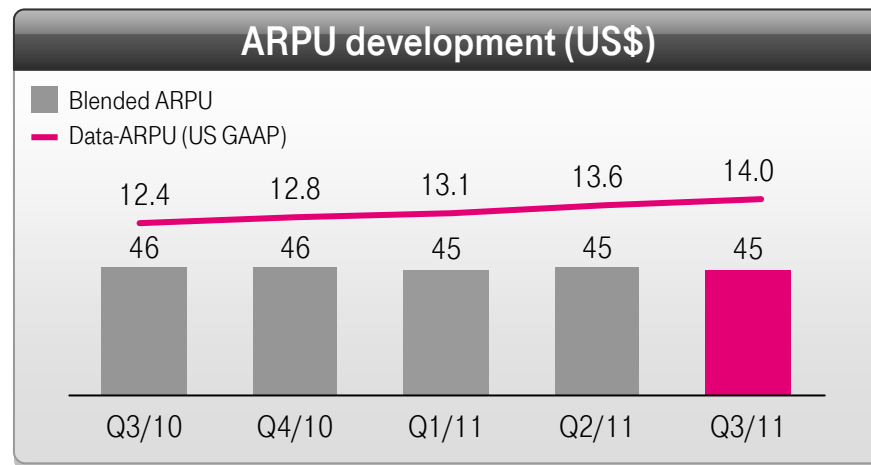
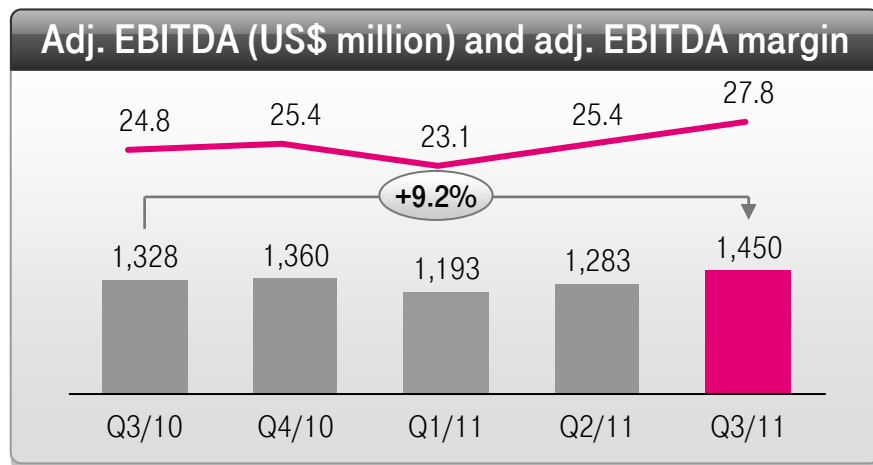
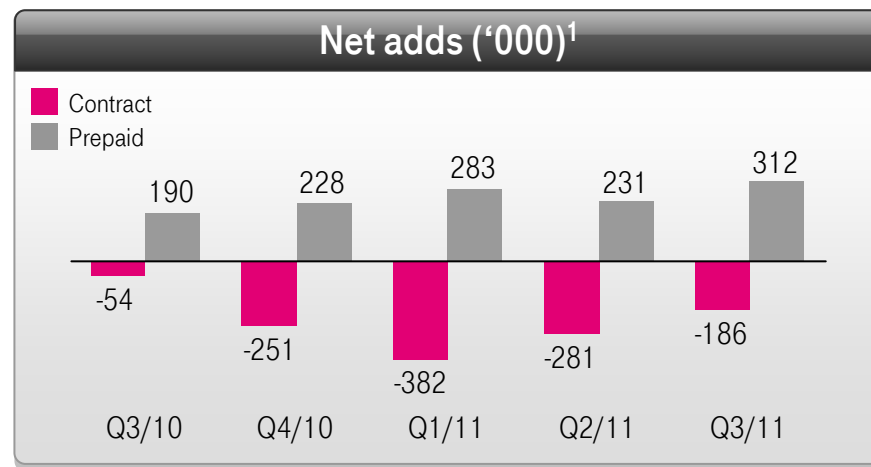
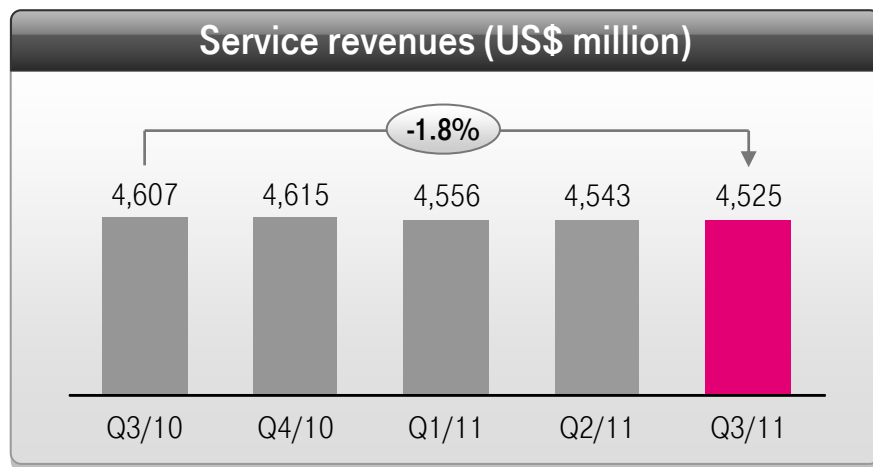


- As a result of the sale of T-Mobile US guidance of “around 19.1 billion” split into:
  - Discontinued operations: US with stable EBITDA over FY 2010 of around US\$5.5 billion or around €4.2 billion based on F/X-rate of 1.33 (average rate of FY 2010). In 9M €163 million lost in currency translation.
  - Continuing operations: around €14.9 billion
- Free cash flow guidance unchanged at stable to slightly growing over FY 2010 of €6.5 billion
- Guidance assumes constant currency (average exchange rates of 2010). Free cash flow guidance not including €0.4 billion for PTC settlement



