



Data privacy information Telekom MobilitySolutions (DeTeFleetServices GmbH) („Telekom“) for Telekom Carsharing App

General provisions

Telekom MobilitySolutions (DeTeFleetServices GmbH) attaches great importance to the protection of your personal data. It is important to us to inform you about what personal data is collected, how it is used and what options you have in this regard. Telekom MobilitySolutions (DeTeFleetServices GmbH) attaches great importance to protecting your personal data. We always inform you what personal data we collect, how your data is used, and how you can influence the process.

What data is recorded, how is it used, and how long is it stored?

When using the app:

With the Telekom Carsharing app, you can, after prior registration in our web application, book rental vehicles and start and end the rental process.

Your login data (user name and password) are required for this. These are stored locally to avoid having to log in again each time the app is closed. The storage period is 30 days.

When you use the app, our servers temporarily record the IP address of your device and other technical characteristics, such as the requested content (Art. 6 para. 1 b DSGVO)..

Authorizations

In order to fully use the app on your device, the app must be able to access various functions and data on your end device. For this purpose, it is necessary that you grant certain authorizations (Art. 6 para. 1 a DSGVO).

The authorizations are programmed differently by the various manufacturers. For example, individual authorizations may be combined into authorization categories and you may also only agree to the authorization category as a whole.

Please note that if you object to one or more authorizations, you may not be able to use all the functions of our app.

Location data

The app requires information about your current location for the following purpose:

The location data is required so that the user can display on a map where he himself and the vehicle are located before starting the journey. He can then be guided to the vehicle. This function is optional. The release of location data can also be deactivated.

Internet communication

The app requires access to the Internet via W-LAN or mobile communications for the following purposes.

The service is a cloud-based service, Internet access is a basic requirement. This is required, for example, to be able to create a new booking, query the fuel card PIN, report a damage and, most importantly, to start and end the journey.

Camera

The app needs access to the camera for the following purpose:

The camera is only needed in the case of reporting a damage to the vehicle, to be able to add a photo to the damage report. However, this is optional. Sharing the camera can also be disabled.

Memory

The app needs access to the memory for the following purpose:

Access to the memory is only required in the case when damage to the vehicle is to be reported in order to be able to add a previously saved photo to the damage report. However, this is optional. Camera sharing can also be disabled.

Microphone

In addition to keyboard input, text can also be dictated. Voice input (Google) or dictation (Apple) is a functionality provided by the operating system of our app. When used, the speech is processed by a third party (e.g. Apple or Google) as the responsible party and the result is delivered to our app and output in the input field. For details on the functionality and how you can enable or disable its use, please contact the respective operating system manufacturer.

Does the app send push notifications?

Push notifications are technical messages sent by the app to your device and displayed there in a prioritized manner. This app uses push notifications if you have consented to them when installing the app or using it for the first time (Art. 6 para. 1 a DSGVO).

You can revoke your consent at any time. To do so, please click on "Deactivate" in the main menu of this app under "Notifications".

We use the services Firebase Cloud Messaging by Google (Android) and Apple Push Notifications (iOS) for push notifications. The processing of the data may take place in the USA. The Firebase or Apple servers cannot draw any conclusions about the requests of users or determine any other data related to a person. Google and Apple serve exclusively as intermediaries.

Will my usage habits be evaluated, e.g. for advertising purposes or tracking?

No, your usage behaviour will not be evaluated.

a) Necessary tools

These tools are necessary for you to navigate through the pages and use essential functions. They enable basic functions, such as booking a vehicle or starting or ending trips and accessing secured areas of the app. The legal basis for these tools is Art. 6 (1b) DSGVO or, in the case of third countries, Art. 49 (1b) DSGVO. (s. Annex)

b) Notice of tools not used

We use for sending push notifications on Android, Firebase Cloud Messaging, a component of Firebase from the company Google. Related code fragments with a reference to other Firebase tools such as Google AdMob, Google CrashLytics, Google Firebase Analytics, etc. are possible. However, these tools are not active and are not used for any evaluations.

c) Optional tools

These tools are used when you use additional functions, such as entering text via the dictation function or the map display of your own location and the vehicle location. The possible functions are explained in Section One of this privacy notice. The legal basis for these tools is Art. 6 (1a) DSGVO or, in the case of third countries, Art. 49 (1a) DSGVO (**s. Annex**)

Where can I find the information that is important to me?

Dieser This **data privacy information** provides an overview of the items which apply to Deutsche Telekom processing your data in this app.

