

CLOUD WEBINAR 13.04.2016

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AGENDA

- 1 INTRO & DEFINITION
 - 2 CLOUD MARKET OVERVIEW
 - 3 MAJOR CLOUD MARKET TRENDS
 - 4 DEUTSCHE TELEKOM CLOUD PORTFOLIO
 - 5 USE CASES
 - 6 CLOUD BUSINESS WRAP-UP

EVERYTHING THAT CAN BE DIGITIZED, WILL BE DIGITIZED ...

NICHOLAS NEGROPONTE, PROFESSOR AT MIT





- Cloud industry digitization
 >40 bn € market potential in 2018
- 50 bn connected devices by 2020
- **250 mio** connected cars in 2020
- Cloud as enabler of digitization



TIMOTHEUS HÖTTGES,CEO DEUTSCHE TELEKOM



CLOUD SERVICE MODELSCLOUD DEFINITION

SOFTWARE AS A SERVICE

Provisioning of applications and service packages

Customers: Business departments, Lines of Business

PLATFORM AS A SERVICE

Provisioning of operating system and application frameworks

Customers: IT departments & IT developers

INFRASTRUCTURE AS A SERVICE

Simple provisioning of virtualized hardware resources

Customers: IT departments

CLOUD MANAGEMENT & INTEGRATION

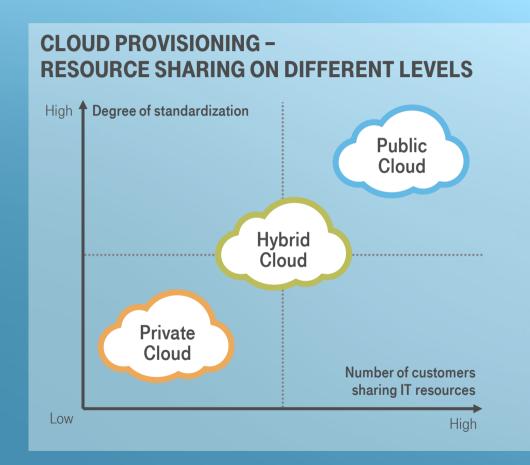
Cloud Service Orchestration

Customers: IT departments

* National Institute of Standards and Technology (NIST), U.S. Department of Commerce



CLOUD DEPLOYMENT MODELSCLOUD DEFINITION



PUBLIC CLOUD

- Internet-based delivery
- Multi-tenant

- Highly standardized
- e.g. Open Telekom Cloud

HYBRID CLOUD

- Combination of public and private Cloud
- e.g. Open Telekom Cloud + DSI

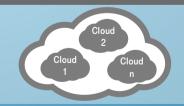
PRIVATE CLOUD

- Connected to private network
- Single tenant

- Capacity pricing
- e.g. Dynamic Services for SAP

MULTI-CLOUD

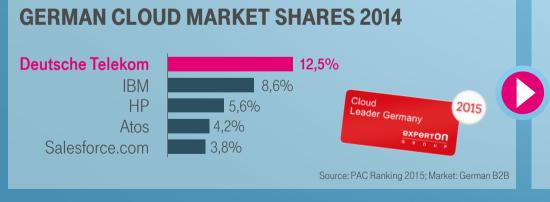
Combination of several Clouds (same or different provisioning type)



CLOUD MARKET OVERVIEW:

EUROPEAN CLOUD MARKET IS GROWING MASSIVELY





- Telekom is the market leader in Germany
- In selected European Markets we already have a strong footprint
- Our aim is to become leading Cloud Provider in Europe

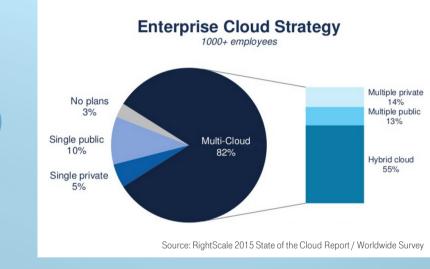
MAJOR CLOUD MARKET TRENDS

INCREASING DEMAND FOR MULTI-CLOUD SERVICES

MARKET TRENDS

- For digitization Multi Cloud models are key:
 New digital business models require Hybrid &
 Multi Cloud solutions
- Strong Partner Ecosystems will become a key success factor in Cloud & Big Data market
- Multi-cloud ecosystems support the digitization of customers' businesses by providing adequate solutions for each demand