1) US-EBITDA translated at 1.33 guidance f/x

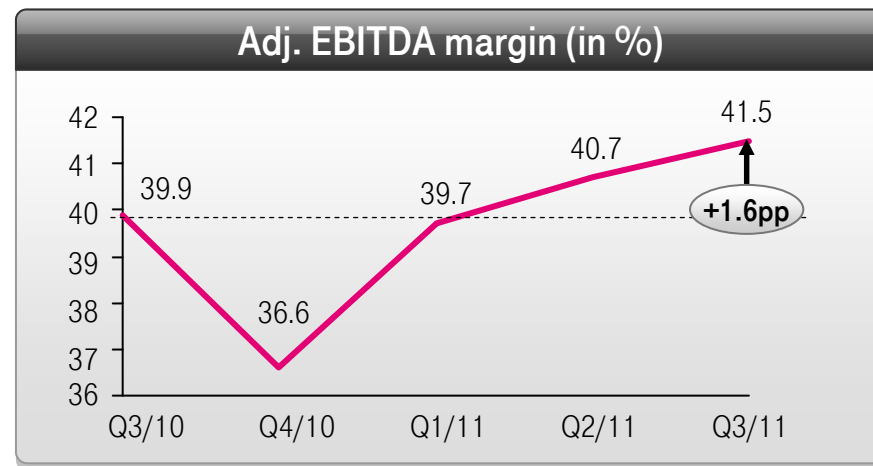
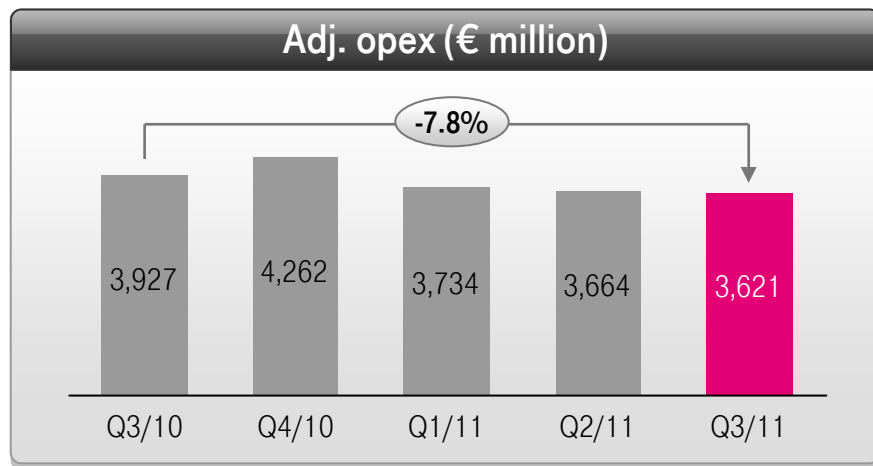
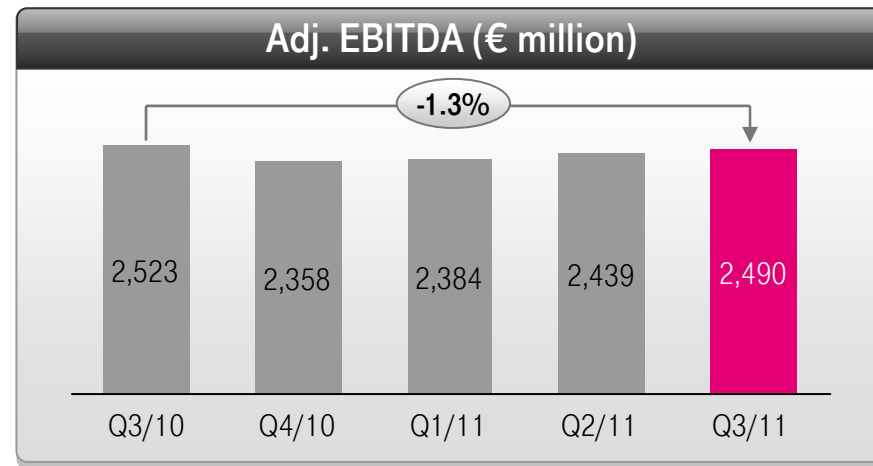
# US: cost discipline supports margin.



1) Walmart Family Mobile customers reclassified as contract customers, Q3/10, Q4/10, and Q1/11 restated accordingly.