Further information, including information on data protection for specific products, is available at <https://www.telekom.com/en/corporate-responsibility/data-protection-data-security/data-protection> and <https://www.telekom.com/en/deutsche-telekom/privacy-policy-1744>.

Who is responsible for data processing? Who should I contact if I have any queries regarding data privacy at Deutsche Telekom?

DeTeFleetServices GmbH, Friedrich-Ebert-Allee 140, 53113 Bonn acts as the data controller. If you have any queries, please contact our Customer Services department or the Group Data Privacy Officer, Dr. Claus D. Ulmer, Friedrich-Ebert-Allee 140, 53113 Bonn, Germany, datenschutz@telekom.de.

What rights do I have?

You have the right

- a) To request **information** on the categories of personal data concerned, the purposes of the processing, any recipients of the data, and the envisaged storage period (Art. 15 GDPR);
- b) To request that incorrect or incomplete data be **rectified** or supplemented (Article 16 GDPR);
- c) To **withdraw** consent at any time with effect for the future (Art. 7 (3) GDPR);
- d) To **object** to the processing of data on the grounds of legitimate interests, for reasons relating to your particular situation (Article 21 (1) GDPR);
- e) To request the **erasure** of data in certain cases under Art.17 GDPR – especially if the data is no longer necessary in relation to the purposes for which it was collected or is unlawfully processed, or you withdraw your consent according to (c) above or object according to (d) above;
- f) To demand, under certain circumstances, the **restriction** of data where erasure is not possible or the erasure obligation is disputed (Art. 18 GDPR);
- g) To **data portability**, i.e., you can receive the data that you provided to us in a commonly used and machine-readable format such as CSV, and can, where necessary, transfer the data to others (Art. 20 GDPR);
- h) To **file a complaint** with the competent **supervisory authority** regarding data processing (for telecommunications contracts: the German Federal Commissioner for Data Protection and Freedom of Information (Bundesbeauftragter für den Datenschutz und die Informationsfreiheit); for any other matters: State Commissioner for Data Protection and Freedom of Information, North Rhine-Westphalia (Landesbeauftragter für den Datenschutz und die Informationsfreiheit Nordrhein-Westfalen).

Who does Deutsche Telekom pass my data on to?

To processors, i.e., companies we engage to process data within the legally defined scope, Article 28 GDPR (service providers, agents). In this case, Deutsche Telekom also remains responsible for protecting your data. We engage companies particularly in the following areas: IT, sales, marketing, finance, consulting, customer services, HR, logistics, and printing.

To cooperation partners who, on their own responsibility, provide services for you or in conjunction with your Deutsche Telekom contract. This is the case if you order services of these partners from us, if you consent to the involvement of the partner, or if we involve the partner on the basis of legal permission.

Owing to legal obligations: In certain cases, we are legally obliged to transfer certain data to a state authority that requests it. Example: Upon presentation of a court order, we are obliged under Section 101 of the German Copyright Act (UrhG) to provide the owners of copyrights/ancillary copyrights with information about customers who have allegedly offered copyrighted works via Internet file sharing services.

Where is my data processed?

- a) Your data will be processed in Germany and in other European countries. If, in exceptional cases, your data is also processed in countries outside the European Union (in so-called third countries), this takes place,
- b) insofar as you have expressly consented to this (Art. 49 para. 1a DSGVO). (In most countries outside the EU, the level of data protection does not meet EU standards. This applies in particular to comprehensive monitoring and control rights of state authorities, e.g. in the USA, which disproportionately interfere with the data protection of European citizens,
- c) or as far as it is necessary for our service provision to you (Art. 49 para. 1b DSGVO),
- d) or as far as it is provided by law (Art. 6 para. 1c DSGVO).
- e) In addition, your data will only be processed in third countries insofar as certain measures ensure that an adequate level of data protection exists for this purpose (e.g. adequacy decision of the EU Commission or so-called suitable guarantees, Art. 44ff. DSGVO)..

This Data Protection Statement was last updated 03-01-2021

Annex:

Will my usage habits be evaluated, e.g. for advertising purposes or tracking?

a) Necessary tools

Company	Purpose	Storage duration	Place of processing
Fleetster	login	30 days	Germany
Google Maps	show vehicle location	18 months	USA

c) Optional tools

Company	Purpose	Storage duration	Place of processing
Google or Apple	text input via microphone	until deactivation	USA
Google Maps	show your own location	until deactivation	USA