CUSTOMER DEMAND MULTI-CLOUD



82 % OF ENTERPRISES WANT MULTI-CLOUD



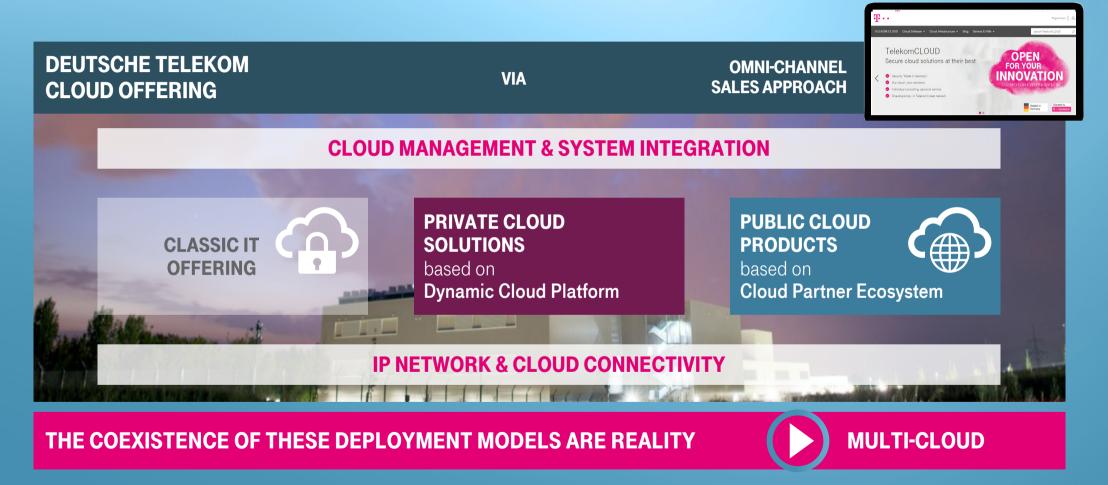
MULTI-CLOUD IS KEY TREND IN IT INDUSTRY



CLOUD AS CORNERSTONE OF DT GROUP STRATEGY DEUTSCHE TELEKOM STRATEGY – FOCUS CLOUD



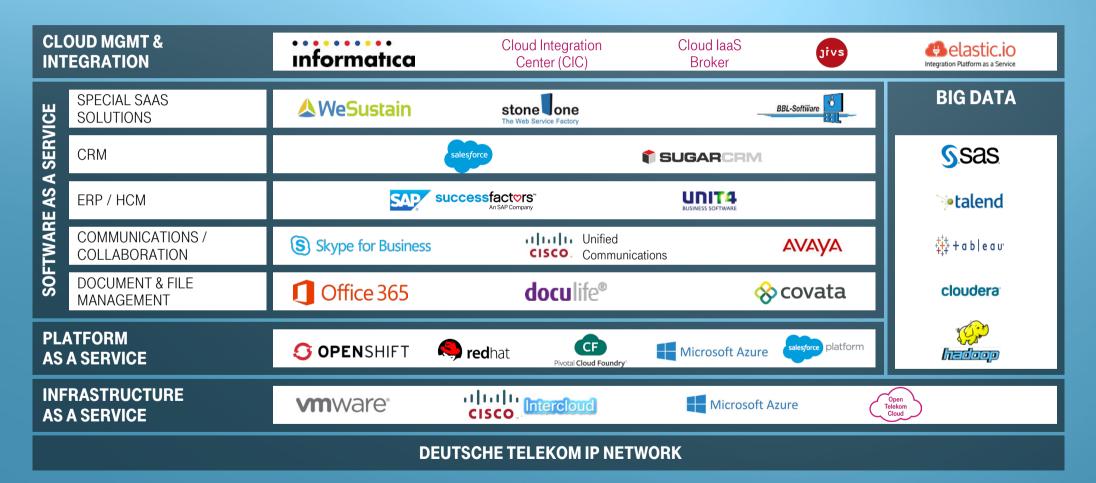
DEUTSCHE TELEKOM OFFERS FULL-RANGE CLOUD PORTFOLIO TO MEET CUSTOMERS' MULTI-CLOUD NEEDS



LIFE IS FOR SHARING.

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NEW DT PUBLIC CLOUD PORTFOLIO IS BASED ON STRONG PARTNER ECOSYSTEM



IAAS USE CASE: OPEN TELEKOM CLOUD SIMPLE, SECURE AND AFFORDABLE CLOUD INFRASTRUCTURE

THE CUSTOMER

CERN is a research organization of 21 member states, operating the largest particle physics laboratory in the world. The laboratory had > 2,500 staff members in 2015 and hosted > 12,000 fellows and visiting scientists and engineers.