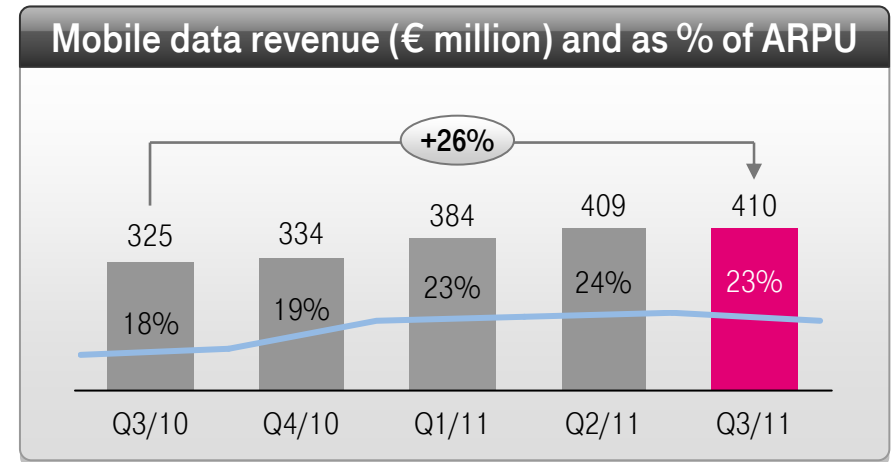
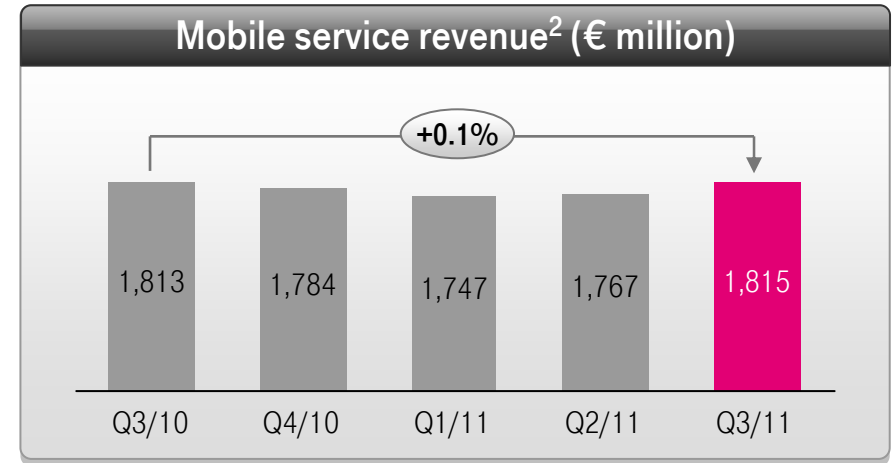
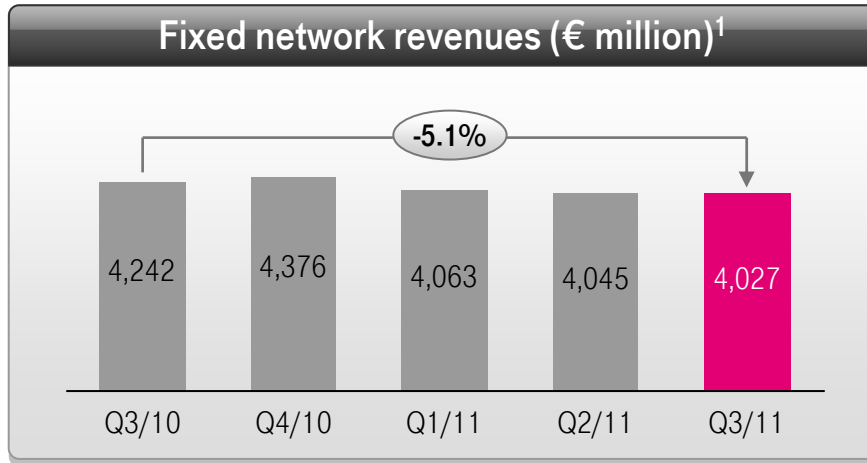


# Germany: strong cost discipline results in further improved EBITDA margin.



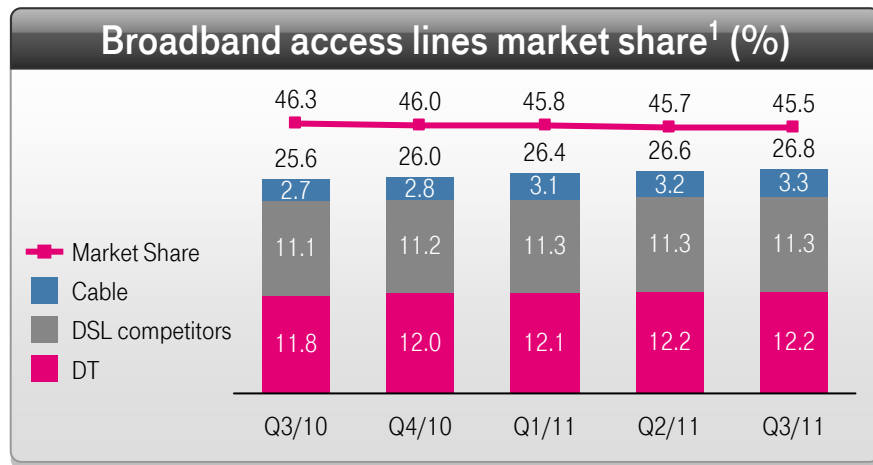
1) Q3 includes MTR-cut of approximately €58 million, adjusted for MTRs revenue decrease would have been 4%

# Germany revenue: continued focus on data & TV opportunity.

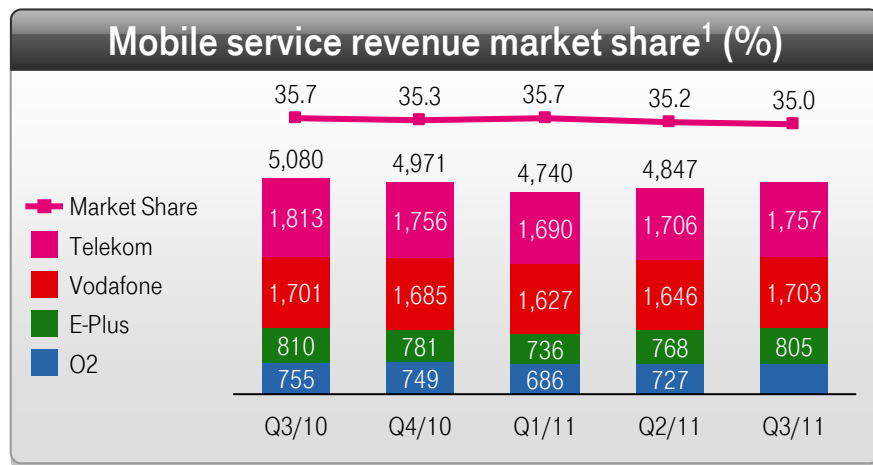


1) "Fixed network" revenues includes revenues from Fixed network, Wholesale services, Online consumer services, Value-added services and Fixed network related others  
 2) Adjusted for the reduction in MTR-rates (Q3 = €58 million revenue)

# Germany: #1 in broadband and mobile service revenue.



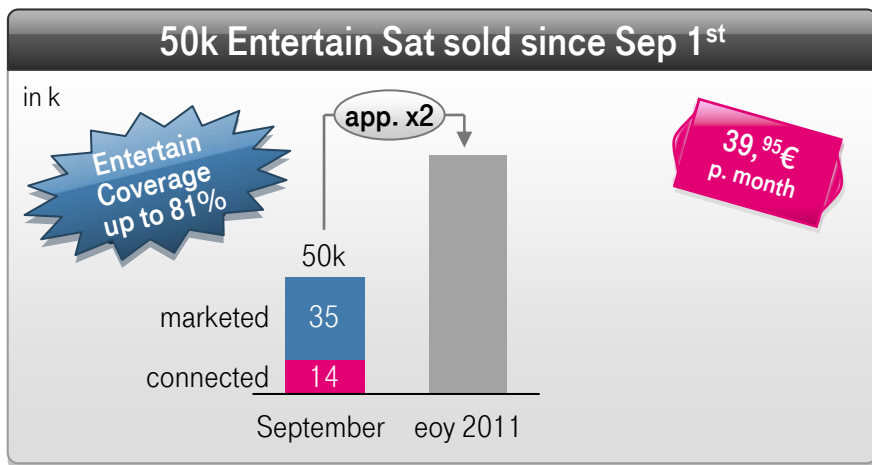
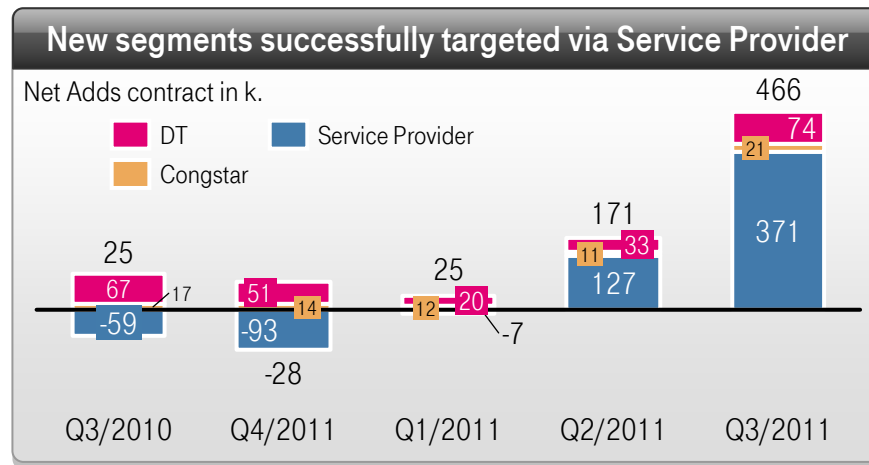
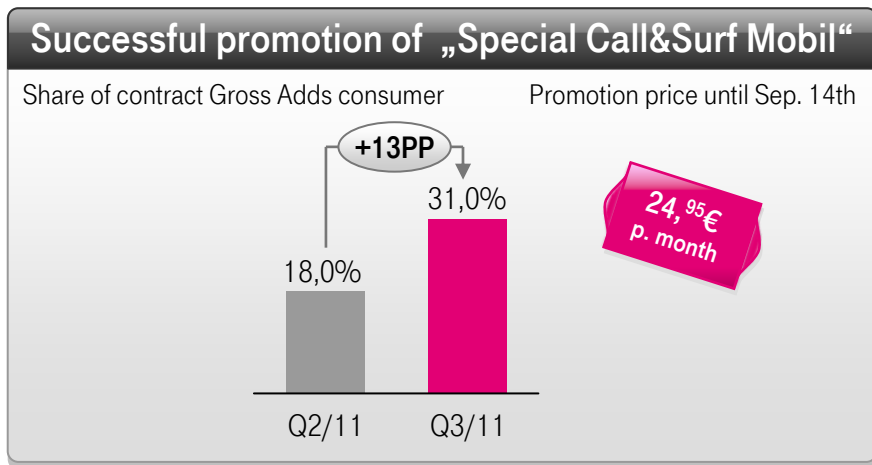
- 52% of the domestic fixed customer base of 23.7million are broadband customers
- Line losses almost 40% below last year: 323k (525k in Q3/10)
- Solid IPTV growth continues with +32% (333k) Entertain customers now at 1,375k supported by new SAT offer.
- Retail fiber-customers (VDSL) growth to 520k (+242k yoy)



- Strong ramp up in mobile data revenues: €410 million (+26% yoy), due to successful launch of new product portfolio
- Mobile contract net adds of 466k - as announced with strong emphasis on service provider and value segment
- stable contract churn of 1.1%, ongoing best in class
- 64% smartphone share of handsets sold in Q3/11 (+11pp yoy)
- iPhone sales: 221k - impacted by launch of 4S in October