THE CHALLENGE

- 1,000 virtual machines and storage cluster with more than 500 TB
- User-friendly interface and OpenStack
 APIs for maximum customization
- Test run for future cloud services in accordance with European privacy and data processing requirements

THE SOLUTION

- Open-Stack based laaS-solution
- Servers and data-storage on demand/push of a button
- Certified, highly secure Data Center, 99.95 % availability

CUSTOMER BENEFIT

- Hosted on German territory –
 Protection against patriot act
- Rapid availability through intuitive selfservice with full cost transparency

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PAAS USE CASE: DYNAMIC SERVICES FOR SAP FLEXIBLE IT ON DEMAND - VIRTUALIZED SERVER LANDSCAPE

THE CUSTOMER



With 57,557 employees, 115 breweries and distributors in more than 65 countries Heineken counts as one of the global leaders in brewing business (No. 4). In 2007 the total sales summed up to 119.8 hectolitres of beer.

THE CHALLENGE

- Supplying and operating of centralized SAP-Systems for 10,000 to 18.000 users
- 7/24-Service, system-availablity of more than 99,7 %
- Contract with Bonus/Malus

THE SOLUTION

- Embracing global service, usage-dependent billing
- Systems run on innovative and certified dynamic SAP-platforms in Frankfurt am Main, Service-Delivery-Sites in the Netherlands, Germany and Hungary

CUSTOMER BENEFIT

- Flexible, scalable infrastructure and SAP- resources, hardware dimensions don't need to be able to handle peak loads
- Acknowledged competence and high service-quality
- Variable, transparent costs and substantial savings of 30%

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SAAS USE CASE: SALESFORCE DIGITIZATION OF CAMPAIGN MANAGEMENT



THE CHALLENGE

- Better campaign-management for the sales campaign of an automobile manufacturer
- Unclear classification of sales bonus
- High manual effort

THE SOLUTION

- Campaign monitoring with an App based on Salesforce
- Contemporary and automatic sales data recording
- Comparison to campaign investments
- Data delivery to existing systems (e.g. wage accounting)

CUSTOMER BENEFIT

- Real time transparency
- Quick reactions and steering of campaigns
- Measurement of campaign ROI
- Save costs by optimizing the process
- Accurate bonus payouts

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GENERAL CUSTOMER BENEFITS: DT CLOUD SOLUTIONS HELP CUSTOMERS TO OVERCOME THEIR PAIN POINTS IN IT

SECURITY



- Maximum security and ensuring German data protection regulations
- Customer's own security policy

RELIABILITY



- Highest service levels
- 365/24/7 availability
- IT&TC Services E2E access

FLEXIBILITY



"Best of breed" through strong Cloud Partner Ecosystem

LINES OF BUSINESS



IT DEPARTMENT

Agility & Speed, Business processes, new Business models, "Make Money"

Cost reduction, support business, "Keep the Engine Running"

COST SAVINGS



Enterprises of any size can reduce their IT cost by sourcing via the cloud



SPEED / AGILITY

Legacy applications slow down rapid innovation and hinder flexible solutions



TRANSFORMATION

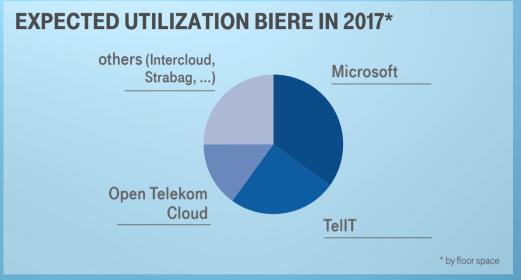
Worldwide consolidation of IT & processes towards Cloud / Digital Business



CLOUD SECURITY AS MAJOR USP OF DEUTSCHE TELEKOM CLOUD SERVICES

BIERE - HIGH-TECH FORT-KNOX

- Largest data center in Germany
- Space for max. 170,000 servers
- 30 percent reduction of energy consumption
- Highest energy efficiency of 1.3 PUE* guaranteed while ensuring
 Tier3 (full redundancy of climate and power supply)
- Highest security standards for data protection
- Twin core: data is mirrored in Biere and Magdeburg for security reasons





*Power Usage Effectiveness



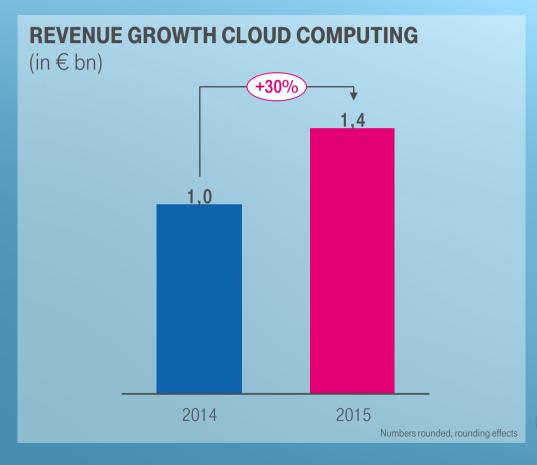
TELEKOM CLOUD PORTAL AS PART OF CUSTOMER JOURNEY



- End-to-End Journey including Web frontend, Customer Interaction Center and Direct Sales/Field Force
- Customer Onboarding within minutes (e.g. 4 minutes for Open Telekom Cloud)
- Customer Billing within 10 seconds (e.g. Open Telekom Cloud)