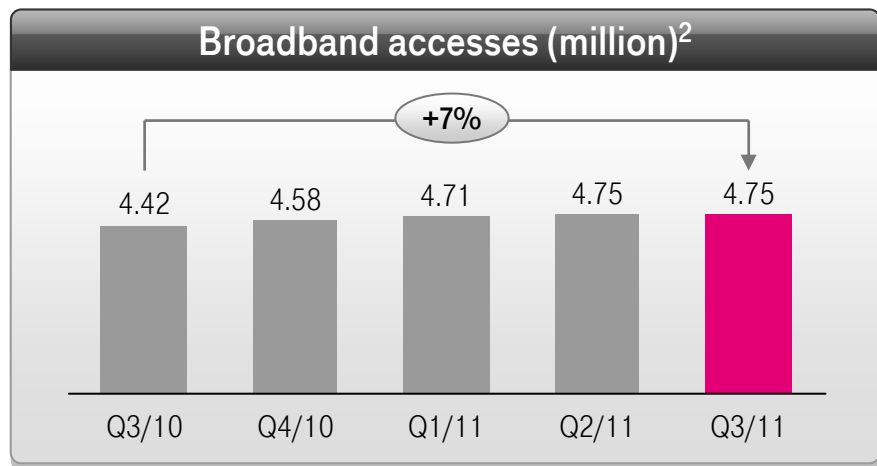
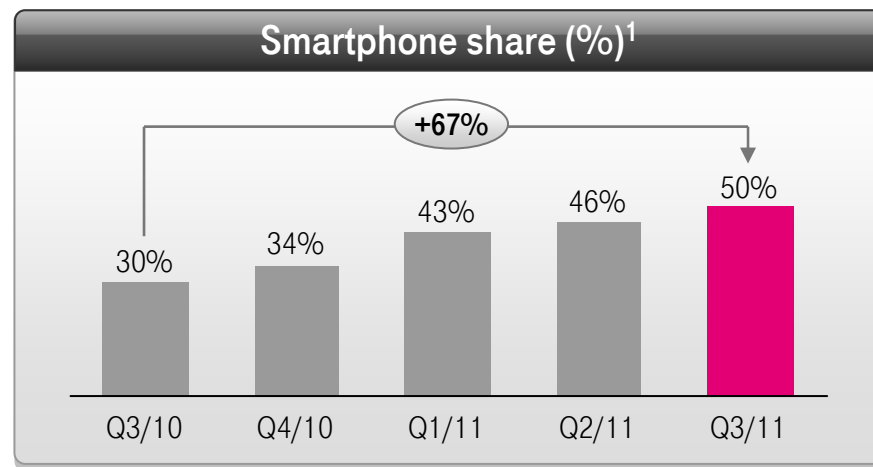
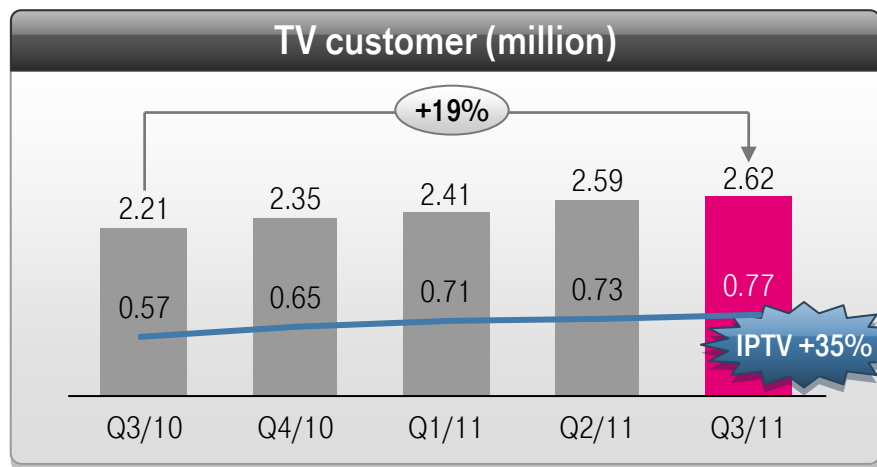
# Germany: initiatives in mobile and fixed with strong achievements.



- „Special Call&Surf Mobil“ promotion successfully targeted Value segment. More than 70% of intake are new customers.
- As promised new customer segments addressed via Service Provider
- Entertain SAT combined with VDSL push as new running horse for TV success story

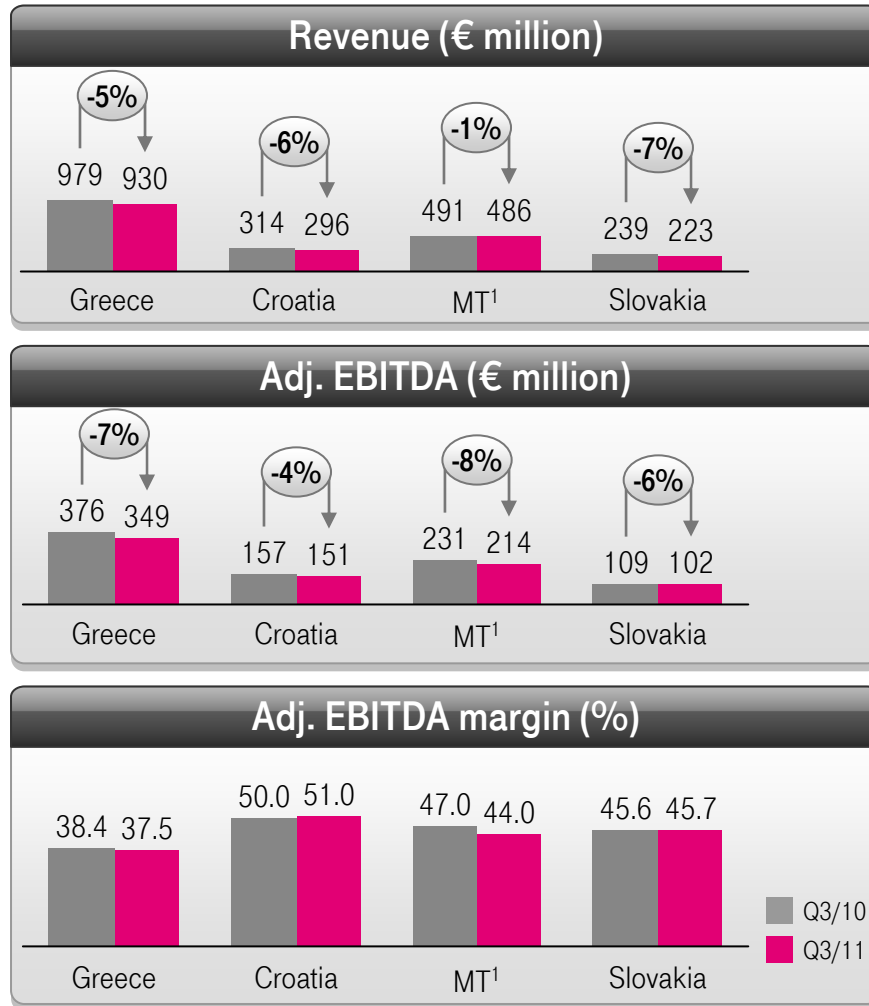


# Europe – growth in key market KPIs.



1) Percentage of smartphones in dispatched devices (excl. OTE, Macedonia and Montenegro); 2) incl. customers shifted to T-Systems in Hungary as of 1.1.2011

# Europe – integrated markets: focus on robust margins in difficult environment.



## Greece:

- Financials show signs of progress: both revenue and adj. EBITDA trends improved compared to Q1 and Q2
- Recent agreement with unions on working hours and wage reduction will result in €160 million cost reductions in next three years
- Leadership in mobile safeguarded with 42k contract and 98k prepay net adds in Q3

## Croatia:

- Underlying revenue decline 1.6%. Underlying adj. EBITDA decline 0.6%
- Growth in IPTV (+19.9%) and broadband (+7.7%) partially compensate line losses. Smartphone share doubled to 35%