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CLOUD BUSINESS WRAP-UP: OUR EFFORTS LED TO A SUCCESSFUL YEAR 2015



Connection of Appagile & DCS backbone connect development environment to the costumer's network

Dynamic SAP ERP, Cloud Hosting Platform SAP Decision criteria: quality and flexibility

SBB vCloud and other
Migration of database, application and middleware

Date Center Outsourcing

BRIDISH AMERICA
TORRICO

Infrastructure transformation in vCloud

Application operations for SAP SAP Hana, platform Munich (Sharepoint)

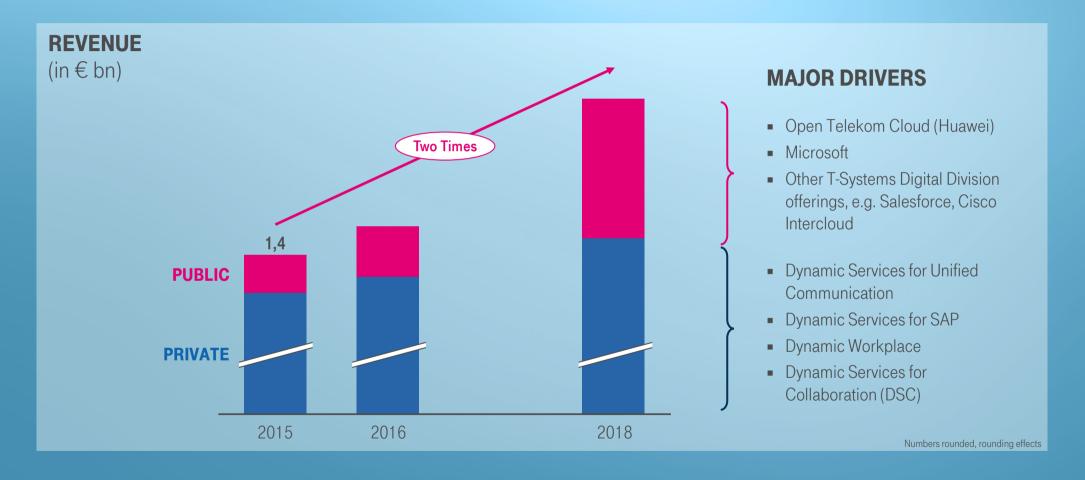
WeSustain

COMMERZBANK Software for efficient sustainability management

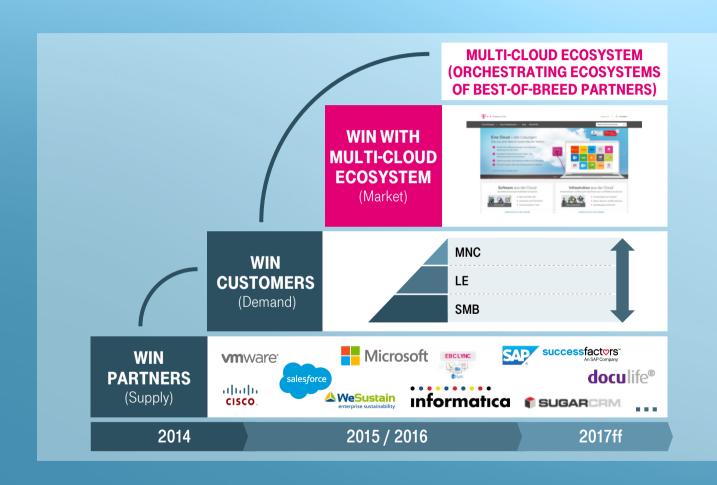
Full Outsourcing, End-to-End Service Decision criteria: cost-benefit ratio

~ 3,500 CLOUD WINS TOTAL IN 2015

DEUTSCHE TELEKOM CLOUD REVENUE AMBITIONSDOUBLE CLOUD REVENUE WITHIN THE NEXT THREE YEARS



OUR FUTURE DEVELOPMENT: BECOME LEADING EUROPEAN CLOUD PROVIDER WITH MULTI CLOUD ECOSYSTEM STRATEGY





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Q&A SESSION

PLEASE ASK YOUR QUESTION VIA

- PHONE
- WEBCAST
- EMAIL: <u>INVESTOR.RELATIONS@TELEKOM.DE</u>
- TWITTER: INCLUDE @DT_IR TAG IN YOUR TWEET



FURTHER QUESTIONS

PLEASE CONTACT THE IR DEPARTMENT

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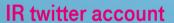


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THANK YOU!