## MT (Hungary and others):

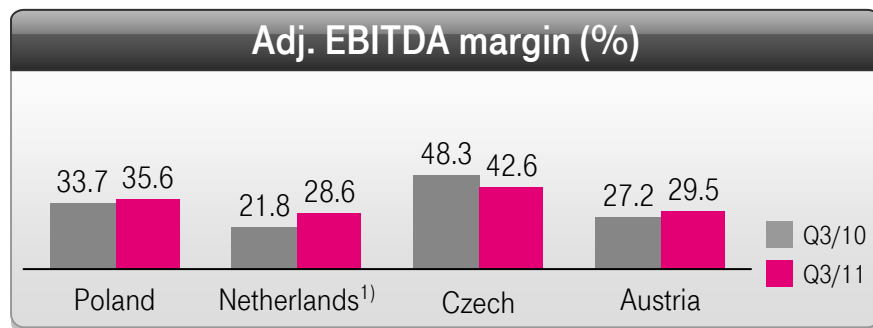
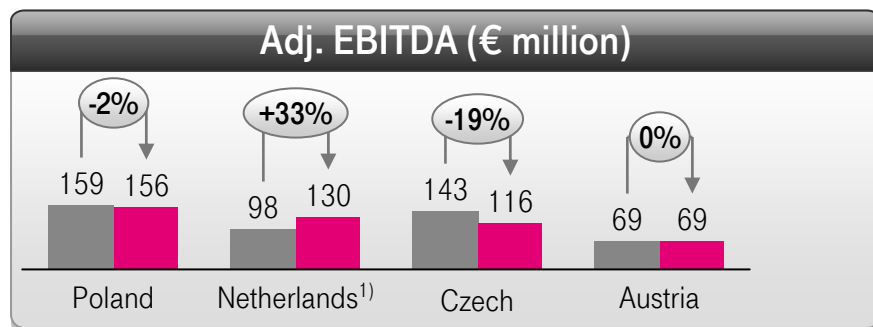
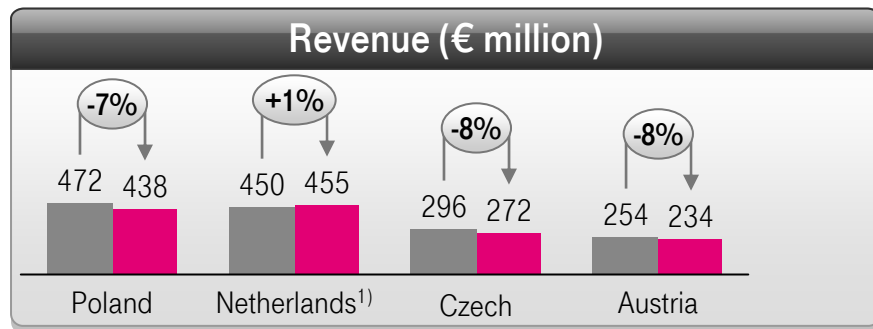
- Underlying revenue -2.2%. Underlying adj. EBITDA -9.1%
- Growth in IPTV +68% (Hungary +85.4%)

## Slovakia:

- Underlying revenue decline of 5.9%. Underlying adj. EBITDA -6.4%
- IPTV +16,9%. Smartphone share at 46% in Q3



# Europe – mobile centric: focus on profitability.



## Poland:

- Underlying revenue -1.1%. Adj. EBITDA underlying +5%
- Rebranding with positive impact on contract net adds

## Netherlands:

- Underlying revenue +1.1% and adj. EBITDA +32.7%. EBITDA improvement predominantly due to iPhone driven expenses in Q3/10.
- Smartphone sales increased again: now 62% of devices in Q3. Contract net adds 53k. SMS revenues increased by 12% with majority of traffic within bundles

## CZ:

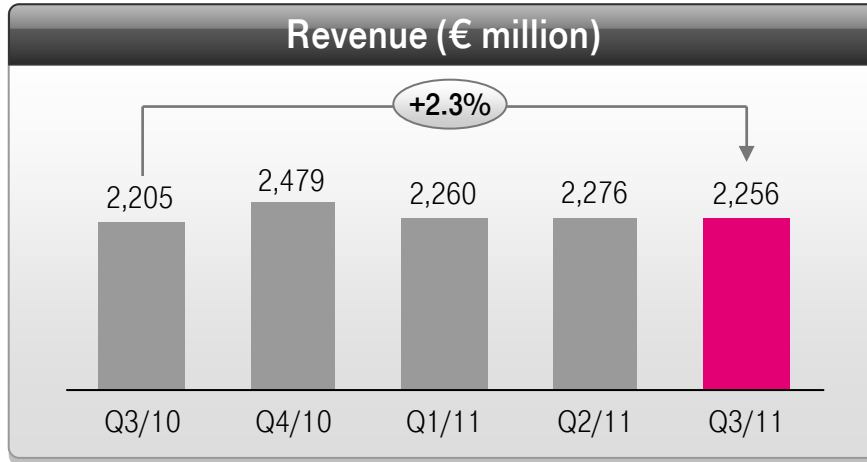
- Decline in revenue due to regulation and competition driven price decreases
- Adj. EBITDA declining due to revenue shortfall and bankruptcy of a service provider

## Austria:

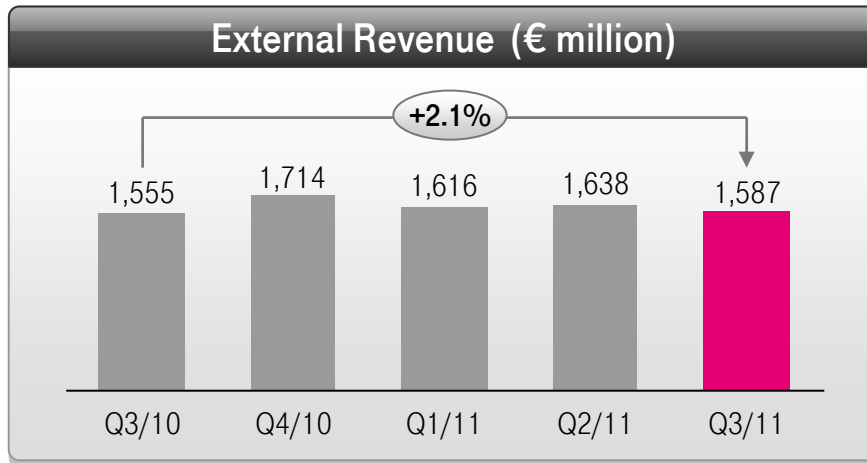
- Revenue impacted by regulation and competition
- Revenue decline fully compensated by opex savings
- Solid contract (16k) and prepay (40k) net adds



# Systems Solutions: revenue growth of 2.3% in Q3/11.

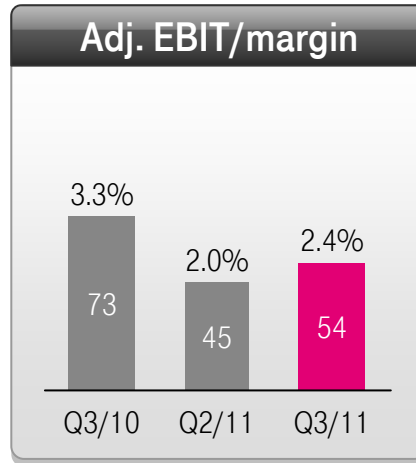
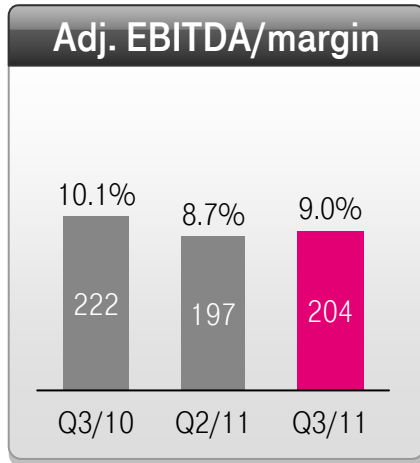


- Revenue increase yoy of +2.3% up to €2,256 million
- External revenues up +2.1% to €1,587 million
- Strong order entry vs. Q3/10 of €1,926 million due to renewals and additional business in customer base (e.g. Daimler)

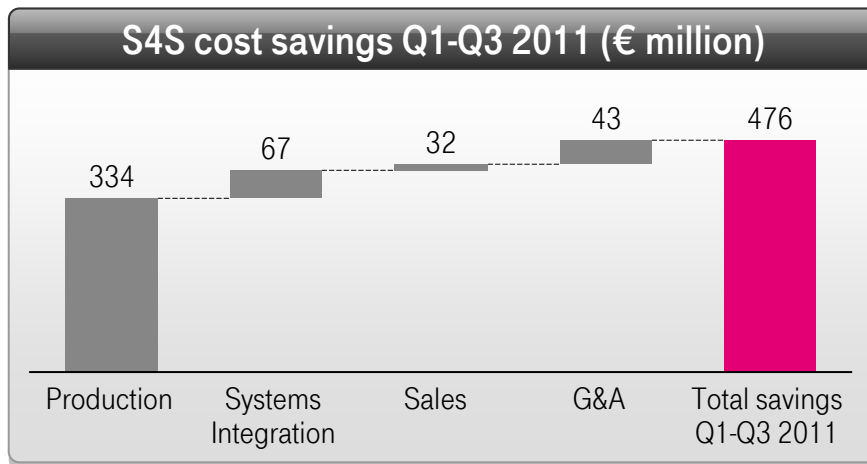




# Systems Solutions : Save for Service cost savings.



- Adj. EBITDA at €204 million with a margin of 9.0%
- Adj. EBIT margin in Q3/11 down to 2.4% from 3.3% in Q3/10
- Ongoing impact of higher opex related to big deal execution and quality assurance
- Both EBITDA and EBIT margin improved quarter on quarter
- Capex reduced by €65 million in order to protect cash flow



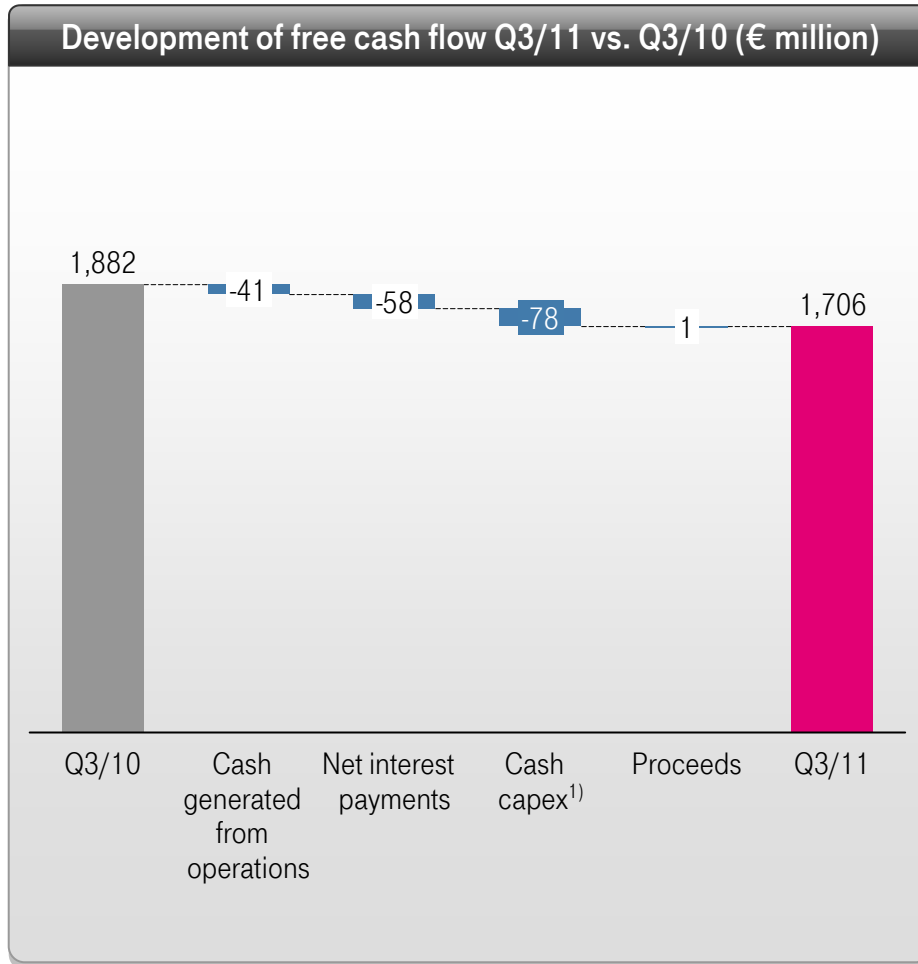
Besides quality assurance focus remains on S4S program to improve overall efficiency:

- standardized tools & processes within Sales
- Improvements on global production setup: sourcing, platforms, standardization
- Further sourcing optimization at Systems Integration
- G&A: general cost reduction

In total €0.5 billion S4S contribution in Q1-Q3/11



# Free cash flow: full year guidance confirmed.

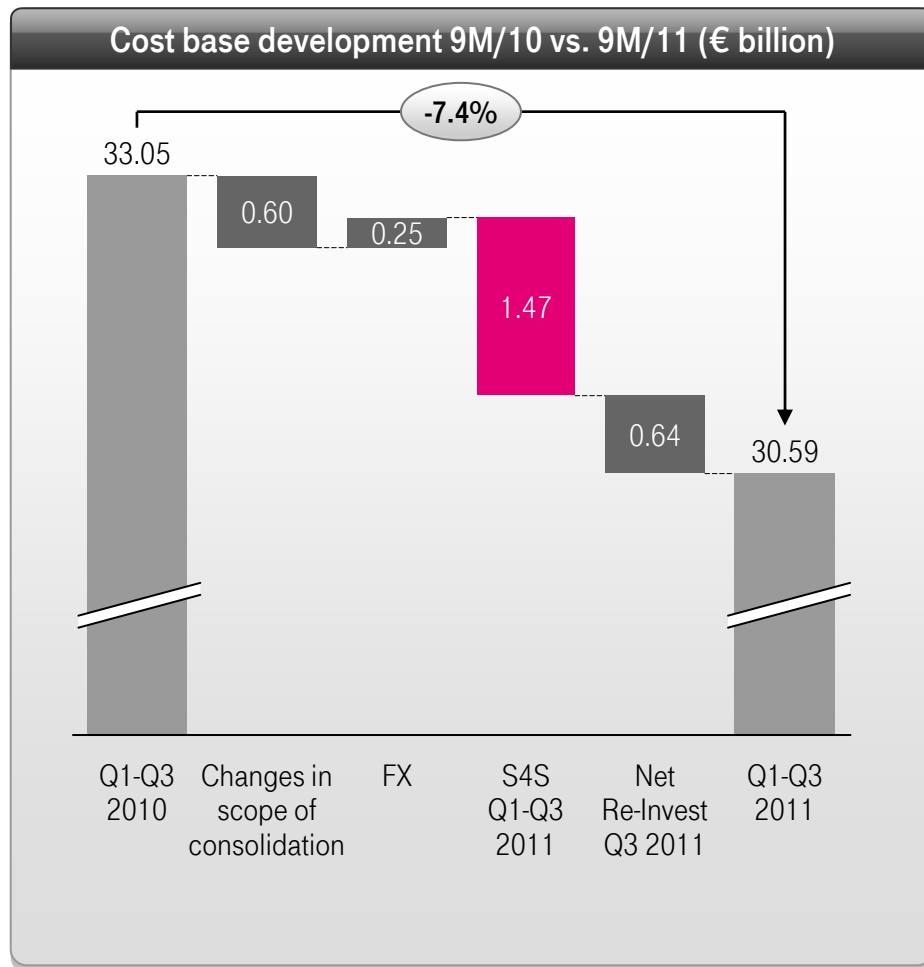


- Guidance for cash flow confirmed
- Q3 cash flow impacted by higher capex, esp. in Germany, and interest payments
- We expect reversal of capex trends in Q4 which will support free cash flow generation



1) Adj. for €63 million of spectrum invest

# Q3 2011 Save for Service: 3.9 billion out of 4.2 achieved.



Contribution by Business Unit (€ million)	Q1-Q3/2011 Realized
Germany	424
USA	287
Europe	247
Systems Solutions	476
GHS	34
<b>DT Group</b>	<b>1.468</b>

- Total run rate of S4S program now at €3.9 billion of €4.2 to be achieved 2010 to 2012
- Net reduction of DT cost base by -7.4% (€2.46 billion) on corporate level driven by S4S, deconsolidation of UK and reduction of Mobile Termination Rates.
- Contribution to net cost reduction
  - Germany €0.8 billion
  - USA € 0.8 billion
  - Europe €1.1 billion (incl. €0.6 billion UK deconsolidation)



# Ongoing solid balance sheet ratios and improved rating outlook.

in € billion	30/09/2011	30/06/2011	31/03/2011	31/12/2010	30/09/2010
<b>Balance sheet total</b>	<b>124.6</b>	<b>123.1</b>	<b>123.2</b>	<b>127.8</b>	<b>127.8</b>
Shareholders' equity	40.7	39.3	42.7	43.0	43.4
Net debt	43.4	43.3	41.8	42.3	43.7
Net debt/adj. EBITDA <sup>1</sup>	2.3	2.3	2.2	2.2	2.2
Gearing	1.1x	1.1x	1.0x	1.0x	1.0x
<b>Equity ratio</b>	<b>32.7%</b>	<b>31.9%</b>	<b>34.6%</b>	<b>33.7%</b>	<b>34.0%</b>

## Comfort zone ratios

2 - 2.5x Net debt/adj. EBITDA



25 - 35% Equity ratio



Gearing: 0.8 to 1.2



Liquidity reserve covers redemption of the next 24 months



## Current Rating

Fitch: **BBB+** positive outlook



Moody's: **Baa1** watch positive



S&P: **BBB+** positive outlook



R&I: **A** stable outlook



<sup>1</sup>) Calculation based on adj. EBITDA of continuing and discontinued operations over the last four quarters

Q&A - Please press “\*1” to ask a question.



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For remaining questions please contact the IR department after the call.



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Thank you for your attention!

